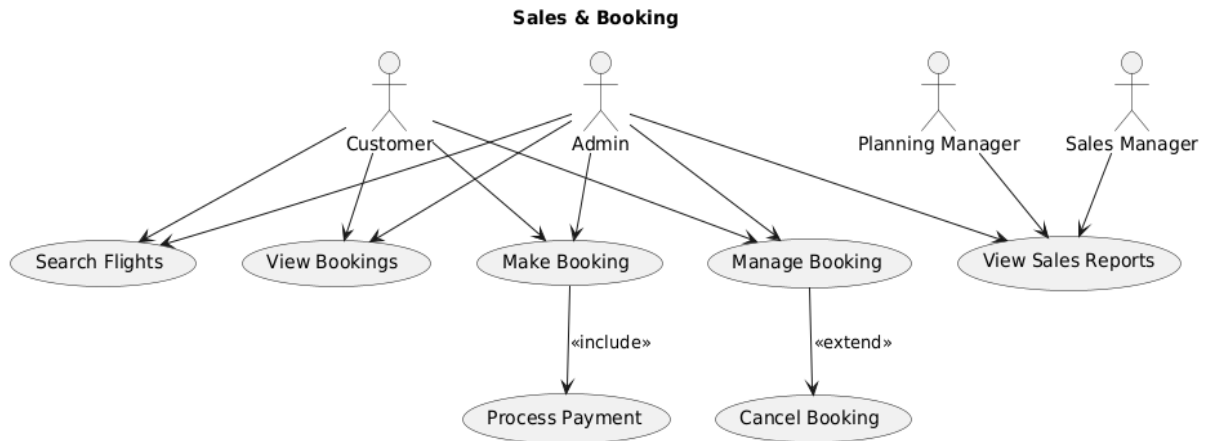
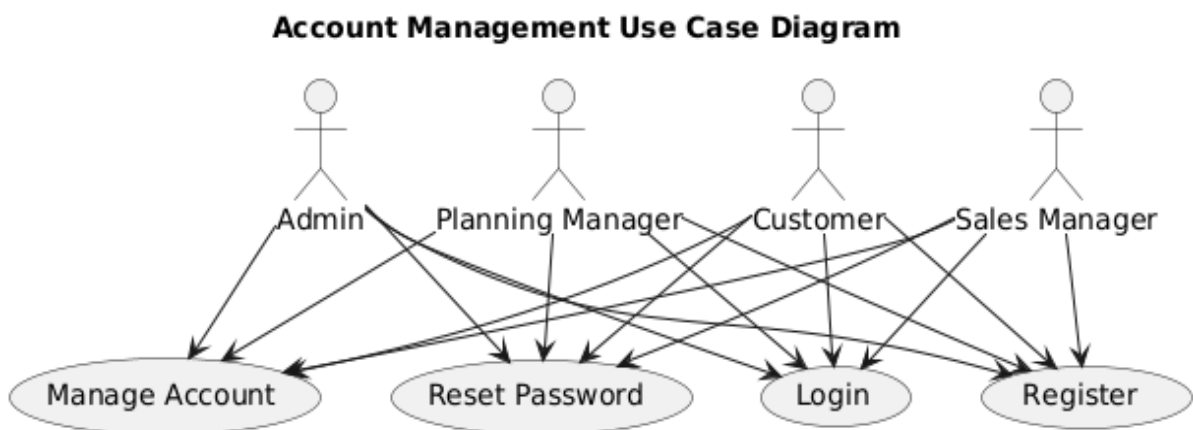


# Use-Case Diagrams



## Sales and Booking Use-Case Diagram:

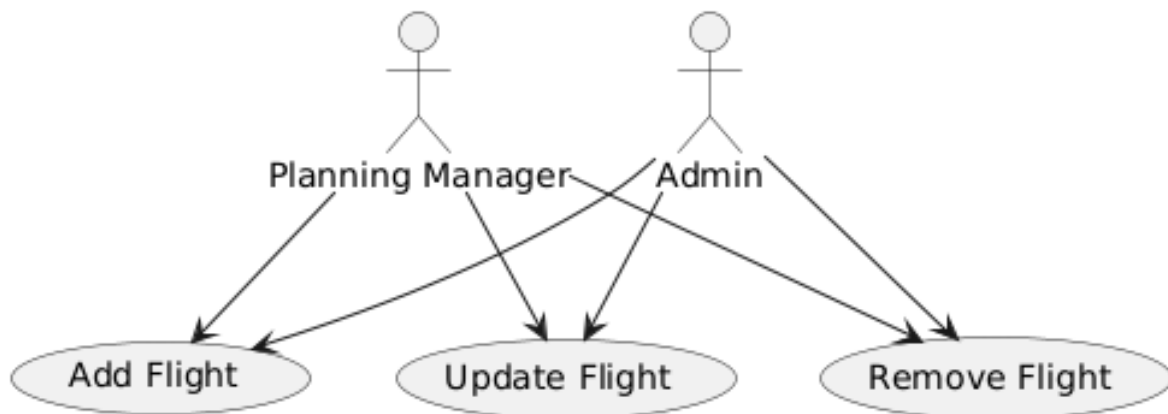
The diagram shows how customers, admins, planning managers, and sales managers interact with the core booking and sales features. It entails flight searches, bookings (which entails payment), managing bookings (including booking cancellations), viewing, and accessing reports.



## Flight Management Use-Case Diagram:

The diagram shows how admins and planning managers process flight details. They add, update, or delete flights to keep flight details timely and accurate for customers.

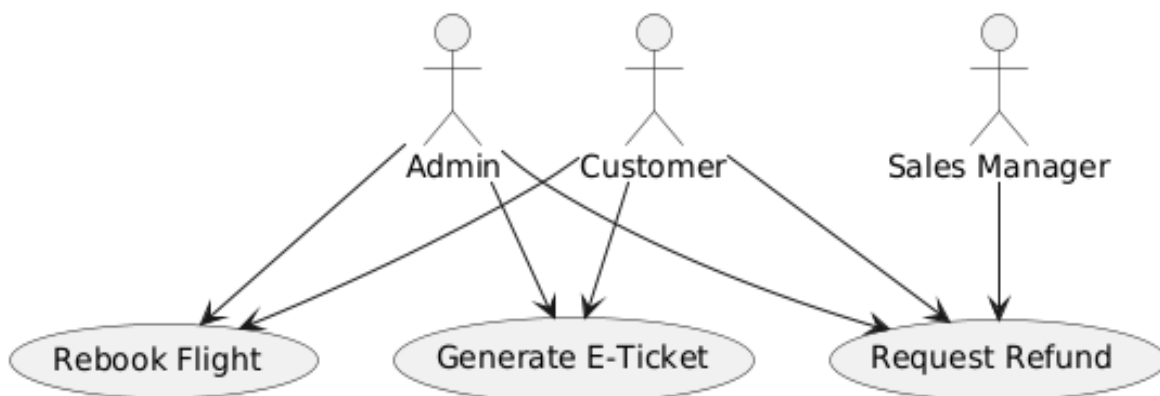
### Flight Management Use Case Diagram



### Account Management Use-Case Diagram:

These are the main account management functions available to all user types including customers, sales managers, admins, and planning managers. They are able to log in, add new accounts, update existing accounts, and reset passwords.

### Additional Use Cases Diagram



### Additional Use-Case Diagram:

Extra functionalities to help with the user experience on the website have been added to this diagram. Customers are allowed to make e-tickets upon bookings, re-book a trip if something has changed, and claim refunds if required. Admin users and sales managers can utilize these features to extend technical assistance to customers.