Nikita Chepuri

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SUMMARY

Accomplished Product manager with over 2 years of experience and a proven track record of driving product development and delivering innovative solutions that meet customer needs, Adept at translating business objectives into actionable product strategies and roadmaps while collaborating seamlessly with cross-functional teams to ensure successful execution. Experienced in Agile methodologies and skilled in prioritizing features, managing backlogs, and optimizing product performance. Committed to continuous improvement and staying at the forefront of industry trends to maximize product success and customer satisfaction.

WORK EXPERIENCE

Product Management Intern - Microsoft   Jun 2024 - Present
- Led testing and feedback sessions with stakeholders to integrate their product requirements and align on prioritization at semester planning.
- Designed and implemented SQL queries to extract and manipulate data, enhancing Power BI dashboards for actionable business insights and decision-making support that resulted in a 20% increase in operational efficiency.

Product Manager - Trimble   Sept 2023 - Dec 2023
- Streamlined communication between product, development, and customer success teams, resulting in 60% reduction in communication-related reworks and delays by accurately capturing customer demands and writing precise acceptance criteria.
- Revamped our agile development team's Jira initiative by assigning and writing 500+ user stories into a system of epics and features, resulting in reduced errors and cross-team dependencies seen in our 30% decrease in mid-sprint roadblocks.

Product Management Intern - Trimble   Jun 2023 - Sept 2023
- Assisted in maintaining and prioritizing the product backlog to ensure that the backlog was up-to-date and reflects the current priorities of the development team.
- Created new engagements in Gainsight to identify at-risk customers, creating systematic processes to mitigate concerns and to identify ways to improve customer retention.

Product Owner - T-Mobile Inc   Sept 2021 - June 2023
- Owned the planning and scheduling of two-week sprints and articulated product vision to engineering, resulting in hitting 98% of product goals defined at the beginning of the year 2022.
- Used KPI's to measure success and increased user retention rate by 25%.
- Created and implemented new features that reached over 10,000+ customers.
- Mentored over 100+ interns through 1 on 1 conversation to share experiences and improve their internship.

Product Management Intern - T-Mobile Inc   Jun 2021 - Sept 2021
- Used tools such as Apptentive to track customer metrics & pain points to see what new features or improvements need to be made.
- Assisted in the development of new product features to improve user experience.
- Created immersive and interactive visualization in Power BI that helped teams make accurate business decisions.

EDUCATION

University of California - San Diego   Sept 2021-Dec 2024
Business Economics & Data Science

CERTIFICATIONS

- Scrum Master Certification(CSM)
- AI Product Manager Specialization
- Google Data Analytics
- SQL For Data Science

PROJECTS

Data Visualization

Utilized Power BI in conjunction with DAX to proficiently craft data visualizations, incorporating a dynamic dark and light mode switch. This feature has been seamlessly integrated across the majority of T-Mobile's Power BI dashboards, enhancing both functionality and user experience.

SKILLS

Product Management Tools: Jira, Jira Align, Mira, Figma, Power Bi, Confluence, Asana, SalesForce, Slack

Skills: Product Roadmap, Scrum Product Management, Agile Development, Strategy, User Story Development

Tools and Languages: Power Bi, Snowflake, Python, SQL, R, MATLAB, Tableau, MySQL, Excel, Google Sheets