



Need Help with my GECGithub token not working

Ticket#25017 - created 5 days 21 hours ago

FROM Durga Ram <DURGA.RAM@walmart.com>
TO "support@helpdesksupportnow.com" <support@helpdesksupportnow.com>
SUBJECT Need Help with my GECGithub token not working

Hello,

My name is Durga, I am having issues with a PAT I generated that is not working. I tried using a fine-grained one with what I thought was the right permissions, but it turned out not to be the case. Could you help?

Durga Ram // Software Engineer III - DevOps, Technology Operations
Walmart Information Security


CHANNEL  email

5 days 21 hours ago

FROM Nikita Jannat

No problem what is your username?

CHANNEL  note

5 days 20 hours ago

FROM Durga Ram <durga.ram@walmart.com>

my username is d0ram10

CHANNEL  web

5 days 20 hours ago

FROM Nikita Jannat

Cool so I see that one of your tokens that was generated with no permissions, what permissions do you need? Also I noticed your domain password was set to expire in 3 days so I went ahead and reset it for you to ensure you do not get locked out. your new password is [REDACTED]

CHANNEL  note

5 days 20 hours ago

FROM Durga Ram <durga.ram@walmart.com>

I need the ability to manage my org that deals with Gift Card ordering (you will see that over there). It is an organization in which I am a member and an admin as you will see. I also need some configurations made to read-and-write permissions on all interactable private repos. I also need ability to manage codespaces user secrets.

CHANNEL  web

5 days 19 hours ago

FROM Durga Ram <durga.ram@walmart.com>

Thanks also for resetting the password, Since it is near the end of the quarter I totally forgot and I would have lost many of the deliverables.

CHANNEL  web

5 days 19 hours ago

FROM Nikita Jannat

NJ

Ok so I created the PAT here it is [REDACTED] you can test it by cloning one of your repo on gecgithub.

```
git clone https://[REDACTED]@gecgithub01.wal-mart.com/Membership-Rewards-Team/wcnpproduct-bulk-giftcardordervalidation.git
```

CHANNEL  note

5 days 19 hours ago

FROM Durga Ram <durga.ram@walmart.com>

For some reason the clone didn't work, it failed. Is this the right token?

DR

CHANNEL  web

5 days 1 hour ago

FROM Nikita Jannat

NJ

Oh ok I see the issue, use this url instead. I used wal-mart instead of walmart.com in the connection string.

```
git clone https://[REDACTED]@gecgithub01.walmart.com/Membership-Rewards-Team/wcnpproduct-bulk-giftcardordervalidation.git
```

CHANNEL  note

5 days 1 hour ago

FROM Durga Ram <durga.ram@walmart.com>

Ok thanks a lot its working now!

DR

CHANNEL  web

5 days ago