

SAP Hybris Commerce Cloud Deployment Request Form v3.0

Section 1 – Contact Information

1.1 General Information

Customer	Partner	Project

1.2 Contact Information

Escalation Information (contacts must be reachable during change window)			
	Name	E-Mail	Phone # / Web Link
Customer			
Partner			
SAP Hybris	SAP Local Support Center	-	https://service.sap.com/call1sap

Section 2 – Deployment Information

2.1 Package

Deployment Package	
Package source server	
Package path	
Package name	
Compliance to SAP Hybris Commerce Cloud Deployment Packaging Specification	<input type="checkbox"/> Version 2.3 <input type="checkbox"/> Version 2.2 <input type="checkbox"/> Version 2.1 <input type="checkbox"/> Version 2.0 <input type="checkbox"/> Version 1.5

2.2 Environment

Target Environment (specify target environment below – MANDATORY)

2.2.1 Deployment Components

Components (at least one option must be selected – MANDATORY)

Hybris	Data Hub	CIS
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Note: Select one or more of the above components to be deployed. Please note that packages must include all components contained in your environment regardless of whether or not they are all selected for this deployment.

2.3 Maintenance Page

Use Maintenance Page (one option must be selected – MANDATORY)

Yes / Forced	No / Auto
<input type="checkbox"/>	<input type="checkbox"/>

Special instructions:

Note: In case of issues during the deployment, the maintenance page may be activated even it was not explicitly requested.

2.4 Database Changes

2.4.1 Hybris Database Changes

Hybris Database Operation (one option must be selected - MANDATORY)

None	Update	Initialization
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Special instructions:

Note: In case of an update or initialization, all Hybris services must be restarted afterwards. This may lead to a termination of processes which are running during the change window (e.g. CronJobs) If no special instructions given we will execute Update with default settings.

2.4.2 Data Hub Database Changes

Data Hub Database Operation (mandatory if Data Hub selected in section 2.2.1)			
Ignore	Update (up to v6.2)	Create (DTH v6.3+)	Create-drop
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Special instructions:

Note: Please specify here the value for the kernel.autoInitMode (datahub.autoInitMode for datahub 6.3+) property in the Data Hub local.properties file to be used in case of a new Data Hub deployment. The default value is "ignore" which will also be used after each deployment if not instructed otherwise.

2.5 Additional Information

Additional Instructions

Known Errors

Release Notes
