

# SAP Hybris Commerce Cloud Deployment Request Form v3.0

## Section 1 – Contact Information

### 1.1 General Information

| Customer | Partner | Project |
|----------|---------|---------|
|          |         |         |

### 1.2 Contact Information

| Escalation Information (contacts must be reachable during change window) |                          |        |   |
|--|--------------------------|--------|---|
|  | Name                     | E-Mail | Phone # / Web Link  |
| Customer   |                          |        |   |
| Partner  |                          |        |   |
| SAP Hybris   | SAP Local Support Center | -      | <a href="https://service.sap.com/call1sap">https://service.sap.com/call1sap</a> |

## Section 2 – Deployment Information

### 2.1 Package

| Deployment Package   |  |
|--|--|
| Package source server  |  |
| Package path   |  |
| Package name   |  |
| Compliance to SAP Hybris<br>Commerce Cloud Deployment<br>Packaging Specification | <input type="checkbox"/> Version 2.3<br><input type="checkbox"/> Version 2.2<br><input type="checkbox"/> Version 2.1<br><input type="checkbox"/> Version 2.0<br><input type="checkbox"/> Version 1.5 |

## 2.2 Environment

Target Environment (specify target environment below – MANDATORY)

### 2.2.1 Deployment Components

Components (at least one option must be selected – MANDATORY)

| Hybris                   | Data Hub                 | CIS                      |
|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Note: Select one or more of the above components to be deployed. Please note that packages must include all components contained in your environment regardless of whether or not they are all selected for this deployment.

### 2.3 Maintenance Page

Use Maintenance Page (one option must be selected – MANDATORY)

| Yes / Forced             | No / Auto                |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |

Special instructions:

Note: In case of issues during the deployment, the maintenance page may be activated even it was not explicitly requested.

### 2.4 Database Changes

#### 2.4.1 Hybris Database Changes

Hybris Database Operation (one option must be selected - MANDATORY)

| None                     | Update                   | Initialization           |
|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Special instructions:

Note: In case of an update or initialization, all Hybris services must be restarted afterwards. This may lead to a termination of processes which are running during the change window (e.g. CronJobs) If no special instructions given we will execute Update with default settings.

2.4.2 Data Hub Database Changes

| Data Hub Database Operation (mandatory if Data Hub selected in section 2.2.1) |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|
| Ignore  | Update (up to v6.2)      | Create (DTH v6.3+)       | Create-drop              |
| <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Special instructions:

Note: Please specify here the value for the kernel.autoInitMode (datahub.autoInitMode for datahub 6.3+) property in the Data Hub local.properties file to be used in case of a new Data Hub deployment. The default value is "ignore" which will also be used after each deployment if not instructed otherwise.

2.5 Additional Information

Additional Instructions

## Known Errors

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## Release Notes

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