Hossnieh "Nikki" Shahhosseini

Full-Stack Web Developer

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SKILL

- HTML
- CSS/SASS
- JavaScript
- React
- Angular
- Git
- Responsive Design
- jQuery
- TTD Development
- NoSQL/SQL
- AWS
- MongoDB
- TypeScript
- RESTFul API
- Redux
- Node
- React Native
- Jest/Enzyme
- Webpack
- Code Documentation

EDUCATION

CareerFoundry
Certificate in Web Development
Mar 2022, Remote

Payam-e-Noor University
B.S. in IT Engineering
Iran

SUMMARY

Innovative optimized solution seeker Web Developer with a background in IT, administration, management, and customer service. Skilled at collaborating across teams, identifying problems, gathering requirements, and understanding the customers' perspectives and needs.

PROJECTS

Event App
A serverless, progressive web application built with React, using a test-driven development technique (TDD) and fetching upcoming web development events from Google Calendar API. It allows authorized users to access all events information or just events in a specific city. It displays the percentage of events in the selected city.
https://github.com/nikki-shahh/where2bee

Movie App
Developed a web app that provides authorized users information about movies, directors, genres, actors, and user data. Client-side and Server-side were developed using the MERN stack. The client-side has an alternative written in Angular as well.
https://github.com/nikki-shahh/NiliFlix
https://nikki-shahh.github.io/Portfolio/casestudy.html

Chat App
Developed a chat app using React Native, Gifted Chat, and Firebase/Firestore. Users can enter their name, select a background and login into a chatroom, and start chatting with others. They can share pictures taken by the camera or from their gallery, and they can also share their location. Messages are stored in users' devices and are accessible offline.
https://github.com/nikki-shahh/ChitChat

EXPERIENCE

Administrative Assistant, Back 2 Health clinic
Los Angeles, CA — June 2021 - Present
- Analyzed patient volume trends to create and manage patient schedules to decrease wait times and increase doctors' satisfaction with a more predictable schedule.

Administrative Assistant, Dr.V Weight & Pain Management
Los Angeles, CA — June 2019 - June 2021
- Delivered helpful and kind customer service to patients, maintaining composure in stressful situations to maximize customer satisfaction.

Manager, KMG Company
Tehran, Iran — Feb 2013 - March 2017
- Assisted leaders in adhering to the annual calendar and coached them on how to cross the obstacles to reach their sales goal, which increased the company's profits within four months.
- Worked with engineers to create a customized CRM software to help the team track customers' needs and sales, that increased company sales and improved our team job satisfaction.

CRM Analyst, Almaaly/MahanCo
Tehran, Iran — Sep 2011 - Feb 2013
- Discussed with managers to outline the specific data needs for each business method and utilized data to create models that depict trends in the customer base, which helped engineers to build the software in the shortest amount of time with all needed features.