Project Closeout Report: Operations & Training Plan

Status: **Draft**

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Project Sponsor	Operations Director
Project Team	Financial Analyst, Fulfillment Director, HR Specialist, Quality Assurance Tester, Customer Service Manager, IT Manager, Inventory Manager, Training Manager
Project Duration	March 1-September 6

Executive Summary

The purpose of this project was to ...

Key Accomplishments

- Established ...
- •
- •
- •
- •
- •

Lessons Learned

What went well?

- The ...
- •

What went wrong? How did you resolve the issue?

- The ...
- •

Open Items

- Continue to monitor ...
- •

Next Steps and Future Considerations

• Schedule ...

• Create ..

Project Timeline

March 1	

Resources and Project Archive

- Project Plan
- ROAM Analysis
- Status Report
- Escalation Email
- Presentation of Customer Feedback
- Meeting Agenda