

# Overview for Support Account ID: SUPWARE-ADS



## Support Quotation

### Customer Address:

SUPPORT WAREHOUSE LTD  
INTERNATIONAL DEVELOPMENT CENTRE  
VALLEY DRIVE  
ILKLEY WEST YORKSHIRE  
Yorkshire  
LS29 8PB  
Customer Contact:  
Chris Cann (SWH)  
E-mail [chris.cann@supportwarehouse.com](mailto:chris.cann@supportwarehouse.com)

### HPE Address:

Hewlett-Packard Limited  
Cain Road  
Bracknell, Berkshire  
RG12 1HN

HPE contact:  
Elena Cojan  
E-mail [elena.cojan@hpe.com](mailto:elena.cojan@hpe.com)

**This quote is valid until 31.08.2020**

This order is governed by the specific agreement referenced below in the comment section.  
If none is identified, then Hewlett Packard Enterprise's standard terms will apply.  
Either one is the "Agreement".

- Standard Terms: [www.hpe.com/docs/customerterms](http://www.hpe.com/docs/customerterms)
- Datasheets: [www.hpe.com/info/mktlibrary](http://www.hpe.com/info/mktlibrary)

### Your Support Access Options for Service Agreement Customers:

- To manage your service agreement online visit, <https://s360.hpe.com> OR <https://esam.hpe.com>
- To access HPE Support Centre visit, [www.hpe.com/support/hpesc](http://www.hpe.com/support/hpesc)

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.  
- To log a call please telephone our Customer Care Reception on: 0845 161 0050

System Handle	Service Agreement ID	Coverage Period From: To:	Description	Contract Total/GBP
SUPWARE-ADS-AE-01	108651403355	01.09.2020 31.08.2021	UAE	13,415.28
SUPWARE-ADS-AE-3PAR	108651444970	01.09.2020 31.08.2021	UAE	2,437.68
<b>Full Contract price for UK</b>				<b>15,852.96</b>

### Single Payment for Duration

Detail for Support Account ID: SUPWARE-ADS



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 5140 3355  
System Handle: SUPWARE-ADS-AE-01  
UAE  
HPE Reference No.: 56777554

Equipment Address:  
Ads Securities  
8Th Floor, Ci Tower, Corniche Rd  
93894 ABU DHABI  
UNIT.ARAB EMIR.

Software Update Address:  
Ads Securities  
8Th Floor, Ci Tower, Corniche Rd  
93894 ABU DHABI  
UNIT.ARAB EMIR.

Hardware Contact:  
Amith Chandran  
Tel: +971 2 6572 371  
Fax:

Software Contact:  
Amith Chandran  
Tel: +971 2 6572 371  
Fax:

This quote is valid until 31.08.2020  
Coverage from: 01.09.2020 to: 31.08.2021  
To log a call please telephone our Customer Care Reception on: 0845 161 0050

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
H7J32AC	HPE Foundation Care NBD SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Hardware Problem Diagnosis					
	Onsite Support					
	Parts and Material provided					
	Next Cov Day Onsite Response					
	Std Office Hrs Std Office Days					
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XS			1	36.81
494329-B21	HP OEM DL380G6 CTO Server	CZ2040G3C5			1	63.22
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS6			1	36.81
507014-B21	HP BLc7000 1PH 2PS 4 Fan TL ROHS ICE	CZ30311SAL			1	72.03
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XQ			1	36.81
507019-B21	HP BLc7000 CTO 3 IN LCD ROHS Encl	GB804495N9			1	72.03
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS3			1	36.81
507019-B21	HP BLc7000 CTO 3 IN LCD ROHS Encl	CZ31524K7P			1	72.03
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118Q			1	32.81
579243-421	HP DL360G7 E5506 Entry EU Svr	CZJ0460FGL			1	60.82
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ0401189			1	32.81
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XG			1	36.81
507778-B21	HP BL460c G6 X5550 6G 1P Svr	CZJ02901CK			1	32.81
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS0			1	36.81
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001X0			1	36.81
653200-B21	HP DL380p Gen8 8-SFF CTO Server	CZ244211Q3			1	64.02
653200-B21	HP DL380p Gen8 8-SFF CTO Server	CZ244211Q4			1	64.02
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118L			1	32.81
491332-421	HP DL380 G6 E5540 Base EU Svr	CZ20278KF4			1	63.22
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118H			1	32.81
507778-B21	HP BL460c G6 X5550 6G 1P Svr	CZJ02901CJ			1	32.81
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS9			1	36.81

Single Payment for Duration

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 5140 3355  
System Handle: SUPWARE-ADS-AE-01  
UAE  
HPE Reference No.: 56777554



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118N			1	32.81
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XP			1	36.81
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118P			1	32.81
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118G			1	32.81
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XY			1	36.81
Hardware Subtotal						1,194.78
Discounts						-189.29
Total						1,005.49

HPE Collaborative Remote Support

Basic Software Phone Support  
Collaborative Call Managemnt  
24 Hours, Day 1-7 Phone Supp  
Standard Response Time

603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XS			1	4.80
494329-B21	HP OEM DL380G6 CTO Server	CZ2040G3C5			1	8.00
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS6			1	4.80
507014-B21	HP BLc7000 1PH 2PS 4 Fan TL ROHS ICE	CZ30311SAL			1	2.40
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XQ			1	4.80
507019-B21	HP BLc7000 CTO 3 IN LCD ROHS Encl	GB804495N9			1	2.40
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS3			1	4.80
507019-B21	HP BLc7000 CTO 3 IN LCD ROHS Encl	CZ31524K7P			1	2.40
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118Q			1	4.80
579243-421	HP DL360G7 E5506 Entry EU Svr	CZJ0460FGL			1	6.40
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ0401189			1	4.80
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XG			1	4.80
507778-B21	HP BL460c G6 X5550 6G 1P Svr	CZJ02901CK			1	4.80
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS0			1	4.80
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001X0			1	4.80
653200-B21	HP DL380p Gen8 8-SFF CTO Server	CZ244211Q3			1	6.40
653200-B21	HP DL380p Gen8 8-SFF CTO Server	CZ244211Q4			1	6.40
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118L			1	4.80
491332-421	HP DL380 G6 E5540 Base EU Svr	CZ20278KF4			1	8.00
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118H			1	4.80
507778-B21	HP BL460c G6 X5550 6G 1P Svr	CZJ02901CJ			1	4.80
603718-B21	HP BL460c G7 CTO Blade	CZ32461WS9			1	4.80
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118N			1	4.80
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XP			1	4.80
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118P			1	4.80
507864-B21	HP BL460c G6 CTO Blade OEM	CZJ040118G			1	4.80
603259-B21	HP BL460c G7 X5650 6G 1P Svr	CZJ15001XY			1	4.80
Hardware Subtotal						133.60
Discounts						-21.15
Total						112.45

Discount Summary

Special Neg HdrDisc% -15%	199.20-
Pre Payment HdrDisc% -1%	11.24-

Single Payment for Duration

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 5140 3355  
System Handle: SUPWARE-ADS-AE-01  
UAE  
HPE Reference No.: 56777554



Product No.	Description	Serial No.	Coverage Period	Qty	Price/GBP
			from:to:		

Hardware Total	1,328.38
Discount Total	-210.44
Contract Total	1,117.94

Single Payment for Duration

Detail for Support Account ID: SUPWARE-ADS



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 5144 4970  
System Handle: SUPWARE-ADS-AE-3PAR  
UAE  
HPE Reference No.: 56777559

Equipment Address:  
Ads Securities  
8Th Floor, Ci Tower, Corniche Rd  
93894 ABU DHABI  
UNIT.ARAB EMIR.

Software Update Address:  
Ads Securities  
8Th Floor, Ci Tower, Corniche Rd  
93894 ABU DHABI  
UNIT.ARAB EMIR.

Hardware Contact:  
Amith Chandran  
Tel: +971 2 6572 371  
Fax:

Software Contact:  
Amith Chandran  
Tel: +971 2 6572 371  
Fax:

This quote is valid until 31.08.2020  
Coverage from: 01.09.2020 to: 31.08.2021  
To log a call please telephone our Customer Care Reception on: 0845 161 0050

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
H7J32AC	HPE Foundation Care NBD SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Hardware Problem Diagnosis					
	Onsite Support					
	Parts and Material provided					
	Next Cov Day Onsite Response					
	Std Office Hrs Std Office Days					
QR482A	HP 3PAR StoreServ 7200 2-N Storage Base	CZ34464236			1	53.62
	Please note HP can no longer support this item from: 31.10.2022					
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N03L			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N03T			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N04H			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N04I			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N04Y			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N04Z			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N05C			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N05D			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N05G			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N05H			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N068			1	9.60
E7W54B	HP M6710 480GB 6G SAS 2.5in MLC 5yr SSD	2Y8445N06S			1	9.60
	Hardware Subtotal					168.82
	Discounts					-26.74
	Total					142.08
Discount Summary						
	Special Neg HdrDisc% -15%					25.32-
	Pre Payment HdrDisc% -1%					1.42-

Single Payment for Duration

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 5144 4970  
System Handle: SUPWARE-ADS-AE-3PAR  
UAE  
HPE Reference No.: 56777559



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		

\*\*\* Software \*\*\*

HPE Software Technical Unlimited Support  
SW Technical Support  
SW Electronic Support  
Std Office Hrs Std Office Days  
Standard Response

BC745B	HP 3PAR 7200 OS Suite Base LTU		1	28.01
	Please note HP can no longer support this item from: 31.10.2022			
BC746A	HP 3PAR 7200 OS Suite Drive LTU		12	8.40
	Please note HP can no longer support this item from: 31.10.2022			
			Software Subtotal	36.41
			Discounts	-5.88
			Total	30.53

HPE Software Updates SVC  
License to Use & SW Updates  
HPE Recommended SW Upd Method  
HPE Recommended Doc Upd Method

BC745B	HP 3PAR 7200 OS Suite Base LTU		1	28.01
	Please note HP can no longer support this item from: 31.10.2022			
BC746A	HP 3PAR 7200 OS Suite Drive LTU		12	8.40
	Please note HP can no longer support this item from: 31.10.2022			
			Software Subtotal	36.41
			Discounts	-5.88
			Total	30.53

Discount Summary

Special Neg HdrDisc% -15%	11.04-
Pre Payment HdrDisc% -1%	0.72-

Hardware Total	168.82
Software Total	72.82
Discount Total	-38.50
Contract Total	203.14

Single Payment for Duration

## Payment Schedule as of 06.08.2020

**Support Account ID: SUPWARE-ADS**

**Settlement Period from: From:** 01.09.2020 **to:** 31.08.2021

System Handle	01.09.2020
	31.08.2021
SUPWARE-ADS-AE-01	13,415.28
SUPWARE-ADS-AE-3PAR	2,437.68
<b>Total for the period</b>	
<b>UK</b>	<b>15,852.96</b>