

# Support Agreement Overview



Support Quotation  
Support Agreement ID:

**Customer Address:**  
SUPPORT WAREHOUSE LTD  
INTERNATIONAL DEVELOPMENT CENTRE  
VALLEY DRIVE  
ILKLEY WEST YORKSHIRE  
Yorkshire  
LS29 8PB  
Customer Contact:  
Mark Wieser  
Tel: 0030031 703454501  
Fax:  
E-mail INFO@MWAA.NL

**Hewlett-Packard Address:**  
Hewlett-Packard Limited  
Cain Road  
Bracknell, Berkshire  
RG12 1HN  
  
HP contact:  
Elena Cojan  
E-mail elena.cojan@hpe.com

ENThe quoted prices are valid to: 28.02.2021

- mer Care Reception on: 0845 161 0050

System Handle	Service	Coverage Period		Description	Contract Total/GBP
	Agreement ID	From:	To:		
MWAA-NL-001	108675240638	01.03.2021	28.02.2023	NETHERLANDS	920.88
Full Contract price for SW-MWAA					920.88



The Prices shown will be invoiced yearly in advance.

Support Schedule



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 7524 0638  
System Handle: MWAA-NL-001  
NETHERLANDS  
HPE Reference No.: 57097547

Equipment Address:  
MWAA ACCOUNTANCY B.V.  
Van Boetzelaerlaan 7  
2581 AA DEN HAAG  
THE NETHERLANDS

Software Update Address:  
MWAA ACCOUNTANCY B.V.  
Van Boetzelaerlaan 7  
2581 AA DEN HAAG  
THE NETHERLANDS

Hardware Contact:  
Mark Wieser  
Tel: 0030031 703454501  
Fax:

Software Contact:  
Mark Wieser  
Tel: 0030031 703454501  
Fax:

ENThe quoted prices are valid to: 28.02.2021  
Coverage from: 01.03.2021 to: 28.02.2023  
mer Care Reception on: 0845 161 0050

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/GBP
H7J32AC	HPE Foundation Care NBD SVC				
*** Hardware ***					
	HPE Hardware Maintenance Onsite Support				
	Hardware Problem Diagnosis				
	Onsite Support				
	Parts and Material provided				
	Next Cov Day Onsite Response				
	Std Office Hrs Std Office Days				
835847-425	HPE ML350T09 E5-2620v4 SFF EU Svr/TV	CZ2750079Q		1	44.39
		Hardware Subtotal			44.39
		Discounts			-9.67
		Total			34.72
	HPE Collaborative Remote Support				
	Basic Software Phone Support				
	Collaborative Call Managemnt				
	24 Hours, Day 1-7 Phone Supp				
	Standard Response Time				
835847-425	HPE ML350T09 E5-2620v4 SFF EU Svr/TV	CZ2750079Q		1	4.67
		Hardware Subtotal			4.67
		Discounts			-1.02
		Total			3.65
Discount Summary					
	Multi-Year Hdr Disc% -3%				1.47-
	Ch Mngd Con Hdr Dis% -18%				8.83-
	Pre Payment HdrDisc% -1%				0.39-

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NETHERLANDS  
HPE Reference No.: 57097547



Product No.	Description	Serial No.	Coverage Period	Qty	Price/GBP
			from:to:		

Hardware Total	49.06
Discount Total	-10.69
Contract Total	38.37

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## Payment Schedule as of 25.02.2021

**Support Agreement ID: SW-MWAA**

**Settlement Period from: From:** 01.03.2021 **to:** 28.02.2023

System Handle	01.03.2021	01.03.2022
	28.02.2022	28.02.2023
MWAA-NL-001	460.44	460.44

**Print Date 25.02.2021**

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The Prices shown will be invoiced yearly in advance. All amounts shown are in GBP unless otherwise indicated.  
Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. RegisteredNo: 690597