

# Overview for Support Account ID: SW-LOOMIS



## Support Quotation

### Customer Address:

Support Warehouse Limited  
International Development Centre  
Valley Drive  
Ilkley  
West Yorkshire  
LS29 8PB  
Customer Contact:  
Tom brooksbank  
Tel: 0800 316 1002  
Fax:  
E-mail tom.brooksbank@carepack.co.uk

### HPE Address:

Hewlett-Packard Limited  
Bracknell  
  
HPE contact:  
UK&I CHANNEL CONTRACT ADMIN  
Tel: 44 (0) 2030278196  
Fax:  
E-mail UKIChannelFO@hpe.com

**This quote is valid until 19.05.2019**

This order is governed by the specific agreement referenced below in the comment section.  
If none is identified, then Hewlett Packard Enterprise's standard terms will apply.  
Either one is the "Agreement".

- Standard Terms: [www.hpe.com/docs/customerterms](http://www.hpe.com/docs/customerterms)
- Datasheets: [www.hpe.com/info/mktlibrary](http://www.hpe.com/info/mktlibrary)

### Your Support Access Options for Service Agreement Customers:

- To manage your service agreement online visit, <https://s360.hpe.com> OR <https://esam.hpe.com>
- To access HPE Support Centre visit, [www.hpe.com/support/hpesc](http://www.hpe.com/support/hpesc)

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.  
- To log a call please telephone our Customer Care Reception on: 0845 161 0050

System Handle	Service Agreement ID	Coverage Period From: To:	Description	Contract Total/GBP
LOOMIS UK LTD-01	108590640243	20.05.2019 19.05.2020	HP DL380G5 CTO Chassis	42,741.73
Full Contract price for SW-LOOMIS				42,741.73

### Single Payment for Duration

Detail for Support Account ID: SW-LOOMIS



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1085 9064 0243  
System Handle: LOOMIS UK LTD-01  
HP DL380G5 CTO Chassis  
HPE Reference No.: 55974195

Equipment Address:  
LOOMIS UK Limited  
Unit 1, Alder Court, Rennie Hogg Ro  
Nottingham  
NG2 1RX

Software Update Address:  
LOOMIS UK Limited  
Unit 1, Alder Court, Rennie Hogg Ro  
Nottingham  
NG2 1RX

Hardware Contact:  
Pete Smith  
Tel: 07799 132 706  
Fax:

Software Contact:  
Pete Smith  
Tel: 07799 132 706  
Fax:

This quote is valid until 19.05.2019  
Coverage from: 20.05.2019 to: 19.05.2020

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		

H7J35AC HPE Foundation Care 24x7 wDMR SVC

\*\*\* Hardware \*\*\*

HPE Hardware Maintenance Onsite Support

- Hardware Problem Diagnosis
- Onsite Support
- Parts and Material provided
- 4 Hr Onsite Response
- 24 Hrs Std Office Days
- 24 hrs, Day 6
- 24 hrs, Day 7
- Holidays Covered
- Defective Media Retention

391835-B21	HP DL380G5 CTO Chassis	GB8721FD9N			1	129.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ2046HVZ4			1	134.00
K2R13A	HPE StoreEasy 1450 8TB SATA Strg	CZ2647035V	24.12.2019		1	53.00
	HW Support During Warranty					
K2R13A	HPE StoreEasy 1450 8TB SATA Strg	CZ2647035V	25.12.2019		1	58.00
579239-421	HP DL360G7 X5650 Perf EU Svr	CZJ0490BLW			1	105.00
470065-160	HP DL380G6 E5520 1P SP7097TV Svr UK	CZ20154FGM			1	111.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ250602LQ			1	116.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ202372V5			1	134.00
470064-434	HP DL380G5 E5320 1P SP6503TV UK	CZC7290D71			1	129.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ2050KQ90			1	134.00
440886-425	HP TV SP5200 DL380G5 E5335 EU Svr	CZC7362HC7			1	129.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ2050KQ95			1	134.00
470064-524	HP DL380G5 E5345 SP6579TV Svr EURO	CZC81646WM			1	129.00
470065-376	HP DL380G7 X5650 1P SP7366TV Svr UK	CZ21100CQK			1	134.00
470065-376	HP DL380G7 X5650 1P SP7366TV Svr UK	CZ211106PT			1	134.00
459586-425	HP TV SP6100 DL380G5 E5405 2G EU Svr	CZC8252KWP			1	129.00
633408-421	HP DL380G7 E5606 Entry EU Svr	CZ21500FCB			1	134.00

Single Payment for Duration

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1085 9064 0243  
System Handle: LOOMIS UK LTD-01  
HP DL380G5 CTO Chassis  
HPE Reference No.: 55974195



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
470065-160	HP DL380G6 E5520 1P SP7097TV Svr UK	CZC94780Z7			1	111.00
579239-421	HP DL360G7 X5650 Perf EU Svr	CZJ02506VV			1	105.00
470065-376	HP DL380G7 X5650 1P SP7366TV Svr UK	CZ21500KYY			1	134.00
579239-421	HP DL360G7 X5650 Perf EU Svr	CZJ0490F9R			1	105.00
470065-508	HP DL380G7 E5649 SP8205TV Svr EURO	CZ22140F0F			1	134.00
470065-481	HP DL360G7 E5620 1P SP7485TV Sv EURO	CZJ1320K81			1	105.00
662257-421	HP DL380p Gen8 E5-2690 HPM EU Svr	CZ23290BP4			1	116.00
470065-481	HP DL360G7 E5620 1P SP7485TV Sv EURO	CZJ13314S5			1	105.00
662257-421	HP DL380p Gen8 E5-2690 HPM EU Svr	CZ23370M56			1	116.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ240406PP			1	116.00
470065-720	HP DL380eG8 E5-2407 1P SP7752TV EURO	CZJ3460YPR			1	52.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ24130H3L			1	116.00
470062-932	HP DL380G4 X3.0 EU SP4725 UK	GB8520AEDX			1	143.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ241606DB			1	116.00
399524-B21	HP DL360G5 4M CTO Chassis	GB87119EYT			1	92.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ242200K0			1	116.00
430029-425	HP TV SP5100 DL380G5 X5130 EU Svr	GB8715C6JF			1	129.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ250602KP			1	116.00
Hardware Subtotal						4,000.00
Discounts						-752.81
Total						3,247.19
Subtotal During Warranty						53.00
Discounts						-9.97
Total During Warranty						43.03

HPE Collaborative Remote Support

Basic Software Phone Support  
Collaborative Call Managemnt  
24 Hours, Day 1-7 Phone Supp  
Standard Response Time

391835-B21	HP DL380G5 CTO Chassis	GB8721FD9N			1	7.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ2046HVZ4			1	7.00
579239-421	HP DL360G7 X5650 Perf EU Svr	CZJ0490BLW			1	6.00
470065-160	HP DL380G6 E5520 1P SP7097TV Svr UK	CZ20154FGM			1	7.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ250602LQ			1	6.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ202372V5			1	7.00
470064-434	HP DL380G5 E5320 1P SP6503TV UK	CZC7290D71			1	7.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ2050KQ90			1	7.00
440886-425	HP TV SP5200 DL380G5 E5335 EU Svr	CZC7362HC7			1	7.00
583966-421	HP DL380G7 X5650 Perf EU Svr	CZ2050KQ95			1	7.00
470064-524	HP DL380G5 E5345 SP6579TV Svr EURO	CZC81646WM			1	7.00
470065-376	HP DL380G7 X5650 1P SP7366TV Svr UK	CZ21100CQK			1	7.00
470065-376	HP DL380G7 X5650 1P SP7366TV Svr UK	CZ211106PT			1	7.00
459586-425	HP TV SP6100 DL380G5 E5405 2G EU Svr	CZC8252KWP			1	7.00
633408-421	HP DL380G7 E5606 Entry EU Svr	CZ21500FCB			1	7.00
470065-160	HP DL380G6 E5520 1P SP7097TV Svr UK	CZC94780Z7			1	7.00
470065-376	HP DL380G7 X5650 1P SP7366TV Svr UK	CZ21500KYY			1	7.00
579239-421	HP DL360G7 X5650 Perf EU Svr	CZJ02506VV			1	6.00

Single Payment for Duration

**Support Quotation**  
**Agreement No.**  
Your PO Reference:

**Service Agreement ID: 1085 9064 0243**  
**System Handle: LOOMIS UK LTD-01**  
HP DL380G5 CTO Chassis  
**HPE Reference No.: 55974195**



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
579239-421	HP DL360G7 X5650 Perf EU Svr	CZJ0490F9R			1	6.00
470065-508	HP DL380G7 E5649 SP8205TV Svr EURO	CZ22140F0F			1	7.00
470065-481	HP DL360G7 E5620 1P SP7485TV Sv EURO	CZJ1320K81			1	6.00
662257-421	HP DL380p Gen8 E5-2690 HPM EU Svr	CZ23290BP4			1	6.00
470065-481	HP DL360G7 E5620 1P SP7485TV Sv EURO	CZJ13314S5			1	6.00
662257-421	HP DL380p Gen8 E5-2690 HPM EU Svr	CZ23370M56			1	6.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ240406PP			1	6.00
470065-720	HP DL380eG8 E5-2407 1P SP7752TV EURO	CZJ3460YPR			1	4.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ24130H3L			1	6.00
470062-932	HP DL380G4 X3.0 EU SP4725 UK	GB8520AEDX			1	8.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ241606DB			1	6.00
399524-B21	HP DL360G5 4M CTO Chassis	GB87119EYT			1	6.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ242200K0			1	6.00
430029-425	HP TV SP5100 DL380G5 X5130 EU Svr	GB8715C6JF			1	7.00
709942-421	HP DL380p Gen8 E5-2630v2-eStar EU Svr	CZ250602KP			1	6.00
<b>Hardware Subtotal</b>						<b>215.00</b>
<b>Discounts</b>						<b>-40.52</b>
<b>Total</b>						<b>174.48</b>

**Discount Summary**

Ch Mngd Con Hdr Dis% -18%	768.24-
Pre Payment HdrDisc% -1%	35.06-

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**

SW Technical Support  
SW Electronic Support  
24 Hrs Std Office Days  
24 Hrs Day 6  
24 Hrs Day 7  
Holidays Covered  
Standard Response

K2R13A	HPE StoreEasy 1450 8TB SATA Strg	CZ2647035V	1	20.00
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ202372V5	1	3.00
<b>Please note HP can no longer support this item from: 30.04.2021</b>				
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ2050KQ90	1	3.00
<b>Please note HP can no longer support this item from: 30.04.2021</b>				
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ2050KQ95	1	3.00
<b>Please note HP can no longer support this item from: 30.04.2021</b>				
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ23290BP4	1	3.00
<b>Please note HP can no longer support this item from: 30.04.2021</b>				
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ23370M56	1	3.00
<b>Please note HP can no longer support this item from: 30.04.2021</b>				
<b>Software Subtotal</b>				<b>35.00</b>
<b>Discounts</b>				<b>-6.56</b>
<b>Total</b>				<b>28.44</b>

**Single Payment for Duration**

**Support Quotation**  
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HP DL380G5 CTO Chassis  
**HPE Reference No.: 55974195**



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		

**HPE Software Updates SVC**

License to Use & SW Updates  
HPE Recommended SW Upd Method  
HPE Recommended Doc Upd Method

K2R13A	HPE StoreEasy 1450 8TB SATA Strg	CZ2647035V			1	2.00
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ202372V5			1	6.00
	<b>Please note HP can no longer support this item from: 30.04.2021</b>					
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ2050KQ90			1	6.00
	<b>Please note HP can no longer support this item from: 30.04.2021</b>					
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ2050KQ95			1	6.00
	<b>Please note HP can no longer support this item from: 30.04.2021</b>					
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ23290BP4			1	6.00
	<b>Please note HP can no longer support this item from: 30.04.2021</b>					
582633-B21	HP ZMOD ICE 1-SRV ML/DL Bundle	CZ23370M56			1	6.00
	<b>Please note HP can no longer support this item from: 30.04.2021</b>					
		<b>Software Subtotal</b>				<b>32.00</b>
		<b>Discounts</b>				<b>-6.03</b>
		<b>Total</b>				<b>25.97</b>

**Discount Summary**

Ch Mngd Con Hdr Dis% -18%	12.06-
Pre Payment HdrDisc% -1%	0.53-

**\*\*\* Hardware \*\*\***

<b>UJ558AC</b>	<b>HPE Ind Std Svrs Return to HW Supp</b>	19.06.2019	1,290.00
	The total RTS charge for CZ2046HVZ4:71.69*18 These items is 1,057.80 GBP This charge is being included in the payment schedule section below and will be reflected in your first invoice.		
	<b>Hardware Subtotal</b>		<b>1,290.00</b>
	<b>Discounts</b>		<b>-232.20</b>
	<b>Total</b>		<b>1,057.80</b>

**Discount Summary**

Ch Mngd Con Hdr Dis% -18%	232.20-
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<b>Hardware Total</b>	<b>5,505.00</b>
<b>Software Total</b>	<b>67.00</b>
<b>Discount Total</b>	<b>-1,038.12</b>
<b>Contract Total</b>	<b>4,533.88</b>
<b>Contract During Warranty Subtotal</b>	<b>53.00</b>
<b>Total During Warranty Discounts</b>	<b>-9.97</b>
<b>Contract During Warranty Total</b>	<b>43.03</b>

**Single Payment for Duration**

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1085 9064 0243  
System Handle: LOOMIS UK LTD-01  
HP DL380G5 CTO Chassis  
HPE Reference No.: 55974195



Product No.	Description	Serial No.	Coverage Period	Qty	Price/GBP
			from:to:		

Hardware products under warranty

K2R13A	HPE StoreEasy 1450 8TB SATA Strg	CZ2647035V	25.12.2016 24.12.2019	1	
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Single Payment for Duration

## Payment Schedule as of 16.05.2019

**Support Account ID: SW-LOOMIS**

**Settlement Period from: From:** 20.05.2019 **to:** 19.05.2020

System Handle	20.05.2019
	19.05.2020
LOOMIS UK LTD-01	42,741.73
<b>Total for the period</b>	
<b>Loomis UK Ltd</b>	<b>42,741.73</b>

**Print Date 16.05.2019**

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Single Payment for Duration All amounts shown are in GBP unless otherwise indicated.  
Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. RegisteredNo: 690597