

HPE supportaftale



Aftale nummer: 9300TD4444

Tilbud

Deres reference:

Installationsadresse:

TATA CONSULTANCY SERVICE

Tryg, Vesterbrogade 149

DK-1620 KOBENHAVN

Kontaktperson Hardware:

SANDEEP DE

Tlf: +45 3141 2280

Fax:

tilbuddet er gældende indtil 31.07.2020

Dækningsperiode fra 01.08.2020 til 31.07.2021

Service ID: : 1086 5062 3511

System ID: TECH-DL380-TATA-01

HPE DL380 Gen9 8SFF CTO Server

Software leveringsadresse:

TATA CONSULTANCY SERVICE

Tryg, Vesterbrogade 149

DK-1620 KOBENHAVN

Kontaktperson Software:

SANDEEP DE

Tlf: +45 3141 2280

Fax:

Produktnummer	Beskrivelse	Serienummer	Start	Fakturering Stop	Antal	Beløb/DKk
H7J34AC	HPE Foundation Care 24x7 SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Problemdiagnose, hardware					
	Søndag, 24 timer					
	Support, on-site					
	Reservedele					
	4 timers tilkald, on-site					
	Lørdag, 24 timer					
	Mandag-fredag, 24 timer					
	Support, helligdage					
719064-B21	HPE DL380 Gen9 8SFF CTO Server	CZJ7240DB8			1	10.121,11 DKK
	HPE Collaborative Remote Support					
	Basic Software Phone Support					
	Collaborative Call Managemnt					
	24 Hours, Day 1-7 Phone Supp					
	Standard Response Time					
719064-B21	HPE DL380 Gen9 8SFF CTO Server	CZJ7240DB8			1	610,15 DKK

*** Hardware ***

UJ558AC	HPE Ind Std Svrs Return to HW Supp	31.08.2020	650,91 DKK
	RTS has been calculated for the Serial Number:		
	CZJ7240DB8: 612.61 * 1.2		
	The total RTS charge for this item is 602,70 DKK. This charge is being included in the payment schedule section below and will be reflected in your first invoice.		
	HPE Hardware Maintenance Onsite Support		10.121,11 DKK
	HPE Collaborative Remote Support		610,15 DKK
	HPE Ind Std Svrs Return to HW Supp		650,91 DKK
	Total		11.382,17 DKK

En faktura for hele perioden

Beløb er eksklusive moms