



Westcoast Ltd,  
Arrowhead Park,  
Arrowhead Road,  
Berkshire,  
RG7 4AH  
Tel: 0118 912 6359

26 February 2019	
Westcoast Ref:	288831SWA2Y0
Customer:	Failte Ireland
Customer Contact:	TBC
Address:	88-95 Amiens St Dublin D1
Tel:	TBC
Email:	TBC
Quotation Date:	26/02/2019
Valid Until:	27/05/2019

#### Your Support Access Options:

1. Visit the IT Resource Centre web site at <http://www.hpe.com/support/hpesc>
2. To log a call please telephone our Customer Care Reception on: 0845 161 0050

To facilitate access to support services, you can use your Service Agreement ID\* or System Handle with the Product and/or Serial Number. (\*Service Agreement ID must be used when accessing the IT Resource Centre)

System Handle	Service Agreement ID	Coverage Period		Description	Subtotal/€
		From	To		
SUPPORT-FAILT	1085 7972 5790	01/04/2019	31/03/2021	HPE Foundation Care 24x7 SVC	€5,040.00
Return To Support					€330.00
Contract Total					€5,370.00

## Support Detail

Pricing Document:	55860286	Equipment	Failte Ireland
System Handle:	SUPPORT-FAILT	Address:	88-95 Amiens St
Service Agreement:	1085 7972 5790		Dublin 1
Tel:	TBC		
Valid Until:	27/05/2019		D1
Coverage Period:	01/04/2019 to 31/03/2021		
Hardware Contact:	TBC	Software Contact:	TBC
Hardware Tel:	TBC	Software Tel:	TBC

SUPPORT WAREHOUSE LTD INTERNATIONAL DEVELOPMENT CENTRE VALLEY DRIVE  
ILKLEY WEST YORKSHIRE LS29 8PB GB

Product Number	Description	Serial	Coverage	Qty	Subtotal/€
<b>Hardware</b>					
UJ559AC	HPE Storage Return to HW Supp				
					€ 318.00
<b>Software</b>					
UC255AC	SW Updates - Return to Support				
					€ 12.00
H7J34AC	HPE Foundation Care 24x7 SVC				
<b>Hardware</b>					
HA151AC	HPE Hardware Maintenance Onsite Support				
	Hardware Problem Diagnosis; Onsite Support; Parts and Material provided; 4 Hr Onsite Response; 24 Hrs Std Office Days; 24 hrs, Day 6; 24 hrs, Day 7; Holidays Covered				
K2R18A	HPE StoreEasy 1650 48TB SAS Strg	CZJ5480143	01/04/2019 31/03/2021	1	€ 4,320.00
					€ 4,320.00
<b>Software</b>					
HA156AC	HPE Software Updates SVC				
	License to Use & SW Updates; HPE Recommended SW Upd Method; HPE Recommended Doc Upd Method				
K2R18A	HPE StoreEasy 1650 48TB SAS Strg	CZJ5480143	01/04/2019 31/03/2021	1	€ 72.00
					€ 72.00
HA158AC	HPE Software Technical Unlimited Support				
	SW Technical Support; SW Electronic Support; 24 Hrs Std Office Days; 24 Hrs Day 6; 24 Hrs Day 7; Holidays Covered; Standard Response				
K2R18A	HPE StoreEasy 1650 48TB SAS Strg	CZJ5480143	01/04/2019 31/03/2021	1	€ 648.00
					€ 648.00
			Hardware Totals		€ 5,370.00
			Hardware Total		€4,638.00
			Software Total		€732.00
			Contract		€5,370.00

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