

Support Quotation

**Customer Address:**  
SUPPORT WAREHOUSE LTD  
INTERNATIONAL DEVELOPMENT CENTRE  
VALLEY DRIVE  
ILKLEY WEST YORKSHIRE  
Yorkshire  
LS29 8PB  
Customer Contact:  
Bozena Majka  
Tel: 0800 072 0950  
Fax:  
E-mail bozena.majka@supportwarehouse.com

**HPE Address:**  
Hewlett-Packard Limited  
Cain Road  
Bracknell, Berkshire  
RG12 1HN  
  
HPE contact:  
EMEA Aruba Team  
E-mail dl-servicerenewals-emea@hpe.com

**This quote is valid until 05.05.2020**

This order is governed by the specific agreement referenced below in the comment section.  
If none is identified, then Hewlett Packard Enterprise's standard terms will apply.  
Either one is the "Agreement".

- Standard Terms: [www.hpe.com/docs/customerterms](http://www.hpe.com/docs/customerterms)
- Datasheets: [www.hpe.com/info/mktlibrary](http://www.hpe.com/info/mktlibrary)

**Your Support Access Options for Service Agreement Customers:**

- **To manage your service agreement online visit,** <https://s360.hpe.com> OR <https://esam.hpe.com>
- **To access HPE Support Centre visit,** [www.hpe.com/support/hpesc](http://www.hpe.com/support/hpesc)

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

System Handle	Service Agreement ID	Coverage Period From: To:	Description	Contract Total/GBP
ARUBABLINDVETSUPPO1	108622204760	26.04.2020 30.11.2020	ARUBA/Support Warehouse	164.40
ARUBABLINDVETSUPPO2	108622204820	26.04.2020 25.04.2022	ARUBA/Support Warehouse	12,536.16
ARUBABLINDVETSUPPO3	108622204990	26.04.2020 30.11.2020	ARUBA/Support Warehouse	397.68
ARUBABLINDVETSUPPO4	108622205072	26.04.2020 30.11.2020	ARUBA/Support Warehouse	796.44
<b>Full Contract price for Blind Veterans UK</b>				<b>13,894.68</b>

The Prices shown will be invoiced yearly in advance.

Detail for Support Account ID: ARUBAGB00BLIND



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 4760  
System Handle: ARUBABLINDVETSUPPO1  
ARUBA/Support Warehouse  
HPE Reference No.: 56410808

Equipment Address:  
BLIND VETERANS UK  
12-14 Harcourt Street  
London  
W1H 4HD

Software Update Address:  
BLIND VETERANS UK  
12-14 Harcourt Street  
London  
W1H 4HD

Hardware Contact:  
James Browning  
Tel: 02076167900  
Fax:

Software Contact:  
James Browning  
Tel: 02076167900  
Fax:

This quote is valid until 05.05.2020  
Coverage from: 26.04.2020 to: 30.11.2020

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
H7J34AC	HPE Foundation Care 24x7 SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Hardware Problem Diagnosis					
	Onsite Support					
	Parts and Material provided					
	4 Hr Onsite Response					
	24 Hrs Std Office Days					
	24 hrs, Day 6					
	24 hrs, Day 7					
	Holidays Covered					
J8692A	HP 3500-24G-PoE Y1 Switch	SG105TF022			1	27.00
	Please note HP can no longer support this item from: 30.11.2020					
		Hardware Subtotal				27.00
		Discounts				-4.86
		Total				22.14
Discount Summary						
	Ch Mngd Con Hdr Dis% -18%					4.86-

\*\*\* Software \*\*\*

HPE Software Technical Unlimited Support

SW Technical Support

SW Electronic Support

24 Hrs Std Office Days

24 Hrs Day 6

24 Hrs Day 7

Holidays Covered

The Prices shown will be invoiced yearly in advance.

**Support Quotation**  
**Agreement No.**  
Your PO Reference:

**Service Agreement ID: 1086 2220 4760**  
**System Handle: ARUBABLINDVETSUPPO1**  
ARUBA/Support Warehouse  
**HPE Reference No.: 56410808**



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
	Standard Response					
J8692A	HP 3500-24G-PoE Y1 Switch <b>Please note HP can no longer support this item from: 30.11.2020</b>	SG105TF022			1	0.97
		<b>Software Subtotal</b>				<b>0.97</b>
		<b>Discounts</b>				<b>-0.17</b>
		<b>Total</b>				<b>0.80</b>
	<b>HPE Software Updates SVC</b>					
	License to Use & SW Updates					
	HPE Recommended SW Upd Method					
	HPE Recommended Doc Upd Method					
J8692A	HP 3500-24G-PoE Y1 Switch <b>Please note HP can no longer support this item from: 30.11.2020</b>	SG105TF022			1	0.00
		<b>Software Subtotal</b>				<b>0.00</b>
<b>Discount Summary</b>						
Ch Mngd Con Hdr Dis% -18%						0.17-
		<b>Hardware Total</b>				<b>27.00</b>
		<b>Software Total</b>				<b>0.97</b>
		<b>Discount Total</b>				<b>-5.03</b>
		<b>Contract Total</b>				<b>22.94</b>

The Prices shown will be invoiced yearly in advance.

Detail for Support Account ID: ARUBAGB00BLIND



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 4820  
System Handle: ARUBABLINDVETSUPPO2  
ARUBA/Support Warehouse  
HPE Reference No.: 56410809

Equipment Address:  
Blind Veterans UK  
Greenways Ovingdean  
Brighton  
BN2 7BS

Software Update Address:  
Blind Veterans UK  
Greenways Ovingdean  
Brighton  
BN2 7BS

Hardware Contact:  
James Browning  
Tel: 02076167900  
Fax:

Software Contact:  
James Browning  
Tel: 02076167900  
Fax:

This quote is valid until 05.05.2020  
Coverage from: 26.04.2020 to: 25.04.2022

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
H7J34AC	HPE Foundation Care 24x7 SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Hardware Problem Diagnosis					
	Onsite Support					
	Parts and Material provided					
	4 Hr Onsite Response					
	24 Hrs Std Office Days					
	24 hrs, Day 6					
	24 hrs, Day 7					
	Holidays Covered					
J9773A	Aruba 2530 24G PoE+ Switch	CN52FP41FK			1	6.00
J9772A	Aruba 2530 48G PoE+ Switch	CN53FP31GS			1	12.00
J9772A	Aruba 2530 48G PoE+ Switch	CN65FP30RR			1	12.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX10R			1	67.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX1LM			1	67.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX1Y5			1	67.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX22Y			1	67.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX283			1	67.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX2JS			1	67.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX2K0			1	67.00
J9772A	Aruba 2530 48G PoE+ Switch	CN5BFP338Z			1	12.00
J9772A	Aruba 2530 48G PoE+ Switch	CN5BFP339Z			1	12.00
J9729A	Aruba 2920 48G POE+ Switch	SG41FLZ0P5			1	22.00
J9729A	Aruba 2920 48G POE+ Switch	SG47FLZX1X			1	22.00
Hardware Subtotal						567.00
Discounts						-102.06
Total						464.94

The Prices shown will be invoiced yearly in advance.

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 4820  
System Handle: ARUBABLINDVETSUPPO2  
ARUBA/Support Warehouse  
HPE Reference No.: 56410809



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		

Discount Summary

Ch Mngd Con Hdr Dis% -18% 102.06-

\*\*\* Software \*\*\*

HPE Software Technical Unlimited Support

SW Technical Support  
SW Electronic Support  
24 Hrs Std Office Days  
24 Hrs Day 6  
24 Hrs Day 7  
Holidays Covered  
Standard Response

J9773A	Aruba 2530 24G PoE+ Switch	CN52FP41FK	1	4.00
J9772A	Aruba 2530 48G PoE+ Switch	CN53FP31GS	1	7.00
J9772A	Aruba 2530 48G PoE+ Switch	CN65FP30RR	1	7.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX10R	1	2.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX1LM	1	2.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX1Y5	1	2.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX22Y	1	2.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX283	1	2.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX2JS	1	2.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX2K0	1	2.00
J9772A	Aruba 2530 48G PoE+ Switch	CN5BFP338Z	1	7.00
J9772A	Aruba 2530 48G PoE+ Switch	CN5BFP339Z	1	7.00
J9729A	Aruba 2920 48G POE+ Switch	SG41FLZ0P5	1	12.00
J9729A	Aruba 2920 48G POE+ Switch	SG47FLZX1X	1	12.00
Software Subtotal				70.00
Discounts				-12.60
Total				57.40

HPE Software Updates SVC

License to Use & SW Updates  
HPE Recommended SW Upd Method  
HPE Recommended Doc Upd Method

J9773A	Aruba 2530 24G PoE+ Switch	CN52FP41FK	1	0.00
J9772A	Aruba 2530 48G PoE+ Switch	CN53FP31GS	1	0.00
J9772A	Aruba 2530 48G PoE+ Switch	CN65FP30RR	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX10R	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX1LM	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX1Y5	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX22Y	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX283	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX2JS	1	0.00
JL074A	Aruba 3810M 48G PoE+ 1-slot Swch	SG6AGYX2K0	1	0.00
J9772A	Aruba 2530 48G PoE+ Switch	CN5BFP338Z	1	0.00

The Prices shown will be invoiced yearly in advance.

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 4820  
System Handle: ARUBABLINDVETSUPPO2  
ARUBA/Support Warehouse  
HPE Reference No.: 56410809



Product No.	Description	Serial No.	Coverage Period	Qty	Price/GBP
			from:to:		
J9772A	Aruba 2530 48G PoE+ Switch	CN5BFP339Z		1	0.00
J9729A	Aruba 2920 48G POE+ Switch	SG41FLZ0P5		1	0.00
J9729A	Aruba 2920 48G POE+ Switch	SG47FLZX1X		1	0.00
		Software Subtotal			0.00
Discount Summary					
Ch Mngd Con Hdr Dis% -18%					12.60-
Hardware Total					567.00
Software Total					70.00
Discount Total					-114.66
Contract Total					522.34

The Prices shown will be invoiced yearly in advance.

Detail for Support Account ID: ARUBAGB00BLIND



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 4990  
System Handle: ARUBABLINDVETSUPPO3  
ARUBA/Support Warehouse  
HPE Reference No.: 56410810

Equipment Address:  
Blind Veterans UK  
Greenways Ovingdean  
Brighton  
BN2 7BS

Software Update Address:  
Blind Veterans UK  
Greenways Ovingdean  
Brighton  
BN2 7BS

Hardware Contact:  
James Browning  
Tel: 02076167900  
Fax:

Software Contact:  
James Browning  
Tel: 02076167900  
Fax:

This quote is valid until 05.05.2020  
Coverage from: 26.04.2020 to: 30.11.2020

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
H7J34AC	HPE Foundation Care 24x7 SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Hardware Problem Diagnosis					
	Onsite Support					
	Parts and Material provided					
	4 Hr Onsite Response					
	24 Hrs Std Office Days					
	24 hrs, Day 6					
	24 hrs, Day 7					
	Holidays Covered					
J9448A	HP 5412-92G-PoE+-4SFP zl Switch	SG0384C4HR	30.06.2020		1	83.00
	Please note HP can no longer support this item from: 30.06.2020					
J8693A	HP E3500-48G-PoE yl Switch	SG049TH0F8			1	41.00
	Please note HP can no longer support this item from: 30.11.2020					
	Hardware Subtotal					124.00
	Discounts					-22.32
	Total					101.68
Discount Summary						
	Ch Mngd Con Hdr Dis% -18%					22.32-

\*\*\* Software \*\*\*

HPE Software Technical Unlimited Support  
SW Technical Support  
SW Electronic Support  
24 Hrs Std Office Days  
24 Hrs Day 6

The Prices shown will be invoiced yearly in advance.

**Support Quotation**  
**Agreement No.**  
Your PO Reference:

**Service Agreement ID: 1086 2220 4990**  
**System Handle: ARUBABLINDVETSUPPO3**  
ARUBA/Support Warehouse  
**HPE Reference No.: 56410810**



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
	24 Hrs Day 7 Holidays Covered Standard Response					
J9448A	HP 5412-92G-PoE+-4SFP zl Switch <b>Please note HP can no longer support this item from: 30.06.2020</b>	SG0384C4HR	30.06.2020		1	2.00
J8693A	HP E3500-48G-PoE yl Switch <b>Please note HP can no longer support this item from: 30.11.2020</b>	SG049TH0F8			1	0.97
	<b>Software Subtotal</b>					<b>2.97</b>
	<b>Discounts</b>					<b>-0.53</b>
	<b>Total</b>					<b>2.44</b>
	<b>HPE Software Updates SVC</b>					
	License to Use & SW Updates HPE Recommended SW Upd Method HPE Recommended Doc Upd Method					
J9448A	HP 5412-92G-PoE+-4SFP zl Switch <b>Please note HP can no longer support this item from: 30.06.2020</b>	SG0384C4HR	30.06.2020		1	0.00
J8693A	HP E3500-48G-PoE yl Switch <b>Please note HP can no longer support this item from: 30.11.2020</b>	SG049TH0F8			1	0.00
	<b>Software Subtotal</b>					<b>0.00</b>
	<b>Discount Summary</b>					
	Ch Mngd Con Hdr Dis% -18%					0.53-
	<b>Hardware Total</b>					<b>124.00</b>
	<b>Software Total</b>					<b>2.97</b>
	<b>Discount Total</b>					<b>-22.85</b>
	<b>Contract Total</b>					<b>104.12</b>

The Prices shown will be invoiced yearly in advance.



Detail for Support Account ID: ARUBAGB00BLIND



Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 5072  
System Handle: ARUBABLINDVETSUPPO4  
ARUBA/Support Warehouse  
HPE Reference No.: 56410811

Equipment Address:  
Blind Veterans UK  
Queens Road  
Llandudno, Conwy  
LL30 1UT

Software Update Address:  
Blind Veterans UK  
Queens Road  
Llandudno, Conwy  
LL30 1UT

Hardware Contact:  
James Browning  
Tel: 02076167900  
Fax:

Software Contact:  
James Browning  
Tel: 02076167900  
Fax:

This quote is valid until 05.05.2020  
Coverage from: 26.04.2020 to: 30.11.2020

Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
H7J34AC	HPE Foundation Care 24x7 SVC					
*** Hardware ***						
	HPE Hardware Maintenance Onsite Support					
	Hardware Problem Diagnosis					
	Onsite Support					
	Parts and Material provided					
	4 Hr Onsite Response					
	24 Hrs Std Office Days					
	24 hrs, Day 6					
	24 hrs, Day 7					
	Holidays Covered					
J9086A	HP 2610-24-PPoE Switch	CN119ZQ0GL			1	5.00
	Please note HP can no longer support this item from: 30.11.2020					
J9089A	HP 2610-48-PoE Switch	CN122ZS09C			1	5.00
	Please note HP can no longer support this item from: 30.11.2020					
J9089A	HP 2610-48-PoE Switch	CN122ZS0DJ			1	5.00
	Please note HP can no longer support this item from: 30.11.2020					
J9146A	HP 2910-24G-PoE+ al Switch	SG113IQ1N2			1	7.00
	Please note HP can no longer support this item from: 30.11.2020					
J9148A	HP 2910-48G-PoE+ al Switch	SG116ISH40			1	12.00
	Please note HP can no longer support this item from: 30.11.2020					
J9148A	HP 2910-48G-PoE+ al Switch	SG119IS0GL			1	12.00
	Please note HP can no longer support this item from: 30.11.2020					
J9148A	HP 2910-48G-PoE+ al Switch	SG120IS04X			1	12.00
	Please note HP can no longer support this item from: 30.11.2020					
J8773A	HP 4208 V1 Switch Chassis	SG809VBHOK			1	53.00
	Please note HP can no longer support this item from: 30.11.2020					
	Hardware Subtotal					111.00
	Discounts					-19.98
	Total					91.02

The Prices shown will be invoiced yearly in advance.

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 5072  
System Handle: ARUBABLINDVETSUPPO4  
ARUBA/Support Warehouse  
HPE Reference No.: 56410811



Product No.	Description	Serial No.	Coverage Period	Qty	Price/GBP
			from: to:		

Discount Summary

Ch Mngd Con Hdr Dis% -18% 19.98-

\*\*\* Software \*\*\*

HPE Software Technical Unlimited Support

SW Technical Support  
SW Electronic Support  
24 Hrs Std Office Days  
24 Hrs Day 6  
24 Hrs Day 7  
Holidays Covered  
Standard Response

J9086A	HP 2610-24-PPoE Switch	CN119ZQ0GL	1	0.16
	Please note HP can no longer support this item from: 30.11.2020			
J9089A	HP 2610-48-PoE Switch	CN122ZS09C	1	0.18
	Please note HP can no longer support this item from: 30.11.2020			
J9089A	HP 2610-48-PoE Switch	CN122ZS0DJ	1	0.18
	Please note HP can no longer support this item from: 30.11.2020			
J9146A	HP 2910-24G-PoE+ al Switch	SG113IQ1N2	1	4.00
	Please note HP can no longer support this item from: 30.11.2020			
J9148A	HP 2910-48G-PoE+ al Switch	SG116ISH40	1	6.00
	Please note HP can no longer support this item from: 30.11.2020			
J9148A	HP 2910-48G-PoE+ al Switch	SG119IS0GL	1	6.00
	Please note HP can no longer support this item from: 30.11.2020			
J9148A	HP 2910-48G-PoE+ al Switch	SG120IS04X	1	6.00
	Please note HP can no longer support this item from: 30.11.2020			
J8773A	HP 4208 V1 Switch Chassis	SG809VBHOK	1	2.00
	Please note HP can no longer support this item from: 30.11.2020			
		Software Subtotal		24.52
		Discounts		-4.41
		Total		20.11

HPE Software Updates SVC

License to Use & SW Updates  
HPE Recommended SW Upd Method  
HPE Recommended Doc Upd Method

J9086A	HP 2610-24-PPoE Switch	CN119ZQ0GL	1	0.00
	Please note HP can no longer support this item from: 30.11.2020			
J9089A	HP 2610-48-PoE Switch	CN122ZS09C	1	0.00
	Please note HP can no longer support this item from: 30.11.2020			
J9089A	HP 2610-48-PoE Switch	CN122ZS0DJ	1	0.00
	Please note HP can no longer support this item from: 30.11.2020			
J9146A	HP 2910-24G-PoE+ al Switch	SG113IQ1N2	1	0.00
	Please note HP can no longer support this item from: 30.11.2020			
J9148A	HP 2910-48G-PoE+ al Switch	SG116ISH40	1	0.00

The Prices shown will be invoiced yearly in advance.

Support Quotation  
Agreement No.  
Your PO Reference:

Service Agreement ID: 1086 2220 5072  
System Handle: ARUBABLINDVETSUPPO4  
ARUBA/Support Warehouse  
HPE Reference No.: 56410811



Product No.	Description	Serial No.	Coverage Period		Qty	Price/GBP
			from:	to:		
	Please note HP can no longer support this item from: 30.11.2020					
J9148A	HP 2910-48G-PoE+ al Switch	SG119IS0GL			1	0.00
	Please note HP can no longer support this item from: 30.11.2020					
J9148A	HP 2910-48G-PoE+ al Switch	SG120IS04X			1	0.00
	Please note HP can no longer support this item from: 30.11.2020					
J8773A	HP 4208 V1 Switch Chassis	SG809VBHOK			1	0.00
	Please note HP can no longer support this item from: 30.11.2020					
	Software Subtotal					0.00

Discount Summary

Ch Mngd Con Hdr Dis% -18% 4.41-

Hardware Total	111.00
Software Total	24.52
Discount Total	-24.39
Contract Total	111.13

The Prices shown will be invoiced yearly in advance.

## Payment Schedule as of 27.01.2020

**Support Account ID: ARUBAGB00BLIND**

**Settlement Period from: From:** 26.04.2020 **to:** 25.04.2022

System Handle	26.04.2020	26.04.2021
	25.04.2021	25.04.2022
ARUBABLINDVETSUPPO1	164.40	
ARUBABLINDVETSUPPO2	6,268.08	6,268.08
ARUBABLINDVETSUPPO3	397.68	
ARUBABLINDVETSUPPO4	796.41	
<b>Total for the period</b>		
<b>Blind Veterans UK</b>	<b>7,626.57</b>	<b>6,268.08</b>

**Print Date 27.01.2020**

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The Prices shown will be invoiced yearly in advance. All amounts shown are in GBP unless otherwise indicated.  
Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. RegisteredNo: 690597