# Overview for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Support Quotation**

| **Customer Address:** | **HPE Address:** |
|---|---|
| SUPPORT WAREHOUSE LTD | Hewlett-Packard Limited |
| INTERNATIONAL DEVELOPMENT CENTRE | Cain Road |
| VALLEY DRIVE | Bracknell, Berkshire |
| ILKLEY WEST YORKSHIRE | RG12 1HN |
| Yorkshire | |
| LS29 8PB | |

Customer Contact:  
Chris Cann  
E-mail chris.cann@supportwarehouse.com

HPE contact:  
Elena Cojan  
E-mail elena.cojan@hpe.com

## This quote is valid until 31.10.2020

This order is governed by the specific agreement referenced below in the comment section.
If none is identified, then Hewlett Packard Enterprise's standard terms will apply.
Either one is the "Agreement".

- Standard Terms:  www.hpe.com/docs/customerterms
- Datasheets:  www.hpe.com/info/mktlibrary

## Your Support Access Options for Service Agreement Customers:

- **To manage your service agreement online visit,** https:/s360.hpe.com  OR https://esam.hpe.com
- **To access HPE Support Centre visit,** www.hpe.com/support/hpesc

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

- 0810 00 2000

| System Handle | Service Agreement ID | Coverage Period From:      To: | Description | Contract Total/GBP |
|---|---|---|---|---|
| ANZ-DE-02 | 108654852295 | 01.11.2020 31.10.2023 | Germany | -1,172.49 |
| ANZ-DE-02 | 108654852295 | 01.11.2020 31.10.2023 | Germany | 8,432.95 |
| ANZ-FR-01 | 108654852705 | 01.11.2020 31.10.2023 | France | 2,247.84 |
| ANZ-GB05 | 108654852355 | 01.11.2020 31.10.2023 | London | 45,353.61 |
| ANZ-GB05 | 108654852355 | 01.11.2020 31.10.2023 | London | 9,667.14 |
| ANZ-GB05 | 108654852355 | 01.11.2020 31.10.2023 | London | 15,791.04 |
| ANZ-GB10 | 108654852415 | 01.11.2020 31.10.2023 | United Kingdom | 16,044.34 |
| ANZ-GB10 | 108654852415 | 01.11.2020 31.10.2023 | United Kingdom | 21,573.36 |
| ANZ-UK-02 | 108654856896 | 01.11.2020 31.10.2023 | UK | 28,901.74 |
| ANZ-UK-02 | 108654856896 | 01.11.2020 31.10.2023 | UK | 7,256.16 |
| ANZ-UK-02 | 108654856896 | 01.11.2020 31.10.2023 | UK | 20,851.20 |

**Full Contract price for United kingdom**                                    **174,946.89**

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard
Enterprise**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2295**
**System Handle: ANZ-DE-02**
Germany
**HPE Reference No.: 56896738**

**Equipment Address:**

Australia & New Zealand Bank
Frankfurt Branch
Friedrich-Ebert-Anlage 35-37,
D-60327 FRANKFURT/MAIN

**Software Update Address:**

Australia & New Zealand Bank
Frankfurt Branch
Friedrich-Ebert-Anlage 35-37,
D-60327 FRANKFURT/MAIN

**Hardware Contact:**
Graham Wood
Tel:
Fax:

**Software Contact:**
Graham Wood
Tel:
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from:        to: | Qty | Price/GBP |
|---|---|---|---|---|---|

**H1K93AC**   **HPE Proactive Care 24x7 wDMR SVC**

**\*\*\* Hardware \*\*\***

**HPE Hardware Maintenance Onsite Support**
    Hardware Problem Diagnosis
    Onsite Support
    Parts and Material provided
    4 Hr Onsite Response
    24 Hrs Std Office Days
    24 hrs, Day 6
    24 hrs, Day 7
    Holidays Covered
    Defective Media Retention
    No Usage Limitation
    Remote Delivery SVC Advanced
    Access to Adv Tech Specialists

        **Hardware Subtotal**        **0.00**

**HPE Collaborative Remote Support**
    Basic Software Phone Support
    Collaborative Call Managemnt
    24 Hours, Day 1-7  Phone Supp
    Standard Response Time

        **Hardware Subtotal**        **0.00**

The Prices shown will be invoiced yearly in advance.

# Support Quotation
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2295**
**System Handle: ANZ-DE-02**
Germany
**HPE Reference No.: 56896738**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|

**\*\*\* Hardware \*\*\***

| **U9087AC** | **Hardware Support Upgrade** | | | 30.09.2021 | | -155.57 |
| | **Hardware Subtotal** | | | | | **-155.57** |
| | **Discounts** | | | | | **53.55** |
| | **Total** | | | | | **-102.02** |

| **H5UN7AC** | **Collaborative Support Upgrade** | | | 30.09.2021 | | -6.97 |
| | **Hardware Subtotal** | | | | | **-6.97** |
| | **Discounts** | | | | | **2.40** |
| | **Total** | | | | | **-4.57** |

**Discount Summary**

| | |
|---|---|
| Multi-Year Hdr Disc% -4% | *6.50* |
| Special Neg HdrDisc% -31% | *48.37* |
| Pre Payment HdrDisc% -1% | *1.08* |

| | |
|---|---|
| **Hardware Total** | **-162.54** |
| **Discount Total** | **55.95** |
| **Contract Total** | **-106.59** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2295**
**System Handle: ANZ-DE-02**
Germany
**HPE Reference No.: 56972840**

**Equipment Address:**

Australia & New Zealand Bank
Frankfurt Branch
Friedrich-Ebert-Anlage 35-37,
D-60327 FRANKFURT/MAIN

**Software Update Address:**

Australia & New Zealand Bank
Frankfurt Branch
Friedrich-Ebert-Anlage 35-37,
D-60327 FRANKFURT/MAIN

**Hardware Contact:**
Graham Wood
Tel:
Fax:

**Software Contact:**
Graham Wood
Tel:
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H1K92AC** | **HPE Proactive Care 24x7 SVC** | | | | |
| **\*\*\* Environmental \*\*\*** | | | | | |
| | **HPE COE for SAP HANA SVC** | | | | |
| | | | **Environmental Services Subtotal** | | **0.00** |
| **\*\*\* Hardware \*\*\*** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| | No Usage Limitation | | | | |
| | Remote Delivery SVC Advanced | | | | |
| | Access to Adv Tech Specialists | | | | |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ3350VP5 | | 1 | 95.13 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ416000D | | 1 | 95.13 |
| 719064-B21 | HPE DL380 Gen9 8SFF CTO Server | CZJ6370JRC | **01.10.2021** | 1 | 145.32 |
| | | | **Hardware Subtotal** | | **335.58** |
| | | | **Discounts** | | **-76.44** |
| | | | **Total** | | **259.14** |
| | **HPE Collaborative Remote Support** | | | | |
| | Basic Software Phone Support | | | | |
| | Collaborative Call Managemnt | | | | |
| | 24 Hours, Day 1-7  Phone Supp | | | | |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2295**
**System Handle: ANZ-DE-02**
Germany
**HPE Reference No.: 56972840**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from:          to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | Standard Response Time | | | | |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ3350VP5 | | 1 | 3.75 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ416000D | | 1 | 3.75 |
| 719064-B21 | HPE DL380 Gen9 8SFF CTO Server | CZJ6370JRC | **01.10.2021** | 1 | 6.74 |
| | | **Hardware Subtotal** | | | **14.24** |
| | | **Discounts** | | | **-3.25** |
| | | **Total** | | | **10.99** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *14.00-* |
| Ch Mngd Con Hdr Dis% -18% | | *62.97-* |
| Pre Payment HdrDisc% -1% | | *2.72-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**
SW Technical Support
SW Electronic Support
24 Hrs Std Office Days
24 Hrs Day 6
24 Hrs Day 7
Holidays Covered
Standard Response
Access to Adv Tech Specialists

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |

**HPE Software Updates SVC**
License to Use & SW Updates
HPE Recommended SW Upd Method
HPE Recommended Doc Upd Method

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |
| **Hardware Total** | | **349.82** |
| **Discount Total** | | **-79.69** |
| **Contract Total** | | **270.13** |

The Prices shown will be invoiced yearly in advance.

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

### Support Quotation
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2705**
**System Handle: ANZ-FR-01**
France
**HPE Reference No.: 56896739**

**Equipment Address:**
Australia & New Zealand Bank
6 Rue Lamennais
F-75008 PARIS

**Software Update Address:**
Australia & New Zealand Bank
6 Rue Lamennais
F-75008 PARIS

**Hardware Contact:**
David Cooke
Tel: 0203 229 2843
Fax:

**Software Contact:**
David Cooke
Tel: 0203 229 2843
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H1K93AC** | **HPE Proactive Care 24x7 wDMR SVC** | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| | Defective Media Retention | | | | |
| | No Usage Limitation | | | | |
| | Remote Delivery SVC Advanced | | | | |
| | Access to Adv Tech Specialists | | | | |
| 652063-B21 | HP ML350pR08 SFF CTO Server | CZ2451122Z | | 1 | 92.10 |
| | **Hardware Subtotal** | | | | **92.10** |
| | **Discounts** | | | | **-31.70** |
| | **Total** | | | | **60.40** |
| | **HPE Collaborative Remote Support** | | | | |
| | Basic Software Phone Support | | | | |
| | Collaborative Call Managemnt | | | | |
| | 24 Hours, Day 1-7  Phone Supp | | | | |
| | Standard Response Time | | | | |
| 652063-B21 | HP ML350pR08 SFF CTO Server | CZ2451122Z | | 1 | 3.10 |
| | **Hardware Subtotal** | | | | **3.10** |
| | **Discounts** | | | | **-1.06** |
| | **Total** | | | | **2.04** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2705**
**System Handle: ANZ-FR-01**
France
**HPE Reference No.: 56896739**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *3.80-* |
| Special Neg HdrDisc% -31% | | *28.33-* |
| Pre Payment HdrDisc% -1% | | *0.63-* |

| | |
|---|---|
| **Hardware Total** | **95.20** |
| **Discount Total** | **-32.76** |
| **Contract Total** | **62.44** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56896733**

**Equipment Address:**
SunGard Availability Services (UK)
 Hounslow
Unit B Heathrow Corporate Park Gree
 Middlesex
TW4 6ER

**Software Update Address:**
SunGard Availability Services (UK)
 Hounslow
Unit B Heathrow Corporate Park Gree
 Middlesex
TW4 6ER

**Hardware Contact:**
David Cooke
Tel: 020 3229 2300
Fax:

**Software Contact:**
David Cooke
Tel: 020 3229 2300
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| **H1K93AC** | **HPE Proactive Care 24x7 wDMR SVC** | | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | | |
| | Hardware Problem Diagnosis | | | | | |
| | Onsite Support | | | | | |
| | Parts and Material provided | | | | | |
| | 4 Hr Onsite Response | | | | | |
| | 24 Hrs Std Office Days | | | | | |
| | 24 hrs, Day 6 | | | | | |
| | 24 hrs, Day 7 | | | | | |
| | Holidays Covered | | | | | |
| | Defective Media Retention | | | | | |
| | No Usage Limitation | | | | | |
| | Remote Delivery SVC Advanced | | | | | |
| | Access to Adv Tech Specialists | | | | | |
| 681842-B21 | HP BLc7000 1PH 6PS 10Fan 16 IC Encl HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3336MSWY | | | 1 | 174.00 |
| 681842-B21 | HP BLc7000 1PH 6PS 10Fan 16 IC Encl HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3335M7DR | | | 1 | 174.00 |
| 508664-B21 | HP BLc3000 4 AC-6 Fan Full ICE HP ZMOD HP IC Environment BL 8 LIC | CZ220708DH | | | 1 | 149.00 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade *HW Support During Warranty* | CZ2850092V | | 15.01.2022 | 1 | 45.00 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092V | 16.01.2022 | | 1 | 77.00 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade *HW Support During Warranty* | CZ2850092Z | | 15.01.2022 | 1 | 45.00 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Z | 16.01.2022 | | 1 | 77.00 |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation

**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56896733**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N2 | **09.06.2023** | 1 | 94.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2638009G | | 1 | 94.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ7330TP2 | | 1 | 119.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ7330TP3 | | 1 | 119.00 |
| 719061-B21 | HP DL380 Gen9 12LFF CTO Server | CZJ6370JT8 | | 1 | 163.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ8380384 | | 1 | 119.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ8380385 | | 1 | 119.00 |
| 603251R-B21 | HP BL460c G7 X5670 12G 1P Reman Svr | CZ3226MSYH | | 1 | 88.00 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ43504CC | | 1 | 115.00 |
| 727021-B21 | HP BL460c Gen9 10Gb/20Gb FLB CTO Blade | CZ3548NYNM | **27.12.2020** | 1 | 94.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808G9 | **27.12.2020** | 1 | 119.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808GB | **27.12.2020** | 1 | 119.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N3 | **09.06.2023** | 1 | 94.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N1 | **09.06.2023** | 1 | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N4** | **09.06.2023** | **1** | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N5** | **09.06.2023** | **1** | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N0** | **09.06.2023** | **1** | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MZ** | **09.06.2023** | **1** | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MY** | **09.06.2023** | **1** | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MX** | **09.06.2023** | **1** | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MW** | **09.06.2023** | **1** | 94.00 |

|  |  |
|---|---|
| **Hardware Subtotal** | **2,859.00** |
| **Discounts** | **-982.41** |
| **Total** | **1,876.59** |
| **Subtotal During Warranty** | **90.00** |
| **Discounts** | **-30.94** |
| **Total During Warranty** | **59.06** |

**HPE Collaborative Remote Support**

    Basic Software Phone Support

    Collaborative Call Managemnt

    24 Hours, Day 1-7  Phone Supp

    Standard Response Time

| Product No. | Description | Serial No. | Coverage Period | Qty | Price/GBP |
|---|---|---|---|---|---|
| 681842-B21 | HP BLc7000 1PH 6PS 10Fan 16 IC Encl<br>HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3336MSWY | | 1 | 2.00 |
| 681842-B21 | HP BLc7000 1PH 6PS 10Fan 16 IC Encl<br>HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3335M7DR | | 1 | 2.00 |
| 508664-B21 | HP BLc3000 4 AC-6 Fan Full ICE<br>HP ZMOD HP IC Environment BL 8 LIC | CZ220708DH | | 1 | 2.00 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092V | | 1 | 4.00 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Z | | 1 | 4.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N2 | **09.06.2023** | 1 | 4.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2638009G | | 1 | 4.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ7330TP2 | | 1 | 5.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ7330TP3 | | 1 | 5.00 |

The Prices shown will be invoiced yearly in advance.

# Support Quotation

**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56896733**

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| 719061-B21 | HP DL380 Gen9 12LFF CTO Server | CZJ6370JT8 | | 1 | 7.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ8380384 | | 1 | 5.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ8380385 | | 1 | 5.00 |
| 603251R-B21 | HP BL460c G7 X5670 12G 1P Reman Svr | CZ3226MSYH | | 1 | 4.00 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ43504CC | | 1 | 5.00 |
| 727021-B21 | HP BL460c Gen9 10Gb/20Gb FLB CTO Blade | CZ3548NYNM | 27.12.2020 | 1 | 4.00 |
| **755258-B21** | **HP DL360 Gen9 8SFF CTO Server** | **CZJ54808G9** | **27.12.2020** | **1** | 5.00 |
| **755258-B21** | **HP DL360 Gen9 8SFF CTO Server** | **CZJ54808GB** | **27.12.2020** | **1** | 5.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N3** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N1** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N4** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N5** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202N0** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MZ** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MY** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MX** | **09.06.2023** | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ282202MW** | **09.06.2023** | **1** | 4.00 |
| | | **Hardware Subtotal** | | | **108.00** |
| | | **Discounts** | | | **-37.19** |
| | | **Total** | | | **70.81** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *122.28-* |
| Ch Mngd Con Hdr Dis% -18% | | *550.26-* |
| Special Neg HdrDisc% -15% | | *357.75-* |
| Pre Payment HdrDisc% -1% | | *20.25-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**
SW Technical Support
SW Electronic Support
24 Hrs Std Office Days
24 Hrs Day 6
24 Hrs Day 7
Holidays Covered
Standard Response
Access to Adv Tech Specialists

| Product No. | Description | Serial No. | Coverage Period | Qty | Price/GBP |
|---|---|---|---|---|---|
| 651910-B21 | HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3336MSWY | 30.04.2021 | 1 | 58.00 |
| | **Please note HP can no longer support this item from: 30.04.2021** | | | | |
| 651910-B21 | HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3335M7DR | 30.04.2021 | 1 | 58.00 |
| | **Please note HP can no longer support this item from: 30.04.2021** | | | | |
| 437787-B23 | HP ZMOD HP IC Environment BL 8 LIC | CZ220708DH | 30.04.2021 | 1 | 30.00 |
| | **Please note HP can no longer support this item from: 30.04.2021** | | | | |
| | | **Software Subtotal** | | | **146.00** |
| | | **Discounts** | | | **-50.17** |
| | | **Total** | | | **95.83** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56896733**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | **HPE Software Updates SVC** | | | | |
| | License to Use & SW Updates | | | | |
| | HPE Recommended SW Upd Method | | | | |
| | HPE Recommended Doc Upd Method | | | | |
| 651910-B21 | HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3336MSWY | **30.04.2021** | 1 | 55.00 |
| | **Please note HP can no longer support this item from: 30.04.2021** | | | | |
| 651910-B21 | HP ZMOD IC Environment CTO Nm BL 16 Lic | CZ3335M7DR | **30.04.2021** | 1 | 55.00 |
| | **Please note HP can no longer support this item from: 30.04.2021** | | | | |
| 437787-B23 | HP ZMOD HP IC Environment BL 8 LIC | CZ220708DH | **30.04.2021** | 1 | 26.00 |
| | **Please note HP can no longer support this item from: 30.04.2021** | | | | |
| | | **Software Subtotal** | | | **136.00** |
| | | **Discounts** | | | **-46.73** |
| | | **Total** | | | **89.27** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *11.28-* |
| Ch Mngd Con Hdr Dis% -18% | | *50.76-* |
| Special Neg HdrDisc% -15% | | *33.01-* |
| Pre Payment HdrDisc% -1% | | *1.85-* |

**\*\*\* Hardware \*\*\***

| Product No. | Description | | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H5UN7AC** | **Collaborative Support Upgrade** | | 25.09.2021 | | -7.00 |
| | | **Hardware Subtotal** | | | **-7.00** |
| | | **Discounts** | | | **2.41** |
| | | **Total** | | | **-4.59** |
| **H5UN7AC** | **Collaborative Support Upgrade** | | 30.09.2021 | | -14.00 |
| | | **Hardware Subtotal** | | | **-14.00** |
| | | **Discounts** | | | **4.81** |
| | | **Total** | | | **-9.19** |
| **U9087AC** | **Hardware Support Upgrade** | | 25.09.2021 | | -157.00 |
| | | **Hardware Subtotal** | | | **-157.00** |
| | | **Discounts** | | | **53.95** |
| | | **Total** | | | **-103.05** |
| **U9087AC** | **Hardware Support Upgrade** | | 30.09.2021 | | -319.00 |
| | | **Hardware Subtotal** | | | **-319.00** |
| | | **Discounts** | | | **109.62** |
| | | **Total** | | | **-209.38** |
| **U9087AC** | **Hardware Support Upgrade** | | 01.10.2021 19.10.2021 | | -110.00 |
| | | **Hardware Subtotal** | | | **-110.00** |
| | | **Discounts** | | | **37.80** |
| | | **Total** | | | **-72.20** |
| **H5UN7AC** | **Collaborative Support Upgrade** | | 25.08.2022 | | -10.00 |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation

**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56896733**

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| | | | Hardware Subtotal | | | **-10.00** |
| | | | Discounts | | | **3.44** |
| | | | Total | | | **-6.56** |
| | | | | | | |
| **U9087AC** | **Hardware Support Upgrade** | | | 25.08.2022 | | -180.00 |
| | | | Hardware Subtotal | | | **-180.00** |
| | | | Discounts | | | **61.85** |
| | | | Total | | | **-118.15** |
| | | | | | | |
| **UJ558AC** | **HPE Ind Std Svrs Return to HW Supp** | | | 30.11.2020 | | 2,323.59 |
| | | | Hardware Subtotal | | | **2,323.59** |
| | | | Discounts | | | **-704.05** |
| | | | Total | | | **1,619.54** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *31.88* |
| Ch Mngd Con Hdr Dis% -18% | | *274.79-* |
| Special Neg HdrDisc% -15% | | *192.55-* |
| Pre Payment HdrDisc% -1% | | *5.29* |

| | |
|---|---|
| **Hardware Total** | **4,493.59** |
| **Software Total** | **282.00** |
| **Discount Total** | **-1,546.67** |
| **Contract Total** | **3,228.92** |
| | |
| **Contract During Warranty Subtotal** | **90.00** |
| **Total During Warranty Discounts** | **-30.94** |
| **Contract During Warranty Total** | **59.06** |

**Hardware products under warranty**

| Product No. | Description | Serial No. | from | to | Qty | |
|---|---|---|---|---|---|---|
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092V | 16.01.2019 | 15.01.2022 | 1 | |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Z | 16.01.2019 | 15.01.2022 | 1 | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808G9 | | 27.12.2020 | 1 | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808GB | | 27.12.2020 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N3 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N1 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N4 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N5 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N0 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MZ | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MY | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MX | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MW | | 08.06.2023 | 1 | |

The Prices shown will be invoiced yearly in advance.

| Printed on: 04.12.2020 | Please Note: This is not an invoice, charges shown are monthly & exclusive of VAT | Page: 12 / 35 |
|---|---|---|

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56972841**

**Equipment Address:**
SunGard Availability Services (UK)
 Hounslow
Unit B Heathrow Corporate Park Gree
 Middlesex
TW4 6ER

**Software Update Address:**
SunGard Availability Services (UK)
 Hounslow
Unit B Heathrow Corporate Park Gree
 Middlesex
TW4 6ER

**Hardware Contact:**
David Cooke
Tel: 020 3229 2300
Fax:

**Software Contact:**
David Cooke
Tel: 020 3229 2300
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from:        to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H7J34AC** | **HPE Foundation Care 24x7 SVC** | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZJ420016S | | 1 | 54.00 |
| 603251R-B21 | HP BL460c G7 X5670 12G 1P Reman Svr | CZ3226MSXX | | 1 | 63.00 |
| 755261-B21 | HP DL360 Gen9 E5-2603v3 ETY SAS Svr | CZJ62517LJ | | 1 | 85.00 |
| 443529-B21 | HP BL680c G5 E7320 QC 2P Svr | TWT7190029 | | 1 | 101.00 |
| | **Hardware Subtotal** | | | | **303.00** |
| | **Discounts** | | | | **-69.02** |
| | **Total** | | | | **233.98** |
| | **HPE Collaborative Remote Support** | | | | |
| | Basic Software Phone Support | | | | |
| | Collaborative Call Managemnt | | | | |
| | 24 Hours, Day 1-7  Phone Supp | | | | |
| | Standard Response Time | | | | |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZJ420016S | | 1 | 3.00 |
| 603251R-B21 | HP BL460c G7 X5670 12G 1P Reman Svr | CZ3226MSXX | | 1 | 4.00 |
| 755261-B21 | HP DL360 Gen9 E5-2603v3 ETY SAS Svr | CZJ62517LJ | | 1 | 5.00 |
| 443529-B21 | HP BL680c G5 E7320 QC 2P Svr | TWT7190029 | | 1 | 10.00 |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation

**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56972841**

| Product No. | Description | Serial No. | Coverage Period from:      to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | | | **Hardware Subtotal** | | **22.00** |
| | | | **Discounts** | | **-5.01** |
| | | | **Total** | | **16.99** |

**Discount Summary**

| | |
|---|---|
| Multi-Year Hdr Disc% -4% | *13.00-* |
| Ch Mngd Con Hdr Dis% -18% | *58.50-* |
| Pre Payment HdrDisc% -1% | *2.53-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**
    SW Technical Support
    SW Electronic Support
    24 Hrs Std Office Days
    24 Hrs Day 6
    24 Hrs Day 7
    Holidays Covered
    Standard Response

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |

**HPE Software Updates SVC**
    License to Use & SW Updates
    HPE Recommended SW Upd Method
    HPE Recommended Doc Upd Method

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |

**\*\*\* Hardware \*\*\***

| Product No. | Description | Serial No. | Coverage Period | Qty | Price/GBP |
|---|---|---|---|---|---|
| **UJ558AC** | **HPE Ind Std Svrs Return to HW Supp** | | 30.11.2020 | | 771.00 |
| | | | **Hardware Subtotal** | | **771.00** |
| | | | **Discounts** | | **-138.78** |
| | | | **Total** | | **632.22** |

**Discount Summary**

| | |
|---|---|
| Ch Mngd Con Hdr Dis% -18% | *138.78-* |

| | |
|---|---|
| **Hardware Total** | **1,096.00** |
| **Discount Total** | **-212.81** |
| **Contract Total** | **883.19** |

**Hardware products under warranty**

| | | | | | |
|---|---|---|---|---|---|
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092V | 16.01.2019   15.01.2022 | 1 | |

The Prices shown will be invoiced yearly in advance.

# Support Quotation

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56972841**

Hewlett Packard
Enterprise

**Agreement No.**
Your PO Reference:

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Z | 16.01.2019 | 15.01.2022 | 1 | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808G9 | | 27.12.2020 | 1 | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808GB | | 27.12.2020 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N3 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N1 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N4 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N5 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N0 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MZ | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MY | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MX | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MW | | 08.06.2023 | 1 | |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Support Quotation**
**Agreement No.**
Your PO Reference:

Service Agreement ID: 1086 5485 2355
System Handle: ANZ-GB05
London
HPE Reference No.: 56972844

**Equipment Address:**
SunGard Availability Services (UK)
 Hounslow
Unit B Heathrow Corporate Park Gree
 Middlesex
TW4 6ER

**Software Update Address:**
SunGard Availability Services (UK)
 Hounslow
Unit B Heathrow Corporate Park Gree
 Middlesex
TW4 6ER

**Hardware Contact:**
David Cooke
Tel: 020 3229 2300
Fax:

**Software Contact:**
David Cooke
Tel: 020 3229 2300
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from:        to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H1K92AC** | **HPE Proactive Care 24x7 SVC** | | | | |
| **\*\*\* Environmental \*\*\*** | | | | | |
| | **HPE COE for SAP HANA SVC** | | | | |
| | | | **Environmental Services Subtotal** | | **0.00** |
| **\*\*\* Hardware \*\*\*** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| | No Usage Limitation | | | | |
| | Remote Delivery SVC Advanced | | | | |
| | Access to Adv Tech Specialists | | | | |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005H | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005K | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005M | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ3350DFV | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200QZ | | 1 | 72.00 |
| 727021-B21 | HP BL460c Gen9 10Gb/20Gb FLB CTO Blade | CZ26210355 | | 1 | 91.00 |
| 652063-B21 | HP ML350pR08 SFF CTO Server | CZ2451122Z | | 1 | 94.00 |
| | | | **Hardware Subtotal** | | **545.00** |
| | | | **Discounts** | | **-124.14** |
| | | | **Total** | | **420.86** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56972844**

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | **HPE Collaborative Remote Support** | | | | |
| | Basic Software Phone Support | | | | |
| | Collaborative Call Managemnt | | | | |
| | 24 Hours, Day 1-7 Phone Supp | | | | |
| | Standard Response Time | | | | |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005H | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005K | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005M | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ3350DFV | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200QZ | | 1 | 3.00 |
| 727021-B21 | HP BL460c Gen9 10Gb/20Gb FLB CTO Blade | CZ26210355 | | 1 | 4.00 |
| 652063-B21 | HP ML350pR08 SFF CTO Server | CZ2451122Z | | 1 | 4.00 |
| | | **Hardware Subtotal** | | | **23.00** |
| | | **Discounts** | | | **-5.22** |
| | | **Total** | | | **17.78** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *22.72-* |
| Ch Mngd Con Hdr Dis% -18% | | *102.24-* |
| Pre Payment HdrDisc% -1% | | *4.40-* |

**\*\*\* Software \*\*\***

| | | | | | |
|---|---|---|---|---|---|
| | **HPE Software Technical Unlimited Support** | | | | |
| | SW Technical Support | | | | |
| | SW Electronic Support | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 Hrs Day 6 | | | | |
| | 24 Hrs Day 7 | | | | |
| | Holidays Covered | | | | |
| | Standard Response | | | | |
| | Access to Adv Tech Specialists | | | | |
| | | **Software Subtotal** | | | **0.00** |
| | **HPE Software Updates SVC** | | | | |
| | License to Use & SW Updates | | | | |
| | HPE Recommended SW Upd Method | | | | |
| | HPE Recommended Doc Upd Method | | | | |
| | | **Software Subtotal** | | | **0.00** |
| | **Hardware Total** | | | | **568.00** |
| | **Discount Total** | | | | **-129.36** |
| | **Contract Total** | | | | **438.64** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2355**
**System Handle: ANZ-GB05**
London
**HPE Reference No.: 56972844**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| **Hardware products under warranty** | | | | | | |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092V | 16.01.2019 | 15.01.2022 | 1 | |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Z | 16.01.2019 | 15.01.2022 | 1 | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808G9 | | 27.12.2020 | 1 | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ54808GB | | 27.12.2020 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N3 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N1 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N4 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N5 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202N0 | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MZ | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MY | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MX | | 08.06.2023 | 1 | |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ282202MW | | 08.06.2023 | 1 | |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2415**
**System Handle: ANZ-GB10**
United Kingdom
**HPE Reference No.: 56896734**

**Equipment Address:**

Equinix Ibx Data Center
Slough Trading Estate, 8 Buckingham
Slough, Berkshire,
SL1 4AX

**Software Update Address:**

Equinix Ibx Data Center
Slough Trading Estate, 8 Buckingham
Slough, Berkshire,
SL1 4AX

**Hardware Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**Software Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| **H1K93AC** | **HPE Proactive Care 24x7 wDMR SVC** | | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | | |
| | Hardware Problem Diagnosis | | | | | |
| | Onsite Support | | | | | |
| | Parts and Material provided | | | | | |
| | 4 Hr Onsite Response | | | | | |
| | 24 Hrs Std Office Days | | | | | |
| | 24 hrs, Day 6 | | | | | |
| | 24 hrs, Day 7 | | | | | |
| | Holidays Covered | | | | | |
| | Defective Media Retention | | | | | |
| | No Usage Limitation | | | | | |
| | Remote Delivery SVC Advanced | | | | | |
| | Access to Adv Tech Specialists | | | | | |
| **681844-B21** | **HP BLc7000 CTO 3 IN LCD Plat Enclosure** | CZ341546X8 | | | 1 | 121.00 |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | CZ2850092X | | 15.01.2022 | 1 | 45.00 |
| | *HW Support During Warranty* | | | | | |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | CZ2850092X | 16.01.2022 | | 1 | 77.00 |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | CZ2850092Y | | 15.01.2022 | 1 | 45.00 |
| | *HW Support During Warranty* | | | | | |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | CZ2850092Y | 16.01.2022 | | 1 | 77.00 |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | CZ2850092T | | 15.01.2022 | 1 | 45.00 |
| | *HW Support During Warranty* | | | | | |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | CZ2850092T | 16.01.2022 | | 1 | 77.00 |
| **727021-B21** | **HP BL460c Gen9 10Gb/20Gb FLB CTO Blade** | CZ3548NYNS | 27.12.2020 | | 1 | 94.00 |
| **727021-B21** | **HP BL460c Gen9 10Gb/20Gb FLB CTO Blade** | CZ3548NYNY | 27.12.2020 | | 1 | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | CZ27340014 | | | 1 | 94.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | CZ27340013 | | | 1 | 94.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | CZ201711X1 | | | 1 | 77.00 |

The Prices shown will be invoiced yearly in advance.

# Support Quotation

**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2415**
**System Handle: ANZ-GB10**
United Kingdom
**HPE Reference No.: 56896734**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711X0** | | **1** | 77.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711WZ** | | **1** | 77.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711X2** | | **1** | 77.00 |
| | | **Hardware Subtotal** | | | **1,036.00** |
| | | **Discounts** | | | **-356.00** |
| | | **Total** | | | **680.00** |
| | | **Subtotal During Warranty** | | | **135.00** |
| | | **Discounts** | | | **-46.41** |
| | | **Total During Warranty** | | | **88.59** |

**HPE Collaborative Remote Support**

Basic Software Phone Support

Collaborative Call Managemnt

24 Hours, Day 1-7  Phone Supp

Standard Response Time

| Product No. | Description | Serial No. | Coverage Period | Qty | Price/GBP |
|---|---|---|---|---|---|
| **681844-B21** | **HP BLc7000 CTO 3 IN LCD Plat Enclosure** | **CZ341546X8** | | **1** | 2.00 |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | **CZ2850092X** | | **1** | 4.00 |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | **CZ2850092Y** | | **1** | 4.00 |
| **863442-B21** | **HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade** | **CZ2850092T** | | **1** | 4.00 |
| **727021-B21** | **HP BL460c Gen9 10Gb/20Gb FLB CTO Blade** | **CZ3548NYNS** | 27.12.2020 | **1** | 4.00 |
| **727021-B21** | **HP BL460c Gen9 10Gb/20Gb FLB CTO Blade** | **CZ3548NYNY** | 27.12.2020 | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ27340014** | | **1** | 4.00 |
| **813198-B21** | **HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade** | **CZ27340013** | | **1** | 4.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711X1** | | **1** | 4.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711X0** | | **1** | 4.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711WZ** | | **1** | 4.00 |
| **P09524-B21** | **HPE BL460c Gen10 v6 CTO Blade** | **CZ201711X2** | | **1** | 4.00 |
| | | **Hardware Subtotal** | | | **46.00** |
| | | **Discounts** | | | **-15.86** |
| | | **Total** | | | **30.14** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *48.68-* |
| Ch Mngd Con Hdr Dis% -18% | | *219.06-* |
| Special Neg HdrDisc% -15% | | *142.44-* |
| Pre Payment HdrDisc% -1% | | *8.09-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**

SW Technical Support

SW Electronic Support

24 Hrs Std Office Days

24 Hrs Day 6

24 Hrs Day 7

Holidays Covered

Standard Response

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2415**
**System Handle: ANZ-GB10**
United Kingdom
**HPE Reference No.: 56896734**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | Access to Adv Tech Specialists | | | | |
| | **Software Subtotal** | | | | **0.00** |
| | **HPE Software Updates SVC** | | | | |
| | License to Use & SW Updates | | | | |
| | HPE Recommended SW Upd Method | | | | |
| | HPE Recommended Doc Upd Method | | | | |
| | **Software Subtotal** | | | | **0.00** |
| **\*\*\* Hardware \*\*\*** | | | | | |
| **H5UN7AC** | **Collaborative Support Upgrade** | | 05.05.2023 | | -16.00 |
| | **Hardware Subtotal** | | | | **-16.00** |
| | **Discounts** | | | | **5.50** |
| | **Total** | | | | **-10.50** |
| **U9087AC** | **Hardware Support Upgrade** | | 05.05.2023 | | -292.00 |
| | **Hardware Subtotal** | | | | **-292.00** |
| | **Discounts** | | | | **100.34** |
| | **Total** | | | | **-191.66** |
| **U9087AC** | **Hardware Support Upgrade** | | 06.05.2023 27.05.2023 | | -152.00 |
| | **Hardware Subtotal** | | | | **-152.00** |
| | **Discounts** | | | | **52.23** |
| | **Total** | | | | **-99.77** |
| **H5UN7AC** | **Collaborative Support Upgrade** | | 31.08.2022 | | -8.00 |
| | **Hardware Subtotal** | | | | **-8.00** |
| | **Discounts** | | | | **2.75** |
| | **Total** | | | | **-5.25** |
| **U9087AC** | **Hardware Support Upgrade** | | 31.08.2022 | | -144.00 |
| | **Hardware Subtotal** | | | | **-144.00** |
| | **Discounts** | | | | **49.48** |
| | **Total** | | | | **-94.52** |

**Discount Summary**

| | |
|---|---|
| Multi-Year Hdr Disc% -4% | *24.48* |
| Ch Mngd Con Hdr Dis% -18% | *110.16* |
| Special Neg HdrDisc% -15% | *71.60* |
| Pre Payment HdrDisc% -1% | *4.06* |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 2415**
**System Handle: ANZ-GB10**
United Kingdom
**HPE Reference No.: 56896734**

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| | | | | | | |

| | | | | |
|---|---|---|---|---|
| | **Hardware Total** | | | **470.00** |
| | **Discount Total** | | | **-161.56** |
| | **Contract Total** | | | **308.44** |
| | | | | |
| | **Contract During Warranty Subtotal** | | | **135.00** |
| | **Total During Warranty Discounts** | | | **-46.41** |
| | **Contract During Warranty Total** | | | **88.59** |

**Hardware products under warranty**

| Product No. | Description | Serial No. | from | to | Qty |
|---|---|---|---|---|---|
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092X | 16.01.2019 | 15.01.2022 | 1 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Y | 16.01.2019 | 15.01.2022 | 1 |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092T | 16.01.2019 | 15.01.2022 | 1 |

The Prices shown will be invoiced yearly in advance.

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard**
**Enterprise**

**Service Agreement ID: 1086 5485 2415**
**System Handle: ANZ-GB10**
United Kingdom
**HPE Reference No.: 56972842**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Equipment Address:**

Equinix Ibx Data Center
Slough Trading Estate, 8 Buckingham
Slough, Berkshire,
SL1 4AX

**Software Update Address:**

Equinix Ibx Data Center
Slough Trading Estate, 8 Buckingham
Slough, Berkshire,
SL1 4AX

**Hardware Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**Software Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**
To log a call please telephone our Customer Care Reception on: 0845 603 7571

| Product No. | Description | Serial No. | Coverage Period from:      to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H7J34AC** | **HPE Foundation Care 24x7 SVC** | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ41500V7 | | 1 | 83.00 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ41500V8 | | 1 | 83.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XA | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XB | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XC | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XD | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XE | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XF | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XH | | 1 | 54.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XJ | | 1 | 54.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2733036H | | 1 | 68.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2733036J | | 1 | 68.00 |
| | **Hardware Subtotal** | | | | **734.00** |
| | **Discounts** | | | | **-167.20** |
| | **Total** | | | | **566.80** |

        **HPE Collaborative Remote Support**
           Basic Software Phone Support
           Collaborative Call Managemnt

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation

**Agreement No.**
Your PO Reference:

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | 24 Hours, Day 1-7  Phone Supp | | | | |
| | Standard Response Time | | | | |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ41500V7 | | 1 | 5.00 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ41500V8 | | 1 | 5.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XA | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XB | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XC | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XD | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XE | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XF | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XH | | 1 | 3.00 |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZ341546XJ | | 1 | 3.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2733036H | | 1 | 4.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2733036J | | 1 | 4.00 |
| | **Hardware Subtotal** | | | | **42.00** |
| | **Discounts** | | | | **-9.54** |
| | **Total** | | | | **32.46** |

**Discount Summary**

| | |
|---|---|
| Multi-Year Hdr Disc% -4% | *31.04-* |
| Ch Mngd Con Hdr Dis% -18% | *139.68-* |
| Pre Payment HdrDisc% -1% | *6.02-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**

SW Technical Support

SW Electronic Support

24 Hrs Std Office Days

24 Hrs Day 6

24 Hrs Day 7

Holidays Covered

Standard Response

| | |
|---|---|
| **Software Subtotal** | **0.00** |

**HPE Software Updates SVC**

License to Use & SW Updates

HPE Recommended SW Upd Method

HPE Recommended Doc Upd Method

| | |
|---|---|
| **Software Subtotal** | **0.00** |

| | |
|---|---|
| **Hardware Total** | **776.00** |
| **Discount Total** | **-176.74** |
| **Contract Total** | **599.26** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

Service Agreement ID: 1086 5485 2415
System Handle: ANZ-GB10
United Kingdom
HPE Reference No.: 56972842

Hewlett Packard
Enterprise

# Support Quotation
**Agreement No.**
Your PO Reference:

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **Hardware products under warranty** | | | | | |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092X | 16.01.2019  15.01.2022 | 1 | |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092Y | 16.01.2019  15.01.2022 | 1 | |
| 863442-B21 | HPE BL460c Gen10 10Gb/20Gb FLB CTO Blade | CZ2850092T | 16.01.2019  15.01.2022 | 1 | |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 6896**
**System Handle: ANZ-UK-02**
UK
**HPE Reference No.: 56896735**

**Equipment Address:**
Australia And New Zealand
Banking Group Ltd
40 Bank Street, Canary Wharf
London
E14 5EJ

**Software Update Address:**
Australia And New Zealand
Banking Group Ltd
40 Bank Street, Canary Wharf
London
E14 5EJ

**Hardware Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**Software Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| **H1K93AC** | **HPE Proactive Care 24x7 wDMR SVC** | | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | | |
| | Hardware Problem Diagnosis | | | | | |
| | Onsite Support | | | | | |
| | Parts and Material provided | | | | | |
| | 4 Hr Onsite Response | | | | | |
| | 24 Hrs Std Office Days | | | | | |
| | 24 hrs, Day 6 | | | | | |
| | 24 hrs, Day 7 | | | | | |
| | Holidays Covered | | | | | |
| | Defective Media Retention | | | | | |
| | No Usage Limitation | | | | | |
| | Remote Delivery SVC Advanced | | | | | |
| | Access to Adv Tech Specialists | | | | | |
| 681844-B21 | HP BLc7000 CTO 3 IN LCD Plat Enclosure | CZJ45101MZ | | | 1 | 121.00 |
| AP762A | HP SB40c w/(4) 300GB SAS SFF Bundle | SGI129000H | | | 1 | 52.00 |
| 508664-B21 | HP BLc3000 4 AC-6 Fan Full ICE | CZ2204023Z | | | 1 | 149.00 |
| | HP ZMOD HP IC Environment BL 8 LIC | | | | | |
| 727021-B21 | HP BL460c Gen9 10Gb/20Gb FLB CTO Blade | CZ26210354 | | | 1 | 94.00 |
| AP880A | HP D2200sb Storage Blade | TWT234005X | | | 1 | 113.00 |
| | **Please note HP can no longer support this item from: 31.12.2023** | | | | | |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ43504CB | | | 1 | 115.00 |
| 494329-B21 | HP OEM DL380G6 CTO Server | CZ2031B9S5 | | | 1 | 145.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2638009H | 01.10.2021 | | 1 | 94.00 |
| 719064-B21 | HPE DL380 Gen9 8SFF CTO Server | CZJ6370JRD | 01.10.2021 | | 1 | 163.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ81303R8 | | 27.04.2021 | 1 | 73.00 |
| | *HW Support During Warranty* | | | | | |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ81303R8 | 28.04.2021 | | 1 | 119.00 |

The Prices shown will be invoiced yearly in advance.

# Support Quotation

**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 6896**
**System Handle: ANZ-UK-02**
UK
**HPE Reference No.: 56896735**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| 867959-B21 | HPE DL360 Gen10 8SFF CTO Server | CZ201908Z8 | | | 1 | 124.00 |
| | **Hardware Subtotal** | | | | | **1,289.00** |
| | **Discounts** | | | | | **-442.93** |
| | **Total** | | | | | **846.07** |
| | **Subtotal During Warranty** | | | | | **73.00** |
| | **Discounts** | | | | | **-25.08** |
| | **Total During Warranty** | | | | | **47.92** |
| | **HPE Collaborative Remote Support** | | | | | |
| | Basic Software Phone Support | | | | | |
| | Collaborative Call Managemnt | | | | | |
| | 24 Hours, Day 1-7 Phone Supp | | | | | |
| | Standard Response Time | | | | | |
| 681844-B21 | HP BLc7000 CTO 3 IN LCD Plat Enclosure | CZJ45101MZ | | | 1 | 2.00 |
| 508664-B21 | HP BLc3000 4 AC-6 Fan Full ICE | CZ2204023Z | | | 1 | 2.00 |
| | HP ZMOD HP IC Environment BL 8 LIC | | | | | |
| 727021-B21 | HP BL460c Gen9 10Gb/20Gb FLB CTO Blade | CZ26210354 | | | 1 | 4.00 |
| 654081-B21 | HP DL360p Gen8 8-SFF CTO Server | CZJ43504CB | | | 1 | 5.00 |
| 494329-B21 | HP OEM DL380G6 CTO Server | CZ2031B9S5 | | | 1 | 7.00 |
| 813198-B21 | HPE BL460c G9 E5v4 10/20Gb FLB CTO Blade | CZ2638009H | **01.10.2021** | | 1 | 4.00 |
| 719064-B21 | HPE DL380 Gen9 8SFF CTO Server | CZJ6370JRD | **01.10.2021** | | 1 | 7.00 |
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ81303R8 | | | 1 | 5.00 |
| 867959-B21 | HPE DL360 Gen10 8SFF CTO Server | CZ201908Z8 | | | 1 | 7.00 |
| | **Hardware Subtotal** | | | | | **43.00** |
| | **Discounts** | | | | | **-14.79** |
| | **Total** | | | | | **28.21** |

**Discount Summary**

| | |
|---|---|
| Multi-Year Hdr Disc% -4% | *56.20-* |
| Ch Mngd Con Hdr Dis% -18% | *252.90-* |
| Special Neg HdrDisc% -15% | *164.40-* |
| Pre Payment HdrDisc% -1% | *9.30-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**
SW Technical Support
SW Electronic Support
24 Hrs Std Office Days
24 Hrs Day 6
24 Hrs Day 7
Holidays Covered
Standard Response
Access to Adv Tech Specialists

| Product No. | Description | Serial No. | Coverage Period | | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| 437787-B23 | HP ZMOD HP IC Environment BL 8 LIC | CZ2204023Z | 30.04.2021 | | 1 | 30.00 |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Support Quotation

**Agreement No.**
Your PO Reference:

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|

**Please note HP can no longer support this item from: 30.04.2021**

| | | | **Software Subtotal** | | | **30.00** |
| | | | **Discounts** | | | **-10.31** |
| | | | **Total** | | | **19.69** |

**HPE Software Updates SVC**
 License to Use & SW Updates
 HPE Recommended SW Upd Method
 HPE Recommended Doc Upd Method

| 437787-B23 | HP ZMOD HP IC Environment BL 8 LIC | CZ2204023Z | 30.04.2021 | | 1 | 26.00 |

**Please note HP can no longer support this item from: 30.04.2021**

| | | | **Software Subtotal** | | | **26.00** |
| | | | **Discounts** | | | **-8.93** |
| | | | **Total** | | | **17.07** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *2.24-* |
| Ch Mngd Con Hdr Dis% -18% | | *10.08-* |
| Special Neg HdrDisc% -15% | | *6.55-* |
| Pre Payment HdrDisc% -1% | | *0.37-* |

**\*\*\* Hardware \*\*\***

| H5UN7AC | **Collaborative Support Upgrade** | | 30.09.2021 | | | -11.00 |
|---|---|---|---|---|---|---|
| | | | **Hardware Subtotal** | | | **-11.00** |
| | | | **Discounts** | | | **3.78** |
| | | | **Total** | | | **-7.22** |

| U9087AC | **Hardware Support Upgrade** | | 30.09.2021 | | | -248.00 |
|---|---|---|---|---|---|---|
| | | | **Hardware Subtotal** | | | **-248.00** |
| | | | **Discounts** | | | **85.22** |
| | | | **Total** | | | **-162.78** |

| UJ558AC | **HPE Ind Std Svrs Return to HW Supp** | | 30.11.2020 | | | 1,707.49 |
|---|---|---|---|---|---|---|
| | | | **Hardware Subtotal** | | | **1,707.49** |
| | | | **Discounts** | | | **-517.37** |
| | | | **Total** | | | **1,190.12** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *10.36* |
| Ch Mngd Con Hdr Dis% -18% | | *260.73-* |
| Special Neg HdrDisc% -15% | | *179.71-* |
| Pre Payment HdrDisc% -1% | | *1.71* |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

| Product No. | Description | Serial No. | Coverage Period from: | to: | Qty | Price/GBP |
|---|---|---|---|---|---|---|
| | **Hardware Total** | | | | | **2,780.49** |
| | **Software Total** | | | | | **56.00** |
| | **Discount Total** | | | | | **-905.33** |
| | **Contract Total** | | | | | **1,931.16** |
| | | | | | | |
| | **Contract During Warranty Subtotal** | | | | | **73.00** |
| | **Total During Warranty Discounts** | | | | | **-25.08** |
| | **Contract During Warranty Total** | | | | | **47.92** |

**Hardware products under warranty**

| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ81303R8 | 28.04.2018 | 27.04.2021 | 1 | |
|---|---|---|---|---|---|---|

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Support Quotation**
**Agreement No.**
Your PO Reference:

Service Agreement ID: 1086 5485 6896
System Handle: ANZ-UK-02
UK
HPE Reference No.: 56972843

**Equipment Address:**
Australia And New Zealand
Banking Group Ltd
40 Bank Street, Canary Wharf
London
E14 5EJ

**Software Update Address:**
Australia And New Zealand
Banking Group Ltd
40 Bank Street, Canary Wharf
London
E14 5EJ

**Hardware Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**Software Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020  to: 31.10.2023**

| Product No. | Description | Serial No. | Coverage Period from:        to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H7J34AC** | **HPE Foundation Care 24x7 SVC** | | | | |
| **\*\*\* Hardware \*\*\*** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZJ420016R | | 1 | 54.00 |
| 755261-B21 | HP DL360 Gen9 E5-2603v3 ETY SAS Svr | CZJ62517LK | | 1 | 85.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ30604DJ | | 1 | 54.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200Q3 | | 1 | 54.00 |
| | | | **Hardware Subtotal** | | **247.00** |
| | | | **Discounts** | | **-56.26** |
| | | | **Total** | | **190.74** |
| | **HPE Collaborative Remote Support** | | | | |
| | Basic Software Phone Support | | | | |
| | Collaborative Call Managemnt | | | | |
| | 24 Hours, Day 1-7  Phone Supp | | | | |
| | Standard Response Time | | | | |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZJ420016R | | 1 | 3.00 |
| 755261-B21 | HP DL360 Gen9 E5-2603v3 ETY SAS Svr | CZJ62517LK | | 1 | 5.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ30604DJ | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200Q3 | | 1 | 3.00 |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Service Agreement ID: 1086 5485 6896**
**System Handle: ANZ-UK-02**
UK
**HPE Reference No.: 56972843**

Hewlett Packard
Enterprise

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | | | **Hardware Subtotal** | | **14.00** |
| | | | **Discounts** | | **-3.18** |
| | | | **Total** | | **10.82** |

**Discount Summary**

| | | |
|---|---|---|
| Multi-Year Hdr Disc% -4% | | *10.44-* |
| Ch Mngd Con Hdr Dis% -18% | | *46.98-* |
| Pre Payment HdrDisc% -1% | | *2.02-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**
SW Technical Support
SW Electronic Support
24 Hrs Std Office Days
24 Hrs Day 6
24 Hrs Day 7
Holidays Covered
Standard Response

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |

**HPE Software Updates SVC**
License to Use & SW Updates
HPE Recommended SW Upd Method
HPE Recommended Doc Upd Method

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |
| **Hardware Total** | | **261.00** |
| **Discount Total** | | **-59.44** |
| **Contract Total** | | **201.56** |

**Hardware products under warranty**

| | | | | | | |
|---|---|---|---|---|---|---|
| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ81303R8 | 28.04.2018 | 27.04.2021 | 1 | |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Detail for Support Account ID: ANZ-MN

**Hewlett Packard Enterprise**

**Service Agreement ID: 1086 5485 6896**
**System Handle: ANZ-UK-02**
UK
**HPE Reference No.: 56972845**

**Support Quotation**
**Agreement No.**
Your PO Reference:

**Equipment Address:**
Australia And New Zealand
Banking Group Ltd
40 Bank Street, Canary Wharf
London
E14 5EJ

**Software Update Address:**
Australia And New Zealand
Banking Group Ltd
40 Bank Street, Canary Wharf
London
E14 5EJ

**Hardware Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**Software Contact:**
Graham Wood
Tel: 0203229 2222
Fax:

**This quote is valid until 31.10.2020**
**Coverage from: 01.11.2020 to: 31.10.2023**

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| **H1K92AC** | **HPE Proactive Care 24x7 SVC** | | | | |
| *** Environmental *** | | | | | |
| | **HPE COE for SAP HANA SVC** | | | | |
| | | | **Environmental Services Subtotal** | | **0.00** |
| *** Hardware *** | | | | | |
| | **HPE Hardware Maintenance Onsite Support** | | | | |
| | Hardware Problem Diagnosis | | | | |
| | Onsite Support | | | | |
| | Parts and Material provided | | | | |
| | 4 Hr Onsite Response | | | | |
| | 24 Hrs Std Office Days | | | | |
| | 24 hrs, Day 6 | | | | |
| | 24 hrs, Day 7 | | | | |
| | Holidays Covered | | | | |
| | No Usage Limitation | | | | |
| | Remote Delivery SVC Advanced | | | | |
| | Access to Adv Tech Specialists | | | | |
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZJ4060606 | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005N | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005J | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005L | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ3350DFX | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ3350DFS | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ32512NL | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ32512NK | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200PY | | 1 | 72.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200Q0 | | 1 | 72.00 |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | | | **Hardware Subtotal** | | **720.00** |
| | | | **Discounts** | | **-164.00** |
| | | | **Total** | | **556.00** |

**HPE Collaborative Remote Support**

Basic Software Phone Support

Collaborative Call Managemnt

24 Hours, Day 1-7  Phone Supp

Standard Response Time

| Product No. | Description | Serial No. | | Qty | Price/GBP |
|---|---|---|---|---|---|
| 735151-B21 | HP BL460c Gen8 E5-v2 10Gb FLB CTO Blade | CZJ4060606 | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005N | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005J | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ336005L | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ3350DFX | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ3350DFS | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ32512NL | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ32512NK | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200PY | | 1 | 3.00 |
| 641016-B21 | HP BL460c Gen8 10/20Gb FLB CTO Blade | CZJ24200Q0 | | 1 | 3.00 |
| | | **Hardware Subtotal** | | | **30.00** |
| | | **Discounts** | | | **-6.80** |
| | | **Total** | | | **23.20** |

**Discount Summary**

| | |
|---|---|
| Multi-Year Hdr Disc% -4% | *30.00-* |
| Ch Mngd Con Hdr Dis% -18% | *135.00-* |
| Pre Payment HdrDisc% -1% | *5.80-* |

**\*\*\* Software \*\*\***

**HPE Software Technical Unlimited Support**

SW Technical Support

SW Electronic Support

24 Hrs Std Office Days

24 Hrs Day 6

24 Hrs Day 7

Holidays Covered

Standard Response

Access to Adv Tech Specialists

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |

**HPE Software Updates SVC**

License to Use & SW Updates

HPE Recommended SW Upd Method

HPE Recommended Doc Upd Method

| | | |
|---|---|---|
| **Software Subtotal** | | **0.00** |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN.  Registered No: 690597

# Support Quotation
**Agreement No.**
Your PO Reference:

| Product No. | Description | Serial No. | Coverage Period from: to: | Qty | Price/GBP |
|---|---|---|---|---|---|
| | | **Hardware Total** | | | **750.00** |
| | | **Discount Total** | | | **-170.80** |
| | | **Contract Total** | | | **579.20** |

**Hardware products under warranty**

| 755258-B21 | HP DL360 Gen9 8SFF CTO Server | CZJ81303R8 | 28.04.2018 27.04.2021 | 1 | |

The Prices shown will be invoiced yearly in advance.

Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. Registered No: 690597

# Payment Schedule as of 04.12.2020

**Support Account ID: ANZ-MN**

**Settlement Period from: From:** 01.11.2020  **to:** 31.10.2023

| System Handle | 01.11.2020 31.10.2021 | 01.11.2021 31.10.2022 | 01.11.2022 31.10.2023 |
|---|---|---|---|
| ANZ-DE-02 | -1,172.49 | | |
| ANZ-DE-02 | 1,949.83 | 3,241.56 | 3,241.56 |
| ANZ-FR-01 | 749.28 | 749.28 | 749.28 |
| ANZ-GB05 | 12,339.75 | 14,319.00 | 18,694.80 |
| ANZ-GB05 | 3,643.86 | 3,011.64 | 3,011.64 |
| ANZ-GB05 | 5,263.68 | 5,263.68 | 5,263.68 |
| ANZ-GB10 | 3,902.02 | 4,940.44 | 7,201.86 |
| ANZ-GB10 | 7,191.12 | 7,191.12 | 7,191.12 |
| ANZ-UK-02 | 7,919.01 | 10,491.36 | 10,491.36 |
| ANZ-UK-02 | 2,418.72 | 2,418.72 | 2,418.72 |
| ANZ-UK-02 | 6,950.40 | 6,950.40 | 6,950.40 |
| **Total for the period** | | | |
| **United kingdom** | **51,155.18** | **58,577.20** | **65,214.42** |

The Prices shown will be invoiced yearly in advance. All amounts shown are in GBP unless otherwise indicated.
Registered Office: Cain Road, Bracknell, Berkshire, RG12 1HN. RegisteredNo: 690597