## **Overview for Support Account ID: SUPP-INBA**



#### **Support Quotation**

**Customer Address:** 

SUPPORT WAREHOUSE LTD INTERNATIONAL DEVELOPMENT CENTRE VALLEY DRIVE

ILKLEY WEST YORKSHIRE

Yorkshire LS29 8PB Customer Contact: Bozena Majka Tel: 0800 072 0950

E-mail bozena.majka@supportwarehouse.com

**HPE Address:** 

Hewlett-Packard Limited Cain Road

Bracknell, Berkshire

RG12 1HN

HPE contact: Elena Cojan

E-mail elena.cojan@hpe.com

#### This quote is valid until 16.08.2020

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement".

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets: www.hpe.com/info/mktlibrary

#### **Your Support Access Options for Service Agreement Customers:**

- To manage your service agreement online visit, https://s360.hpe.com OR https://esam.hpe.com
- To access HPE Support Centre visit, www.hpe.com/support/hpesc

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

- To log a call please telephone our Customer Care Reception on: 0845 161 0050

| System Handle           | Service<br>Agreement ID | Coverage Period<br>From: To: | Description    | Contract Total/GBP |
|-------------------------|-------------------------|------------------------------|----------------|--------------------|
| SUPPINBA-UK             | 108651932250            | 17.08.2020 16.08.2021        | UNITED KINGDOM | 2,779.03           |
| Total for UNITED KINGDO | M                       |                              |                | 2,779.03           |
| SUPPINBA-NL             | 108651933202            | 17.08.2020 16.08.2021        | NETHERLAND     | 1,835.54           |
| Total for NETHERLAND    | 100001355202            | 1110012020 1010012021        |                | 1,835.54           |
|                         |                         |                              |                | ,                  |
| SUPPINBA-SG             | 108651933142            | 17.08.2020 16.08.2021        | SINGAPORE      | 1,918.31           |
| Total for SINGAPORE     |                         |                              |                | 1,918.31           |

## **Overview for Support Account ID: SUPP-INBA**



### **Support Quotation**

Customer Address: SUPPORT WAREHOUSE LTD INTERNATIONAL DEVELOPMENT CENTRE VALLEY DRIVE ILKLEY WEST YORKSHIRE Yorkshire LS29 8PB HPE Address: Hewlett-Packard Limited Cain Road Bracknell, Berkshire RG12 1HN

| System Handle           | Service<br>Agreement ID | Coverage Period<br>From: To: | Description   | Contract Total/GBP |
|-------------------------|-------------------------|------------------------------|---------------|--------------------|
| SUPPINBA-US             | 108651926685            | 17.08.2020 16.08.2021        | UNITED STATES | 1,506.49           |
| Total for UNITED STA    | ATES                    |                              |               | 1,506.49           |
| Full Contract price for | GREAT BRITAIN           |                              |               | 8,039.37           |



**Support Quotation** 

**Agreement No.**Your PO Reference:

Service Agreement ID: 1086 5193 2250 System Handle: SUPPINBA-UK

**UNITED KINGDOM** 

HPE Reference No.: 56784797

**Equipment Address:** 

International Baccalaureate

Peterson House

Malthouse Avenue, Cardiff Gate

Cardiff CF23 8GL **Software Update Address:** 

International Baccalaureate

Peterson House

Malthouse Avenue, Cardiff Gate

Cardiff CF23 8GL

Fax:

Hardware Contact: Software Contact:

 Sean Robson
 Sean Robson

 Tel: 01707 648588
 Tel: 01707 648588

Fax:

This quote is valid until 16.08.2020 Coverage from: 17.08.2020 to: 16.08.2021

To log a call please telephone our Customer Care Reception on: 0845 161 0050

| Product No.  | Description   | Serial No.  | Coverage I from: | Period<br>to: | Qty | Price/GBP   |
|--|---|---|------------------|---------------|-----|---|
| Н7Ј32АС  | <b>HPE Foundation Care NBD SVC</b>  |   |                  |               |     |   |
| *** Hardware ***   |   |   |                  |               |     |   |
|  | HPE Hardware Maintenance Onsite Support Hardware Problem Diagnosis Onsite Support Parts and Material provided Next Cov Day Onsite Response Std Office Hrs Std Office Days |   |                  |               |     |   |
| 818208-B21<br>818208-B21   | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ8170VHN<br>CZJ8170VHT<br>Hardware Subtot<br>Discounts<br>Total | tal              |               | 1   | 55.00<br>55.00<br><b>110.00</b><br>-20.70<br><b>89.30</b> |
|  | HPE Collaborative Remote Support  Basic Software Phone Support  Collaborative Call Managemnt  24 Hours, Day 1-7 Phone Supp  Standard Response Time                        |   |                  |               |     |   |
| 818208-B21<br>818208-B21   | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ8170VHN<br>CZJ8170VHT<br>Hardware Subtot<br>Discounts<br>Total | tal              |               | 1   | 5.00<br>5.00<br><b>10.00</b><br>-1.88<br>8.12             |
| <b>Discount Summary</b><br>Ch Mngd Con Hdr I<br>Pre Payment HdrDis | Dis% -18%   |   |                  |               |     | 21.60-<br>0.98-   |



Service Agreement ID: 1086 5193 2250 System Handle: SUPPINBA-UK UNITED KINGDOM

| Product No.      | Description                        | Serial No.     | Coverage | Period     | Qty | Price/GBP |
|------------------|------------------------------------|----------------|----------|------------|-----|-----------|
|                  |                                    |                | from:    | to:        |     |           |
|                  |                                    |                |          |            |     |           |
| *** Hardware *** |                                    |                |          |            |     |           |
| UJ558AC          | HPE Ind Std Svrs Return to HW Supp |                |          | 16.09.2020 |     | 1,963.40  |
|                  | ••                                 | Hardware Subt  | otal     |            |     | 1,963.40  |
|                  |                                    | Discounts      |          |            |     | -353.41   |
|                  |                                    | Total          |          |            |     | 1,609.99  |
| Discount Summary | Ÿ                                  |                |          |            |     |           |
| Ch Mngd Con Hdr  |                                    |                |          |            |     | 353.41-   |
|                  |                                    |                |          |            |     |           |
|                  |                                    | Hardware Total |          |            |     | 2,083.40  |
|                  |                                    | Discount Total |          |            |     | -375.99   |
|                  |                                    | Contract Total |          |            |     | 1,707.41  |



**Support Quotation Agreement No.**Your PO Reference:

**Service Agreement ID: 1086 5193 3202 System Handle: SUPPINBA-NL** 

NETHERLAND

HPE Reference No.: 56785420

### **Equipment Address:**

International Baccalaureate Africa, Europe Churchillplein 6 2517 JW DEN HAAG THE NETHERLANDS

### **Software Update Address:**

International Baccalaureate Africa, Europe Churchillplein 6 2517 JW DEN HAAG THE NETHERLANDS

#### **Hardware Contact:**

Sean Robson Tel: 01707 648588

Fax:

#### **Software Contact:**

Sean Robson Tel: 01707 648588

Fax:

This quote is valid until 16.08.2020 Coverage from: 17.08.2020 to: 16.08.2021

To log a call please telephone our Customer Care Reception on: 0845 161 0050

| Product No.   | Description   | Serial No.  | Coverage Period from: to: |        | Price/GBP  |
|---|---|---|---------------------------|--------|--|
| Н7Ј32АС   | HPE Foundation Care NBD SVC   |   |                           |        |  |
| *** Hardware ***  |   |   |                           |        |  |
|   | HPE Hardware Maintenance Onsite Support Hardware Problem Diagnosis Onsite Support Parts and Material provided Next Cov Day Onsite Response Std Office Hrs Std Office Days |   |                           |        |  |
| 818208-B21<br>818208-B21  | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ6500J18<br>CZJ6290690<br>Hardware Subtot<br>Discounts<br>Total | al                        | 1<br>1 | 51.07<br>51.07<br><b>102.14</b><br><b>-16.18</b><br><b>85.96</b> |
|   | HPE Collaborative Remote Support  Basic Software Phone Support  Collaborative Call Managemnt  24 Hours, Day 1-7 Phone Supp  Standard Response Time                        |   |                           |        |  |
| 818208-B21<br>818208-B21  | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ6500J18<br>CZJ6290690<br>Hardware Subtot<br>Discounts<br>Total | al                        | 1<br>1 | 4.57<br>4.57<br><b>9.14</b><br>-1.46<br><b>7.68</b>              |
| <b>Discount Summary</b><br>Special Neg HdrDisc<br>Pre Payment HdrDisc |   |   |                           |        | 16.70-<br>0.94-  |



Service Agreement ID: 1086 5193 3202 System Handle: SUPPINBA-NL NETHERLAND

| Product No.        | Description                        | Serial No.     | Coverage | Period     | Qty | Price/GBP |
|--------------------|------------------------------------|----------------|----------|------------|-----|-----------|
|                    |                                    |                | from:    | to:        |     |           |
|                    |                                    |                |          |            |     |           |
| *** Hardware ***   |                                    |                |          |            |     |           |
| UJ558AC            | HPE Ind Std Svrs Return to HW Supp |                |          | 16.09.2020 |     | 837.48    |
|                    |                                    | Hardware Subto | otal     |            |     | 837.48    |
|                    |                                    | Discounts      |          |            |     | -125.62   |
|                    |                                    | Total          |          |            |     | 711.86    |
| Discount Summary   |                                    |                |          |            |     |           |
| Special Neg HdrDis |                                    |                |          |            |     | 125.62-   |
|                    |                                    |                |          |            |     |           |
|                    |                                    | Hardware Total |          |            |     | 948.76    |
|                    |                                    | Discount Total |          |            |     | -143.26   |
|                    |                                    | Contract Total |          |            |     | 805.50    |



**Support Quotation** 

**Agreement No.**Your PO Reference:

**Service Agreement ID: 1086 5193 3142 System Handle: SUPPINBA-SG** 

SINGAPORE

HPE Reference No.: 56785419

#### **Equipment Address:**

International Baccalaureate Ib Global Centre 600 North Bridge Road **REPUBLIC OF SINGAPORE 188778** 

**SINGAPORE** 

**Hardware Contact:** 

Sean Robson Tel: 01707 648588

Fax:

**Software Update Address:** International Baccalaureate

Ib Global Centre

600 North Bridge Road

**REPUBLIC OF SINGAPORE 188778** 

**SINGAPORE** 

**Software Contact:** 

Sean Robson Tel: 01707 648588

Fax:

This quote is valid until 16.08.2020 Coverage from: 17.08.2020 to: 16.08.2021

To log a call please telephone our Customer Care Reception on: 0845 161 0050

| Product No.  | Description   | Serial No.  | Coverage P from: | eriod<br>to: | Qty | Price/GBP   |
|--|---|---|------------------|--------------|-----|---|
| Н7Ј32АС  | HPE Foundation Care NBD SVC   |   |                  |              |     |   |
| *** Hardware ***   |   |   |                  |              |     |   |
|  | HPE Hardware Maintenance Onsite Support Hardware Problem Diagnosis Onsite Support Parts and Material provided Next Cov Day Onsite Response Std Office Hrs Std Office Days |   |                  |              |     |   |
| 818208-B21<br>818208-B21   | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ70303XZ<br>CZJ70303Y9<br>Hardware Subtot<br>Discounts<br>Total | al               |              | 1   | 60.35<br>60.35<br><b>120.70</b><br>-16.76<br><b>103.94</b>  |
|  | HPE Collaborative Remote Support  Basic Software Phone Support  Collaborative Call Managemnt  24 Hours, Day 1-7 Phone Supp  Standard Response Time                        |   |                  |              |     |   |
| 818208-B21<br>818208-B21   | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ70303XZ<br>CZJ70303Y9<br>Hardware Subtot<br>Discounts<br>Total | al               |              | 1   | 5.71<br>5.71<br><b>11.42</b><br><b>-1.58</b><br><b>9.84</b> |
| <b>Discount Summary</b><br>Special Neg HdrDisc<br>Pre Payment HdrDis | 2% -13%   |   |                  |              |     | 17.18-<br>1.16-   |



Service Agreement ID: 1086 5193 3142 System Handle: SUPPINBA-SG SINGAPORE

| Product No.         | Description                        | Serial No.     | Coverage | Period     | Qty | Price/GBP |
|---------------------|------------------------------------|----------------|----------|------------|-----|-----------|
|                     |                                    |                | from:    | to:        |     |           |
|                     |                                    |                |          |            |     |           |
| *** Hardware ***    |                                    |                |          |            |     |           |
| 111550 A C          | IIDE I 10/10 - D 4 - 4 IIV         |                |          | 16.00.2020 |     | 625.50    |
| UJ558AC             | HPE Ind Std Svrs Return to HW Supp | W . 1 G 14.    | 4.1      | 16.09.2020 |     | 635.58    |
|                     |                                    | Hardware Subto | otai     |            |     | 635.58    |
|                     |                                    | Discounts      |          |            |     | -82.63    |
|                     |                                    | Total          |          |            |     | 552.95    |
| Discount Summary    |                                    |                |          |            |     |           |
| •                   | 0/ 120/                            |                |          |            |     | 82.63-    |
| Special Neg HdrDisc | % -13%                             |                |          |            |     | 02.03-    |
|                     |                                    |                |          |            |     |           |
|                     |                                    | Hardware Total |          |            |     | 767.70    |
|                     |                                    | Discount Total |          |            |     | -100.97   |
|                     |                                    | Contract Total |          |            |     | 666.73    |



**Support Quotation** 

**Agreement No.**Your PO Reference:

**Service Agreement ID: 1086 5192 6685** System Handle: SUPPINBA-US

**UNITED STATES** 

HPE Reference No.: 56784791

**Software Update Address:** 

International Baccalaureate

7501 Wisconsin Avenue

MARYLAND MD 20814 **UNITED STATES** 

#### **Equipment Address:**

International Baccalaureate Ib Global Centre 7501 Wisconsin Avenue

MARYLAND MD 20814 **UNITED STATES** 

**Hardware Contact:** 

Sean Robson Tel: 01707 648588

Fax:

**Software Contact:** Sean Robson

Ib Global Centre

Tel: 01707 648588

Fax:

This quote is valid until 16.08.2020 Coverage from: 17.08.2020 to: 16.08.2021

To log a call please telephone our Customer Care Reception on: 0845 161 0050

| Product No.   | Description   | Serial No.   | Coverage Po | eriod<br>to: | Qty | Price/GBP  |
|---|---|--|-------------|--------------|-----|--|
| Н7Ј32АС   | HPE Foundation Care NBD SVC   |  |             |              |     |  |
| *** Hardware ***  |   |  |             |              |     |  |
|   | HPE Hardware Maintenance Onsite Support Hardware Problem Diagnosis Onsite Support Parts and Material provided Next Cov Day Onsite Response Std Office Hrs Std Office Days |  |             |              |     |  |
| 818208-B21<br>818208-B21  | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ6510640<br>CZJ6510645<br>Hardware Subtot:<br>Discounts<br>Total | al          |              | 1   | 48.78<br>48.78<br><b>97.56</b><br>-18.36<br><b>79.20</b>   |
|   | HPE Collaborative Remote Support  Basic Software Phone Support  Collaborative Call Managemnt  24 Hours, Day 1-7 Phone Supp  Standard Response Time                        |  |             |              |     |  |
| 818208-B21<br>818208-B21  | HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr<br>HPE DL360 Gen9 E5-2630v4 1P 16G 8SFF Svr  | CZJ6510640<br>CZJ6510645<br>Hardware Subtota<br>Discounts<br>Total | al          |              | 1 1 | 4.57<br>4.57<br><b>9.14</b><br><b>-1.72</b><br><b>7.42</b> |
| <b>Discount Summary</b><br>Special Neg HdrDisc<br>Pre Payment HdrDisc |   |  |             |              |     | 19.20-<br>0.88-  |



Service Agreement ID: 1086 5192 6685 System Handle: SUPPINBA-US UNITED STATES

| Product No. Description Serial No. Coverage Period | Qty Price/GBP |
|--|---------------|
| from: to:  |               |
|  |               |
| *** Hardware ***                                   |               |
|  |               |
| UJ558AC HPE Ind Std Svrs Return to HW Supp 16.09.  |               |
| Hardware Subtotal                                  | 569.57        |
| Discounts  | -102.52       |
| Total  | 467.05        |
|  |               |
| Discount Summary                                   |               |
| Special Neg HdrDisc% -18%                          | 102.52-       |
|  |               |
| Hardware Total                                     | 676.27        |
| Discount Total                                     | -122.60       |
| Contract Total                                     | 553.67        |

# Payment Schedule as of 12.08.2020

## **Support Account ID: SUPP-INBA**

**Settlement Period from: From:** 17.08.2020 **to:** 16.08.2021

| SUPPINBA-NL 1,835.54  Sub-total for:  NETHERLAND 1,835.54  SUPPINBA-SG 1,918.31  Sub-total for:  SINGAPORE 1,918.31  SUPPINBA-US 1,506.49  Sub-total for: UNITED STATES 1,506.49  Total for the period   |                      |            |
|--|----------------------|------------|
| SUPPINBA-UK 2,779.03  Sub-total for:  UNITED KINGDOM 2,779.03  SUPPINBA-NL 1,835.54  SUPPINBA-NL 1,835.54  SUPPINBA-SG 1,918.31  SUPPINBA-SG 1,918.31  SUPPINBA-US 1,506.49  Sub-total for:  UNITED STATES 1,506.49  Total for the period  | System Handle        | 17.08.2020 |
| Sub-total for:         2,779.03           SUPPINBA-NL         1,835.54           Sub-total for:         1,835.54           SUPPINBA-SG         1,918.31           Sub-total for:         1,918.31           SUPPINBA-US         1,506.49           Sub-total for:         UNITED STATES         1,506.49           Total for the period         1,506.49   |                      | 16.08.2021 |
| Sub-total for:           UNITED KINGDOM         2,779.03           SUPPINBA-NL         1,835.54           Sub-total for:         1,835.54           SUPPINBA-SG         1,918.31           Sub-total for:         1,918.31           SINGAPORE         1,918.31           SUPPINBA-US         1,506.49           Sub-total for:         UNITED STATES         1,506.49           Total for the period         1,506.49 | SUPPINBA-UK          | 2,779.03   |
| UNITED KINGDOM 2,779.03  SUPPINBA-NL 1,835.54  Sub-total for:  NETHERLAND 1,835.54  SUPPINBA-SG 1,918.31  Sub-total for:  SINGAPORE 1,918.31  SUPPINBA-US 1,506.49  Sub-total for:  UNITED STATES 1,506.49  Total for the period   |                      |            |
| SUPPINBA-NL 1,835.54  Sub-total for:  NETHERLAND 1,835.54  SUPPINBA-SG 1,918.31  Sub-total for:  SINGAPORE 1,918.31  SUPPINBA-US 1,506.49  Sub-total for:  UNITED STATES 1,506.49  Total for the period  | UNITED KINGDOM       | 2,779.03   |
| Sub-total for:         NETHERLAND       1,835.54         SUPPINBA-SG       1,918.31         Sub-total for:       1,918.31         SUPPINBA-US       1,506.49         Sub-total for:       UNITED STATES       1,506.49         Total for the period       1,506.49   |                      |            |
| NETHERLAND         1,835.54           SUPPINBA-SG         1,918.31           Sub-total for:         1,918.31           SINGAPORE         1,918.31           SUPPINBA-US         1,506.49           Sub-total for:         UNITED STATES         1,506.49           Total for the period         1,506.49   | SUPPINBA-NL          | 1,835.54   |
| SUPPINBA-SG   1,918.31   | Sub-total for:       |            |
| Sub-total for:  SINGAPORE  1,918.31  SUPPINBA-US  1,506.49  Sub-total for:  UNITED STATES  1,506.49  Total for the period  | NETHERLAND           | 1,835.54   |
| Sub-total for:  SINGAPORE  1,918.31  SUPPINBA-US  1,506.49  Sub-total for:  UNITED STATES  1,506.49  Total for the period  |                      |            |
| SINGAPORE 1,918.31  SUPPINBA-US 1,506.49  Sub-total for: UNITED STATES 1,506.49  Total for the period  | SUPPINBA-SG          | 1,918.31   |
| SUPPINBA-US 1,506.49 Sub-total for: UNITED STATES 1,506.49 Total for the period  | Sub-total for:       |            |
| Sub-total for: UNITED STATES 1,506.49  Total for the period  | SINGAPORE            | 1,918.31   |
| Sub-total for: UNITED STATES 1,506.49  Total for the period  |                      | 4 #04 40   |
| UNITED STATES 1,506.49  Total for the period   |                      | 1,506.49   |
| Total for the period   |                      | 1 506 40   |
|  | UNITED STATES        | 1,500.49   |
|  | Total for the period |            |
|  | GREAT BRITAIN        | 8,039.37   |
|  |                      |            |
|  |                      |            |
|  |                      |            |
|  |                      |            |
|  |                      |            |
|  |                      |            |
|  |                      |            |
|  |                      |            |
|  |                      |            |

Print Date 12.08.2020 Page 11 / 16

## **Support Account ID: SUPP-INBA**

Breakdown of charges for period: From: 17.08.2020 to: 16.08.2021

| System Handle             | 01.08.2020 | 01.09.2020 | 01.10.2020 | 01.11.2020 | 01.12.2020 | 01.01.2021 | 01.02.2021 | 01.03.2021 | 01.04.2021 | 01.05.2021 | 01.06.2021 | 01.07.2021 |
|---------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
|                           | 31.08.2020 | 30.09.2020 | 31.10.2020 | 30.11.2020 | 31.12.2020 | 31.01.2021 | 28.02.2021 | 31.03.2021 | 30.04.2021 | 31.05.2021 | 30.06.2021 | 31.07.2021 |
| SUPPINBA-UK               |            |            |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 796.79     | 956.08     | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      |
| Total monthly charge for: | 796.79     | 956.08     | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      |
|                           |            |            |            |            |            |            |            |            |            |            |            |            |
|                           |            |            |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 796.79     | 956.08     | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      |
| Sub-total for:            |            |            |            |            |            |            |            |            |            |            |            |            |
| UNITED KINGDOM            | 796.79     | 956.08     | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      | 97.42      |
| SUPPINBA-NL               |            |            |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 375.90     | 473.30     | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      |
| Total monthly charge for: | 375.90     | 473.30     | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      |
|                           |            |            |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 375.90     | 473.30     | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      |
| Sub-total for:            | 373.90     | 173.30     | 75.01      | 75.01      | 75.0.      | 75.01      | 75.01      | 75.01      | ,,,,,,     | ,,,,,,     | 75.01      | ,,,,,,     |
| NETHERLAND                | 375.90     | 473.30     | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      | 93.64      |
|                           |            |            |            |            |            |            |            |            |            |            |            |            |
| SUPPINBA-SG               |            |            |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 311.14     | 408.69     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     |
| Total monthly charge for: | 311.14     | 408.69     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     |

Print Date 12.08.2020

**Support Account ID: SUPP-INBA** 

Breakdown of charges for period: From: 17.08.2020 to: 16.08.2021

| ·                         |                    |                  |            |            |            |            |            |            |            |            |            |            |
|---------------------------|--------------------|------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| System Handle             | 01.08.2020         | 01.09.2020       | 01.10.2020 | 01.11.2020 | 01.12.2020 | 01.01.2021 | 01.02.2021 | 01.03.2021 | 01.04.2021 | 01.05.2021 | 01.06.2021 | 01.07.2021 |
|                           | 31.08.2020         | 30.09.2020       | 31.10.2020 | 30.11.2020 | 31.12.2020 | 31.01.2021 | 28.02.2021 | 31.03.2021 | 30.04.2021 | 31.05.2021 | 30.06.2021 | 31.07.2021 |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 311.14             | 408.69           | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     |
| Sub-total for:            |                    |                  |            |            |            |            |            |            |            |            |            |            |
| SINGAPORE                 | 311.14             | 408.69           | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     | 113.78     |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
| CYUDDINIDA IIG            |                    |                  |            |            |            |            |            |            |            |            |            |            |
| SUPPINBA-US<br>Hardware   | 258.38             | 335.71           | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      |
| Total monthly charge for: | 258.38<br>258.38   | 335.71<br>335.71 | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      |
| Total monthly charge for: | 258.38             | 335./1           | 80.02      | 80.02      | 80.02      | 80.02      | 80.02      | 80.02      | 80.02      | 80.02      | 80.02      | 80.02      |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 258.38             | 335.71           | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      |
| Sub-total for:            |                    |                  |            |            |            |            |            |            |            |            |            |            |
| UNITED STATES             | 258.38             | 335.71           | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      | 86.62      |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
|                           |                    |                  |            |            |            |            |            |            |            |            |            |            |
| Hardware                  | 1,742.21           | 2,173.78         | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     |
| Total for the period      | 1,/72.21           | 2,173.70         | 371.40     | 371.40     | 371.40     | 371.40     | 371.40     | 371.40     | 371.40     | 371.40     | 371.40     | 371.40     |
| GREAT BRITAIN             | 1,742.21           | 2,173.78         | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     | 391.46     |
|                           | -,· · <del>-</del> | _,               |            |            |            |            |            |            |            | 2, 2, 3    |            | 2.2.10     |

Print Date 12.08.2020

## **Support Account ID: SUPP-INBA**

Breakdown of charges for period: From: 17.08.2020 to: 16.08.2021

| System Handle             | 01.08.2021 |
|---------------------------|------------|
|                           | 31.08.2021 |
| SUPPINBA-UK               |            |
| Hardware                  | 51.96      |
| Total monthly charge for: | 51.96      |
| Total monthly charge for: | 51.90      |
|                           |            |
|                           |            |
| Hardware                  | 51.96      |
| Sub-total for:            | 31.90      |
| UNITED KINGDOM            | 51.96      |
| CHIED KINGDOM             | 31.50      |
|                           |            |
| SUPPINBA-NL               |            |
| Hardware                  | 49.94      |
| Total monthly charge for: | 49.94      |
| Total monuny charge for:  | 49.94      |
|                           |            |
|                           |            |
| Hardware                  | 49.94      |
| Sub-total for:            | 49.94      |
| NETHERLAND                | 49.94      |
| TO THE REAL PROPERTY.     | 40.04      |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |

Print Date 12.08.2020 Page 14/16

## **Support Account ID: SUPP-INBA**

Breakdown of charges for period: From: 17.08.2020 to: 16.08.2021

| System Handle             | 01.08.2021 |
|---------------------------|------------|
|                           | 31.08.2021 |
| SUPPINBA-SG               |            |
| Hardware                  | 60.68      |
| Total monthly charge for: | 60.68      |
| Total monuny charge for.  | 00.00      |
|                           |            |
|                           |            |
| Hardware                  | 60.68      |
| Sub-total for:            | 33.00      |
| SINGAPORE                 | 60.68      |
| 3.10.11                   | 00.00      |
|                           |            |
| SUPPINBA-US               |            |
| Hardware                  | 46.20      |
| Total monthly charge for: | 46.20      |
| Total monanty energe for  | 10120      |
|                           |            |
|                           |            |
| Hardware                  | 46.20      |
| Sub-total for:            |            |
| UNITED STATES             | 46.20      |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |
|                           |            |

Print Date 12.08.2020 Page 15 / 16

**Support Account ID: SUPP-INBA** 

Breakdown of charges for period: From: 17.08.2020 to: 16.08.2021

| System Handle        | 01.08.2021 |  |  |  |
|----------------------|------------|--|--|--|
|                      | 31.08.2021 |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
| Hardware             | 208.78     |  |  |  |
| Total for the period |            |  |  |  |
| GREAT BRITAIN        | 208.78     |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |
|                      |            |  |  |  |

Print Date 12.08.2020