Nikolas Lenning

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Education

University of Utah, College of Social & Behavioral Science Bachelor of Science, Psychology

Salt Lake City, UT

August 2011-December 2017

• 3.38 GPA

Related Coursework

- Statistical Methods of Psychology applying statistical methods, descriptive statistics, hypothesis testing, correlation, and interpreting statistical results
- Research Methods in Psychology conducting psychological research, analyzing data, reporting results using discipline specific formats for written reports
- Cognitive Neuropsychology examined brain structures relationship with cognitive function, analysis of brain processes and disorders involving memory, spatial attention, language, and movement
- Social Psychology understanding of human interaction, including persuasion, impression formation, judgments and decision making, group dynamics and intergroup relations
- Business Communication public speaking, professional writing, communication theory

Experience

The Dodo

Salt Lake City, UT

March 2012 - present

Bartender

- Established relationships with regular guests by providing a friendly atmosphere and seamless dining experience
- Managed several tasks simultaneously in a short period of time

Server

• Awarded "Best of the Best" Server award in 2013 for having the highest average secret shopper scores for the year

Tuscano Italian Bistro

Salt Lake City, UT

Server

August 2011 – March 2012

- Contributed in training 8 inexperienced staff in a newly established restaurant
- Encouraged unity among staff through the improvement of support and teamwork

Fish Daddy's

College Station, TX

Bartender

September 2008 – July 2011

- Handled funds between one and two thousand dollars and prepared audit of register daily
- Assigned daily side work and oversaw that duties were being preformed up to company standards

Head Server

- Assigned and oversaw daily work of 14 servers
- Provided in the moment training to help improve staff
- Trained new servers on how to provide exemplary service to guests

Activities

The Ethics Club- member

March 2015 – March 2016

• Attended guest lectures that provided an inside view into the world of business ethics