

# Nikolay Bykov

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A highly motivated and experienced system and network engineer. I currently work as Senior Infrastructure Engineer in a software development company, but I am looking to further develop my management experience. Excellent admin skills through knowledge of wide range of solutions, as well as proficiency in Microsoft and Linux platforms allow me to manage IT systems efficiently. Extensive experience with hardware and networks, including careful attention to security and backup are helping me to keep employer's business in the risk-free environment. With all my skills, I fully committed to continuing my carrier on a full-time basis.

## EDUCATION:

Chartered Engineer

Izhevsk State Technical University, Russia, 1990-1994

Computer Automated Design Systems, Code 230104

Web: <http://inter.istu.ru/>, E-mail: [inter@istu.ru](mailto:inter@istu.ru)

## SUMMARY:

- **Data Centers** maintenance and management
- Wired and wireless WAN / LAN architecture design
- **Routers, Switches and Security Appliances** configuration
- EFTPOS and E-Commerce systems
- PCI DSS compliant payments solutions
- ISO8583
- **IP telephony** systems installation and management
- Network Access **Storage** / **Servers** hardware installation
- DevOps and Automated software deployment, including **Orchestration**
- Planning and setup of **Clusters** and **Virtualization**
- Docker **containerization** and deployment
- SQL **Databases** administration

- **Backup** and **Disaster recovery** solutions
- Fiber and UTP cables pulling, termination and testing
- Installation, maintenance of computer classes and **labs**
- IT Project Management
- **Web sites** development and administration
- Desktop applications **programming**

## TECHNICAL KNOWLEDGE:

### *PRIMARY SKILLS:*

SWITCH, ROUTER, ASA, CUCM, WAN, LAN, NAT, PAT, ACL, MPLS, VTP, SMTP, TCP, UDP, OSPF, VLAN, VPN, HTTPS, SSL, RAID, NAS, SAN, WINDOWS, LINUX, EXCHANGE, SQL, FAILOVER CLUSTER, SCCM, SHAREPOINT, VMWARE, HYPER-V, MACOS X, APPLE, DOCKER, LAMP, AD, JSP, ASP, AWS, AZURE, CLOUD, MATLAB, ANSIBLE, UPS, CCU, FM200, CCTV, POLYCOM, BACKUP, ANTIVIRUS, OFFICE 365

### *QUALIFICATIONS and COURCES:*

**ITILv3**, **CCNA** Routing and Switching, **MCSA** Windows Server 2008, Symantec Security, IT Project Management, **IELTS**: Listening score is 8, Reading is 7, Writing is 7.5 and Speaking is 8

### *OPERATING SYSTEMS:*

**Windows** Servers, **Linux** Servers

### *SERVERS:*

MS SQL Server, IIS, Forefront TMG, Exchange Server, System Center, SharePoint, Apache, MySQL, nginx, OpenVPN, Symantec Enterprise Protection, Symantec Backup

### *LANGUAGES:*

VB, Python, ASP, JSP, SQL, JAVA, REXX, JavaScript, Pascal

## *HARDWARE:*

Dell/HP/IBM Servers, Switches/Routers/ASA, Dell PowerVault, Desktops, Wireless Access Points and controllers

## **EMPLOYMENT HISTORY:**

### **Xtracta, Auckland, New Zealand 05/2019 - present**

Web: <https://www.xtracta.com/>, E-mail: [support@xtracta.com](mailto:support@xtracta.com), Tel: +64 9 951 0448

*Position:* Senior IT Infrastructure Engineer

Linux systems, Network systems, CEPH, Docker / Kubernetes, MySQL / MariaDB Galera Cluster, AWS / Azure / GCP

Full-time role based in Auckland, with responsibility for IT systems and network within the company (on-prem and cloud) and its clients. This role is a hands-on, technical position, providing a high level of technical expertise and support. Expertise in the Linux environment, networking, databases and storage technologies is a primary part of this role, as is a good working knowledge of virtualization technologies such as Proxmox, Docker and Kubernetes.

- Manage and support the company's SaaS system and infrastructure.
- Manage systems deployment within clients' infrastructure
- Manage and administer office network, computers and systems
- Design, implement and maintain a stable, standardised, secure server and user environment
- Work to increase levels of automation across all deployment and administrative tasks
- Regularly test and apply update patches to system components
- Ensure backups and restores are regularly tested
- Perform system security checks, manages implementation and maintenance of security systems and ensure compliance with

## **Payment Express, Auckland, New Zealand 01/2017 - 04/2019**

Web: <http://www.paymentexpress.com/>, E-mail: [careers@paymentexpress.com](mailto:careers@paymentexpress.com), Tel: +64 9 309 4693

*Position:* Application Support

EFTPOS, POS terminal, ISO8583, PCI DSS compliant payments solutions, Windows Server, Active Directory, Exchange, Microsoft SQL Server, SharePoint, IIS, VPN

Maintaining server applications, which make up the infrastructure behind EFTPOS and E-Commerce systems.

Level 3 support and technical documentation  
Dealing with critical issues (system errors and outages).

Updating server applications including bank uplinks and the host.  
Installing, maintaining, and troubleshooting custom in-house developed server applications.

Working with developers on application changes and fixes.

SQL database administration - reporting, script creating for bulk configuration updates.

Dealing with partners - primarily banks and credit card acquirers as part of maintaining bank links for transaction processing.

Take part in various projects with tasks such as:

- Writing technical documents and public facing emails to be sent out in bulk
- Generating reports to determine which customers will be affected by changes allowing us to pre-emptively contact them
- Assisting other departments with technical consulting, troubleshooting and SQL database reports to provide data needed for their projects

*Position:* Systems Engineer

Windows Server, Ubuntu Linux Server, Active Directory, ACL, Exchange, Microsoft SQL Server, SharePoint, IIS, Forefront TMG, Hyper-V, Fail-over Cluster, SCCM, LAMP, Docker, Ansible, MySQL, Routing, Switching, VPN, CUCM, NAS, VMware, vSphere, SEP, Symantec Backup, Dell, HP, Cisco, UPS, CCU, FM200, CCTV, AWS, AZURE, Office 365

*Project 1:* Providing high availability for government services

Tasks completed: managing of data center renovation, installation of servers and storage, fail-over cluster setup, migration of hardware servers to the virtual environment, orchestration of virtual machines and cluster applications

Achievement: Active Employee Award 2014

*Project 2:* Establishing network connection with branch offices

Tasks completed: planning and design of network infrastructure, switches and routers installation and configuration, secured VPN configuration, coordination with ISP

Achievement: A Book for Productive Employee Award 2015

*Other completed projects:* Active Directory and Domain migration, Exchange server migration, Cisco UCM installation, Integration of Symantec Backup solution, Integration of Anti-virus protection

- Network administration of active network equipment in the DPW Data Center
- Management and maintenance of the IT Center servers and failover clusters
- Administration of comprehensive backup solution
- Data Center supervision and management in Directorate of Public Works
- IT Project Management of network infrastructure for governmental departments and ministries
- Design of Data Centers

- IT projects supervision, communication with contracting and consulting companies
- Analysis of tender requirements and bills of quantity
- Making policies and documentation

## **The British University in Dubai, Dubai, UAE 05/2004 - 01/2008**

Web: <http://www.buid.ac.ae/>, E-mail: [info@buid.ac.ae](mailto:info@buid.ac.ae), Tel: +971 4 3913626

*Position:* IT Officer

Windows Server, Red Hat Linux, Active Directory, ACL, Exchange, Microsoft SQL Server, IIS, ISA, MATLAB, MDT, SSH, Blackboard, Routing, Switching, SEP, IBM, Cisco

*Project 1:* Building of IT infrastructure in the university

Tasks completed: server room preparation and prerequisites, installation of IBM servers, configuration of student management system and library management system, full setup of computerized lab, research equipment allocation and integration, provision of video communication with Polycom video conferencing kit

Achievement: Article in ACN Magazine May 2007

*Project 2:* Isolating student lab network

Tasks completed: Switches installation, UTP cabling, cable management and termination

Achievement: Building management billing reduced by 100%

- Design and development of University IT infrastructure - Installation, management and administration of academic and administrative servers including checking server logs to identify application errors, security breaches, antivirus logs
- Services administration such as e-mail, news, web, back-up, antivirus, firewall, printing and databases
- Installation and administration of network systems including that of the administrative and academic and to ensure maximum security of information sharing facilities
- Workstation clusters administration

- Planning of preventative maintenance including data recovery, backup
- University website management
- Integration and testing for new software and hardware
- Compliance with the terms of licenses and the law.
- Provision of support for teaching, learning and research activities
- Documentation for staff and students

**Al Safa Management, General Medical Centre, Dubai, UAE 05/2001 - 05/2004**

Web: <http://www.gmcdubai.com/>, E-mail: [corpenquiries@gmcdubai.com](mailto:corpenquiries@gmcdubai.com), Tel: +971 4 3440796

*Position:* Computing Officer

Windows 2000 Server, IIS, ASP, CSS, Microsoft SQL Server, Visual Studio, Microsoft Office, Corel Draw, Routing, Switching, DIGORA

*Project 1:* Changing of hosting company for corporate website

Tasks completed: Within three months period, the entire web site engine was migrated from JSP to ASP technology. Source code was rewritten; connectivity to MS Access database was added, new features, such as 'pharmacy on duty' and 'ask the doctor' were implemented

Achievement: Web site hosting billing was reduced by 40%

- Administration and management of IT systems in Clinics Association
- Networks administration
- Accounting Database administration
- Firewall, E-mail, Web, News services management
- Antivirus, backup solutions implementation
- Software licensing
- Assistance in use of IT equipment
- Billing and accounting systems development

*Position* in Doctorelite.com portal project: Web developer/System

administrator

- Development of Medical and Health portal, Java, ASP and SQL programming
- Registration, Security, Message Board and Newsletter systems development
- Database administration
- Web design, layout programming, and graphics content creation
- Internet Service Provider relations
- Doctorelite.com e-mail domain management

**Public Prosecutor Office of Udmurt Republic, Izhevsk, Russia 03/1995 - 03/2001**

Web: <http://www.udmproc.ru/>, E-mail: [prosecutor@udm.net](mailto:prosecutor@udm.net), Tel: +7 3412 787700

*Position:* Senior IT Specialist

IBM LAN Server, Windows 98, Data Wall, Red Hat Linux, Apache, MySQL, Sendmail, Java JDK, PHP

- Unix servers administration
- Network management
- Apache HTTP server, MySQL and Squid Proxy/Firewall administration
- E-mail, data streams services installation and maintenance
- Assistance in use of IT equipment
- Collecting, archiving and processing statistical data
- Workstation assembling and repair

**Business School (founders: Izhevsk State Technical University and the consulting firm SIBEK, Germany), Izhevsk, Russia 03/1994 - 03/1995**

E-mail: [biz@bizschool.udm.ru](mailto:biz@bizschool.udm.ru), Tel: +7 3412 5853338

*Position:* IT Lab Officer



- Student skill training sessions
- Documentation and reporting
- IT Lab setup and administration
- Workgroup networking

**Children's Hospital No.5, Izhevsk, Russia 01/1990 - 08/1990**

*Position:* Computer Operator

- Data entry operator