Nikolay Mateev Cholakov

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📍 Sofia, Bulgaria   ⧉ nikolaycholakov1.github.io/Portfolio-website/

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WORK EXPERIENCE

Customer service
Kaufland

02/2015 - 02/2017   *Kardzali*

Customer service specialist
ResultsCX

08/2017 - 05/2023   *Sofia, Bulgaria*

Tasks
- I was responsible for handling customer requests and complaints, as well as resolving them in a timely and professional manner.
- Promoting the services and products offered by the company.

PERSONAL PROJECTS

Online bookstore (07/2023 - 08/2023)
- Django-based online bookstore with PostgreSQL. Features user accounts, cart, checkout, profile pages, and super-user privileges. ⧉

Personal webiste (02/2023 - 05 / 2023)
- A personal portfolio website written in vanilla JS, HTML and CSS ⧉

EDUCATION

High School
Middle school "P.R.Slaveykov"

1998 - 2010   *Kardzali*

Comprehensive program in Software Engineering
Software University - SoftUni ⧉

02/2022 - 05 / 2023   *Sofia, Bulgaria*

Courses
- **FIRST STEPS INTO PROGRAMMING**
- **PYTHON ADVANCED & OOP**
- **JS FRONT-END** - Building dynamic and interactive websites by manipulating the DOM. Additionally, I am proficient in handling events and making asynchronous requests.
- **PROGRAMMING FUNDAMENTALS**
- **HTML & CSS**
- **PYTHON WEB** - Fundamental knowledge of building robust and scalable web applications, including implementing user authentication and authorization. Creating and managing databases using Docker and PostgreSQL.

TECHNICAL SKILLS

Python   JavaScript   Django

HTML & CSS   Flask   React

PostgreSQL   Postman

Visual Studio Code   PyCharm

Bootstrap

CERTIFICATES

Programming Basics ⧉

Programming Fundamentals ⧉

Python Advanced ⧉

Python OOP ⧉

HTML & CSS ⧉

JS Front-End ⧉

Python Web ⧉

Python Web Framework ⧉

LANGUAGES

Bulgarian
Native or Bilingual Proficiency

English
Full Professional Proficiency

INTERESTS

Technoloy   History   Gaming