



CSE 543

Information Assurance and Security

IA Policies

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What Is an IA Policy?

- *High-level statements of goals of the procedures for information assurance*
 - Define which actions are *required*, and which are *permitted*
 - Not guidelines, procedures or controls
 - Top level policies are often determined by *management* with significant input from *IT personnel*, and represent *corporate goals and principles*
 - Important to *distribute* policies to those responsible for following the policies and/or implement the policy enforcement method



What Is an IA Policy? (cont.)

- Policy and enforcement mechanism
 - Every IA policy statement should have an *enforcement mechanism*
 - Critical to make *employees aware of policies* affecting their actions, and their violations may result in reprimand, suspension, or dismissal
 - The fact that individual employees have been made aware of should be *documented*.
 - Example: An employee signs a statement that the employee has attended XX training session
 - Enforcement mechanism may be technological, such as firewall, or a process, such as security audit.



What Is a Security Policy?

- A statement that partitions the states of the system into *a set of authorized, or secure states* and *a set of unauthorized or unsecure states*.
- IA policies include security policies
- A security policy sets *the context* in which we can *define a secure system*. What is secure under a policy may not be secure under a different policy.



Importance of IA Policies

- Assure proper implementation of *controls*
 - Dictate configuration of control mechanisms, such as firewall and IDS
- Guide *product selection*, such as product from foreign company not allowed in certain projects
- Demonstrate *management support*
- Clearly define *appropriate behavior of employees*
- Achieve higher level security
- Avoid *liability* for company and management



Threats Countered

- IA policies indicating that the organization has proper operations against
 - Disregard for public laws, such as institutional violation of copyright laws, and violation of privacy laws
 - Negligence
 - Failure to use measures commonly found in other “like” organizations
 - Failure to exercise due diligence by computer professionals (computer malpractice)
 - Failure to enforce policies



An Example

- Acceptable Use Policy (AUP) for employees to *access Internet on corporate systems*
 - Defines which employees can and which employees cannot use corporate systems for accessing Internet
 - Define penalties for violations
 - Enforcement: website blocking, activity logging and audit, individual workstation audit, etc.



Establishing IA Policies

Step 1: Secure strong *management support*

Step 2: Gather *key data*

- Relevant policies
- Relevant statutes
- Research on what other organizations are doing

Step 3: Define *framework*

- Determine *overall goal* of policy statement
- List *areas to be covered*
- Start with basic essentials and add additional areas as required



Establishing IA Policies (cont.)

Step 4: Structure effective *review, approval, implementation, and enforcement procedures*

- Determine who need to coordinate and get them involved early
- Know who are going to approve the policy and ensure they understand that information is an asset
- Cross reference with HR policies

Step 5: Perform risk assessment/analysis or audit

Step 6: Make sure each policy is written in same style as existing policies



Guidelines for IA Policies

- Number of IA policies
 - *Number of areas* identified in your *objectives*
 - One policy document for each system or subsystem within your business objectives, such as e-mail, and Internet usage.
 - No limit on length of a policy, clarity of policy definition is most important
- IA policies must be coherent and enforceable
 - In 1991 National Research Council Report on “Computers at Risk”, the prosecutors stated they *turn down many cases because it is not clear what is allowed and what is not*



Policy Areas

■ *Confidentiality Policies*

- Deal only with confidentiality
- *Prevent unauthorized disclosure of information*
- *Identify those states in which information leaks* to those not authorized to receive it. of rights.
- Must handle *dynamic changes of authorization*, and hence it includes a *temporal element*.



Policy Areas (cont.)

- *Integrity Policies*

- Deal only with integrity
- Identify *authorized ways in which information may be altered and entities authorized to alter it.*
- Describe conditions and manner in which data can be altered



Policy Areas (cont.)

■ *Administrative Security Policies*

- Policies related to *administration of information systems*
- Typically exist before a system development process begins
- Usually focus on *responsibilities of all members within IA team*, and have legal implications.

■ *Access Control Policies*

- Decide who can access what information under what conditions
- Authorize a group of users to perform a set of actions on a set of resources
- Ensure “*separation of duty*” and “*least privilege*”



Policy Areas (cont.)

■ *Audit Trails and Logging* Policies

- Define rules on how the system behavior will be recorded
- *Audit trails* are usually continuous record about routine activities
- *Logs* are usually event-oriented record
- Objective: To record proper information of the system so that when something bad happens, these records will help staff know who/what caused the problem



Policy Areas (cont.)

■ *Documentation Policies*

- Define rules about
 - What kinds of information should be documented?
 - Who can modify the documents?
 - Under what situations can some of the documents be disclosed and to whom?
- Important to ensure privacy and integrity of the system



Policy Areas (cont.)

- *Evidence Collection and Preservation Policies*
 - Define rules about computer incident investigation:
 - What information should be collected and how to collect it?
 - How to store collected information to best present it later in a court?
 - Computer forensics always conflict with personal privacy and the policies should clearly draw the line



Policy Areas (cont.)

■ *Information Security Policies*

- Set forth mechanisms by *which information* stored on organization's information systems and utilized by organization's employees is *secured and protected*
- State *rights and obligations* of organization to manage, protect, secure, and control various information that could be accessed through organization's information systems



Policy Areas (cont.)

■ *Information Security Policies (cont.)*

- Help maintain *data integrity and accuracy*, and provide authorized individuals *timely and reliable access to needed data*. Also ensure that unauthorized individuals are *denied access* to computing resources or other means to retrieve, modify or transfer information
- Ensure organization to meet its *record-keeping and reporting obligations* as required by state and federal laws simultaneously, comply with various statutes and policies *protecting rights and privacy of individuals*



An IA Policy Example

Scenario:

A company will have a new product X in the market and needs to have a policy to protect the access to the product information. Following is the *access policy* for accessing the product X's information.



IA Policy Example (cont.)

Access policy (for product information):

“The company considers *all non-commercial information* related to the product X as *proprietary*, which must be under the control of the company. Only people working directly on X may access X’s non-commercial information. The persons, who can access this information should be at least at the manager level, and before such a person exercises such access to this information, he/she must have the written permission from his/her supervisor.”



Some Research Topics Related to IA Policies

- *Automated consistency check* of IA policies (including security policies)
 - *Resolution of conflict* of IA policies
 - Effective mechanisms for *enforcing* IA policies
 - Effective *implementation* of IA policies
- For both static and *dynamic (situation awareness)*



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