

PERSONAL INFORMATION

Niko Korkola



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Sex Male | Date of birth 10/11/2000 | Nationality Finnish

WORK EXPERIENCE

23/10/2017–23/12/2017

Computer programmer

Napalmi tietotekniikka Oy, Hyvinkää (Finland)

Maintenance of computers

Troubleshooting software

Designing websites for companies

22/03/2017–01/06/2017

Computer assistant

Gigantti, Hyvinkää (Finland)

- Computer maintenance

- Help desk representative

- Supervision of arriving products

- Keeping the storage area clean

15/03/2019–03/06/2019

Computer programmer

Trisent LTD, Edinburgh (United Kingdom)

Creating and managing databases

Creating registration and login systems

Managing and monitoring usage during testing

25/11/2019–23/12/2019

Postal worker

Posti Oy, Kerava (Finland)

- Managing inventory

- Logging arriving packages

- Customer service

- Fixing any issues with and troubleshooting the work equipment.

15/01/2019–13/03/2019

IT Support

Tynecastle Highschool, Edinburgh (United Kingdom)

- Resetting, installing, maintaining and troubleshooting hardware from Apple products to simple projectors.

- Setting the lecture hall ready for any events.

- Assisting students and teachers with possible IT issues.

EDUCATION AND TRAINING

10/08/2016–26/06/2019

information and communication technologies

EQF level 4

Keuda Vocational College, Kerava (Finland)

General

- Finnish
- English
- Swedish
- Mathematics
- Physics education
- Chemistry

Occupational studies

- Software production
- Design & Creation of Database
- Multimedia production

PERSONAL SKILLS

Mother tongue(s) Finnish

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C1	C2	C2
Swedish	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages - Self-assessment grid

Communication skills - Good communication skills gained from my experience as a customer support representative

Organisational / managerial skills - Good team-leading skills gained from my time doing team sports.

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem-solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

- good command of office suite (word processor, spreadsheet, presentation software)
- good command of photo and video editing software gained from creating projects for school and using both on my free time.

Driving licence AM, A1, B