AAP Grievance Redressal Mechanism YES Can be Receive Can be Handled by Assign to a **Assign to State Complaints at Handled by The** Counselor **GRC Head State GRC** YES **State GRC** Counselor? NO Head? **Take Proper** NO Action & Close YES NO Needs SDAC's Attention? **Take Proper Action & Close** Can be Assign to YES Handled byNGRC **National GRC** Assign to **Counselors?** Counselors **National DAC** Assign to State DAC YES NO NO Assign to **Needs NDAC's National GRC** Attention? NO Can be YES Head handled by SDAC? **Abbreviations: GRC:** Grievance Redressal Cell **NGRC:** National Grievance Redressal Cell **DAC:** Disciplinary Action Committee AAM AADMI PARTY **NDAC:** National Disciplinary Action Committee **SDAC:** State Disciplinary Action Committee