

Installing Fincons VPN on Non-Managed Laptops

Summary:

Fincons VPN is required to access systems like Fincons SAP and other internally managed tools. Fincons uses FortiClient as the VPN client. Fincons previously used FortiClient for VPN and antivirus but recently switched to Cynet for antivirus. Now FortiClient is used for VPN only.

Newly issued Fincons laptops that were setup by IT should have FortiClient installed already.

Laptops not joined to Fincons Active Directory, such as legacy PDG laptops, will need to have FortiClient manually installed and VPN configured. Follow the steps below installation and configuration of Fincons VPN.

Steps:

1. Uninstall existing FortiClient app if you have the full app.
 - a. Mac: Finder —> Applications —> FortiClientUninstaller —> double click to open and go through uninstall (I had to do this first because I just had the FortiClient Zero Trust Agent and not the VPN client)
 - b. PC: Start --> Settings --> Apps --> Uninstall (**someone please verify this workflow and update these instructions**)
2. Download the new FortiClient **VPN-Only** installer file from:
 - a. <https://www.fortinet.com/support/product-downloads#vpn>
3. Open the installer file and follow the prompts to download then install FortiClient (note that you may need to click on the Install button once the file download progress bar completes)
4. Once completed, open FortiClient and Configure VPN (on Mac will be in Applications). Use the configurations below but use your own Fincons domain user (not kyle.gilster).

Edit VPN Connection

VPN SSL-VPN IPsec VPN XML

Connection Name

Description

Remote Gateway ✕

+ Add Remote Gateway

☒ Customize port

Single Sign On Settings ☐ Enable Single Sign On (SSO) for VPN Tunnel

Authentication ☐ Prompt on login ☒ Save login

Username

Client Certificate ▼

☐ Enable Dual-stack IPv4/IPv6 address

Cancel Save

- a.
5. Connect to VPN in FortiClient
 - a. Use your Fincons domain password (should be same as email password?) which can be reset here if needed: <https://selfpassword.finconsgroup.com/>