Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Check that the chair is made up of which material like Plastic, Wood, Iron etc.	If an overweight person sits on the chair, then check the response of the chair.
2	Verify that one person can comfortably sit on the chair.	Put the chair in direct sunlight for long hours and then check the response.
3	Verify the number of legs in the chair.	Put the chair in the rain for a longer time and then check the response.
4	Check that the height of the chair is according to the specification mentioned.	Ask the person to put some stress on the armrest and then check the response.
5	Verify that there is an option to adjust the height of the chair (Upwards/Downwards).	Try to move the chair on rough surfaces.
6	Check that the weight of the chair is according to the specifications mentioned.	Check the response of the chair when you try to bend the back of the chair.
7	Check that the dimensions of the chair are according to the specifications mentioned.	Check the response of the chair when you drop chair from some height.
8	Verify that the chair has wheels so that you can move the chair easily.	Check the balance of the chair with one arm.
9	Check that the wheels are strong enough, and with the help of these wheels, you can move the chair in both directions easily.	Check the balance of the chair with three legs.
10	Verify that all are legs of the chair are equal or not.	Check the stability of the chair with fast moving over the surface.
11	Check that the colour of the chair is according to the specifications.	Check the balance in case of wheel chair one wheel damage or not available in the chair.
12	Check that the company logo is available on the chair or not. If available, then it is clearly visible or not.	
13	Does the chair have armrest or not.	
14	Verify that you can adjust the armrest or not.	
15	Check the type of the chair whether it is Office chair, Dining Rooms chair etc.	
16	Check that after washing the chair with water, Does it get affected. Observe the condition of the chair now.	
17	Is there any cushion provided with the chair or not.	
18	Verify the paint’s type and color.	
19	Verify if the chair’s material is brittle or not.	
20	Check if there is back support in the chair.	

Sr. No.	Positive Test Scenario	Negative Test Scenario		
1	Verify the type of pen, whether it is a ballpoint pen, ink pen, or gel pen.	Verify the functioning of a pen at extreme temperatures – much higher and lower than room temperature.		
2	Verify that the user is able to write clearly over different types of papers.	Verify the functioning of a pen at extreme altitude.		
3	Check the weight of the pen. the weight should not be too heavy to impact its smooth operation.	Check the functioning of a pen at zero gravity.		
4	Verify if the pen is with a cap or without a cap.	Verify the functioning of the pen by applying extreme pressure.		
5	Verify the color of the ink on the pen.	Verify the effect of oil and other liquids on the text written with a pen.		
6	Check the odor of the pen's ink on writing over a surface.	Check if the user is able to write with a pen when used against gravity i. e. upside down.		
7	Verify the surfaces over which the pen is able to write smoothly apart from paper e.g. cardboard, rubber surface, etc.	Verify the functioning of a pen when a user tries to write on unsupported surfaces like glass, plastic, wood, etc.		
8	Verify that the text written by the pen should have consistent ink flow without leaving any blob.	Verify if the pen works normally or not when used after immersing in water or any other liquid for some period of time.		
9	Check that the pen's ink should not leak in case it is tilted upside down.	Verify the if the pen cap is missing so the ink may dry.		
10	Verify if the pen's ink should not leak at higher altitudes.	Verify the if the pen cap is missing so ink may be lick.		
11	Verify if the text written by the pen is erasable or not.	Verify if the pen thrown on the wall after pen is work properly or not.		
12	Check the functioning of the pen by applying normal pressure during writing.	Drop the pen various height onto diffrent surface such as hardwood, concrete, and carpet		
13	Verify the strength of the pen's outer body. It should not be easily breakable.	Ink contains toxic chemicals harmful to health or the environment.		
14	Verify that text written by pen should not get faded before a certain time as mentioned in the specification.	Ink components corrode pen internals, leading to malfunctions or deterioration over time.		
15	Check if the text written by the pen is waterproof or not.	Pen components become misaligned, affecting writing performance or ergonomics.		
16	Check the grip of the pen, and whether it provides adequate friction for the user to comfortably grip the pen.	Pen runs out of ink quickly, requiring frequent refills or replacements.		
17	Verify if the pen can support multiple refills or not.	Ink evaporates from the pen reservoir over time, reducing the pen's usable lifespan.		
18	In the case of an ink pen, verify that the user is able to refill the pen with all the supported ink types.			
19	For ink pens, verify that the mechanism to refill the pen is easy to operate.			
20	In the case of a ballpoint pen, verify the size of the tip.			
21	Verify that the user is able to write normally by tilting the pen at a certain angle instead of keeping it straight while writing.			
22	In the case of a ball and gel pen, verify that the user can change the refill of the pen easily.			

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify whether the power button of the coffee vending machine is working correctly or not.	Inserting coins of the wrong currency.
2	Verify whether the coffee vending machine is activated when the user presses the Power ON button.	Inserting damaged or counterfeit coins.
3	Verify whether the coffee vending machine is turned off when the user presses the power OFF button.	Inserting wrinkled or bent bills.
4	Verify whether the indicator lights display correctly when the coffee vending machine is going to switch off or on.	Bill acceptor rejecting valid bills.
5	Verify whether all the buttons of the coffee vending machine have an image text on them, which indicates what task will be performed if you press the button.	Coin mechanism jamming, preventing insertion of coins.
6	Verify whether the foamer in the coffee vending machine is working as expected.	Touchscreen not responding to touch inputs.
7	Verify whether the auto cleaner facility is working properly or not.	Check how the coffee vending machine acts when two/multiple buttons are pressed simultaneously.
8	Verify whether the half-cup feature works properly or not.	Dispensing incorrect coffee type selected by the user.
9	Verify whether the cup quantity counter should work properly.	Dispensing the wrong amount of coffee (e.g., too much or too little).
10	Verify whether the temperature of the coffee served should be the same temperature or not.	Dispensing coffee at the wrong temperature (e.g., too hot or too cold).
11	Verify whether the input mechanism for coffee ingredients-milk, water, coffee beans/powder, etc works as expected.	Check how the coffee machine functions when the ingredient container’s capacity is exceeded.
12	Verify whether the quantity of hot water, milk, and coffee powder per serving are correct.	Cup dispenser dispensing multiple cups at once.
13	Verify whether the coffee leaks when not in operation	Verify how the coffee machine functions when the power gets cut off.
14	Verify whether the digital display displays correct information or not.	Sugar or sweetener dispenser malfunctioning, dispensing too much or too little.
15	Verify whether the user gets the coffee served at the same and correct temperature each time it is served by the machine.	Check how the machine acts when the user presses both the half-cup button and the full-cup button at once.
16	Verify whether there is a passage for residual/extra coffee in the machine	Check how the machine works when the user places the machine upside down.
17	Verify whether the safety lock system works as expected or not.	Machine dispensing coffee with an unpleasant taste or odor due to cleaning issues.
18	Verify whether the coffee vending machine makes any noise	Machine displaying incorrect or unclear error messages.
19	Verify whether the user can cancel after selection.	Machine leaking water or coffee onto the surrounding area.

20	Verify whether the coffee machine is at a comfortable height for an average user.	Check how the machine works when the user places it horizontally.
21	Verify whether the coffee vending machine is built as per the specification document.	Check how the machine acts when the user tries to open the cover while pouring coffee.
22	Verify whether the company name of the coffee vending machine is seen or not.	Check how the machine acts when the user pulls out the cord after pushing a button and then plugs it again.
23	Verify whether the outer body is designed as well as the inner part's material, as per the specification.	Check how the machine acts when the user can open the compartment with a fake key.
24	Verify whether there is a button for passes for extra coffee in the machine.	Check whether the machine can give an electric shock to the user if touched with bare hands and feet on the floor.
25	Verify whether the amount of coffee served in single-serving is as per specification.	

Sr. No.	Positive Test Scenario	Negative Test Scenario	
1	Verify if the door is single door or bi-folded door.	Check durability of the door after being placed it under water.	
2	Check if the door opens inwards or outwards.	Check whether the door opens or not after locking.	
3	Verify that the dimension of the doors are as per the specifications.	Verify that door is damaged or not.	
4	Verify that the material used in the door body and its parts is as per the specifications.	Verify that the door makes any sounds while opening or closing.	
5	Verify that color of the door is as specified.	Verify that door’s condition in different seasons like rainy, winter, and summer.	
6	Verify if the door is sliding door or rotating door.	Verify that door is non-scratchable or not.	
7	Check the position, quality and strength of hinges.	Verify that the door does not open as expected and remains jammed.	
8	Check the type of locks in the door.	Purposefully jam the door by placing an obstruction in its path.	
9	Check the number of locks in the door interior side or exterior side.	Attempt to open the door using various methods including pushing, pulling and turning the handle.	
10	Verify if the door is having peek-hole or not.	The door fails to closeproperly when to pushed shut.	
11	Verify if the door is having stopper or not.	The door knob becomes loose and spines freely, preventing proper operation.	
12	Verify if the door closes automatically or not – spring mechanism.	The door handle breaks off entirely, making it impossible to open the door from one side.	
13	Verify if the door makes noise when opened or closed.	The door frame is misaligned, causing difficulty in closing the door without excessive force.	
14	Check the door condition when used extensively with water.	The door lock mechanism jams, preventing the key from turning or the latch from engaging.	
15	Check the door condition in different climatic conditions- temperature, humidity etc.	The door's electronic access control system fails, preventing key card or keypad entry.	
16	Check the amount of force- pull or push required to open or close the door.	The door's hydraulic door closer leaks oil, leaving stains and creating a slipping hazard.	
17	Verify that we are able to lock and unlock the door.	The door's fire rating is lower than specified, compromising building safety regulations.	
18	Verify if someone knocking the door we are able to listen or not.	The door's soundproofing properties are insufficient, allowing noise to easily pass through.	
19	Verify that someone people knocking the door we are able to see.		
20	Verify the door is water proof or not.		

Sr. No.	Positive Test Scenario	Negative Test Scenario		
1	Verify the type of watch – analog or digital.	Verify that Watch is working without power or power cell or not.		
2	In the case of an analog watch, check the correctness time displayed by the second, minute, and hour hand of the watch.	To verify that the Watch stress testing by dropping the Watch down from the desired height.		
3	In the case of a digital watch, check the digital display for hours, minutes, and seconds is correctly displayed.	To verify that the Watch is working at different climate environmental conditions.		
4	Verify the material of the watch and its strap.	To verify that watch can use GPS when no Sim or internet connection.		
5	Check if the shape of the dial is as per specification.	Place the watch near strong magnets to check if it affects the timekeeping mechanism.		
6	Verify the dimension of the watch is as per the specification.	Press the buttons repeatedly to check for wear and tear or malfunction.		
7	Verify the weight of the watch.	Subject the watch to prolonged vibrations to see if it affects internal components.		
8	Check if the watch is waterproof or not.	Hit the watch with a moderate force to simulate accidental impacts.		
9	Verify that the numbers in the dial are clearly visible or not.	Scratch the watch display with different materials to test scratch resistance.		
10	Check if the watch is having a date and day display or not.	Continuously wear the watch to assess the durability of the watchband.		
11	Verify the color of the text displayed in the watch – time, day, date, and other information.	Test the visibility of the watch display under direct sunlight.		
12	Verify that clock's time can be corrected using the key in case of an analog clock and buttons in case of a digital clock.	Take the watch to high altitudes to see if it affects timekeeping accuracy.		
13	Check if the second hand of the watch makes ticking sound or not.	Expose the watch to common chemicals like soap, detergent, or perfume to check for adverse reactions.		
14	Verify if the brand of the watch and check if its visible in the dial.	Set the date to the end of the month and ensure it transitions correctly.		
15	Check if the clock is having stopwatch, timers, and alarm functionality or not.	Insert and remove the charger repeatedly to check for wear or damage.		
16	In the case of a digital watch, verify the format of the watch 12 hours or 24 hours.	Test Bluetooth connection stability with a smartphone in a noisy signal environment.		
17	Verify if the watch comes with any guarantee or warranty.	Test the accuracy of the heart rate monitor under different physical activities.		
18	Verify if the dial has glass covering or plastic, check if the material is breakable or not.	Check the accuracy of the GPS function in different environments.		
19	Verify if the dial's glass/plastic is resistant to minor scratches or not.	Set multiple alarms and check if they all trigger correctly.		
20	Check the battery requirement of the watch.	Change time zones frequently to see if the watch updates the time correctly.		

Sr. No.	Positive Test Scenario	Negative Test Scenario			
1	Verify the dimensions of the lift.	Press the enter button when we are outside.			
2	Verify the type of door of the lift is as per the specification.	Observe door-opening operations.			
3	Verify the type of metal used in the lift interior and exterior.	Wait outside for some time when the door is opened.			
4	Verify the capacity of the lift in terms of the total weight.	When inside, observe door closing operations without pressing the closing button.			
5	Verify the buttons in the lift to close and open the door and numbers as per the number of floors.	Observe door operations when we middle in the door.			
6	Verify that the lift moves to the particular floor as the button of the floor is clicked.	Check lift is working when the power is off.			
7	Verify that the lift stops when the up/down buttons on a particular floor are pressed.	Observe the lift working when the power is low voltage.			
8	Verify if there is an emergency button to contact officials in case of any mishap.	Observe the lift working operations when the heavy load is in the lift.			
9	Verify the performance of the floor – the time taken to go to a floor.	Verify door-closing operations when the heavy load is in the lift.			
10	Verify that in case of power failure, the lift doesn't free-fall and gets halted on the particular floor.	Check if the power is suddenly off when the lift is working.			
11	Verify lifts working in case the button to open the door is pressed before reaching the destination floor.	Add one more person than the specified weight and check the response.			
12	Verify that in case the door is about to close and an object is placed between the doors if the doors sense the object and again open or not.	Add many people regardless of weight and check the volume limitations.			
13	Verify the time duration for which the door remains open by default.	Create smoke ot fire inside the lift and check the response.			
14	Verify if the lift interior is having proper air ventilation.	Try pressing the open button while the lift is moving.			
15	Verify lighting in the lift.	Press the stop button before reaching the specific floor.			
16	Verify that at no point the lift door should open while in motion.	Put small obstacles near the sensors that detect auto-close functionality.			
17	Verify that in case of power loss, there should be a backup mechanism to safely get into a floor or a backup power supply.	Press a floor button and check if it fails to respond or registers the wrong floor.			
18	Verify that in case the multiple floor number button is clicked, the lift should stop on each floor.	Trigger a fire alarm and check if the lift goes to a designated safe floor.			
19	Verify that in case of capacity limit is reached users are prompted with a warning alert- audio/visual.	Test with a faulty door sensor that does not detect obstructions.			
20	Verify that inside lift users are prompted with the current floor and direction information the lift is moving towards- audio/visual prompt.	Simulate a jam in the lift mechanism (e.g., pulley or cable).			

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify that the microwave oven powers on smoothly when the start button is pressed.	Microwave fails to power on when plugged into a functioning outlet.
2	Verify that the digital display shows clear and accurate information regarding time, power level, and cooking settings.	The door latch mechanism does not engage properly, causing the microwave to operate with the door open.
3	Verify that the microwave door closes securely and locks into place without any resistance.	The control panel buttons do not respond to touch or press.
4	Check the pre-set cooking options (such as popcorn, pizza, defrost) function effectively and produce desirable results.	The turntable does not rotate during operation, leading to uneven heating.
5	Verify that the dimensions of the oven are as per the specification provided.	Microwave emits sparks or arcs during operation.
6	Verify that the oven's material is optimal for its use as an oven and as per the specification.	Unusual odors or burning smells emanate from the microwave while in use.
7	Food placed inside the microwave heats evenly without cold spots or overheating.	Cooking chamber develops rust or corrosion, affecting food safety and performance.
8	Safety mechanisms such as child lock and automatic shut-off work as intended, preventing accidents.	Timer function does not count down accurately or fails to alert when time is up.
9	The timer accurately counts down the cooking time and signals when the cooking cycle is complete.	The interior light does not turn on when the door is opened.
10	Verify that the oven's plate rotation speed is optimal and not too high to spill the food kept over it.	Microwave produces excessive noise during operation.
11	The turntable rotates smoothly during cooking, ensuring even distribution of heat.	Display screen shows error codes or displays gibberish characters.
12	The interior light illuminates the microwave cavity, allowing users to monitor cooking progress.	Control panel becomes unresponsive or freezes during operation.
13	The microwave's interior surfaces are easy to clean and maintain.	Microwave emits excessive heat from the exterior casing during operation.
14	The microwave operates quietly without excessive noise or vibration.	Touchpad buttons are sticky or difficult to press.
15	Users can start cooking immediately with a quick start function that runs the microwave for a predefined time.	The door seal is worn or damaged, causing steam or heat to leak out during operation.
16	Users can adjust the volume of the beep sound that signals the end of the cooking cycle.	Microwave emits smoke or visible signs of overheating.
17	The microwave's ventilation system effectively removes steam and odors during cooking.	Microwave does not shut off automatically when the timer reaches zero.
18	The microwave operates efficiently, consuming minimal energy while cooking food quickly.	The microwave generates excessive vibration or movement during operation.

19	The microwave's compact design fits well in various kitchen spaces without taking up excessive counter space.	Cooking presets do not function as expected or produce incorrect results.
20	The microwave's control panel and buttons are intuitive and easy to use for all users.	External casing becomes discolored or warped due to excessive heat exposure.
21	Users can program multiple cooking stages (such as defrosting followed by cooking) for complex recipes.	The microwave emits unusual humming or buzzing sounds.
22	Food cooked in the microwave is cooked to the desired level of doneness without undercooking or overcooking.	Microwave emits a burning smell even when not in use.

Sr. No.	Positive Test Scenario	Negative Test Scenario			
1	Verify the pen stand has a pleasing and modern design.	Insert pens that are too large or too small for the pen holders.			
2	Verify the material used feels sturdy and durable.	Place heavy items (like a paperweight) in the pen stand.			
3	Ensure that all edges of the pen stand are smooth and safe to touch.	Use the pen stand to hold items other than pens, like scissors or rulers.			
4	The surface of the pen stand resists scratches from regular use.	Place pens unevenly in the stand, causing it to tip over.			
5	The pen stand is easy to clean and maintain.	Insert sharp objects that could damage the pen stand.			
6	If the stand has magnetic properties, it effectively holds paper clips or other small metal items.	Place wet or ink-leaking pens in the stand, causing ink stains.			
7	If it has multiple tiers, they are stable and provide easy access to all pens.	Expose the pen stand to high temperatures to see if it melts or deforms.			
8	The pen stand is made from environmentally friendly materials.	Expose the pen stand to freezing temperatures to see if it becomes brittle and cracks.			
9	The pen stand is recyclable or made from recycled materials.	Drop the pen stand from a height to see if it breaks.			
10	The stand does not emit harmful chemicals or odors.	Place the pen stand on a vibrating surface to see if it holds pens securely.			
11	Verify that the pen stand can hold the maximum number of pens as specified (e.g., 10 pens).	Place the pen stand on an uneven or unstable surface.			
12	Confirm that the pen stand does not tip over when fully loaded with pens.	Test the strength of the pen stand by pressing down hard on it.			
13	Verify that pens of different sizes (thickness and length) fit comfortably in the pen stand.	Wash the pen stand with water and check for damage.			
14	Ensure that pens can be easily inserted and removed from the pen stand.	Place the pen stand in direct sunlight for extended periods.			
15	Confirm that the pen stand does not slide on a smooth surface when pens are inserted or removed.	Expose the pen stand to a small flame or heat source.			
16	Verify that the color of the pen stand does not fade over time or with cleaning.	Apply twisting or bending forces to the pen stand.			
17	Confirm that the pen stand does not get damaged when exposed to water or moisture.	Use the pen stand to support weight beyond its intended capacity.			
18	Verify that the pen stand can withstand normal room temperatures without deforming.	Assemble the pen stand incorrectly if it has multiple parts.			
19	Verify that any parts of the pen stand (if it comes in parts) can be easily assembled and disassembled.	Use the pen stand as a makeshift hammer or tool.			
20	Confirm that labels or stickers can be easily applied and removed without damaging the pen stand.	Simulate long-term use to test for wear and tear.			
21	Verify that the pen stand can be placed on different types of surfaces (wood, glass, metal) without any issues.	Allow dust to accumulate on the pen stand and check for cleaning difficulty.			
22	Ensure that the pen stand can accommodate different types of pens (ballpoint, fountain, markers) without mixing them.	Place the pen stand in a humid environment.			
23	Verify that the weight is evenly distributed when the pen stand is fully loaded.				
24	Ensure that the pen stand can also hold other small office supplies like scissors, rulers, etc.				

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify that power backup should be present at ATM.	Inserting a damaged or invalid card.
2	Verify that card reader should be present.	Entering an incorrect PIN multiple times.
3	Verify the ‘ATM Card Insertion Slot’ is as per the specification.	Attempting to withdraw more money than the account balance.
4	Verify the error message by inserting a card incorrectly.	Inserting a card with expired validity.
5	Verify the error message by inserting an invalid card (Expired Card).	Using a card reported lost or stolen.
6	Verify the error message by entering an incorrect PIN.	Inserting a card with a magnetic stripe that's unreadable.
7	Verify that the user is asked to enter the PIN after inserting a valid ATM Card.	Inserting a card with a chip that's malfunctioning.
8	Verify that PIN is encrypted.	Entering alphabetic characters in the PIN field.
9	Verify that there is an action like blocking of card occurs when the total no. of incorrect PIN attempts get surpassed.	Attempting to withdraw an amount in a currency the ATM doesn't support.
10	Verify the user is allowed to do only one cash withdrawal transaction per PIN request.	Trying to deposit an empty envelope.
11	Verify the machine logs out of the user session immediately after successful withdrawal.	Depositing an envelope with no funds.
12	Verify the message when there is no money in the ATM.	Attempting to withdraw funds from an inactive account.
13	Verify the language selection functionality.	Entering a PIN that doesn't meet the length requirements.
14	Verify the cash withdrawal functionality by entering some valid amount.	Inserting a card from a different bank.
15	Verify the cash withdrawal functionality by entering an amount less than 100.	Interrupting a transaction midway through.
16	Verify the cash withdrawal functionality by entering an amount greater than the total available balance in the account.	Entering a withdrawal amount that exceeds the daily limit.
17	Verify the cash withdrawal functionality by entering an amount greater than per day limit	Trying to perform a transaction during scheduled maintenance.
18	Verify the user is allowed to enter the amount again in case the amount entered is not valid. A proper message should be displayed.	Using a card that's been deactivated by the bank.
19	Verify the ATM machine successfully takes out the money.	Attempting to deposit coins.
20	Verify the ATM machine takes out the balance printout after the withdrawal	
21	Verify the font of the text displayed in ATM screen	
22	Verify the text on the screen buttons visible clearly.	
23	Verify the functionality of all the buttons on the keypad	

24	Verify the text on the buttons visible clearly.	
25	Verify that touch of the ATM screen is smooth and operational	
26	Verify the user is allowed to choose different account types like Savings, Current etc.,	
27	Verify the functionality of the cash dispenser	
28	Verify the functionality of the receipt printer	
29	Verify whether the printed data is correct or not in the receipt	
30	Verify how much time the system takes to log out.	

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify that user can download the whasapp app whether play store or app store.	Attempt to send an empty message.
2	Verify that on downloading the Whatsapp application, users can register using a new mobile number.	Send a message that exceeds the character limit.
3	Verify that for a new mobile number user will get a verification code on his mobile and filling in the same verifies the new user account.	Send a message with unsupported special characters.
4	Check the maximum number of incorrect attempts allowed while filling out the verification code.	Send a message to a non-existent contact.
5	Verify that registering an existing mobile number for new user account registration is not allowed.	Send a message when there is no internet connection.
6	Verify that on successful registration all the contacts in the user's contact directory get imported to the Whatsapp contact list.	Send a message while the device is in airplane mode.
7	Verify that the user can set DP and status on Whatsapp.	Send a message to a contact who has blocked you.
8	Verify that the user can update the existing DP and Whatsapp status.	Send an image/video that fails to upload.
9	Verify that the user can send messages to any individual selected from his contact list.	Send an unsupported file format.
10	Verify that 'Chats' window contains all the chat list with DP and name and last message preview of the other person with whom chat was initiated.	Send a file that exceeds the size limit.
11	Verify that clicking a chat in the chat list opens a new window containing all the chats received and sent with the other person.	Send a corrupted media file.
12	Verify that the user can check the message delivered and read the time for a message in the 'Message Info' section.	Send a message during an app crash or restart.
13	Verify that the user can share or receive contact with the other person.	Send a message while the app is running in the background.
14	Verify that the user can create a group by adding multiple people from his contact list.	Send a message to an unregistered phone number.
15	Verify that the user can send and receive the message in group chats.	Attempt to send a message from an unverified phone number.
16	Verify that users can send and receive images, audio, video, and emoticons in the chat with individuals.	Send the same message multiple times rapidly.
17	Verify that users can send and receive images, audio, video, and emoticons in group chats.	Check messages for incorrect timestamps.
18	Verify that the user can send and receive chats in the secondary languages available.	Send a message in an unsupported language or script.

19	Verify that users can delete text, images, audio, and video messages within a chat.	Send unsupported or broken emojis/stickers.
20	Verify that users can clear their complete chat history in an individual or group chat.	Send multiple messages rapidly to trigger spam detection.
21	Verify that users can archive chats in an individual or group chat.	Attempt to delete a message for everyone after the allowed time frame.
22	Verify that users can block a user to prevent any message from getting received from the blocked contact.	Send a message to a group that has reached the maximum number of participants.
23	Verify that the user makes WhatsApp calls to the person in his contact list.	Send a message to a contact who hasn't been active for a long period.
24	Verify that the user can receive WhatsApp calls from the person in his contact list.	Send media without the necessary permissions granted (e.g., camera, microphone).
25	Verify that the user can set a chat wallpaper.	Send a message when the device storage is full.
26	Verify that the user sets privacy settings like turning on/off last seen, online status, read receipts, etc.	Send a message with critically low battery to see if it completes before shutdown.
27	Verify that the user can update notification settings like – notification sound, on/off, and show preview for both group and individual chats.	Send a message to an international number with an incorrect format.
28	Verify that the user can take the complete chat backup of his chats.	Attempt to send a message from a deactivated account.
29	Verify that the user can update the phone number that is used by the WhatsApp application.	
30	Verify that the user can disable/delete his Whatsapp account.	
31	Verify that the user can check data usage by images, audio, video, and documents in WhatsApp chats.	

Sr. No.	Positive Test Scenario	Negative Test Scenario		
1	Verify that a simple text email is received and displayed correctly.	Sending an email from an address with invalid format (e.g., user@@example.com).		
2	Verify that an HTML formatted email is received and rendered correctly.	Sending an email from a domain that doesn't exist (e.g., user@nonexistentdomain.com).		
3	Verify that an email with an attachment is received, and the attachment can be downloaded and opened.	Sending an email with an attachment exceeding Gmail's size limit (25 MB).		
4	Verify that an email with multiple attachments is received, and all attachments can be accessed.	Receiving an email from an address that has been blocked by the user.		
5	Verify that an email with a large body of text is received and displayed correctly.	Email marked as spam by Gmail's filters.		
6	Verify that a newly received email has correctly displayed sender email Id or name, mail subject and mail body(trimmed to a single line).	Sending an email with no subject and no body.		
7	Verify that an email from an unknown sender is received and displayed correctly.	Sending an email with a subject but an empty body.		
8	Verify that an email containing special characters is received and displayed correctly.	Sending an email with a body but an empty subject.		
9	Verify that an email containing emojis is received and displayed correctly.	An email sent to multiple recipients, including one with an invalid email address.		
10	Verify that an email written in a different language (e.g., Chinese, Arabic) is received and displayed correctly.	Receiving an email from an unverified email address.		
11	Verify that an email with hyperlinks is received and the links are clickable and direct to the correct URL.	Receiving an email when the recipient's inbox storage is full.		
12	Verify that an email with embedded videos is received and the videos can be played within the email.	Sending an email to a suspended Gmail account.		
13	Verify that an email with different fonts, sizes, and styles is received and displayed correctly.	Sending a high volume of emails in a short time from the same sender, triggering rate limiting.		
14	Verify that an email with a long subject line is received and the subject is displayed correctly.	Email sent from an unusual location, triggering security alerts.		
15	Verify that an email marked as important is received and displayed with the importance indicator.	Email sent from an unknown or new device.		
16	Verify that an email marked as starred is received and displayed with the star indicator.	Email with an attachment of a file type that is not allowed (e.g., .exe files).		
17	Verify that a spam email is correctly received and moved to the spam folder.	Email containing an excessive number of hyperlinks.		
18	Verify that a promotional email is received and moved to the Promotions tab.	Sending an email with too many recipients in the To, CC, or BCC fields.		
19	Verify that a social media notification email is received and moved to the Social tab.	Email content that scores highly on spam indicators.		
20	Verify that email can be received from non-Gmail email Ids like – yahoo, Hotmail etc.	Email with a subject line that is misleading or deceptive.		
21	Verify that the attachments are scanned for viruses before download.	Email sent from a server whose IP address is blacklisted.		

22	Verify that any attachments are attached to the email and are downloadable.	Email with an unusually high number of attachments.		
23	Verify that unread email count increases by one on receiving a new email.			
24	Verify that unread email count decreases by one on reading an email (marking an email as read).			
25	Verify that email recipients in cc are visible to all users.			
26	Verify that email recipients in bcc are not visible to the user.			

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify that a user can successfully create a new group.	Attempt to create a group without entering a name.
2	Verify that the group creator can add participants to the group.	Try to create a group without adding any participants.
3	Verify that a user can send a text message to the group.	Attempt to add a participant with an invalid phone number.
4	Verify that all participants in the group receive the text message sent.	Try to add a participant who is not registered on WhatsApp.
5	Verify that a user can send an image to the group.	Attempt to add a contact who has blocked the group admin.
6	Verify that all participants in the group receive the image sent.	Try to send a blank message in the group.
7	Verify that a user can send a video to the group.	Attempt to send a file with an unsupported format in the group.
8	Verify that all participants in the group receive the video sent.	Try to send a file that exceeds the maximum file size limit.
9	Verify that a user can send an audio file to the group.	Attempt to send a message in the group after being blocked by the group admin.
10	Verify that all participants in the group receive the audio file sent.	Try to send a message when there is no internet connection.
11	Verify that a user can send a document to the group.	Attempt to change the group name without being an admin.
12	Verify that all participants in the group receive the document sent.	Try to change the group picture without being an admin.
13	Verify that the group admin can change the group's name.	An admin tries to remove their own admin privileges.
14	Verify that the group admin can change the group's icon.	Attempt to add more participants than the maximum limit.
15	Verify that the group admin can add or change the group description.	Try to mute group notifications when this feature is restricted by admin settings.
16	Verify that a participant can mute notifications for the group.	Attempt to send a location when location sharing is disabled.
17	Verify that a participant can unmute notifications for the group.	Attempt to send a message after leaving the group.
18	Verify that a participant can exit the group.	Try to send a message in a group that has been deleted.
19	Verify that the group admin can remove a participant from the group.	Attempt to create a new group with the same name as an existing one without unique identification.
20	Verify that the group admin can promote another participant to admin.	Try to schedule a message to be sent at a past time.
21	Verify that the group admin can demote another admin to participant.	Attempt to tag a contact who is not a participant of the group.
22	Verify that a user can delete their message for everyone in the group within the allowed time frame.	Try to revoke a message after the allowed revocation time has passed.
23	Verify that all participants can view the group's information (name, description, participants).	Attempt to join a group without an invitation link or being added by an admin.
24	Verify that read receipts (blue ticks) work correctly in the group.	Try to add participants using an expired group invite link.
25	Verify that participants can view all media files sent in the group from the group's media tab.	Attempt to modify settings that are restricted to admins only without having admin rights.
26	Verify that a user can initiate a group call (voice or video) and other participants can join.	Try to send a file that is detected as a virus.

27	Verify that a user can join a group using an invite link.	Attempt to access group info/settings without the necessary permissions.
28	Verify that a user can control who can add them to groups through privacy settings.	

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify that a user can successfully register for WhatsApp Payments with valid credentials and banking details.	Enter an incorrect or invalid card number.
2	Verify that a user can successfully link their bank account by entering correct details.	Use an expired credit or debit card for the transaction.
3	Verify that a user can send money to a contact who is also registered on WhatsApp Payments.	Enter an incorrect CVV code.
4	Verify that a user can receive money from a contact via WhatsApp Payments.	Try to make a payment with a card that has insufficient funds.
5	Verify that a user can view their transaction history accurately.	Disconnect the network during the transaction process.
6	Verify that a user receives a notification for each transaction made (both sending and receiving money).	Enter an incorrect PIN for the payment authorization.
7	Verify that a user can successfully set up their UPI PIN.	Use a mobile number not registered with the payment service.
8	Verify that a user can successfully change their UPI PIN.	Attempt to add a card from an unsupported bank.
9	Verify that a user can successfully check their bank account balance through WhatsApp Payments.	Try to make a payment using a deactivated or blocked account.
10	Verify that a user receives a payment confirmation message after successfully sending money.	Attempt to make a payment that exceeds the transaction limit.
11	Verify that a user can request money from a contact.	Try to make a payment to a recipient in a different country where the service is not supported.
12	Verify that a user can cancel a money request sent to a contact.	Attempt to process the same transaction multiple times.
13	Verify that a user can accept and fulfill a money request from a contact.	Enter incorrect beneficiary details (name, account number, etc.).
14	Verify that a user can decline a money request from a contact.	Try to access payment options without proper authentication.
15	Verify that a user can link multiple bank accounts and choose one as the default for transactions.	Select an invalid payment method that is not supported by WhatsApp Payment.
16	Verify that a user can send money up to the permitted transaction limit set by the bank or WhatsApp Payments.	Force close the app during the payment process.
17	Verify that a user can successfully send and receive international payments (if supported by the feature).	Simulate a server timeout scenario during the transaction.
18	Verify that a user can split a bill with multiple contacts.	Attempt a transaction in a currency not supported by the payment service.
19	Verify that a user can pay a merchant using WhatsApp Payments.	Enter an incorrect OTP (One-Time Password) for transaction verification.
20	Verify that a user can make payments by scanning a QR code.	Use an expired OTP for transaction verification.
21	Verify that a user can add or remove a payment method.	Attempt to make a payment without linking a card or bank account.
22	Verify that a user can receive a refund for a transaction.	Scan an incorrect or invalid QR code for payment.

23	Verify that two-factor authentication works correctly when making a payment.	Enter an invalid UPI ID (if using UPI for payment).
24	Verify that a user can send money to a UPI ID instead of a contact.	Use a card that has been reported lost or stolen.
25	Verify that a user can send money directly to a bank account number and IFSC code.	Try making a payment with corrupted app data or cache.
26	Verify that a user can access customer support within the app and get their issues resolved.	Enter bank details manually and incorrectly.
27	Verify that a user can generate and download a report of their transactions.	Attempt a transaction using an outdated version of the WhatsApp app.
28	Verify that a user can manage their privacy settings related to WhatsApp Payments.	Start a payment on one device and try to complete it on another.
29	Verify that a user can log out and log back in without losing their payment data or history.	Attempt a payment with an account that has not completed KYC (Know Your Customer) requirements.

Sr. No.	Positive Test Scenario	Negative Test Scenario
1	Verify that the Flipkart homepage loads successfully within acceptable time limits.	Attempt to log in with an incorrect username and password.
2	Test the search bar to ensure products can be found using relevant keywords.	Try to proceed to checkout with an empty cart.
3	Ensure users can navigate through different product categories without issues.	Enter payment details with an expired credit card.
4	Check that filters (price, brand, etc.) work correctly and refine product lists.	Enter an invalid credit card number.
5	Verify sorting options (price low to high, high to low, popularity) function as intended.	Enter an incorrect CVV number for the credit card.
6	Ensure that clicking on a product displays its details page with correct information.	Apply an expired promo code.
7	Test the login process with valid credentials.	Apply an invalid promo code.
8	Verify the user can create a new account successfully.	Try to place an order without entering a shipping address.
9	Ensure the password recovery option works, sending reset links to the registered email.	Enter an invalid email address during checkout.
10	Check if users can update their profile information (name, address, phone number).	Attempt to add a negative quantity of an item to the cart.
11	Verify that users can add products to the shopping cart.	Try to purchase more items than are available in stock.
12	Ensure that users can view the contents of their cart with accurate product details.	Enter an invalid zip code in the shipping address.
13	Test if users can update product quantities in their cart.	Attempt to checkout without selecting a payment method.
14	Verify that users can remove items from their cart.	Let the session timeout during checkout and then try to complete the purchase.
15	Check if users can add products to their wishlist for future purchases.	Attempt to place the same order multiple times quickly.
16	Ensure the user can proceed to checkout from the cart page.	Try to register without filling out all required fields.
17	Verify users can select or add a new delivery address.	Attempt to checkout as a user who is not logged in.
18	Test that all payment options (credit card, debit card, net banking, UPI, etc.) are available and functional.	Attempt to purchase with a credit card that has insufficient funds.
19	Ensure that users can review their order details before finalizing the purchase.	Attempt to submit a product review without purchasing the product.
20	Verify that the order can be placed successfully.	Add a product with an excessively long name to the cart.
21	Check the integration with the payment gateway to ensure successful transactions.	Apply a promo code and check if the discount calculation is incorrect.

22	Verify that successful transactions redirect the user to an order confirmation page.	Perform actions on different browsers and check for inconsistent behaviors..
23	Ensure that users receive appropriate error messages and options if a transaction fails.	Attempt to place an order on a mobile app with poor network connectivity.
24	Verify that an order confirmation email is sent with correct details.	Simulate a scenario where the database connection fails during checkout.
25	Ensure users can view their order history in their account.	Select a shipping option that is not available for the entered address.
26	Check that users can track their order status and shipment details.	Attempt to place a very large order to test system limits.
27	Verify users can access customer support via chat, email, or phone.	Interrupt a payment transaction and then try to resume it.
28	Ensure users can initiate a return or refund request smoothly.	Change the site currency and verify if all prices are updated correctly.
29	Verify that users can leave reviews and ratings for purchased products.	Attempt to access a product that does not exist in the inventory.
30	Test the application of discount codes and verify that the discount is applied correctly at checkout.	