# **Niloy Ahmed Rasel**

# Web Developer

Bangladeshi Male https://raselsportfolio.netlify.app

#### **Profile**

Aspiring MERN developer with a focus on React, seeking opportunities to kickstart a career in web development. Proficient in building responsive and interactive user interfaces using React. Eager to apply selftaught skills and contribute to innovative projects. Enthusiastic, quick learner, and dedicated to delivering effective solutions.

#### **Skills**

## **Programming Languages**

C ,C++

**Version Control** 

Git, GitHub

#### **Frameworks**

React.js, Express.js, Node.js

**Database Management** 

MySQL, MongoDB

#### Web Development & Design

Tailwind, Bootstrap, DaisyUI, Html, **CSS** 

## **Professional Experience**

#### Call Agent, SkyTech

During my tenure as a call agent at SkyTech, I excelled in managing customer inquiries and ensuring effective communication. I consistently met performance targets and welcomed feedback to enhance my customer service skills. I look forward to discussing call agent responsibilities, performance expectations, and potential areas for development in our upcoming meeting. I am keen on exploring opportunities for career growth within SkyTech and contributing further to the team's success. This aligns with my commitment to professional development and excellence in my role.

07/2023 - 09/2023 Uttara Dhaka, Bangladesh

#### **Projects**

Car-Treatment 2 11/2023 - 11/2023

In my car repair project, I took the lead in optimizing operations and elevating customer satisfaction. Through streamlined processes and customer-centric initiatives, I improved efficiency and service quality, demonstrating my commitment to excellence in the field of car repair

#### Flavor Fusion 🛮 05/2023 - 06/2023

In my restaurant project, I led efforts to improve operations and customer experience. Through streamlined processes and customer-focused initiatives, I enhanced efficiency and satisfaction, showcasing my commitment to excellence in restaurant management

# Education

**Bsc In CSE,** at Shanto-Mariam University of Creative Technology

**HSC,** Bhawal Bodre Alam Govt College GPA-5

**SSC,** Uttara High School & College GPA-4.91