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## Agent

Characteristics

Architecture

Advantages

**Typology** 

Communication

Objects

**Expert Systems** 

- An agent is a computational entity that:
  - Acts on behalf of other entities in an autonomous fashion
  - Performs its actions with some level of proactivity and/or reactiveness
  - Exhibits properties like learning, cooperation, and mobility to a certain extent
- Software agents (often simply termed agents) are software systems that freely fit the aforementioned criteria and can principally be described as inhabiting computers and networks, assisting users with computerbased tasks.



Agent

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**Autonomy** 

Capability to work autonomously without human intervention. For this purpose, they are supposed to possess necessary skills and enriched with required resources.

**Co-operation** 

In order to complete the tasks, agents must interact with users, the environment, and other agents.

Learning

Agents should be able to learn from the entities with which they interact to complete their tasks.

Reactivity

Agents perceive their environment and respond in a timely fashion to changes enforced by the environment.



Agent

Characteristics

### **Architecture**

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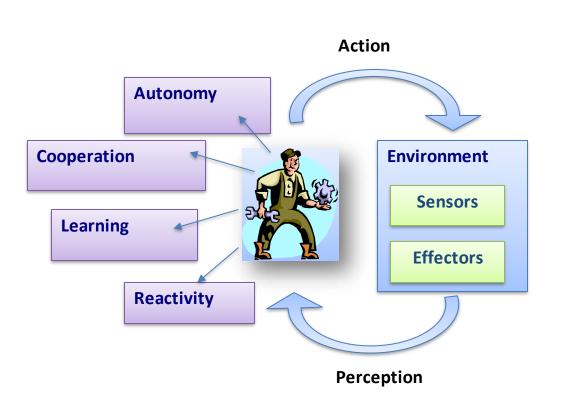


Figure 1: Architecture of an agent





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### Agent

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They can be used to solve large, complex problems.

- They allow interconnection and interoperation of multiple existing legacy systems.
- They provide solutions to problems where information resources, expertise, and the problem itself are widely distributed.
- They enhance modularity, speed, reliability, flexibility, and reusability in problem solving.
- They lead to research into other issues—for example, understanding interactions among human societies.



Agent

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MAS

## **Collaborative Agent**

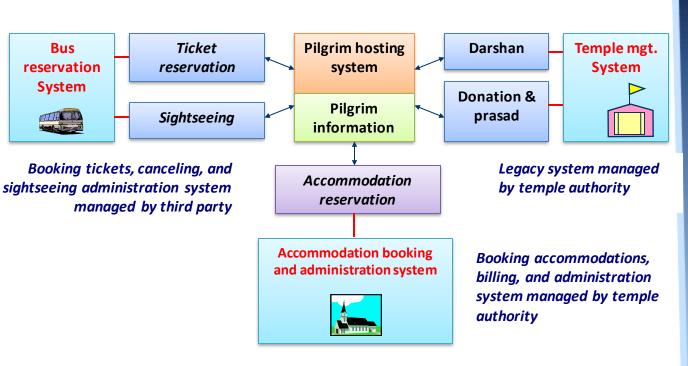


Figure 2: An example of a collaborative agent





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## **Interface Agent**

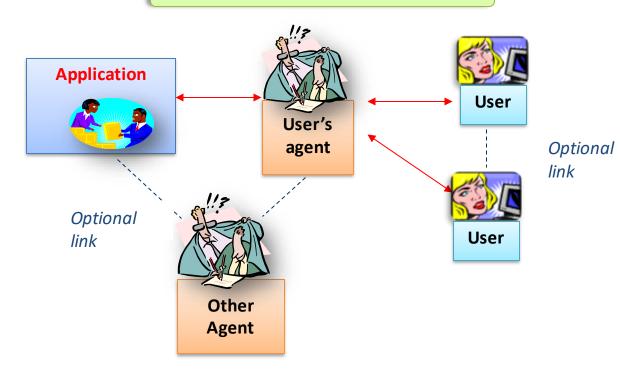


Figure 3: An example of an interface agent





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## **Mobile Agent**

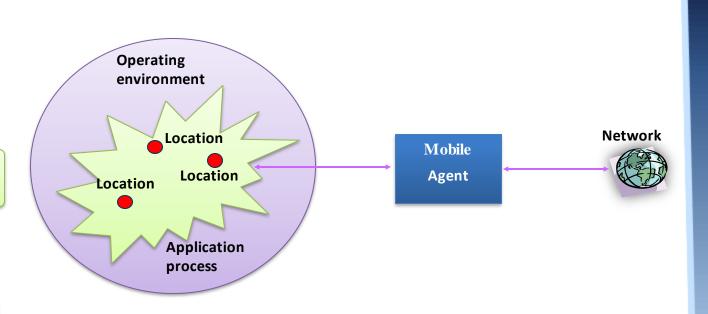


Figure 4: Workflow for a mobile agent

necessary

information in

desired format



Agent

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Figure 5: Workflow for an information agent

agent

**Databases** 

User



**Knowledge-Based** 

Agent

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Figure 6: Structure of an intelligent agent





### Agent

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### **Hybrid Agent**

- A hybrid agent combines two or more agent categories.
- For example, an agent facilitating effective information searching from large databases and providing communication through a well-designed, natural-language interface is a hybrid agent because it encompasses the methodologies of an information agent as well as an interface agent.
- Such hybrid agents can be placed at the upper level of the agent hierarchy and hence, become application specific.



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Knowledge Query and Manipulation Language (KQML) Block

(A query about the price of a share)

#### (ask-one

:content "price (Infosys, [?price])"

:receiver stock-server

:language LPROLOG

:ontology NYSE-TICKS)

### (ask-all

:content "price(Infosys, [?price, ?time])"

:receiver stock-server

:language standard\_prolog

:ontology NYSE-TICKS)







Agant		Objects	Agents
Agent	Autonomy	Method invocation	Society interaction
Characteristics	Learning	Programmed	Inference
Architecture	Co-operative	Restricted through Access Modifiers	More co-operative
	Mobility	No	Yes
Advantages	Reactivity	Reactive on Instructions	Can be Proactive
Typology		(Object behaviour is static and always expected to be executed)	(Object behaviour is dynamic and can refuse to perform given action)
Communication	Organization	Central	Distributed
Agent & Object	Creation	Liberally created and destroyed	Created in predefined environment only and controls its own behaviour
Expert Systems	Control	With system (glass box)	With agent itself (black box)
MAS	Execution	Synchronous	Asynchronous and parallel





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### Agent

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**Agent & Objects** 

**Expert Systems** 

MAS

### Similarity among objects and agents

- 1. Both use **modular programming** approach.
- 2. Both have their **own internal parameter**.
- 3. Both **interact** with their surrounding elements.
- 4. Both uses **encapsulation** and information hiding.
- 5. Both **do not know** everything about their system.





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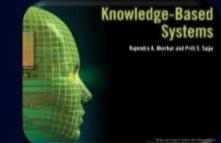
Typology

Communication

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Agent & Expert System

	Agents	Expert Systems
Execution Environment	Required agent execution platform	No environment needed
Behaviour	Can be proactive and reactive	Not generally capable of pro-active and reactive behaviour
Sociality	Equipped with social ability	Not generally equipped with social ability
Co-operation	Agents are co- operative	ES can not co-operate with other ES



### Agent

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Multi Agent
System

- A multi agent system is comprised of several intelligent agents working together toward a goal or completion of a task.
- It is a loosely coupled network of problem-solving entities that work together to find answers to problems that are beyond the capacity of any individual problemsolving entity.
- This system is called for when complex problems require the services of multiple agents with diverse capabilities and needs.
- Besides multiple agents, a multi agent system (MAS) does the following:
  - Provides an environment for the agents
  - Sets the relationships between the entities
  - Provides a platform for a set of operations that can be performed by the agents



Agent

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MAS Architecture

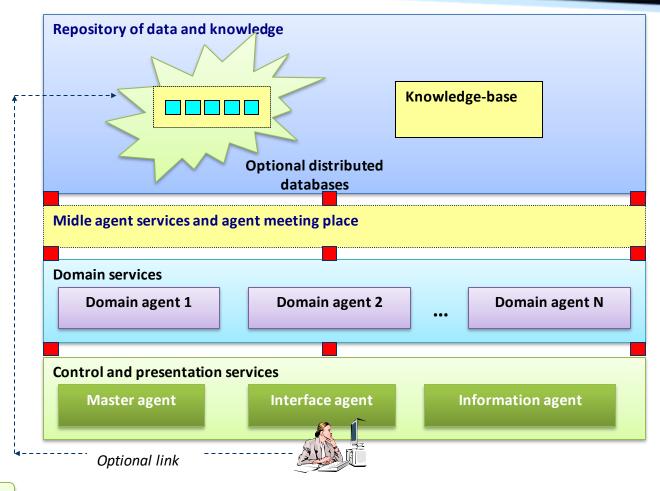


Figure 7: Layered architecture of generic multi agent system



### Agent

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MAS

Intelligent agent designs

- Research Directions Learning in a multi agent system
  - Analysis and design methodology for multi agent system development
  - Agent communication, specification, and/or programming languages
  - Agent protocols and standards
  - Agents for a Semantic Web for automatic processing of data
  - Agents for information retrieval and data mining
  - Supporting agents for Web services and service-oriented computing
  - Agents serving as middleware for grid computing
  - Knowledge management agents for an organization
  - Agents for E-commerce
  - Query and interface agent for business applications
  - Agents for a personal assistance system





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MAS



### **Recommended Text Book**

"Knowledge-based systems"

Rajendra Akerkar and Priti Srinivas Sajja Jones & Bartlett Publishers, Sudbury, MA, USA