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Revision History

Name	Date	Reason For Changes	Version

1. Introduction

1.1 Purpose

This Software Requirements Specification (SRS) provides a detailed description of all the functions and constraints of Bridal, Beauty Salon and Academy Management System for "Hasini Gunesekara Salon's Pvt Ltd". The document highlights the drawbacks and the difficulties faced by the current manual system and the solution introduced by the development team in order to overcome the problems facing by the client currently.

The document includes of the purpose, the scope of the project, a description of the main features of the system and the interfaces provided to these features, the constraints under which it must operate and how the system will collaborate with the end users of this system. This document is intended for both the stakeholders and the developers acting as a legal hand between the client and the development team providing an assurance that the final product would meet all the requirements that are mentioned in the SRS.

1.2 Document Conventions

- Font "Times New Roman"
- Font size 12 pts.
- Line spacing 1.5
- Format IEEE
- HGS (Pvt) (Ltd) Hasini Gunasekera's Salon Private Limited
- Libraries and Tools Relevant components needed for the software's which are used to create the system.
- Java A computer programming language
- MS SQL Piece of software which is used to create and manage database
- NetBeans IDE Piece of software which is used to create Graphical User Interface
- iReports A report generation software

1.3 Intended Audience and Reading Suggestions

The entire system contributes to the overall functionality of the system. The completed system will have the capacity of the overall manual system in every aspect, with attractive graphical user interfaces which are capable of being easily handled.

The expected audience of this document includes the Administration and High Authorities of the HGS (Pvt.) (Ltd), The Users of the HGS (Pvt.) (Ltd), Supervisors and The Development Team including software developers, project managers, testers and document writers etc.

❖ Administration and High Authorities of the HGS (Pvt.) (Ltd)

Suggested Reading -:

- Chapter 4 -System Features
- Chapter 5 -Other Non-Functional Requirements
- Chapter 3 -External Interface Requirements

The administrator needs to analyse in detail if the functional requirements of the system are exactly represented in this document. If not, it has to be immediately informed to the developing team without further delay.

Chapter 5 discuses, in detail, the other attributes and features of the proposed product including qualities, constraints and other performance requirements. The Administrator needs to ensure that the developing team has understood the institute's method of operation and its operational constraint.

❖ The Users of the HGS (Pvt.) (Ltd)

Suggested Reading: -

• Chapter 3 -External Interface Requirements

The primary users of the system need to have an idea of the interfaces they will be working with and suggest any new methods to the developing team to make their tasks easier or more user-friendly.

Supervisor of the project

Suggested Reading: -

- Chapter 1.4 -Product Scope: The supervisor may require confirming if the scope of the project meets the academic requirements of the course.
- Chapter 3 -External Interface Requirements: The supervisor may need to ensure that the system is developed in a standard manner.

. Developers of the system.

Rest of the SRS contains overall description that describes productive functions, user classes, operating environment, design and implementation, external interface requirements that describes all interfaces in the system.

1.4 Product Scope

Hasini Gunasekera Salon's (Pvt) Limited is Sri-Lanka's pioneering Bridal, Beauty salon & Academy founded in 1978. They have become a trusted name for elegant brides.

Currently the company is running with an issue of keeping track of records, handling financial area, and transaction processing manually. After analyzing gathered requirements, it was decided to implement a system to handle their work efficiently and more conveniently.

To manage the difficulty of Data Handling, the system maintains database backups and delete, edit and update functions on where necessary. Furthermore, the interfaces will be in a well-planned structure where the user has all the possible actions of a specific task in one place.

Product deliverables: -

- Employee management
- Course management
- Student management
- Handling appointments
- Inventory handling
- Financial management
- Wedding services
- Salon services and treatment handling

Objectives & Goals: -

- Provide the client an automated system to deal with their daily processes efficiently.
- Increase the accuracy in financial handling and transaction processing.
- Save users' time by automating and reducing unnecessary paper work.
- Handle appointments effectively.
- Review students' progress in student management.
- Give fast access to data.

1.5 References

2. Overall Description

2.1 Product Perspective

Gorgeous Salon & Academy System's main purpose is to uplift business Quality by Creative & efficient software product. To success that purpose we replace paper process, improve efficiency of staff, streamline business operations and accounts and communicate more effectively with customers The system will have different access levels for the employees to work this feature ensures the security of the data. Also There is Student access level for academy and another access level for customers. The system will also be capable of creating various reports according to the needs of the company.

The major components of the system are show in the figure 2.1.1.

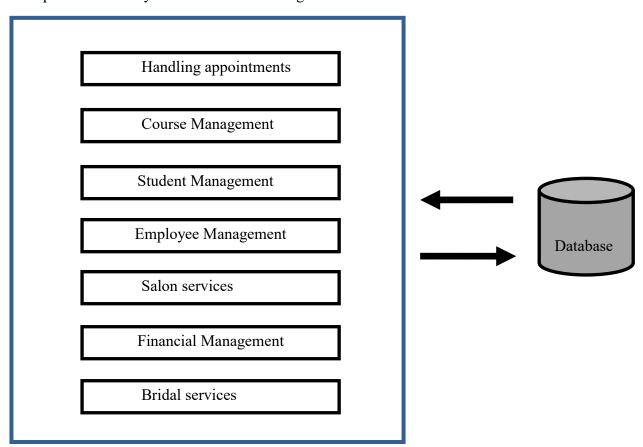


Figure 2.1.1: Major Components of the system

2.2 Product Functions

The Main functions of the system have sub parts, which are:

- ➤ Handle Appointments
 - Check availability
 - Check special offers regarding previous customers
- > Course Management
 - Check whether the student limitation exceeds for each courses
 - Check hall availability and course resources
- Student Management
 - Register new student
 - Searching and updating student details (register, grading, payments and attendance details)
 - view student progress report according to their grading
- > Employee Management
 - Searching and updating employee details
 - Calculation of working hours of each employee
 - Check availability of employees
- Salon services
 - Get customers feedback for Salon services
 - Patch Testing
- > Financial Management
 - calculating currency inflow and outflow
 - Tracking all bill payments

> Bridal services

- Customize wedding packages
- Maintain Gallery
- Calculate the total amount of customize wedding packages
- Add, Updating & delete default package details
- Get customer feedback
- Add, delete and update Customize wedding packages and prices
- Print wedding packages details
- Search default wedding packages

2.3 User Classes and Characteristics

User Type	Frequency of use	Educational/ Experience Level	Accessible functions
Manager	High	✓ 10 year working experience as Manager	 Handling employee details. Inventory control and Purchasing. Generate Reports Handling all the cash inflows and Outflows. Make default bridal packages & salon packages Supervise customized packages
Accountant	High	 ✓ Full qualification in AAT/ HNDA/ ACCA/ICA/CIMA ✓ Minimum 1-year experience in the same field with audit exposure 	 Calculating currency inflow & outflow Make bill payments

Receptionist	High	✓ Possess the qualification	Handle Appointments
_		of GCE O/L, A/L	
		✓ Knowledge of Basic	
		Computer Operations	
		✓ Minimum 1-2 years'	
		experience in the similar	
		capacity	
		✓ Fluent commanding in	
		English and Sinhala	
Lecturer	Medium	✓ complete a certificate or	Update Lecture Status,
		degree program in	Tutorials.
		cosmetology, aesthetics	
		or another specialty	
		✓ Teaching skills	
		✓ Minimum 2 years'	
		experience	
Beautician	Medium	✓ complete a certificate or	Patch testing
		degree program in	Handle treatments
		cosmetology, aesthetics	
		or another specialty	
Admin	High	✓ Minimum 1-year	Check hall availability and
		experience in same field	course resources
		✓ Complete certificate	Check availability of employees
		level of IT program.	Searching and updating
			employee details
			Calculation of working hours of
			each employee
			Searching and updating student
			details
			Check availability of employees
Customer	Medium		

2.4 Operating Environment

The system will operate in windows environment. The software will operate with the following hardware platform, operating system and versions,

- Computers with 2GB Ram ,1.5GHz or above
- Dot Matrix printer (for slips)
- Laser printer (for reports)
- Barcode Reader

The software required for successful implementation and the required software needed for efficient usage are listed below. The following list contains the minimum software requirements.

Software for implementation:

- Java Development kit 8
- Java Runtime Environment 8
- NetBeans 8.0
- Adobe Photoshop CS6
- My SQL Server 5.5 or above
- I-reports
- Microsoft Windows 7 or above

Software for usage:

- Java Runtime Environment 8
- My SQL Server 5.5 or above

2.5 Design and Implementation Constraints

The proposed system was initially planned to be implemented as eight independent subsystems.

- Database needs to be available to internal sources for queries. MYSQL server will be used as SQL engine and database.
- Login and password is used for identification of user.
- GUI use for interfaces.
- All coding will be doing in java.
- Only registered owner, manager, accountant and beautician will be authorized to use the services.

2.6 Project Documentation

The introduction to the system will be presented as project documentation. This will help any new member understand the overall purpose of the final product. The Software Requirement Specification will be also presented so that a thorough comparison can be done to verify whether the actual plan has been carried out and to understand how complete the final product will be. Since the database management is a vital part in the system the overall entity relationship diagram will also be presented along with other documentation to get the basic fundamental overview of the database creation and maintenance.

2.7 User Documentation

The user documentation will be delivered along with the final project software. The documentation will be delivered as a user manual. The User manual will be a softcopy which will contain all details containing instructions and guidelines needed for efficient usage of the final product.

2.8 Assumptions and Dependencies

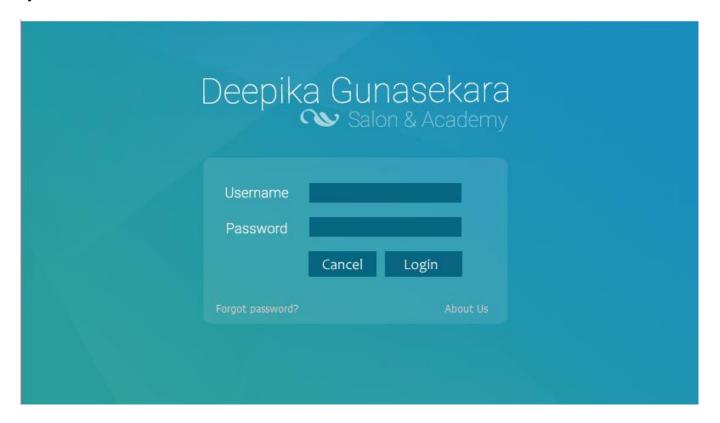
- It is assumed that the Salon will have enough trained staff to take care of the system.
- All the entered data will be correct and up to date.
- Need MYSQL server to store the database.

3. External Interface Requirements

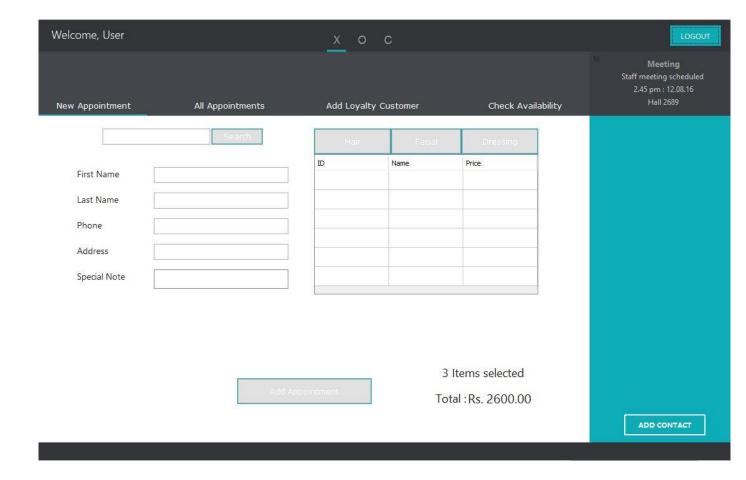
3.1 User Interfaces

This content includes the basic structure of the interfaces that have been designed for system, and a brief description about the use of each one of those interfaces.

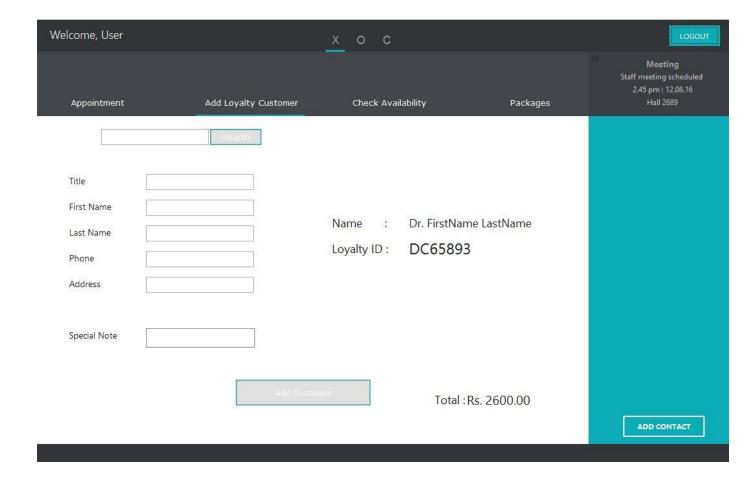
This is the Main login to the system. This will be the first interface anyone trying to access the system will see.



This interface is used to add new appointments by the Receptionist. Receptionist can press logout button if she wants to log out from the system.



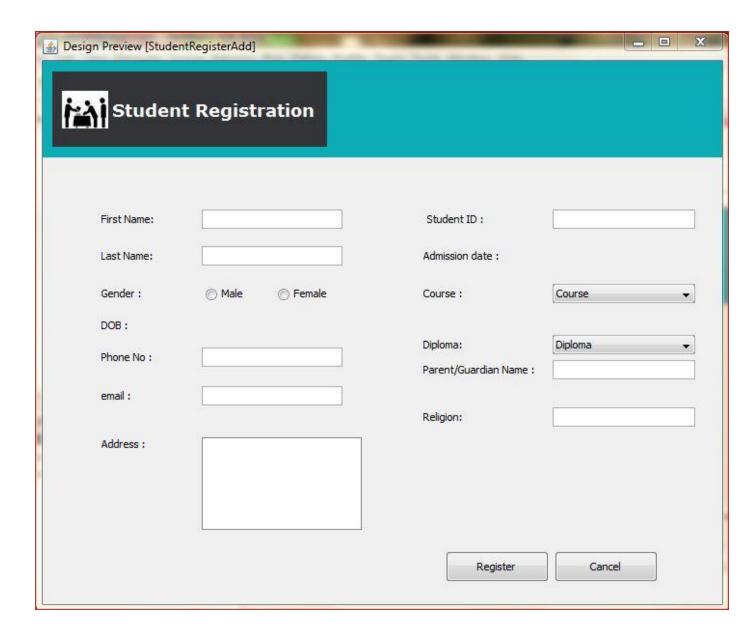
This interface is used to add Loyalty Members to the system. Customer details are taken and fed into the System and a unique ID to each customer assigned automatically, which can be used to refer to a specific customer for further processing and to be used in other functions.



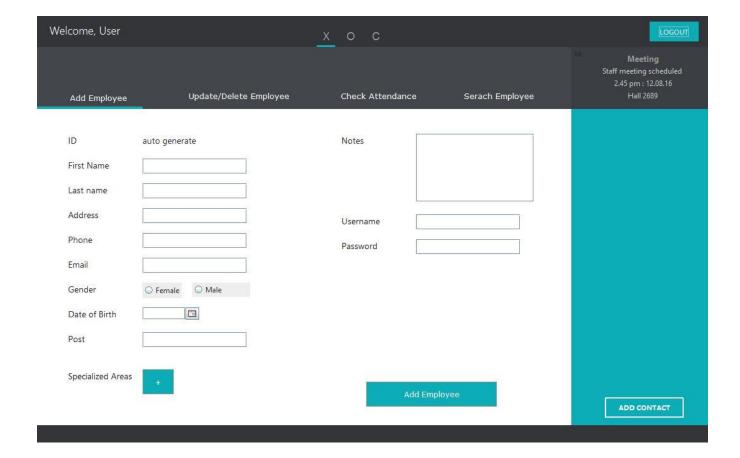
This is the main page for admin if he selects the manage Students Details option. Through this interface admin can get access to various forms like Register Student, View Attendance, View and Add Grading etc.



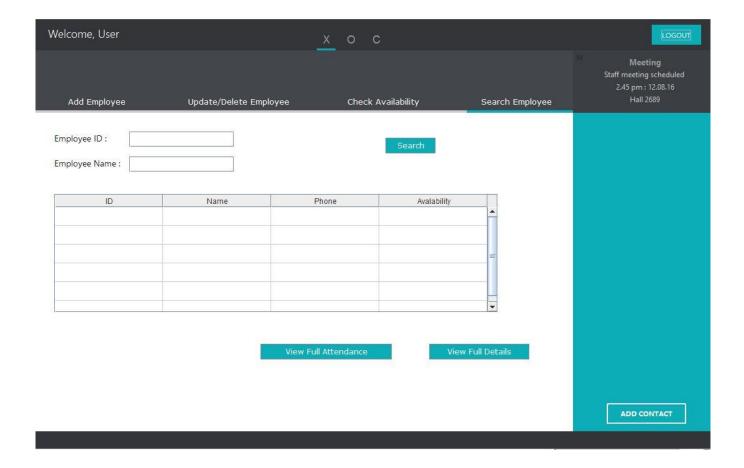
This Interface is used for add new students to the system in the academy. Relevant details are added to the fields and fed them into the database by clicking add button. By clicking cancel button all the fields can be cleared to add a new student.



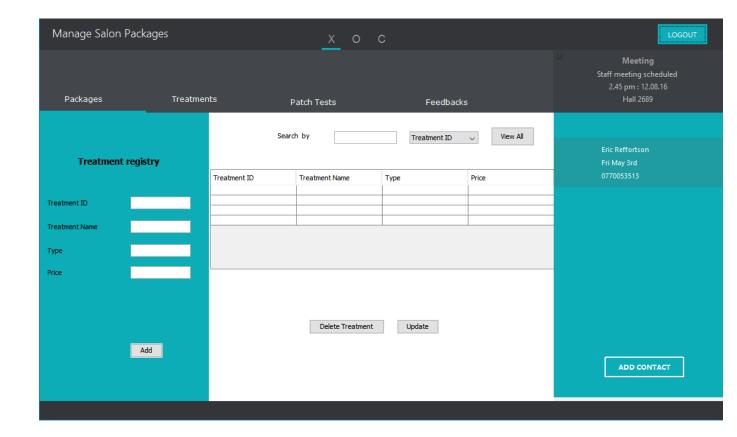
This view is used by the Manager to add new Employees. By adding "Add Employee" button all the details of the employee can be stored in to the database. Manager can view notifications from right side bar which is colored in light blue. Manager can view reminders like meetings black square which is on the top right corner.

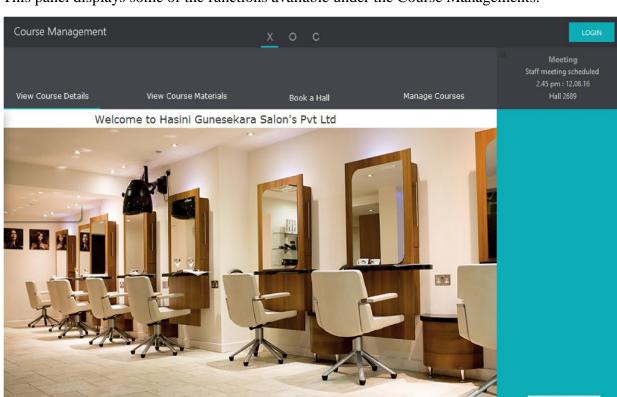


This interface is used to search employees. By clicking search button, after adding employee id or employee name employees who have similar names and ids are appeared on the table. If the manager selects an employee from the table and clicks "View Full Details" button manager can view all the details about that employee. If manger clicks "View Full Attendance" button he can view attendance details about that selected employee.



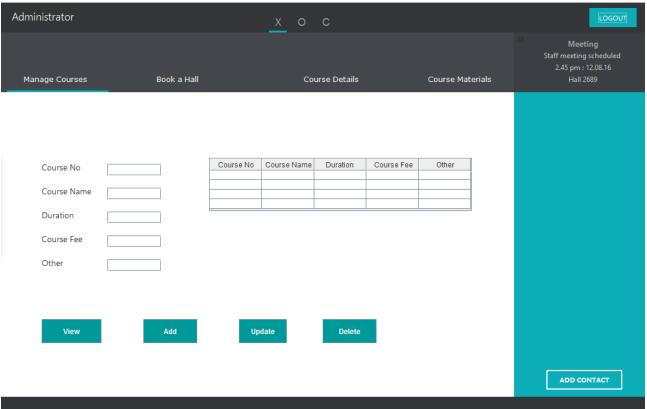
This interface is used for two tasks. Left side part which is in blue color is used to add (register) new treatments. Right side part which is in white color background is for update or delete treatments. After searching for treatments by its ID manager can select and delete or update that treatment.





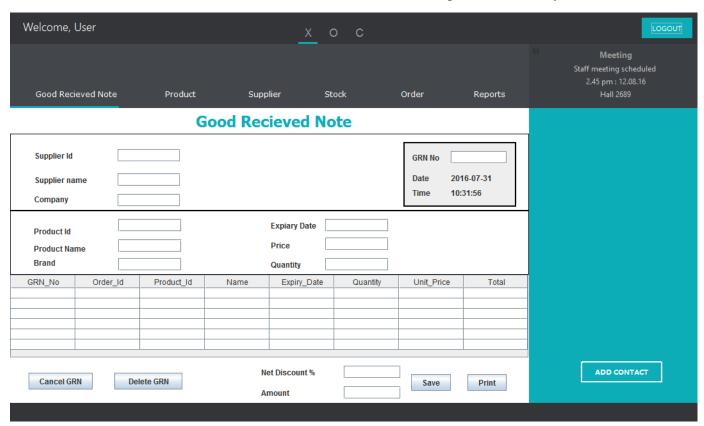
This panel displays some of the functions available under the Course Managements.

This interface is used to do tasks related to manage courses function. Mainly add, update, delete and view course details.

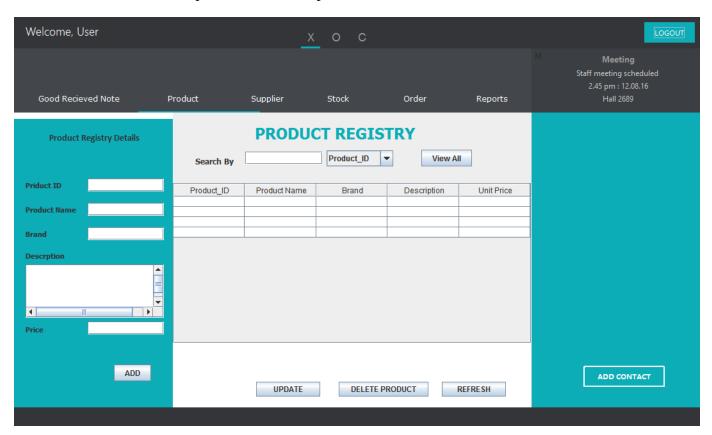


ADD CONTACT

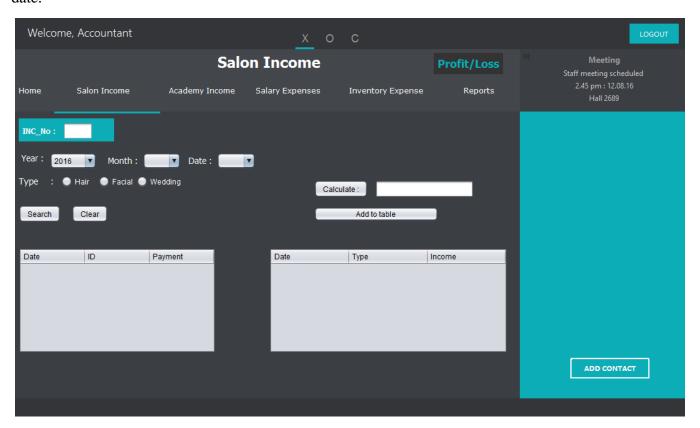
This interface is used for insert details about Good Receive Note on products to the system.



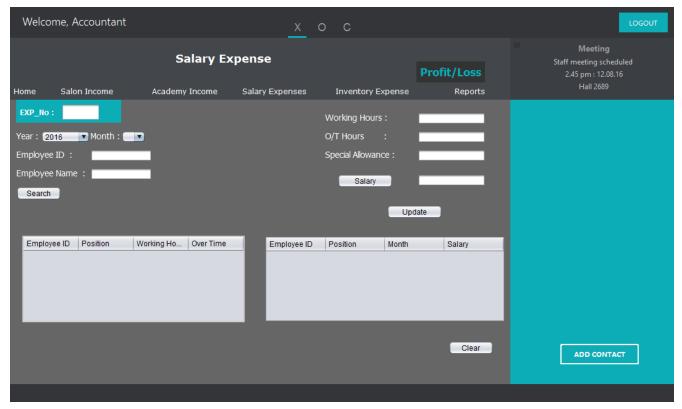
This interface is to add new products and view product details.



This interface is used to retrieve income information for a specific treatment category for a given date.



This interface is used to calculate salary for each employee in monthly basis. This calculation depends on working hours, O/T hours, and Special allowances.



3.2 Hardware Interfaces

The system will be installed in a computer. The computer should have at least Intel® Dual Core or Higher Processor, 2GB of RAM, a Network Interface Card, 100GB Hard Disk and a color display with 1024 x 768 screen size for users to access the system.

Other than that the system associates with few external hardware devices. Dot Matrix Printer is needed to print the invoices, bills and other slips. Laser Printer is to be used for generating all the reports.

Bar code reader will be used to read the bar codes in cards which is given to every employee and student.

3.3 Software Interfaces

The system is to be implemented using Java Development kit 8 and Java Runtime Environment 8 in NetBeans 8.0. My SQL Server 5.7 is used to store employee, stock, student, finance and relevant other information related to the system. In designing Reports, I-Reports software will be used. Adobe Photoshop CS6 is used to design logos and other different images. The system will be installed in a Microsoft Windows Vista or above Operating system environment.

3.4 Communications Interfaces

The system is capable of only sending messages but is not capable of receiving messages back. In doing so the system will require a secure internet connection and the system will be registered under a local area internet service provider. Other than that basically the system will use the service of SMTP protocol. Through the system employee can do requests, like for shift appointments among beauticians, request for a leave and special offers for employees.

4. System Features

4.1 System login

Use Case ID:	USC_01
Use Case Name:	Login to the System
Brief Description:	This use case describes how an employee logs into the system.
Pre-Conditions:	User must have access to the system.
	User must be a previously registered employee with a valid
	username and password.
Post Conditions:	User get access to his/her account.
Primary Actor:	Employee
Main Flow of Events:	1. Use case begins when the employee opens the software.
	2. System prompts for the username and password.
	3. Employee enters the username and password.
	4. Validate username and password.
	5. System shows the employee's home page and displays message
	saying that the "Login is successful".
Extensions:	3) A) 1) If login is unsuccessful the system gives maximum of 3
	times attempts.
	2) If 3 times exceeded then ask user to reset the password.

4.2 Handle Appointments

Use Case ID:	UCS_02	
Use Case Name:	Add Appointment	
Pre-Conditions:	1. Receptionist must have access to the system.	
	2. Receptionist must be a previously registered employee with a valid	
	username and password.	
Post Conditions:	Customer gets an appointment.	
Primary Actor:	Receptionist	
Main Flow of Events:	1. include (Login to the System)	
	2. Receptionist selects Appointments tab.	
	3. Receptionist selects 'Add Appointment' option	
	4. Receptionist inputs customer name, phone number and address.	
	5. Receptionist clicks add appointment button.	
	6. System gives appointment successfully added message.	
Extensions:		

Use Case ID:	UCS_03
Use Case Name:	Add Loyalty Customer
Brief Description:	This use case describes how the receptionist can add customer details to the system.
Pre-Conditions:	 Receptionist must have a valid employee account. Receptionist must successfully log in to the system.
Post Conditions:	New loyalty customer's details are added to the system.
Primary Actor:	Receptionist

Main Flow of Events:	1. include (Login to the System)
	2. Receptionist selects the Handle Customers option.
	3. Receptionist clicks the 'Add Loyalty Customer' tab
	4. System auto generates a valid and meaningful customer id and
	display it on add loyalty member form.
	5. Receptionist add necessary customer details to the relevant fields in
	the form (Name, Address, Date of Birth, and Contact Number).
	6. Receptionist clicks Add button.
	7. System validates information entered by the operator.
	8. System displays message saying "Customer Details are added
	successfully."
Extensions:	5) A) 1) If details entered by the receptionist is not valid receptionist
	should re-enter the relevant information again.

4.3 Salon services

Use Case ID:	UCS_04
Use case name:	Manage salon packages
Pre conditions:	The user has the correct username, password and the edited package details
Post-conditions:	Display the notification
Primary actors:	Manager
Main flow of Events:	 User login to the system User add/update/delete salon packages Successful/ failed notification is displayed

4.4 Bridal Services

Use Case ID:	UCS_05		
Use case name	Customize Wedding Packages		
Pre-conditions:	The user has to make an appointment		
Post-conditions:	User successfully submit the customized package		
Primary actors	Receptionist, customer		
Main flow of Events:	User goes to the package customizing page		
	2. User customize package by adding fetchers		
	3. User Submit the customize package in to the system		
	4. Record the package details and display submission status.		
Extensions	4a 1. If the Customized package submission are fail the system prompts		
	user to re-customize packages.		

Use Case Id:	UCS	_06	
Use case name	Hand	le treatments	
Preconditions:	The user has the correct username, password and treatment details		
Post Condition:	Successful/ failed notification		
Primary actors	Mana	ger	
Main Flow of Events:	Step	Action	
	1	User login to the system	
	2	User add/update/delete treatment details	
	3	Successful/ failed notification is displayed	

4.5 Employee Management

Use Case ID:	UCS_07
Use Case Name:	Add Employee
Pre-Conditions:	Operator must have a valid employee account.
	Operator must successfully log in to the system.
Post Conditions:	New Employee's details are added to the system.
Primary Actor:	Manager
Main Flow of Events:	1. include (Login to the System)
	2. Operator selects the 'Handle Employee Details' option.
	3. Operator clicks the 'Add Employee' tab
	4. System auto generates a valid and meaningful employee id and
	display it on add employee form.
	5. Operator add necessary employee details to the relevant fields in
	the form (Name, Address, Date of Birth, Contact Number, Post
	etc.).
	6. Operator clicks Add button.
	7. System validates information entered by the operator.
	8. System displays message saying "Employee Details are added
	successfully."
Extensions:	5) A) 1) If details entered by the operator is not valid operator should
	reenter the relevant information again.

Use Case ID:	UCS_08
Use Case Name:	Search Employee
Pre-Conditions:	Manager/Owner must have a valid employee account.
	Manager/Owner must successfully log in to the system.
Post Conditions:	Manager gets report showing graph about most selected treatments
	by the customers.
Primary Actor:	Manager, Owner
Main Flow of Events:	1. include (Login to the System)
	2. Manager/Owner selects 'Handle Employee Details' option.
	3. Manager/Owner clicks 'Search Employee' tab.
	4. Manager/Owner enters employee id or name.
	5. System searches for that specific employee and views all the
	details about him/her.
Extensions:	4) A) 1) If there is no such employee with the given id or name
	System displays message saying "Employee Not Found!!"
	2) Prompt Manager/Owner to reenter the employee id or
	name.

4.6 Course Management

Use Case ID	UCS_09
Use case name	View course materials
Preconditions	The user has the correct username and password
Post condition	The user successfully views the course materials
Primary actors	Student, Lecturer, Course Administrator
Main flow	1. include (Login to the System)
	2. User goes into the "Course Materials" page
	3. User view the course materials

Use case ID:	UCS_10	
Use case name:	Arrange a hall	
Pre-conditions:	The user is aware of the add/update/delete a hall booking	
Post-conditions:	The user successfully add/update/delete a hall booking	
Primary actors	Lecturer, Course Administrator	
Main flow of Events:	Step	Action
	1	include (Login to the System)
	2	User goes into the "Hall Type Selection" page
	3	User select a hall type: Lecture halls/ Practical halls
	4	User is directed to the "Hall Bookings" page
	5	User insert relevant details and press
		"Book/Update/Reset/Delete" button

4.7 Student Management

Use Case id:	UCS_11
Use Case Name:	Register Students
Pre-conditions:	Operator Successfully login to the system
Post-conditions:	
Primary Actor:	Operator
Main Flow of Events:	1. Operator login into the system successfully then display
	the homepage
	2. Operator register students to the system by clicking
	register button
	3. After operator can display register form then he enter
	details about particular student
	4. System display successful message data are go to the
	database
Extension:	1.a. If login details are not valid system display an error
	message
	3.a. If Student details are not valid system display an error
	message

Use Case ID:	UCS_12
Use Case Name:	Manage Student Details
Pre-Condition:	Before Manage Student Details Operator must register students to the system.
Post-Condition:	
Primary Actor:	Operator
Main Flow of Events:	1. For registered student's operator can add his/her grading and attendance details

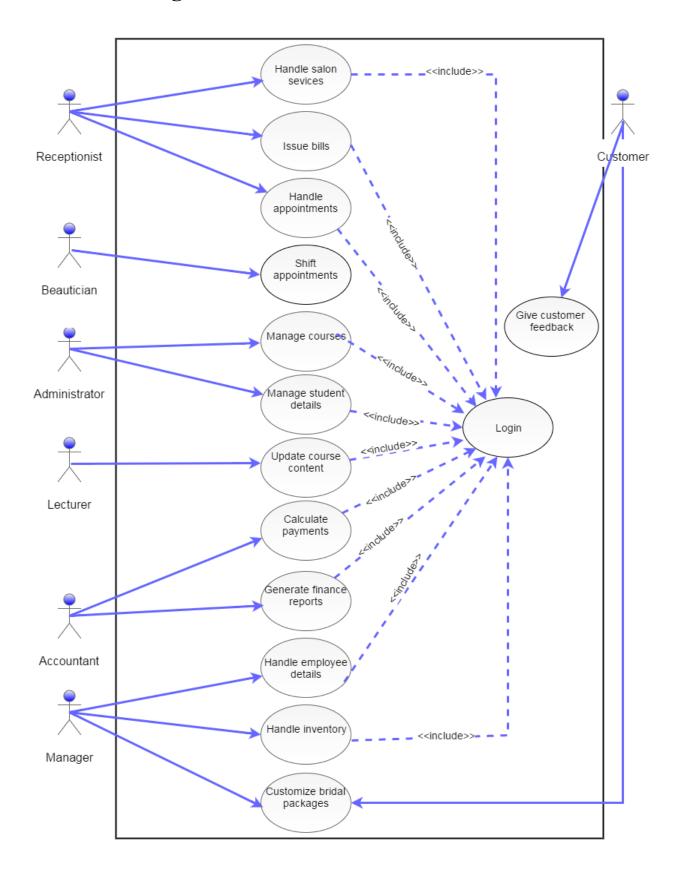
	2. If operator want to view student register details,
	payment details, grading or attendance details operator
	must go to the home page relevant buttons and click search
	button
	3. Then operator can search student by name or student ID
Extension	3.a. If student Id or name is not valid display error message

4.8 Inventory Control

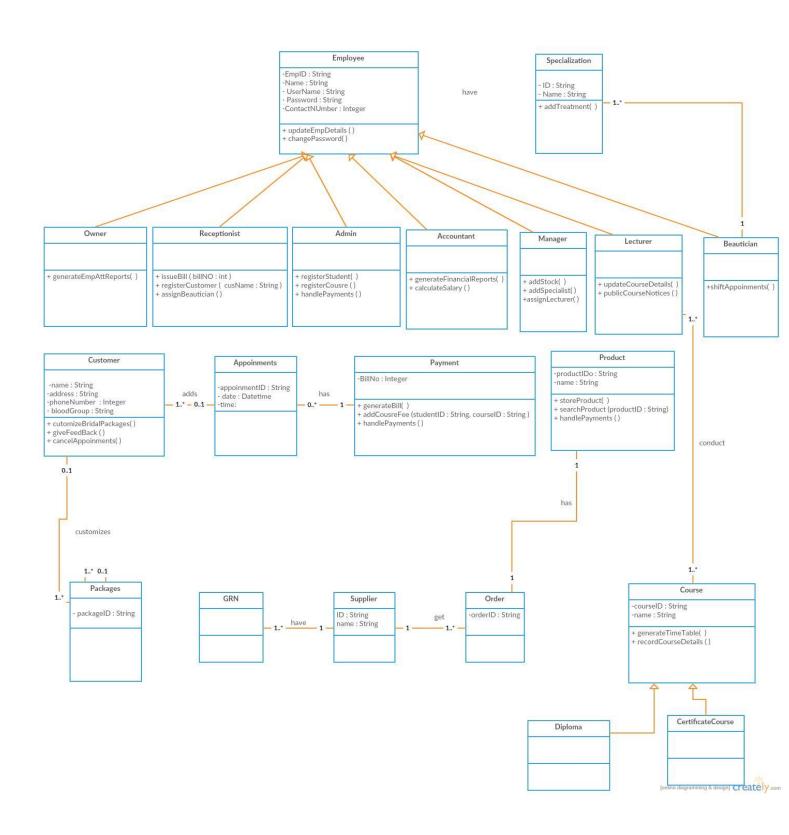
Use Case Id:	UCS_13
Use Case Name:	Make Orders
Primary Actor:	Manager
Pre-Conditions:	Successful Login
Main Success Scenario	System displays all the options.
Flows:	2. System automatically generates notifications about low
	quantity stocks (below 10).
	3. In the order interface manager fills all the grids for placing
	an order
	4. The order will be sent to the supplier as an email.
	5. The order ID will be auto generated for each new order.
	6. A new record will be added to the order table in the
	database as pending order.
Extension:	4.1If the email hasn't sent to the supplier; an error message will be
LACISIOII.	
	displayed.

Use Case Id:	UCS_14
Use Case Name:	Add New Supplier
Primary Actor:	Manager
Pre-Conditions:	Successful Login
	The supplier to be added to the system should not be exist in the
	database.
Main Success Scenario	1. The user is directed to the Supplier interface.
Flows:	2. Enter all required details about supplier to the respective fields.
	3. Click on Add Supplier button.
	4. System prompts successful message that record has saved.
	5. A new record will be added to the supplier table in the database
	and it will be displayed on the current supplier table in the
	interface.
Extensions:	3. A.1 If required fields are not filled display an error message to re-
	enter data.
	3. A.2 If entered data is not valid; the system prompts an error
	message.

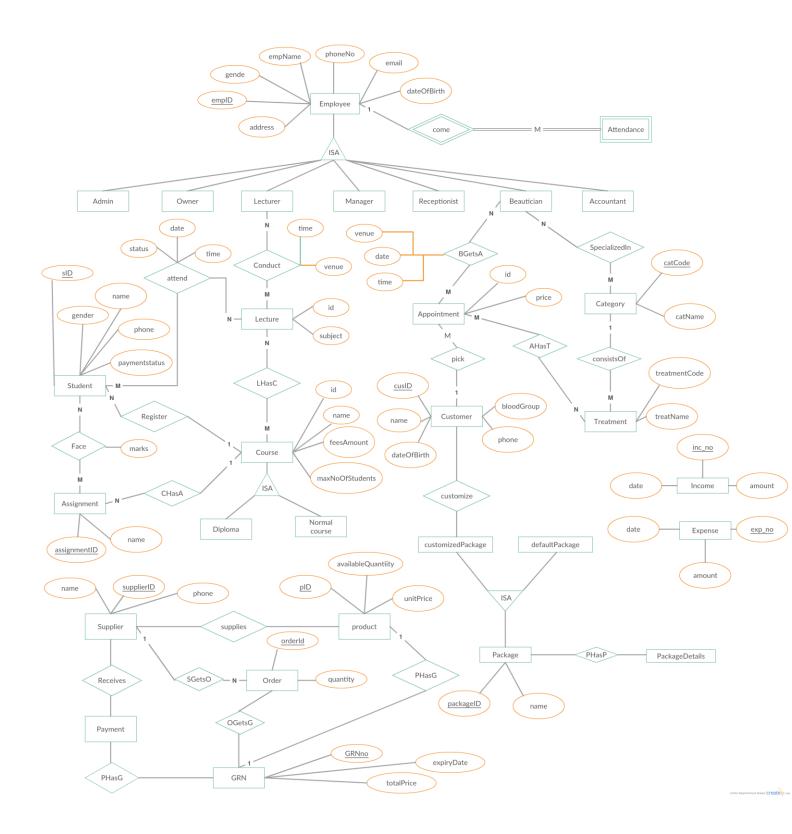
4.9 Use Case Diagram



4.10 Class Diagram



4.11 Entity Relationship Diagram



5. Other Nonfunctional Requirements

5.1 Performance Requirements

Despite the fact that the system is developed with standard performance, this performance is dependent on the performance of the hardware and software components of the installing computer.

Time taken to load the user interface would be limited only to a maximum of two seconds. Error messages should not take more than 10 seconds to be read completely. Verification for the login information take no longer than 5 seconds. User cannot choose more than one option form radio button option. Data loading from the System Database to an interface should be completed within 5 second.

5.2 Safety Requirements

This system has a software backup to maintain the reliability of the system. Before login to the system every user has unique username and password to enter to the system. According to the user login, system display different subsystem and also system provides error messages and display when data is not save in database.

5.3 Security Requirements

Login credentials are created for owner, accountant, operator and receptionist. Owner is the high privileged user of the system. Owner can access all the salon and academy functions. Operator handle the academic functions. Accountant has full responsibility for handle finance side. Receptionist handle the day to day appointment and issue bills.

5.4 Software Quality Attributes

- Availability: The system shall be available during normal salon & academy operating hours.
- Reliability: The System should regularly provide consistent results to the user queries.
- Correctness: The System should provide correct and accurate results for the user's various requests.
- Usability: Ability of a software to offer its interfaces in a user friendly and elegant way.
- Efficiency: Ability of the software to do the required processing on least amount of hardware.

5.5 Business Rules

- Receptionist can handle front office function such as take appointment and get payments
- Owner has ability to access any part of the system.
- Inventory can handle the manager
- Operator can handle the salon academy such as register student, course payments, marks attendance of student and keep track of student grading.
- Receptionist can get the special appointments but the owner will handle the special bridal services
- Accountant has ability to aces the finance part of the system

6. Other Requirements

1. Notification Bar

Important reminders for each user will be shown under this feature of the system with user friendly and in efficient manner. Such as give reminders about clients and notifications about stock shortage will be displayed in the notification bar for the relevant users.

2. Database backup and Restore

The privileged user has ability to protect the database against unexpected data loss and reconstruct and recover the database from any threat.

3. Help Centre

This feature is accessible for all users in the system. Help Centre is contained with the guidelines of how the system works and other information. This feature will be displayed when the user clicks the certain button "Help Centre".

4. Generate Emails

Privileged user can send emails such as suppliers when making orders or any other occasions and events.

Appendix A: Glossary

Appendix B: Analysis Models

Appendix C: To Be Determined List