# Corporate Search – User Documentation

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Download the Corporate Search browser extension

- Visit https://chrome.google.com/webstore/detail/corporate-search/bladdcabojnnfnkdgcchokolbmjeogda
- Install the extension to the browser and grant any permissions if asked.

Recommended web browsers: Google Chrome, Microsoft Edge

Download and Import GLOBAL_ENC view to LCS Web

- Visit https://raw.githubusercontent.com/nimeshkasun/Corporate-Search---Chrome-Extension---Backgrounds/main/download/GLOBAL_ENC.xml
   - Right Click and select 'Save as…'
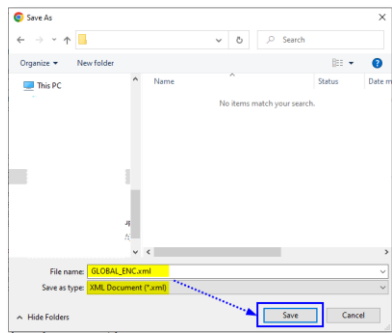
    - Recommending not to change name strings taken by default.
    - Click 'Save'
- Visit http://lcs.corpnet.ifsworld.com or http://support.ifsworld.com and follow the below steps in the images
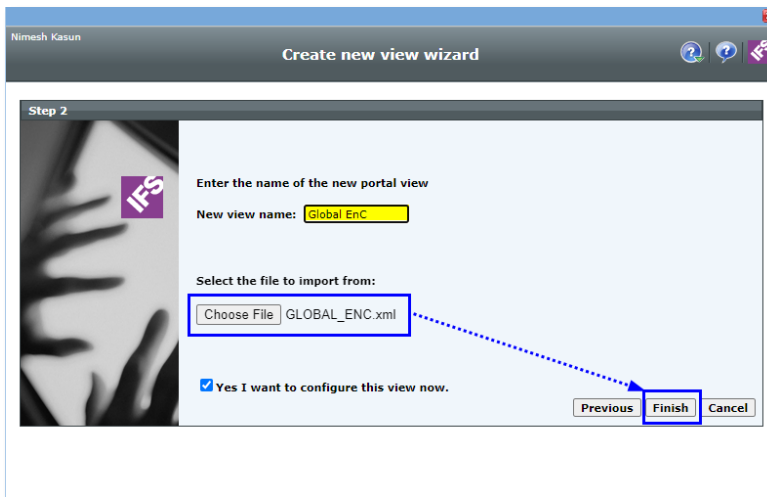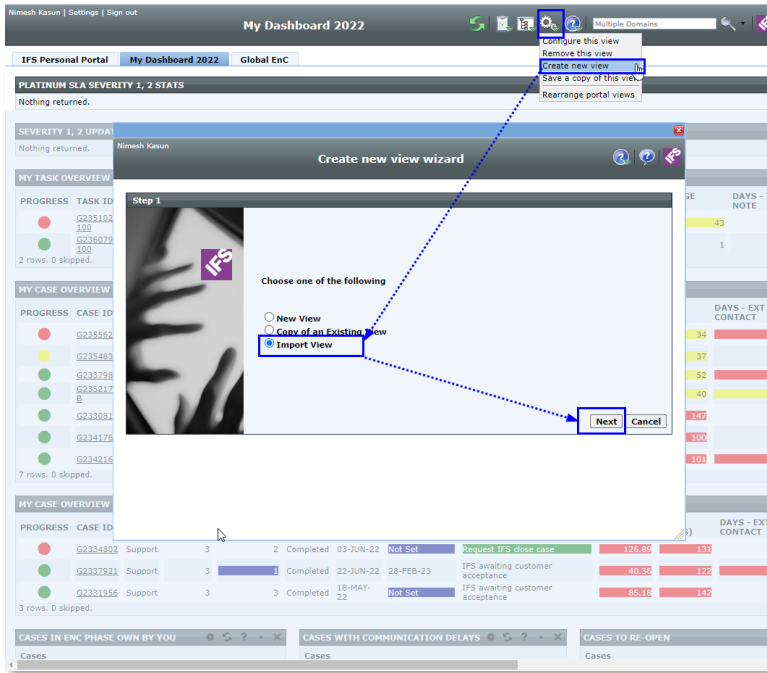
Important: Notification will not work if your EnC VIEW name was changed during the import. The view should contain the default name: **GLOBAL_ENC**

Customize GLOBAL_ENC view of LCS Web

- EnC queues will be refreshed, and notifications will be sent out every **2 mins** until cases are accepted and queue(s) is emptied.
- Use the **X** option in each card to remove unnecessary cards. Recommended to remove the cards not relevant to your product to avoid unnecessary notifications.
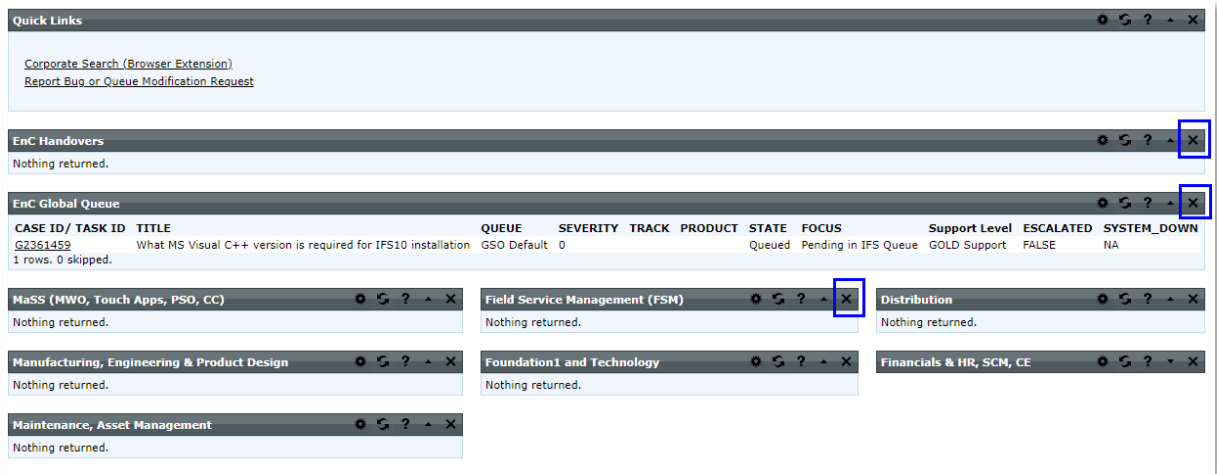
- **EnC Handovers** card will be having all EnC Handover cases of all products.
- **EnC Global Queue** card will be having all queued cases of all products. Recommended to remove this if you're not interested in receiving notifications for other products.
- Each product-wise cards will contain both newly queued cases and EnC handovers.
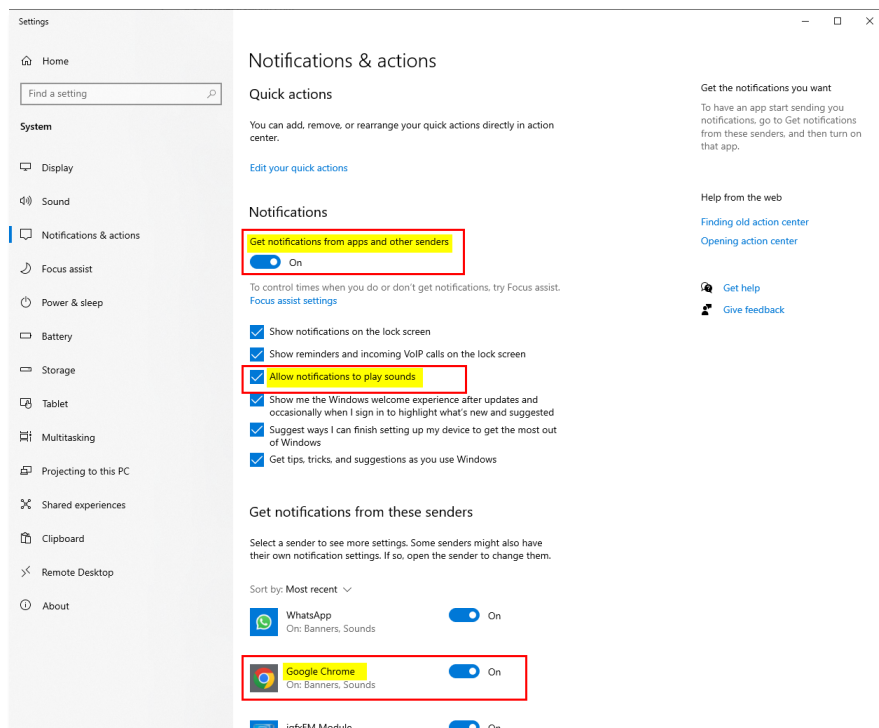
Setup the Windows PC for Notifications

- Recommended to set the *Focus assist* to **OFF**
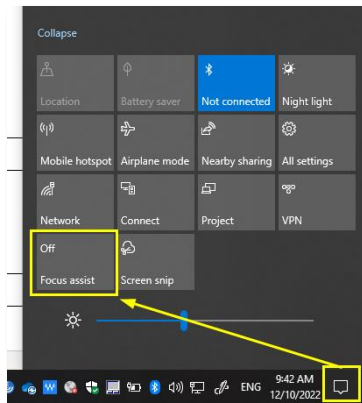
- Click on *Manage notifications*
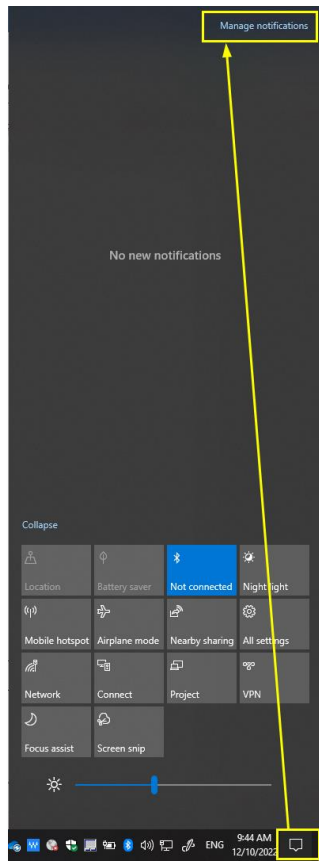
o Make sure the following recommended settings are set.

Setup Web Browser EnC Notifications

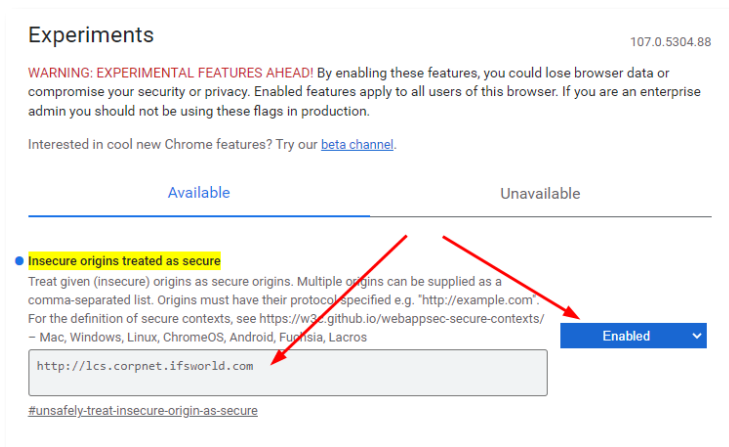I)   Copy and paste below in browser (Chrome /Edge).

chrome://flags/#unsafely-treat-insecure-origin-as-secure

edge://flags/#unsafely-treat-insecure-origin-as-secure

II)   Under '*Insecure origins treated as secure*', **copy and paste the LCS web URL**, and it set to **Enabled**

http://lcs.corpnet.ifsworld.com

Or if Autopilot users, then

http://support.ifsworld.com


Information: This step is needs to be done because the LCS Online portal works on *http* without an SSL. Since web browsers are now blocking notifications of non-secured sites by default, this step overtakes the settings and sets the LCS Online portal as a trusted site. This allows notification permissions to be set.

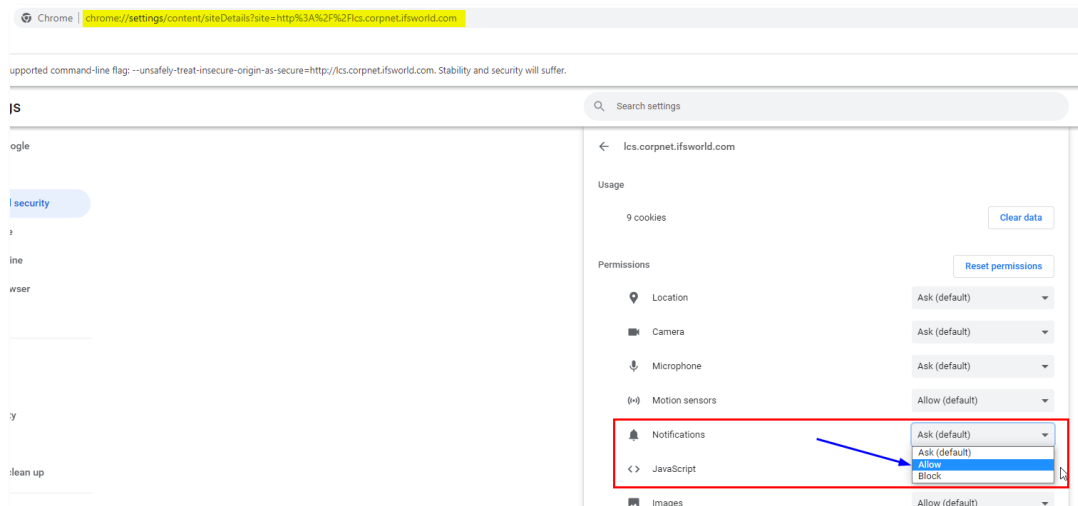III)   Click on the '**Relaunch**' after the above settings. This will restart the browser.
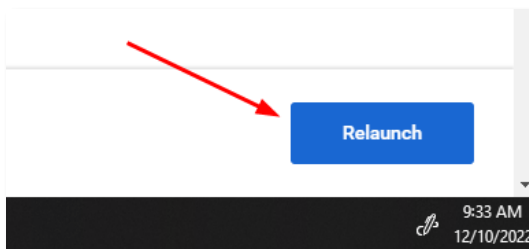
IV)   Go to the EnC Dashboard via LCS web and **Allow** notifications.
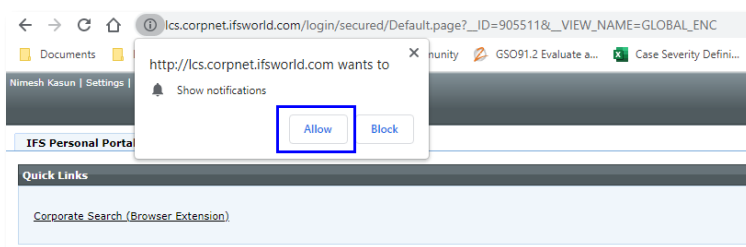
a. **If** the site didn't ask for permissions, you might check and allow notifications manually using the below URI via the browser.

chrome://settings/content/siteDetails?site=http%3A%2F%2Flcs.corpnet.ifsworld.com

edge://settings/content/siteDetails?site=http%3A%2F%2Flcs.corpnet.ifsworld.com
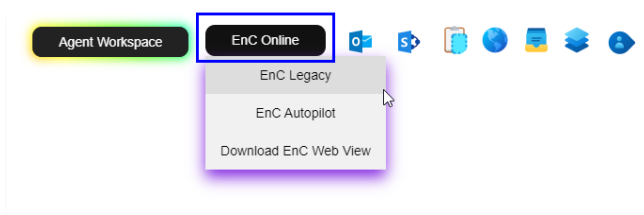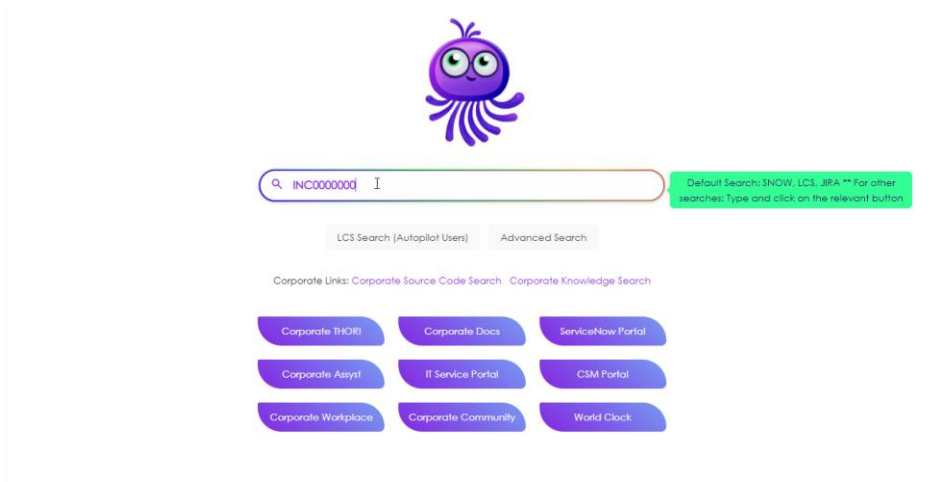

Access EnC Web Portal

Recommending to access EnC web via Corporate Search new tab.

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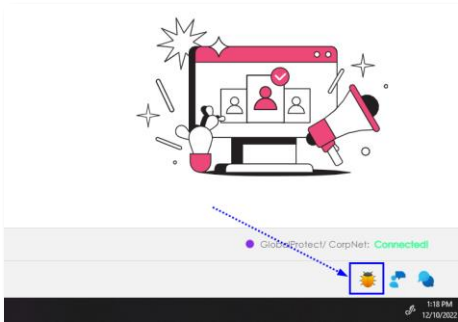
Use Corporate Searching

- Type/paste the required SNOW case/incident, LCS Case ID, JIRA ID → press Enter
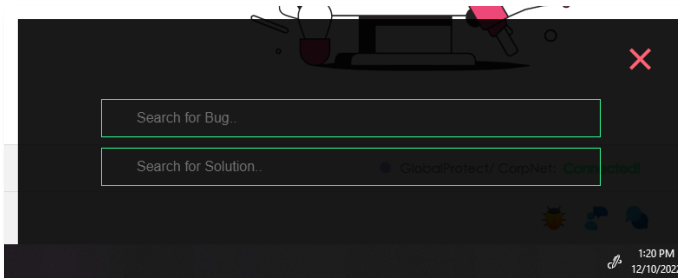
- For Autopilot users (Only for LCS search) → Type/paste the LCS Case ID and click on 'LCS Search (Autopilot Users)' button

Search for Bug/ Solution

I)   Click the Bug icon in bottom-left corner

II)   Type/paste the Bug ID or the Solution ID in the relevant input field → press Enter

Limitation: Autopilot users will have to replace the URL with *http://support.ifsworld.com/**