Railway Reservation System

Problem Statement

Design and implement a system that enables passengers to book train tickets online. The system should allow users to search for trains, view seat availability, select their preferred seats, and make payments online. The system should also manage train schedules and update seat availability in real-time. The system should be user-friendly and secure, with appropriate measures in place to prevent unauthorized access and data breaches.

<u>Software Requirement Specification(SRS)</u>

1. Introduction

The Railway Reservation System is a software application designed to facilitate the booking and management of train tickets. The system will provide a user-friendly interface for passengers to search for trains, book tickets, and cancel or modify bookings. The system will also enable railway authorities to manage train schedules, track ticket sales, and generate reports. The primary goal of the system is to enhance the efficiency of train ticket booking and management processes and improve the user experience.

2. General Description

The Railway Reservation System will be an online platform that allows passengers to book train tickets from anywhere and at any time. The system will have a centralized database that stores information about trains, stations, routes, fares, and schedules. The system will be accessible to users with varying levels of technical proficiency and will provide real-time access to data.

3. Functional Requirements

The Railway Reservation System will have the following functional requirements:

- Passenger registration and login
- Train search and availability
- Ticket booking and payment

- Ticket cancellation and modification
- Train schedule management
- Ticket sales tracking
- Reporting and analytics

4. Interface Requirements

The Railway Reservation System will have a user-friendly interface that is easy to navigate and use. The system will support multiple languages and will be accessible on desktop and mobile devices. The system will also be integrated with payment gateways for secure transactions.

5. Performance Requirements

The Railway Reservation System will be designed to handle a large number of concurrent users and high traffic. The system will have a fast response time, and data retrieval and storage will be optimized for performance. The system will also have backup and restore capabilities to ensure data availability in case of system failure or data loss.

6. Design Constraints

The Railway Reservation System will be developed using modern programming languages and frameworks. The system will be designed to be scalable, secure, and easy to maintain. The system will also comply with data privacy regulations and security standards.

7. Non-Functional Attributes

The Railway Reservation System will have the following non-functional attributes:

- Security: The system will use secure protocols to protect user data and transactions.
- Accessibility: The system will be accessible to users with disabilities and will comply with accessibility standards.
- Reliability: The system will be designed to minimize downtime and ensure high availability.
- Usability: The system will have a user-friendly interface that is easy to use and navigate.
- Performance: The system will have fast response times, optimized data retrieval and storage, and will be able to handle a high volume of users.

8. Preliminary Schedule and Budget

The development of the Railway Reservation System will be carried out in several stages, with each stage having its specific budget and timeline. The total budget and timeline will depend on the complexity and scope of the project. The preliminary schedule and budget will be determined during the initial planning phase.