Sharon Harris

Cyber Security Analyst (GRC), Salesforce Administrator

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Dedicated and accomplished Salesforce professional with a proven track record as both a Salesforce Administrator and Consultant. Adept at configuring and customizing the Salesforce platform to meet unique business needs, I bring extensive experience in optimizing processes, driving system improvements, and ensuring seamless user experiences. As a skilled consultant, I specialize in translating business requirements into effective Salesforce solutions, leveraging a comprehensive technical skill set to deliver impactful results. Committed to continuous learning and staying ahead of Salesforce innovations, I am poised to contribute expertise in enhancing Salesforce functionalities and driving business success.

Skills

Technical Skills: Salesforce Configuration|Process Automation|Security and Access Management|Data Management|Reporting & Dashboards|Collaboration & Communication|Integration| |Governance|Requirements Analysis|App|Data Migration & Integration|

Tools & Skills: SQL|Python| Report Writing| Excel|HTML|CSS|Java|Statistics|GRC|German|French|Hebrew|Yiddish|Arabic|Chinese x2|Russian|Project Management|

Projects & Experience

Capstone Deloitte: https://tinyurl.com/3h3uxe4a

- Gave presentation of Project: Applying QA to Seal the Deal with CPQ in New York
- Created original subject
- Installed & Configure: FossaPup, Ubuntu, Redhat

Projects on Trailhead: https://www.salesforce.com/trailblazer/sharonharris

- Planned, Installed, and Troubleshoot networks, Configured administration and security templates
- Threat and Vulnerability Management, Cyber Incident Response, Security Architecture and Tool Sets
- Installed & Configured: Cisco Packet Tracer, OPNsense, VMware

Apprentice Experience: https://www.salesforce.com/trailblazer/sharonharris

- QΑ
- ВА
- CPQ
- Platform App Builder
- Developer I

Salesforce Clicked: https://playful-moose-g351yn-dev-ed.trailblaze.my.site.com/SharonHarris

- Security Specialist Superbadge
- Real World Skill building-Bus Analytics, Bus Flow Models, Data Loading

Training/Work History

Digital Analyst Apprentice

Deloitte

Dallas, Texas July 2023 - Present

- Quality Assurance Analyst (Remote)
- Complying with company quality assurance standards.

Project Manager (Volunteer) (Telecommute)

- Creating reports and audits to document quality assurance tasks
- Developing and improving testing and development standards

Elected Deputy Director of Events CityWIDE Program

North Texas ISSA Organization

Dallas, Texas

January 2024 - December 2024

- Ensures successful event coordination by providing leadership. Mentorship, inspiration, and direction for the event services teams.
- Supervises and monitors event planning workflow. Member of the Board and attend Executive meetings as required

Certified Admin Salesforce

Deloitte/OneTen

Dallas, Texas January 2023-May 2023

Maintaining and setting up Salesforce user accounts, managing and customizing Salesforce objects, fields, and page layouts, and performing data validation and integrity testing.

- Installing and configuring Salesforce Connect and Salesforce Appexchange and developing and executing reports using Salesforce Reports and Dashboards.
- https://trailblazer.me/id/sharonharris

Education

Certificate, Cyber Security Analyst (Graduated)

Per Scholas

Dallas, Texas August 18, 2022

- Successful training to prepare and pass the Comptia CySA+ Certification as a Cyber Security Analyst
- Projected time of Completing Self-Paced Comptia CySA+ Cert August 2023

BS, Data Analytics (AI) Purdue University Global

West, Lafayette, Indiana Remote Attending

Statistics, Big Data, Machine Learning, Calculus, Visualization, R, Artificial Intelligence

Science, Currently on the Honor Roll (4.0), Cyber Security Club, Chess Club

Volunteer Mediator of Dallas County Courthouse Won award in 2019 for Volunt Star Trek Volunteer, Life South Blood Centers

Awards/Honors 2019 best Mediator Dallas County Courthouse, Golf Tournaments, , Awards Dinner for longterm Service as a DragonCon Volunteer

Certs CySA+ Linux Packet Tracer Salesforce Clicked Business Analytics Salesforce Assoc & Admin

Social/Organizations Dallas Hacker Association, DEFCON, Dragon Con, ISSA

Hobbies Author, I am also a published author currently writing a play for the City of Dallas, Archery, Chess, Piano, Bongos, Drum Circles, Dancing