

From the pen of the Principal Officer

CompCare Wellness Medical Scheme is one of the oldest and most enduring medical schemes in South Africa. The Scheme was registered in 1978 and has been in existence for more than 30 years. CompCare Wellness has an outstanding track record and currently has around 31 000 beneficiaries on its books.

The Scheme's success over the years is due to the solid benefits it offers and the strong emphasis it has placed on service. We listen to our members in order to give them exactly what they want and believe that our options offer something for everyone.

The name CompCare Wellness Medical Scheme was adopted in January 2008, after a merger between CompCare Medical Scheme, Cimas Wellness Medical Scheme and Lifemed Medical Scheme. Today, the Scheme has an A credit rating from the Global Credit Rating Co. and a 27.4% solvency rate, well above the minimum required by the Council for Medical Schemes. In addition to this, CompCare Wellness has an average principal member age of 38, standing the Scheme in excellent stead going forward.

The Scheme is administered by Universal Healthcare Administrators, previously known as Status Medical Aid Administrators. The management team of Universal Healthcare offers a wealth of experience in medical scheme administration. It consists of Dr Johan Pretorius (CEO), Catharina Sevillano-Barredo (CFO) and Dr Jan van der Merwe (Chairman).

CompCare Wellness offers six options, which are designed to meet any healthcare need. The options include two new generation options, two traditional options, a hospital option and an option linked to a network of healthcare providers.

This booklet aims to provide detailed information on the benefits and contributions of each option, claiming and query resolution processes, and managed care initiatives. It is also designed to be a member guide on registration. Members are encouraged to select the most appropriate option to cater for their family's unique healthcare requirements. Please contact us should you require any further information on our benefits. We wish you a happy and healthy experience with CompCare, your caring medical scheme.

Rod Hollowell