

Contact Details

	CONTACT COMPANY	CONTACT NUMBER	FAX NUMBER	E-MAIL ADDRESS	POSTAL ADDRESS	WEBSITE
Call centre	Universal Healthcare Administrators (Pty) Ltd	011 208 1010/20	011 803 6489 011 807 4496	admin@universal.co.za	Private Bag X49 Rivonia, 2128	www.compcareswellness.co.za
Membership	Universal Healthcare Administrators (Pty) Ltd	011 208 1000	011 803 7847	admin@universal.co.za	Private Bag X49 Rivonia, 2128	www.compcareswellness.co.za
Contributions	Universal Healthcare Administrators (Pty) Ltd	011 208 1000	011 803 6495	admin@universal.co.za	Private Bag X49 Rivonia, 2128	www.compcareswellness.co.za
Hospital pre-authorization and general queries	Universal Care (Pty) Ltd	General enquiries 011 208 1100 Preauthorisation 0860 111 090	086 295 7355	General enquiries admin@universal.co.za Preauthorisation preauthorization@universal.co.za	PO Box 1411 Rivonia 2128	www.universal.co.za
Disease Management	Universal Care (Pty) Ltd	011 208 1100 0860 111 900	086 295 7305	diseasemanagement@universal.co.za	PO Box 1411 Rivonia 2128	www.universal.co.za
Maternity Management	Universal Care (Pty) Ltd	011 208 1100 0860 111 090	086 295 7355	admin@universal.co.za	PO Box 1411 Rivonia 2128	www.universal.co.za
HIV / AIDS Management	Universal Care (Pty) Ltd	011 208 1100 0860 111 900	086 295 7305	admin@universal.co.za	PO Box 1411 Rivonia 2128	www.universal.co.za
Trauma Expense Recovery (MVA)	Universal Care (Pty) Ltd	011 208 1100	086 295 7354 or 086 295 7353	admin@universal.co.za	PO Box 1411 Rivonia 2128	www.universal.co.za
Universal Lifestyle	Universal Lifestyle	086 155 LIVE (5483)	086 504 1545	lifestyle@universal.co.za	PO Box 1411 Rivonia 2128	www.lifestyle360.co.za
Chronic Medication pre-authorization and queries	Mediscor	Chroniline 0860 119 553 Helpdesk 0860 113 238	0866 151 509 012 647 8001	preauth@mediscor.co.za Mediscor@mediscor.co.za	PO Box 8796 Centurion South Africa 0046	www.mediscor.net
Diabetic Management	The Centre for Diabetes and Endocrinology	011 712 6000	086 560 5182		PO Box 2900 Saxonwold 2132	www.cdecentr.co.za
Chronic Medicine Dispensing	Chronic Medicine Dispensary	0860 633 420	011 388 1630	help@chronicmedicine.co.za	Postnet Suite # 128 Private Bag X65 Halfway House 1685	www.chronicmedicine.com