

Lodgify- Improvements/Bug report

Introduction

This document is a software test report of Lodgify. It contains the results of tests, which were executed on the day 13/03/2022 using the Windows OS.

Severity Bugs:

LOW/TRIVIAL

Minimal impact on user experience, doesn't affect functionality, or isn't evident.

Examples:

Imperceptible or hard to spot cosmetic errors;

Misspellings or grammatical errors;

MINOR

Does not have a significant impact on the user experience, but may be irritating, confusing, or cause undesirable behavior. Doesn't prevent the user from using a feature.

Examples:

Visual inconsistencies;

Broken links to external websites;

Error messages displayed alongside success messages;

MAJOR

Significant impact to a feature, although only partial failure may be identified. It has a workaround, but it's not easy and not obvious. Examples:

Broken links to internal pages;

Missing image;

Cannot modify a custom field due to a server error;

Cannot modify a custom field due to wrong form validation;

CRITICAL

Complete failure of a critical business process. It doesn't have a workaround and usually results in data loss.

System Information

OS: Windows


Browser: Chrome Version 95.0.4638.54

BUGs

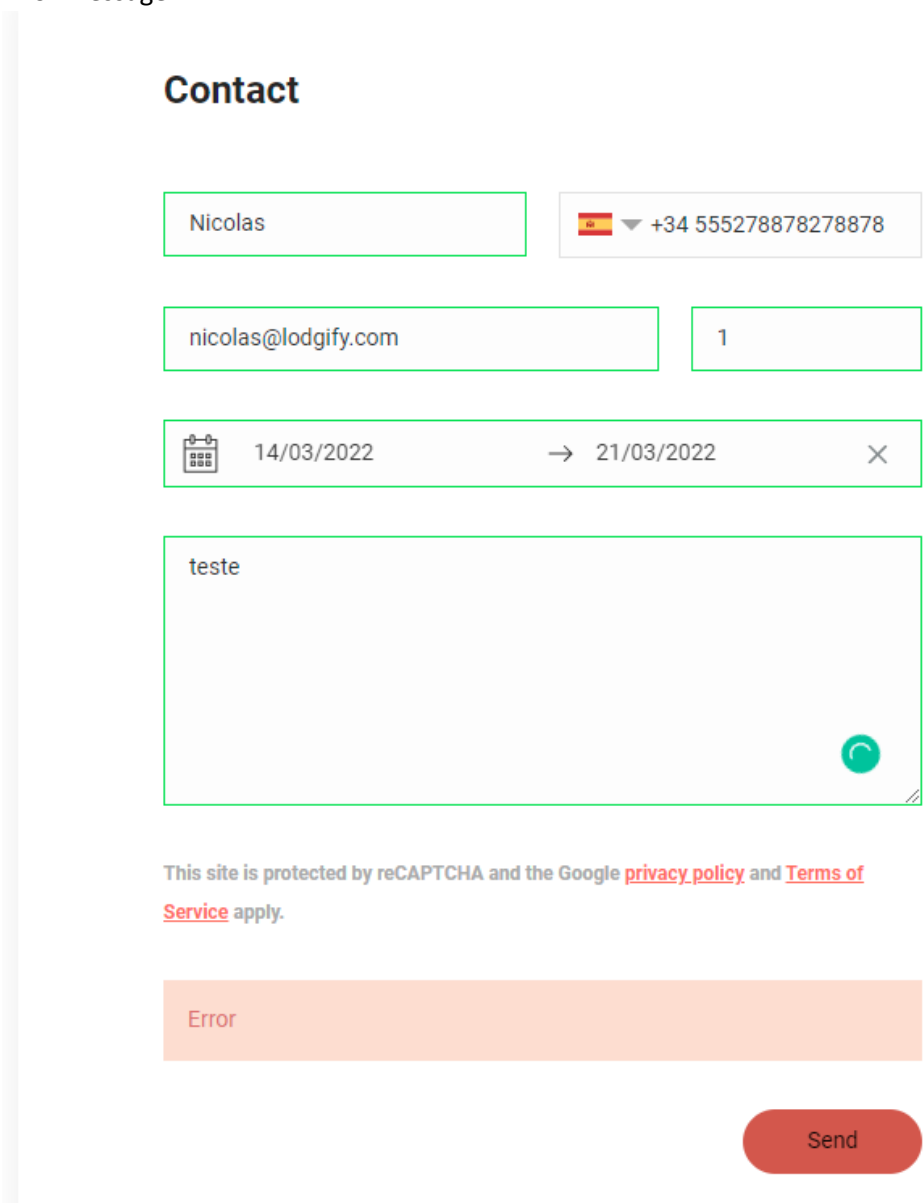
ID BUG	BUG 01
Feature	Pricing
Severity	CRITICAL
BUG	Ultimate USD yearly price is wrong
Preconditions	Be at the page /pricing.html
How to Reproduce	<div>1. Choose rentals 50</div> <div>2. Choose 'Yearly' Plan</div> <div>3. Choose Currency 'USD'</div>
Result obtained	<div><div>Ultimate</div><div>\$741</div><div>\$518</div><div>per month</div><div>Get Started</div></div>
Expected Result	\$ 525

ID BUG	BUG 02
Feature	Pricing
Severity	MAJOR
BUG	The default currency is EUR but the prices appear in USD
Preconditions	Be at the page /pricing.html
How to Reproduce	1. Choose Currency 'EUR'
Result obtained	Still show dollar prices instead of euros Video
Expected Result	<ul style="list-style-type: none"> - Or the default currency in the dropdown should be dollars - Or the prices in the page should be in euros

ID BUG	BUG 03
Feature	Contact
Severity	MAJOR
BUG	Phone number show red but it's not mandatory
Preconditions	Be at the page /contact.html
How to Reproduce	1. Fill name: Nicolas 2. Fill E-mail: nicolas@lodgify.com 3. Fill Comment: Test Message 4. Click Send
Result obtained	Phone appear red but it's not a mandatory field

	<div> <div> <div>Contact</div> <div> <div>Nincolas</div> <div> <div></div> ▼ Phone </div> </div> <div> <div>nicolas@lodgify.com</div> <div>1</div> </div> <div> <div> <div></div> Arrival </div> <div>→</div> <div> Departure </div> </div> <div> <div>Comment Test</div> <div>  </div> </div> <div> This site is protected by reCAPTCHA and the Google privacy policy and Terms of Service apply. </div> </div> </div>
Expected Result	<ul style="list-style-type: none"> - Is missing the Phone the tooltip: Phone is mandatory - Or the field should not be red when I click send

ID BUG	BUG 02
Feature	Contact
Severity	CRITICAL
BUG	When I fill all fields on the contact page and click send it gives me an error message
Preconditions	Be at the page /contact.html
How to Reproduce	<ol style="list-style-type: none"> 1. Fill name: Nicolas 2. Fill E-mail: nicolas@lodgify.com 3. Fill Comment: Test Message

	<p>4. Fill Phone +34555278878278878</p> <p>5. Fill Guest 1</p> <p>6: Fill Arrival date > today</p> <p>7: Fill Departure date > arrival date</p> <p>8. Click Send</p>
Result obtained	<p>Error message</p>  <p>The screenshot shows a contact form titled "Contact". It has several input fields: a name field with "Nicolas", a phone field with a dropdown menu showing a Spanish flag and the number "+34 555278878278878", an email field with "nicolas@lodgify.com", a guest count field with "1", and a date range field with "14/03/2022" to "21/03/2022". There is a large text area with "teste" and a green circular icon. Below the form, there is a red error message box that says "Error". At the bottom right, there is a red "Send" button. The text "This site is protected by reCAPTCHA and the Google privacy policy and Terms of Service apply." is visible above the error message.</p>
Expected Result	<p>- Should be a success message</p>

Evidences:

Name	× Headers	Payload	Preview	Response	Initiator	Timing
<input type="checkbox"/> e6503867-d935-4ccc-b71d-f42bff7a994...		▼ Request Payload	view source			
<input checked="" type="checkbox"/> 317320		▼ {comment: "teste", endDate: "2022-03-21T12:00:00-03:00", startDate: "2022-03-14T12:00:00-03:00",...}				
<input checked="" type="checkbox"/> 317320		comment: "teste"				
		email: "nicolas@lodgify.com"				
		endDate: "2022-03-21T12:00:00-03:00"				
		guests: "2"				
		language: "en"				
		name: "Nicolas"				
		phone: "+34555278878278878"				
		startDate: "2022-03-14T12:00:00-03:00"				
		websiteId: 317320				

Name	× Headers	Preview	Response	Initiator	Timing
<input type="checkbox"/> e6503867-d935-4ccc-b71d-f42bff7a994...		▼ General			
<input checked="" type="checkbox"/> 317320		Request URL: https://websiteserver.lodgifyintegration.com/v2/websites/contact/website/317320			
<input checked="" type="checkbox"/> 317320		Request Method: OPTIONS			
<input type="checkbox"/> e6503867-d935-4ccc-b71d-f42bff7a994...		Status Code: 404			
<input type="checkbox"/> e6503867-d935-4ccc-b71d-f42bff7a994...		Remote Address: [2606:4700:20::681a:4ce]:443			
<input type="checkbox"/> e6503867-d935-4ccc-b71d-f42bff7a994...		Referrer Policy: strict-origin-when-cross-origin			
		▼ Response Headers			
		cf-cache-status: DYNAMIC			
		cf-ray: 6eb79ec3ff063646-FLN			
		content-length: 19			
		content-type: text/plain; charset=utf-8			
		date: Sun, 13 Mar 2022 20:46:38 GMT			
		expect-ct: max-age=604800, report-uri="https://report-uri.cloudflare.com/cdn-cgi/beacon/expect-ct"			
		nel: {"success_fraction":0,"report_to":"cf-nel","max_age":604800}			
		report-to: {"endpoints":[{"url":"https://a.nel.cloudflare.com/report/v3?s=Q8xdoex%2F0%28cZ0brNwfejZh%286XgcL8WwDy8QaTRYk2Nj%28CcaVpk6d%28sUwdybQHr%285vDXeRjfiOzVkpKDKycIETcmjOtsqECdDaxwJiiGmN5IAUoJc3EtrNCg3kQ4G%2FAR21yPnDibTZUjy11ZiPTqRbMPU6g0345sqr4JP1sD"}],"group":"cf-nel","max_age":604800}			
5 requests	0 B transferred	193 kB resou			