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JUNO AWARDS 2024: ACCESSIBILITY REPORT

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A large, abstract graphic on the right side of the slide features several sets of thin, wavy lines in shades of red and purple, creating a sense of motion and depth. A small white circle with a black 'i' is positioned near the top center of this graphic.

PRESENTED TO

CBC Music

PRESENTED BY

Ellie Bernard-Wesson
Nina Tran

16 May 2024



Agenda

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|----------|------------------------------------|----------|-------------------------------|
| 1 | Executive Summary | 5 | Results & Recommended Actions |
| 2 | Background & Evaluation Criteria | 6 | Conclusion |
| 3 | Review Process | 7 | Resources |
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Executive Summary

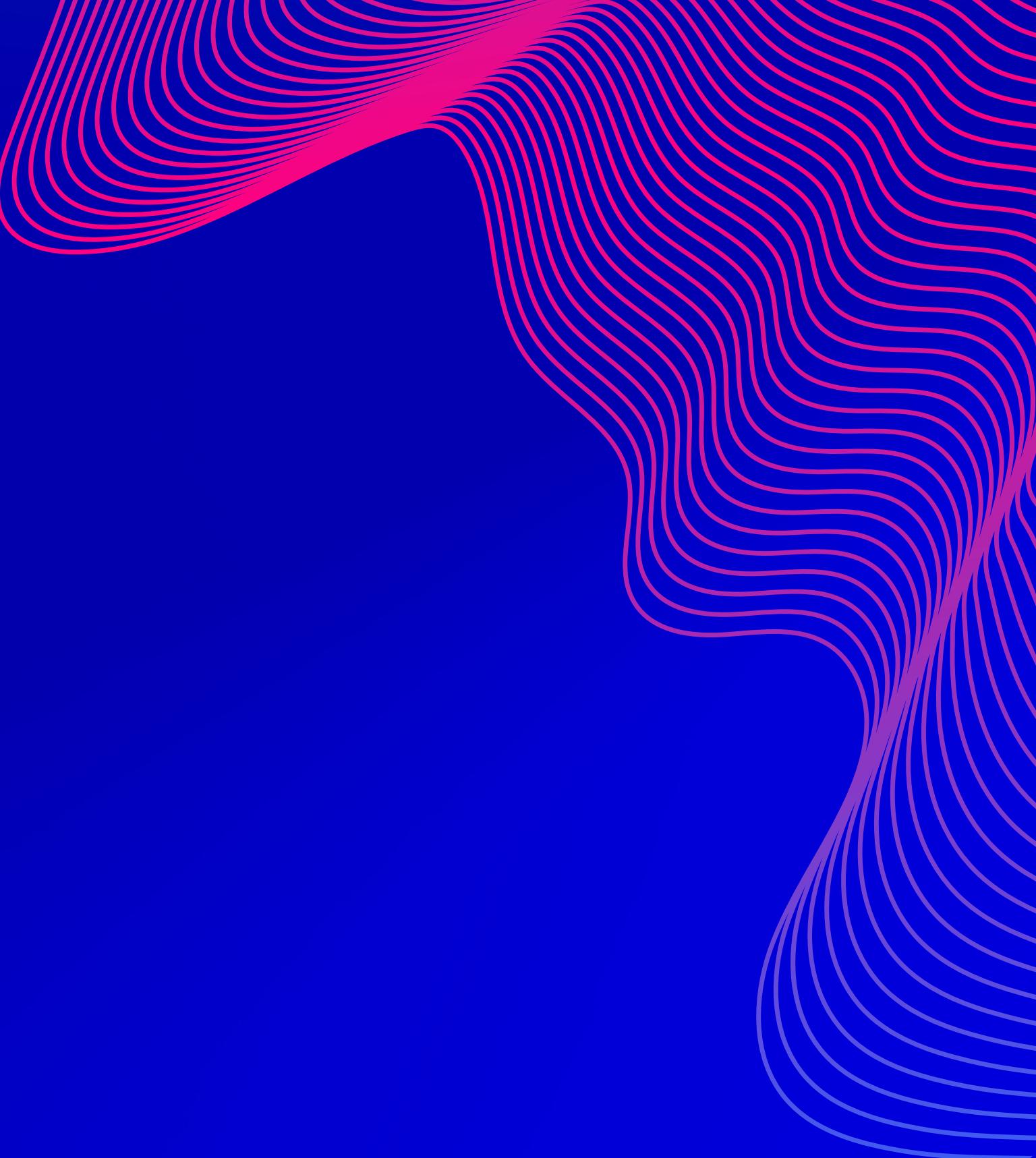
- The Juno Awards event adheres to the AA conformance level as per the evaluation criteria outlined in the Accessible Canada Act, including WCAG 2.1 and EN 301 549.



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BACKGROUND & EVALUATION CRITERIA

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Accessible Canada Act

- A federal law that was enacted on July 11, 2019.
- The goal is to make Canada **barrier-free** by 2040.

Barrier means...

Anything, whether physical, technological, attitudinal, informational, or resulting from policies or practices, that hinders the full and equal participation of persons with disabilities or functional limitations in society.



Evaluation Criteria

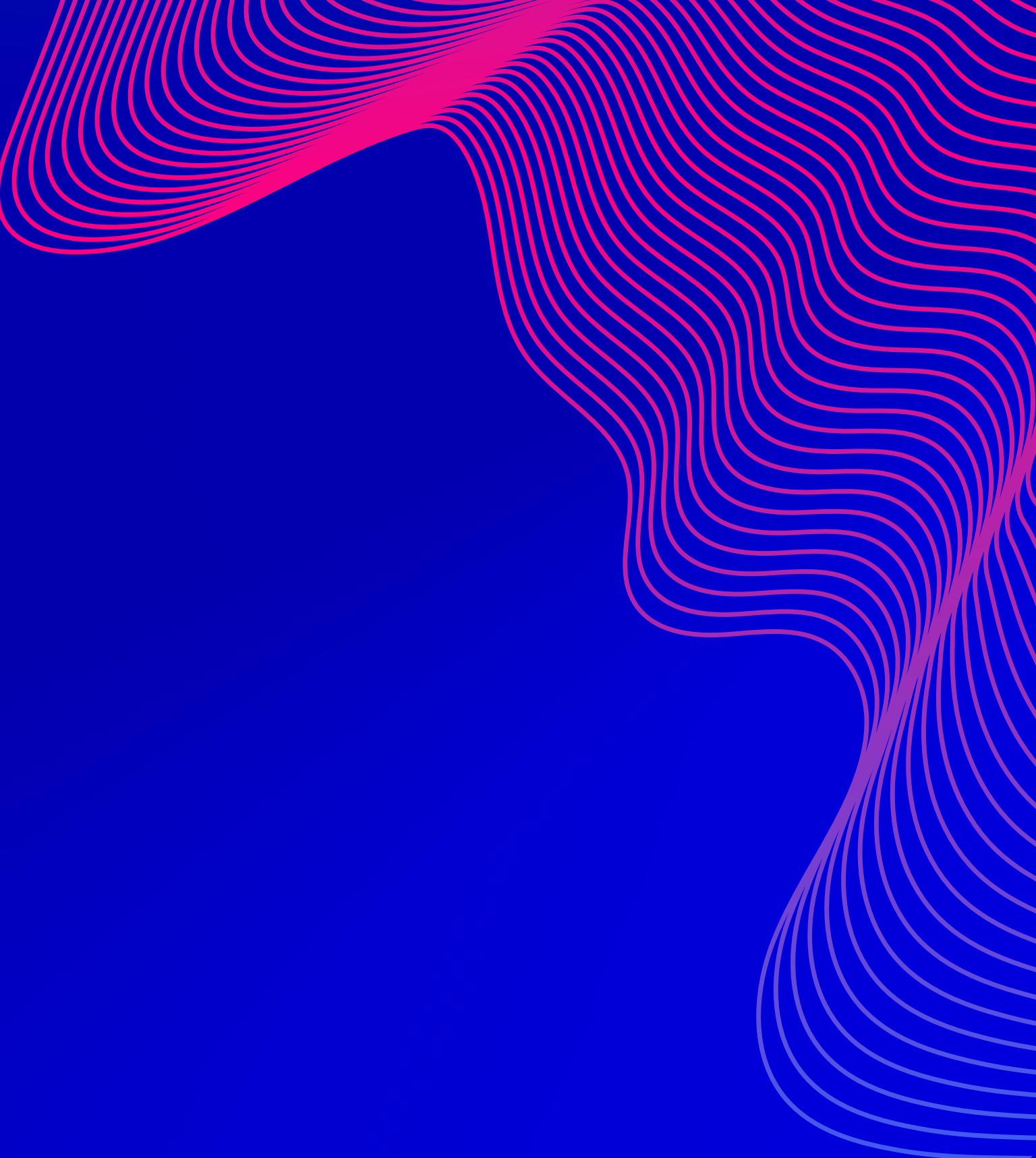
- The most recent versions of accessibility standards used to evaluate the accessibility of information and communication technology (ICT) products and services:
 - Web Content Accessibility Guidelines (WCAG) 2.1
 - European standard of Accessibility requirements (EN 301 549)
- The minimum standard required to accommodate persons with disabilities is **AA** conformance.



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REVIEW PROCESS

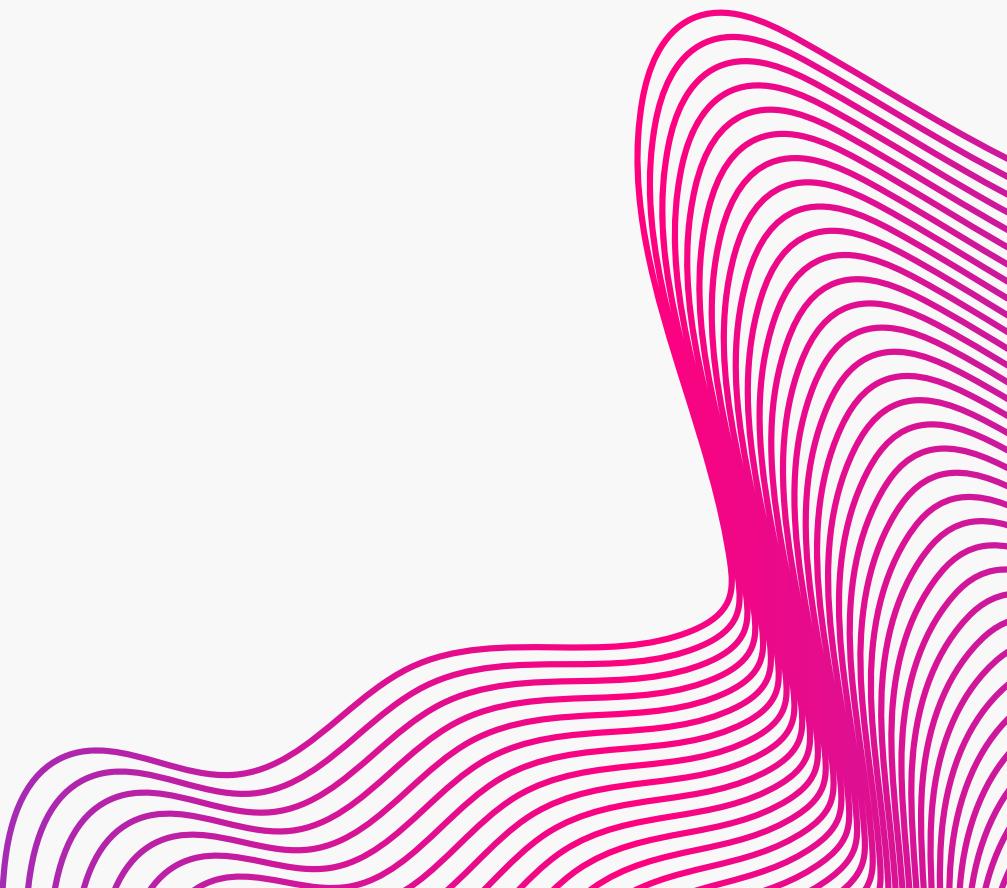
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What is P.O.U.R.?

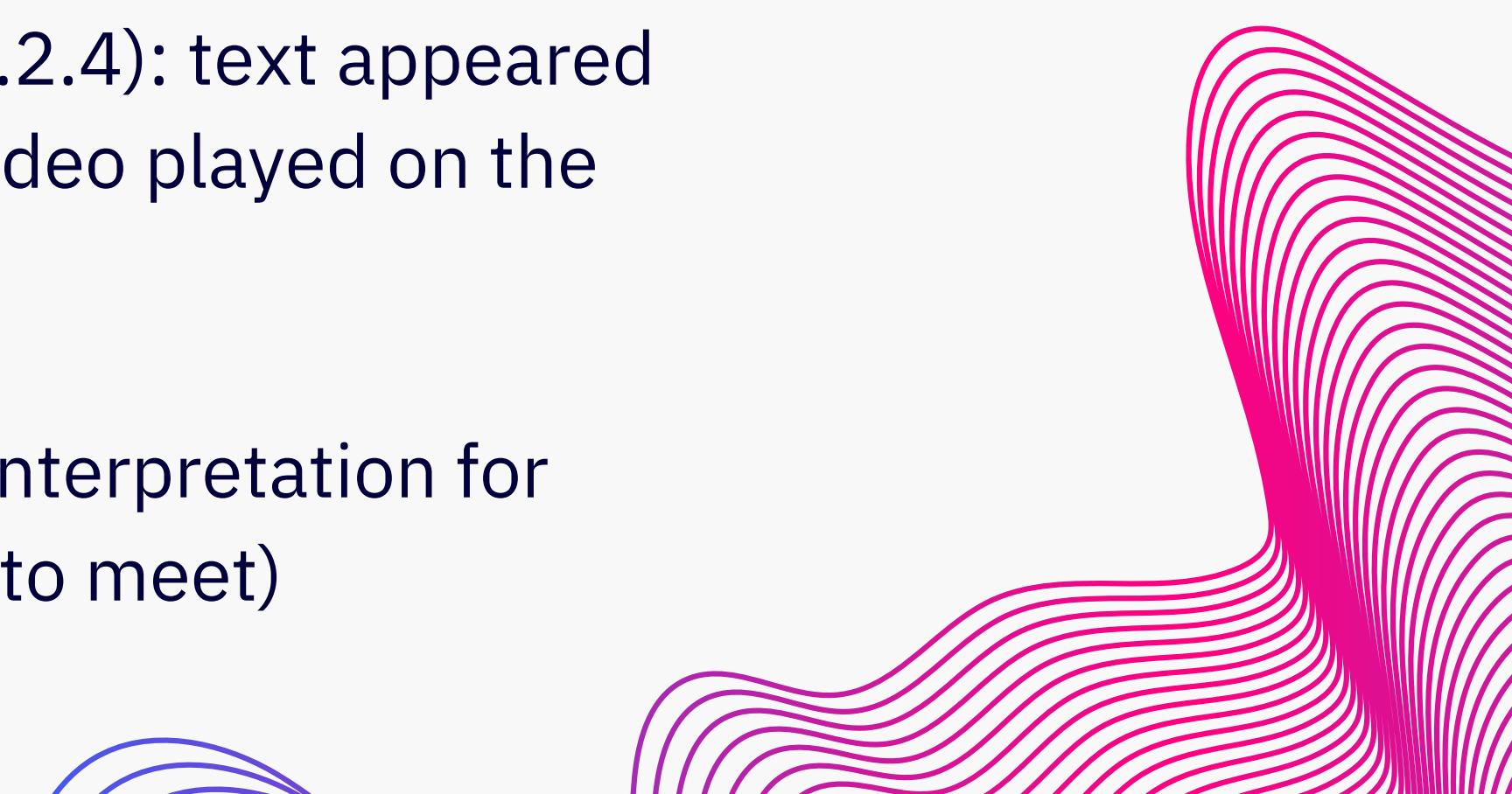
- **Perceivable:** Information and user interface (UI) components that are presentable to all users.
- **Operable:** All content should be readily operable through a keyboard, a mouse, and other assistive technological tools.
- **Understandable:** Ensure that all content and controls are easy, readable, and predictable for users who try to understand them.
- **Robust:** Any products and services must be robust enough to support compatibility with current and future user agents.





Applicable Success Criterion

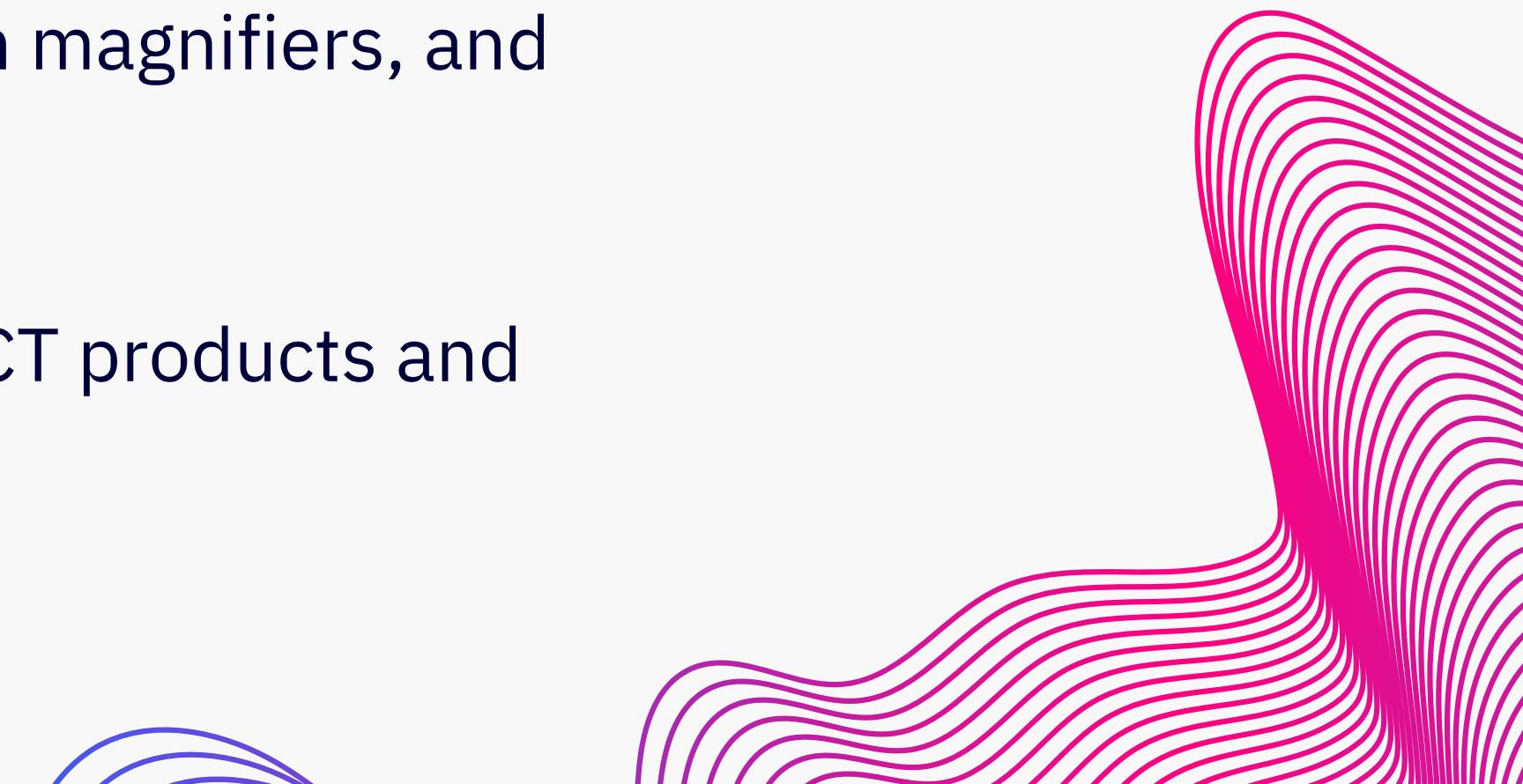
- Some of the prerecorded videos showed captions, but compliance with captioning standards (1.2.3) is required for all of them (**Level AA - FAIL**)
- Synchronized captions (live) were provided (1.2.4): text appeared on the smartphone while the corresponding video played on the iPad tablet (**Level AA - PASS**)
- Success Criterion 1.2.6 covers sign language interpretation for prerecorded events (Level AAA - not required to meet)





Not Applicable Success Criterion

- We do not use or rely on assistive technologies, but it is important to consider the needs of deaf-blind and sighted users.
- Always test and make sure that your ICT products and services are compatible with all screen readers, screen magnifiers, and refreshable braille displays.
- Provide accessible alternatives in case your ICT products and services lack compatibility.

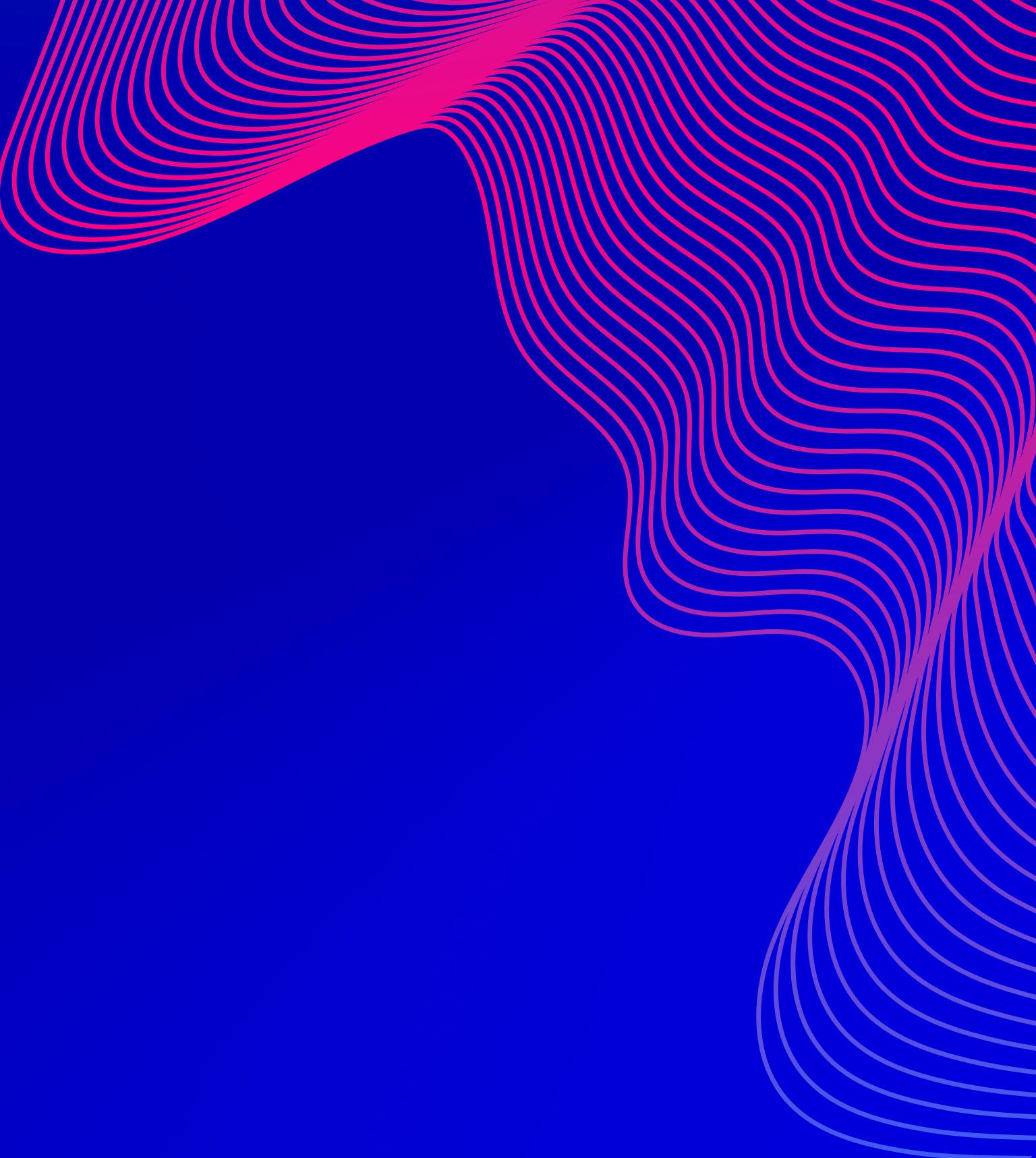




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Recording of Evaluation Specifics

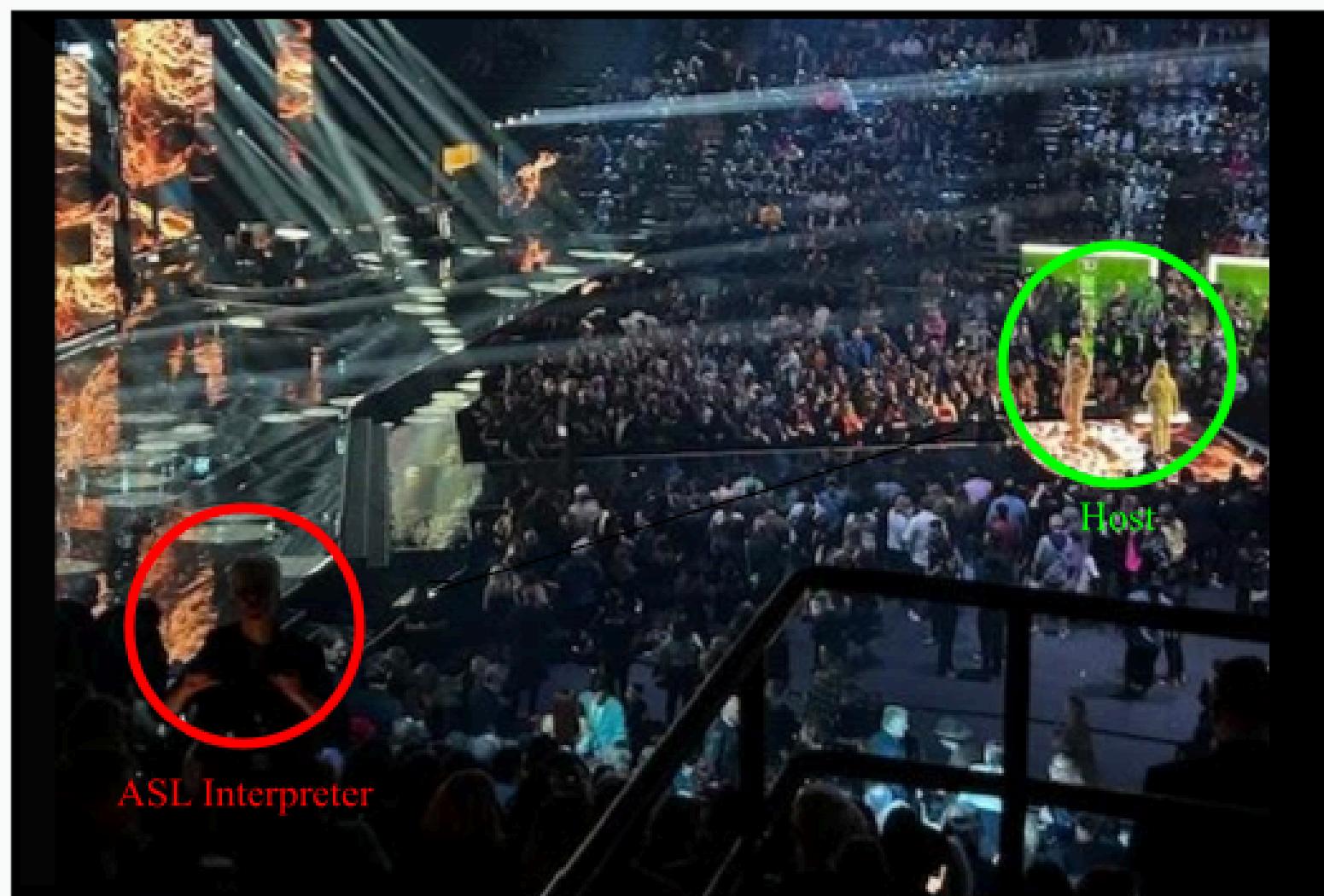
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Seating Arrangement

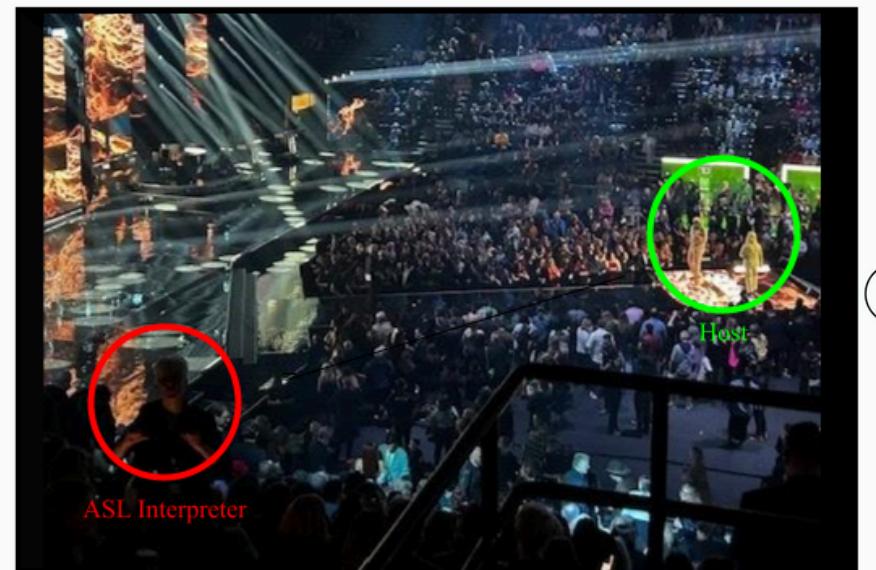
- Difficulty of seeing their signs
- Exacerbated by dim lighting
- Heavy foot traffic between the on-site interpreter and the stairs
- Seating is less than ideal





Multiple Devices

- Considerable eye fatigue induced by the need to shift their gaze
- Significant delays ranging from 30 seconds to 4 minutes among multiple devices
- Most deaf individuals typically have access to only one device

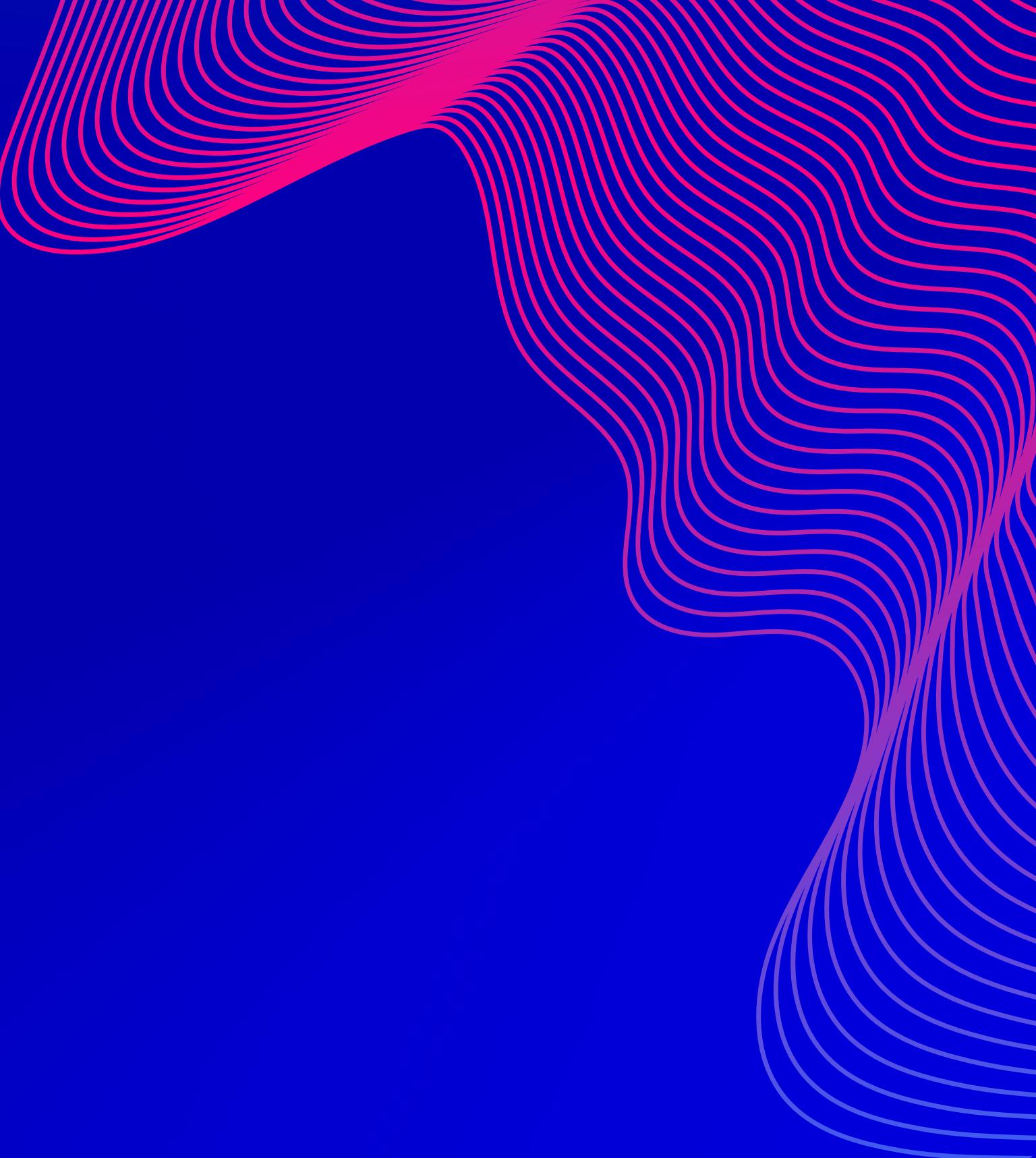




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Results & Recommended Actions

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Key Accessibility Features

The Juno Awards 2024 event included the presence of:

- Deaf interpreters
 - local and indigenous deaf interpreter
- ASL interpreters
 - BIPOC and Local
- Live captioning
 - customizable live captioning



Recommended Actions

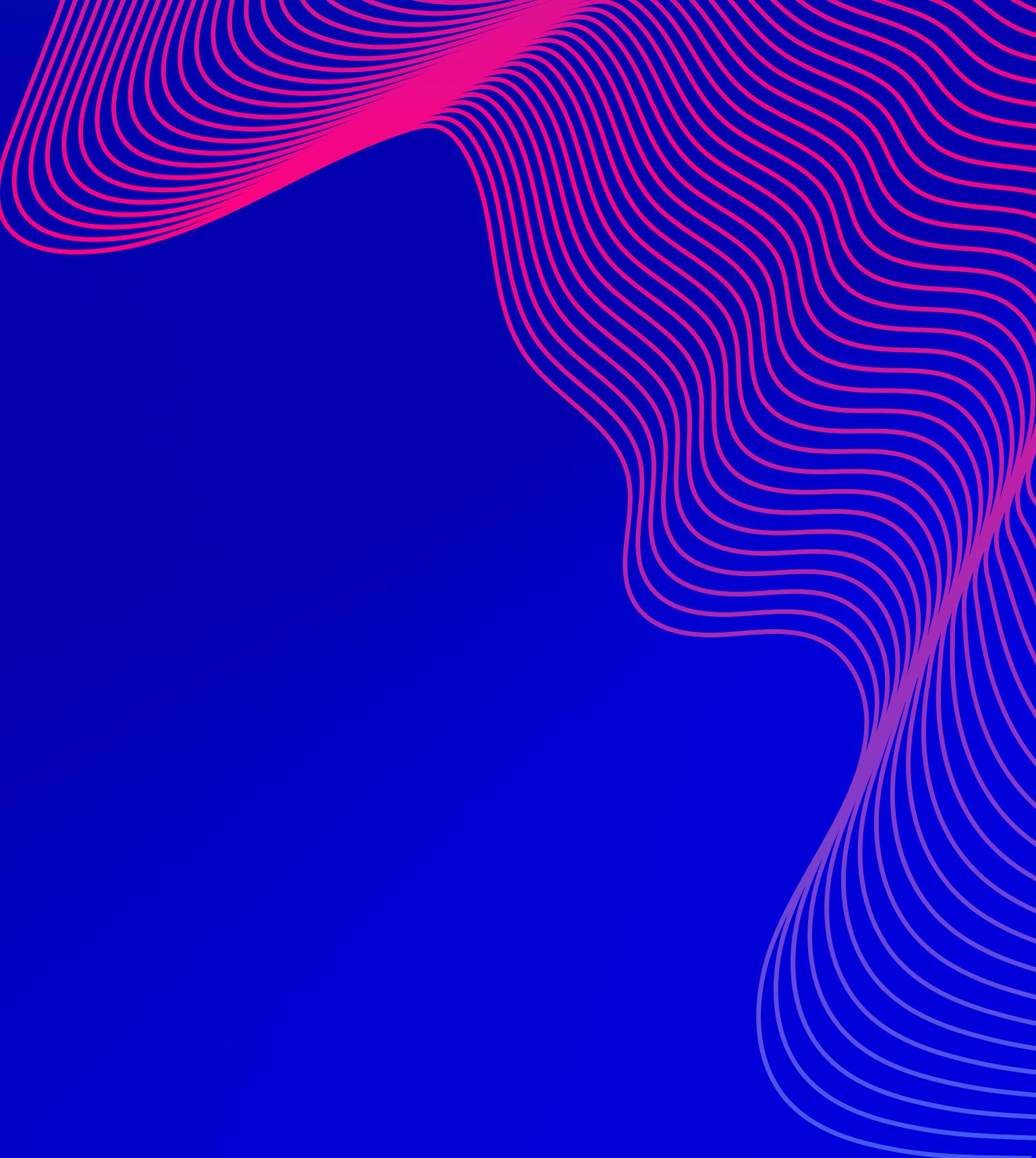
- Arrange a seating area for accessibility (e.g., move closer to the presenter)
- Provide well-lit space for on-site ASL interpreters
- Have a TV monitor connected via a wired connection displaying the ASL live interpreters on the screen
- Develop a checklist for organizing an accessible event and collaborate with a diverse group of disabled users



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Conclusion

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Overall Experience

- The Juno Awards 2024 event maintained the AA conformance standards. We enjoyed some certain aspects of the event.
- We recognize the considerable effort invested in ensuring the accessibility of the event.
- For future events, it is important to collaborate with other disabled users who rely on assistive technologies to ensure they can fully enjoy the event.



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**For future work
opportunities,
contact us.**

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