

Tory DeMaio

Full-Stack Web and Mobile Developer

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<https://github.com/ninetailedcoder>

EXPERIENCE

NTT Data, Saint Paul- Sr HelpDesk Associate

Aug 2020 - PRESENT

- Streamlined customer support processes by developing and implementing a collection of 50+ PowerShell script tools
- Strengthened ticket resolution by 2% in 2 years
- Documented 200+ incidents and resolutions in a timely and thorough manner.

U.S. Bank, Saint Paul- Service Desk Level 1

Jan 2020 - Aug 2020

- Collaborated with 1000+ team members to ensure all issues were addressed promptly and accurately
- Maintained accurate technical documentation of 2000+ incidents and resolutions.

EDUCATION

Nucamp Coding Bootcamp | Saint Paul, MN

Full Stack Web and Mobile Development Certificate

- Intensive coding boot camp providing comprehensive training in front-end and back-end development, with a focus on building web and mobile applications.
- Courses cover a range of essential technologies and frameworks, including Bootstrap, React, React Native, Node.js, and MongoDB.
- In addition to coding skills, the boot camp emphasizes industry best practices, project management, and collaboration.
- Extensive hands-on experience in developing and deploying applications, including deployment using the Google Cloud Platform.
- Completed a rigorous curriculum that equips graduates with the skills needed to excel as full-stack developers in the industry.

PROJECTS

Twin Cities Relief Initiative | Developer

GitHub link: [ninetailedcoder/React--Portfolio-Project \(github.com\)](https://github.com/ninetailedcoder/React--Portfolio-Project)

Live Demo: <https://twincitiesrelief-react-version.web.app/>

- Technologies used: JavaScript, HTML5, CSS, Bootstrap, React, Google Cloud Platform
- Developed, Designed, and implemented a React web application for a local non-profit over 5 weeks
- collaborated with the organization CEO on UX/UI design and feature implementation, which created an organized online presence for the organization

Nucamp: A better way to camp (React-Native) | Developer

GitHub link: [ninetailedcoder/nucampsite-App-React-Native \(github.com\)](https://github.com/ninetailedcoder/nucampsite-App-React-Native)

- Technologies: JavaScript, React-Native, Google Cloud Platform
- Developed, and implemented features for a campsite reservation app that allowed for viewing, favoriting, reserving and rating a campsite over 4 weeks

SKILLS

Python, HTML, CSS, JavaScript, Bootstrap, React, React-Native, Redux, Node.js, MySQL, MongoDB, Git, GitHub, Google Cloud, Web Development, Front-End Development, Back-End Development, Full Stack Development

Certifications

Full Stack Web and Mobile Development Certification:
Nucamp Coding Bootcamp

Front End Web and Mobile Development Certification:
Nucamp Coding Bootcamp

Google IT Support

Professional Certificate, a

5-course specialization by
Google on Coursera.

Specialization Certificate