



# TORY DEMAIO

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## Websites, Portfolios, Profiles

- <https://www.linkedin.com/in/tory-demaio-543997190/>
- <https://github.com/ninetailedcoder>

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## Summary

Passionate and self-taught software developer with 3+ years of extensive problem-solving skills and experience in Helpdesk support. Proficient in Python, HTML5, CSS, JavaScript, React, Node.js, Flask, and Django, with experience in Bootstrap, Redux, React-native, MySQL, and MongoDB. Excels at building responsive and dynamic web experiences, and is eager to contribute technical knowledge and skills to companies that create innovative solutions.

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## Education and Training

### Full Stack Web And Mobile Development

Nucamp Coding Bootcamp | Saint Paul, MN

Expected in 05/2023

### Some College (No Degree): Computer Science And Programming

Saint Paul College - A Community And Technical College | Saint Paul, MN

### Some College (No Degree): Computer Engineering Technology

Concordia University, St. Paul | Saint Paul, MN

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## Skills

- Python
- HTML5
- CSS
- JavaScript
- TypeScript
- Bootstrap
- React
- React-native
- Redux
- Node.js
- Flask
- Django
- MySQL
- MongoDB
- Git
- GitHub
- Google Cloud

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## Projects

### Twin Cities Relief Initiative

A mock site that I created for a local nonprofit. The site was created based on their style as well as some feedback from the nonprofit founder. This responsive web app was created with the following tech stack HTML5, CSS, Javascript, Bootstrap, React, and deployed using the Google Cloud Platform.

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## Experience

### **Sr HelpDesk Associate**

08/2020 - Current

Saint Paul

- Excelled at supporting customers using a collection of 50+ PowerShell script tools
- Strengthened ticket resolution by 2% in 2 years
- Documented 200+ incidents and resolutions in a timely and thorough manner.

### **Desk level**

01/2020 - 08/2020

U.S. Bank

- Briefed with 1000+ team members to ensure all issues were addressed promptly and accurately
- Maintained accurate documentation of 2000+ incidents and resolutions.