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resume | cv

updated: 09 Jan 2019

# ### Will Worland | Mobility Solutions Consultant | EMM Platform Engineer

contact me{: .btn .fs-5 }

### **Personal summary**

Mobility Solutions Consutant with 20 years experience in the Mobility Space. I architect, engineer, configure and manage mobility endpoint security systems.

#### **Education**

• Continuing Ed. Wireless Telecommunications (PASS), Collin County Community College

#### **Technical**

- VMWare AirWatch Enterprise Mobility Professional
- MobileIron Certified Administrator (100)
- MobileIron Certified Sentry & Security Specialist (100)
- CodeAcadamy Python, Ruby, Git, Shell
- Apple Certified Trainer (iOS, MacOS, T1 & T2)
- EMM Platforms AirWatch, MobileIron, Soti, MaaS360, InTune, BES, Good, Citrix
- Operating Systems Windows, MacOS, Ubuntu, iOS, Android, Windows Mobile, WinMo Legacy
- Messaging Exchange, O365, GSuite, Lotus Notes/Domino/Traveler, IMAP, POP
- Server Technology Windows Server 2008+, IIS7+ CentOS, Apache, AWS, vMWare vCenter/vSphere, Oracle VirtualBox
- Productivity Platforms Atlassian Suite (Jira, Confluence, Stash/Bitbucket), GSuite, Lotus Domino/Notes, Phabricator, MS Office

## **Employment**

• 2017-2019: Systems Engineer II, Uber Technologies Inc.

- Mobility Thought Leader for Client Platform Engineering Team.
- Mobile Platform & Device Security Engineering
- AirWatch Architecture & Engineering
- Samsung KME Administrator
- Apple DEP Administrator
- EMM Analytics, Insights, Intelligence, & Reporting
- EMM Automation & Python API Development
- Documentation SME
- 2016-2017: Consulting Engineer, Southwest Airlines / Genesis10
  - Consulting Engineer deployed to Southwest Airlines Enterprise Mobility
    Foundation Team
  - Consulting on all EMFT Projects
  - Architect & deliver EMM solutions to solve various business needs
  - Android / Android for Work / G Suite SME
  - Consult on hardware solutions
  - Consult on software / application solutions
  - Enterprise Application Signing
  - Troubleshooting high severity (T4) EMM problem reports
- 2016-2017: Mobility Apps Support Engineer, Liquid Environmental Solutions

Liquid Enviro is the first customer to Integrate PeopleNet & SOTI MobiControl - Brought on board to oversee integration and prepare Soti MobiControl Platform for management of  $\sim\!300$  Fleet Service Vehicles Nationwide. - Full Implementation and Run Book documentation - Coordinates with service network for PeopleNet systems install and repairs

- 2014-2015: Mobility Solutions Engineer, Copart, Inc.
  - Global Mobility Initiative
    - $\circ$  Research and recommend standard device platform and selections & MDM platform
  - Campus WLAN Upgrade
    - Review existing WiFi Infrastructure
    - Perform site audit and submit to vendor for heat mapping
    - Research and recommend standard AP & controller deployment
  - Vendor Management
    - Work daily with Wireless Service Providers, & vendors to ensure company has best matched hardware

- 2010-2014: Mobility Solutions Engineer, Enterprise Mobile/Honeywell
  - On-site MobileIron Administrator and Solutions Engineer with major retail customer.
  - Manage and maintain 10k licensed on premise MobileIron implementation with Lotus Traveler, Sentry, Atlas, & Assemble.
  - Manage and maintain 6k Wavelink Avalanche implementation of ruggedized Honeywell & Motorola/Symbol RF Scanners.
  - SCEP Certificate creation and management
  - Configuration scope, design & deployment
  - Develop and document configurations on a range of iOS and Windows Mobile device platforms.
  - Innovation research & deployment
  - Remote Admin for over ~100 Clients with various EMM Platforms & Configurations
    - o AirWatch, MobileIron, BES, MaaS360, Citrix, Good, etc.
- 2009-2010: Lead Trainer/Apple Care, Apple, Inc. / Volt Information Sciences
- 1999-2007: Contact Center Operations Manager, Samsung Mobile.

## **Projects**

 <u>createDEVspace</u> > - Jekyll Site based on the Hydra CMS Theme from <u>CloudCannon</u> > createDEVspace serves as a location for various creative outlets

#### References

Available on request.