Will Worland
Mobility Solutions Engineer

San Francisco | Bay Area

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Summary

Mobility Solutions Consultant with 20 years of experience in the Mobility Space. I architect, engineer, configure and manage mobility endpoint security systems.

Education

Collin County Community College, Frisco, TX
- Continuing Ed. Wireless Telecommunications

Technical

- Certified **VMWare AirWatch** Enterprise Mobility Professional
- **MobileIron** Certified Administrator (100)
- **MobileIron** Certified Sentry & Security Specialist (100)
- CodeAcadamy - **Python**, Ruby, Git, Shell
- **Apple** Certified Trainer (**iOS, MacOS**, T1 & T2)
- EMM Platforms - **AirWatch, MobileIron, Soti, MaaS360, InTune, BES, Good, Citrix**
- Operating Systems - Windows, MacOS, Ubuntu, **iOS**, **Android**, Windows Mobile, WinMo Legacy
- Messaging - Exchange, **O365**, **GSuite**, Lotus Notes / Domino / Traveler, IMAP, POP
- Server Technology - Windows Server 2008+, IIS7+ CentOS, Apache, AWS, vMWare vCenter/vSphere, Oracle VirtualBox
- Productivity Platforms - Atlassian Suite (Jira, Confluence, Stash/Bitbucket), GSuite, Lotus Domino/Notes, Phabricator, MS Office

Employment

2019-Current: Mobility Consultant – Albertsons / Safeway via ASG – Livermore, CA

- Architect and engineer a Rugged Android POS Solution using Zebra Android 7(N) Devices, Wavelink Avalanche and Custom App deployment for ~2400 stores.
    - **Ivanti (Wavelink) Avalanche** SME
    - **Zebra StageNow** SME

2017-2019: Systems Engineer II - Uber Technologies Inc. – San Francisco, CA

- Mobility Thought Leader for Client Platform Engineering Team.
- Mobile Platform & Device Security Engineering
- **AirWatch** Architecture & Engineering
- **Samsung KME** & **Apple DEP** Administrator
- EMM **Analytics**, Insights, Intelligence, & **Reporting**
- EMM **Automation** & Python **API** Development
- **Documentation** SME

2016-2017: Consulting Engineer - Southwest Airlines via Genesis10 – Dallas, TX

- Consulting on all EMFT Projects
- Architect & deliver EMM solutions to solve various business needs
- Android / **Android for Work** / G Suite - SME
- Consult on hardware solutions
- Consult on software / application solutions
- Enterprise Application Signing
- Troubleshooting high severity (T4) EMM problem reports

2016-2017: Mobility Apps Support Engineer - Liquid Environmental Solutions – Dallas, TX

- Liquid Enviro was the first customer to Integrate **PeopleNet** & **SOTI MobiControl**
- Architect and engineer a solution to integrate Soti MobiControl Platform with PeopleNet fleet management integrated Android Tablet for ~300 Fleet Vehicles.

- Full Implementation and Run Book documentation
- Coordinates with service network for PeopleNet systems install and repairs

2014-2015: Mobility Solutions Engineer
- Copart, Inc. – Dallas, TX

- **Global Mobility Initiative**
- Research and recommend standard device platform and selections & MDM platform
- **Campus WLAN Upgrade**
- Review existing WiFi Infrastructure
- Perform site audit and submit to vendor for heat mapping
- Research and recommend standard AP & controller deployment
- **Vendor Management**
- Work daily with Wireless Service Providers, & vendors to ensure company has best matched hardware

2010-2014: Mobility Solutions Engineer
- Enterprise Mobile/Honeywell – Plano, TX

On-site Mobility Solutions Engineer @ Neiman Marcus.

- Manage and maintain 10k licensed on premise **MobileIron** implementation with Lotus Traveler, **Sentry**, **Atlas**, & **Assemble**.
- Manage and maintain 6k **Wavelink Avalanche** implementation of ruggedized Honeywell & **Motorola/Symbol RF Scanners**.
- **SCEP** Certificate creation and management
- Configuration scope, design & deployment
- Develop and document configurations on a range of iOS and
- **Windows Mobile** device platforms.
- Innovation research & deployment
- Remote Admin for over ~100 Clients with various EMM Platforms & Configurations - AirWatch, MobileIron, BES, MaaS360, Citrix, Good, etc.

2009-2010: Lead Trainer/Apple Care
- Apple, Inc. via Volt Information Sciences – Addison, TX

1998-2007: Contact Center Operations Manager
- Samsung Mobile – Plano, TX

Projects

- willworland.com - My personal website.
- momheadart.com - My wife's website.
- arttechacadamy.org - Our "Un-Schooling" Project.

References

[Available upon request.]