

San Francisco | Bay Area

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Will Worland Mobility Solutions Engineer

Summary

Mobility Solutions Consultant with 20 years of experience in the Mobility Space. I architect, engineer, configure and manage mobility endpoint security systems.

Education

Collin County Community College, Frisco, TX

- Continuing Ed. Wireless Telecommunications

Technical

- Certified VMWare AirWatch Enterprise Mobility Professional
- MobileIron Certified Administrator (100)
- MobileIron Certified Sentry & Security Specialist (100)
- CodeAcadamy Python, Ruby, Git, Shell
- Apple Certified Trainer (iOS, MacOS, T1 & T2)
- EMM Platforms AirWatch, MobileIron, Soti, MaaS360, InTune, BES, Good, Citrix
- Operating Systems Windows, MacOS, Ubuntu, iOS, Android, Windows Mobile, WinMo Legacy
- Messaging Exchange, O365, GSuite, Lotus Notes / Domino / Traveler, IMAP, POP
- Server Technology Windows Server 2008+, IIS7+ CentOS, Apache, AWS, vMWare vCenter/vSphere, Oracle VirtualBox
- Productivity Platforms Atlassian Suite (Jira, Confluence, Stash/Bitbucket), GSuite, Lotus Domino/Notes, Phabricator, MS Office



2019-Current: Mobility Consultant – Albertsons / Safeway via ASG – Livermore, CA

- Architect and engineer a Rugged Android POS Solution using Zebra Android 7(N) Devices, Wavelink Avalanche and Custom App deployment for ~2400 stores.
 - o Ivanti (Wavelink) Avalanche SME
 - Zebra StageNow SME

2017-2019: Systems Engineer II - Uber Technologies Inc. – San Francisco, CA

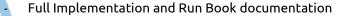
- Mobility Thought Leader for Client Platform Engineering Team.
- Mobile Platform & Device Security Engineering
- AirWatch Architecture & Engineering
- Samsung KME & Apple DEP Administrator
- EMM Analytics, Insights, Intelligence, & Reporting
- EMM Automation & Python API Development
- Documentation SME

2016-2017: Consulting Engineer - Southwest Airlines via Genesis10 – Dallas, TX

- Consulting on all EMFT Projects
- Architect & deliver EMM solutions to solve various business needs
- Android / Android for Work / G Suite SME
- Consult on hardware solutions
- Consult on software / application solutions
- Enterprise Application Signing
- Troubleshooting high severity (T4) EMM problem reports

2016-2017: Mobility Apps Support Engineer - Liquid Environmental Solutions – Dallas, TX

- Liquid Enviro was the first customer to Integrate PeopleNet & SOTI MobiControl
- Architect and engineer a solution to integrate Soti MobiControl Platform with PeopleNet fleet management integrated Android Tablet for ~300 Fleet Vehicles.



Coordinates with service network for PeopleNet systems install and repairs

2014-2015: Mobility Solutions Engineer

- Copart, Inc. Dallas, TX
- Global Mobility Initiative
- Research and recommend standard device platform and selections & MDM platform
- Campus WLAN Upgrade
- Review existing WiFi Infrastructure
- Perform site audit and submit to vendor for heat mapping
- Research and recommend standard AP & controller deployment
- Vendor Management
- Work daily with Wireless Service Providers, & vendors to ensure company has best matched hardware

2010-2014: Mobility Solutions Engineer - Enterprise Mobile/Honeywell – Plano, TX

On-site Mobility Solutions Engineer @ Neiman Marcus.

- Manage and maintain 10k licensed on premise **MobileIron** implementation with Lotus Traveler, **Sentry**, **Atlas**, & **Assemble**.
- Manage and maintain 6k **Wavelink Avalanche** implementation of ruggedized Honeywell & **Motorola/Symbol RF Scanners**.
- **SCEP** Certificate creation and management
- Configuration scope, design & deployment
- Develop and document configurations on a range of iOS and
- Windows Mobile device platforms.
- Innovation research & deployment
- Remote Admin for over ~100 Clients with various EMM Platforms & Configurations - AirWatch, MobileIron, BES, MaaS360, Citrix, Good, etc.

2009-2010: Lead Trainer/Apple Care

- Apple, Inc. via Volt Information Sciences - Addison, TX

1998-2007: Contact Center Operations Manager

- Samsung Mobile – Plano, TX



Projects

- <u>willworland.com</u> My personal website.
- <u>momheadart.com</u> My wife's website.
- <u>arttechacadamy.orq</u> Our "Un-Schooling" Project.

References

[Available upon request.]

