

## **Will Worland | Mobility Solutions Consultant | EMM Platform Engineer**

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- **location: san francisco | bay area**

### **Personal summary**

Mobility Solutions Consultant with 20 years experience in the Mobility Space. I architect, engineer, configure and manage mobility endpoint security systems.

### **Education**

- Continuing Ed. Wireless Telecommunications (PASS), Collin County Community College

### **Technical**

- VMWare AirWatch Enterprise Mobility Professional
- MobileIron Certified Administrator (100)
- MobileIron Certified Sentry & Security Specialist (100)
- [CodeAcademy](#) - Python, Ruby, Git, Shell
- Apple Certified Trainer (iOS, MacOS, T1 & T2)
- EMM Platforms - AirWatch, MobileIron, Soti, MaaS360, InTune, BES, Good, Citrix
- Operating Systems - Windows, MacOS, Ubuntu, iOS, Android, Windows Mobile, WinMo Legacy

- Messaging - Exchange, O365, GSuite, Lotus Notes/Domino/Traveler, IMAP, POP
- Server Technology - Windows Server 2008+, IIS7+ CentOS, Apache, AWS, vMWare vCenter/vSphere, Oracle VirtualBox
- Productivity Platforms - Atlassian Suite (Jira, Confluence, Stash/Bitbucket), GSuite, Lotus Domino/Notes, Phabricator, MS Office

## **Employment**

- 2017-2019: Systems Engineer II, Uber Technologies Inc.
  - Mobility Thought Leader for Client Platform Engineering Team.
  - Mobile Platform & Device Security Engineering
  - AirWatch Architecture & Engineering
  - Samsung KME Administrator
  - Apple DEP Administrator
  - EMM Analytics, Insights, Intelligence, & Reporting
  - EMM Automation & Python API Development
  - Documentation SME
- 2016-2017: Consulting Engineer, Southwest Airlines / Genesis10
  - Consulting Engineer deployed to Southwest Airlines Enterprise Mobility Foundation Team
  - Consulting on all EMFT Projects
  - Architect & deliver EMM solutions to solve various business needs
  - Android / Android for Work / G Suite - SME
  - Consult on hardware solutions

- Consult on software / application solutions
- Enterprise Application Signing
- Troubleshooting high severity (T4) EMM problem reports
- 2016-2017: Mobility Apps Support Engineer, Liquid Environmental Solutions

Liquid Enviro is the first customer to Integrate PeopleNet & SOTI MobiControl

- Brought on board to oversee integration and prepare Soti MobiControl Platform for management of ~300 Fleet Service Vehicles Nationwide.
- Full Implementation and Run Book documentation
- Coordinates with service network for PeopleNet systems install and repairs
- 2014-2015: Mobility Solutions Engineer, Copart, Inc.
  - Global Mobility Initiative
    - Research and recommend standard device platform and selections & MDM platform
  - Campus WLAN Upgrade
    - Review existing WiFi Infrastructure
    - Perform site audit and submit to vendor for heat mapping
    - Research and recommend standard AP & controller deployment
  - Vendor Management
    - Work daily with Wireless Service Providers, & vendors to ensure company has best matched hardware
- 2010-2014: Mobility Solutions Engineer, Enterprise Mobile/Honeywell
  - On-site MobileIron Administrator and Solutions Engineer with major retail customer.

- Manage and maintain 10k licensed on premise MobileIron implementation with Lotus Traveler, Sentry, Atlas, & Assemble.
- Manage and maintain 6k Wavelink Avalanche implementation of ruggedized Honeywell & Motorola/Symbol RF Scanners.
- SCEP Certificate creation and management
- Configuration scope, design & deployment
- Develop and document configurations on a range of iOS and Windows Mobile device platforms.
- Innovation research & deployment
- Remote Admin for over ~100 Clients with various EMM Platforms & Configurations
  - AirWatch, MobileIron, BES, MaaS360, Citrix, Good, etc.
- 2009-2010: Lead Trainer/Apple Care, Apple, Inc. / Volt Information Sciences
- 1999-2007: Contact Center Operations Manager, Samsung Mobile.

## Projects

- Click below to see what I'm working on!
- [projects](#)

## References

Available on request.