

Will Worland | Mobility Solutions Consultant | EMM Platform Engineer

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Personal summary

Mobility Solutions Consultant with 20 years experience in the Mobility Space. I architect, engineer, configure and manage mobility endpoint security systems.

Education

- Continuing Ed. Wireless Telecommunications (PASS), Collin County Community College

Technical

- VMWare AirWatch Enterprise Mobility Professional
- MobileIron Certified Administrator (100)
- MobileIron Certified Sentry & Security Specialist (100)
- [CodeAcademy](#) - Python, Ruby, Git, Shell
- Apple Certified Trainer (iOS, MacOS, T1 & T2)
- EMM Platforms - AirWatch, MobileIron, Soti, MaaS360, InTune, BES, Good, Citrix
- Operating Systems - Windows, MacOS, Ubuntu, iOS, Android, Windows Mobile, WinMo Legacy
- Messaging - Exchange, O365, GSuite, Lotus Notes/Domino/Traveler, IMAP, POP
- Server Technology - Windows Server 2008+, IIS7+ CentOS, Apache, AWS, vMWare vCenter/vSphere, Oracle VirtualBox
- Productivity Platforms - Atlassian Suite (Jira, Confluence, Stash/Bitbucket), GSuite, Lotus Domino/Notes, Phabricator, MS Office

Employment

- 2017-2019: Systems Engineer II, Uber Technologies Inc.
 - Mobility Thought Leader for Client Platform Engineering Team.
 - Mobile Platform & Device Security Engineering
 - AirWatch Architecture & Engineering
 - Samsung KME Administrator
 - Apple DEP Administrator
 - EMM Analytics, Insights, Intelligence, & Reporting

- EMM Automation & Python API Development
- Documentation SME
- 2016-2017: Consulting Engineer, Southwest Airlines / Genesis10
 - Consulting Engineer deployed to Southwest Airlines Enterprise Mobility Foundation Team
 - Consulting on all EMFT Projects
 - Architect & deliver EMM solutions to solve various business needs
 - Android / Android for Work / G Suite - SME
 - Consult on hardware solutions
 - Consult on software / application solutions
 - Enterprise Application Signing
 - Troubleshooting high severity (T4) EMM problem reports
- 2016-2017: Mobility Apps Support Engineer, Liquid Environmental Solutions

Liquid Enviro is the first customer to Integrate PeopleNet & SOTI MobiControl - Brought on board to oversee integration and prepare Soti MobiControl Platform for management of ~300 Fleet Service Vehicles Nationwide. - Full Implementation and Run Book documentation - Coordinates with service network for PeopleNet systems install and repairs

- 2014-2015: Mobility Solutions Engineer, Copart, Inc.
 - Global Mobility Initiative
 - Research and recommend standard device platform and selections & MDM platform
 - Campus WLAN Upgrade
 - Review existing WiFi Infrastructure
 - Perform site audit and submit to vendor for heat mapping
 - Research and recommend standard AP & controller deployment
 - Vendor Management
 - Work daily with Wireless Service Providers, & vendors to ensure company has best matched hardware
- 2010-2014: Mobility Solutions Engineer, Enterprise Mobile/Honeywell
 - On-site MobileIron Administrator and Solutions Engineer with major retail customer.
 - Manage and maintain 10k licensed on premise MobileIron implementation with

Lotus Traveler, Sentry, Atlas, & Assemble.

- Manage and maintain 6k Wavelink Avalanche implementation of ruggedized Honeywell & Motorola/Symbol RF Scanners.
 - SCEP Certificate creation and management
 - Configuration scope, design & deployment
 - Develop and document configurations on a range of iOS and Windows Mobile device platforms.
 - Innovation research & deployment
 - Remote Admin for over ~100 Clients with various EMM Platforms & Configurations
 - AirWatch, MobileIron, BES, MaaS360, Citrix, Good, etc.
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- 2009-2010: Lead Trainer/Apple Care, Apple, Inc. / Volt Information Sciences
 - 1999-2007: Contact Center Operations Manager, Samsung Mobile.

Projects

- [createDEVspace](#) > - Jekyll Site based on the Hydra CMS Theme from [CloudCannon](#) > - createDEVspace serves as a location for various creative outlets

References

Available on request.