

MIR AZHER ALI

Business Analyst

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SUMMARY

Dynamic Business Analyst with extensive 5+ years of experience in Scrum and Product Management roles. Demonstrated path record of delivering complex projects by effectively collaborating with cross-functional teams and stakeholders. Scrum Master and Product Owner with a deep understanding of Agile methodologies and a strong ability to manage product backlogs and prioritize tasks to align with business objectives

PROFESSIONAL EXPERIENCE

Business Analyst : PNC Financials, USA

Mar 2024 - Present

- Analyzed complex financial data to identify trends and patterns, resulting in a 15% increase in revenue growth and improved business decisions.
- Applied Lean Six Sigma principles to streamline operational processes, reducing costs by 15% and improving efficiency.
- Conducted in-depth interviews with clients and stakeholders to understand their financial needs and goals, documenting requirements for customized solutions.
- Developed and maintained accurate financial models using SQL, resulting in a 15% improvement in forecasting accuracy and a 10% reduction in processing time.
- Facilitated collaborative sessions with cross-functional teams to develop comprehensive financial plans, utilizing UML and RTM for effective requirement analysis.
- Utilized project management tools such as Jira, Confluence, and Git to track progress, ensure timely delivery, and align with project milestones.

Business Analyst : HCL Technologies, India

Sep 2018 – Jul 2021

- Utilized Agile Methodology to configure, develop processes, standards, and procedures.
- Perform cost/benefit analysis, GAP analysis, risk analysis, and SWOT analysis to inform strategic decisions.
- Collaborated closely with stakeholders to elicit and document business requirements.
- Worked on MS Project to track project milestone and other deliverables as well as resources roles and responsibilities and organize other project details.
- Conducted thorough process mapping and gap analysis to identify areas for improvement and streamline business processes.
- Conducted comprehensive cost-benefit analyses for IT projects, ensuring an average ROI of 20% for each project.
- Collected requirements (using) Brainstorming, Document analysis, Focus Groups, Interface analysis, Interviews, JAD, prototyping, survey, reverse engineering.
- Led UAT efforts, ensuring that project deliverables met business requirements.

Business Analyst : Tech Talent Nexa-IT Solutions, India

May 2016 – Sep 2018

- Utilized Microsoft Office Suite, including Excel (Lookup, Pivot, Tables, Solver, Chart) and PowerPoint, to create data visualizations and present findings to executive leadership.
- Delivered 93% of projects on time and within budget, ensuring client satisfaction and repeat business.
- Led the analysis of legacy on-premises systems to determine the feasibility and benefits of migrating to AWS cloud infrastructure.
- Utilized Python and SQL for data analysis, delivering actionable insights through Tableau dashboards.
- Conducted A/B testing on marketing campaigns, leading to a 15% increase in conversion rates and improved revenue.
- Developed and maintained detailed documentation including Functional Requirements Document (FRD), Business Requirements Document (BRD), and System Requirement Specification (SRS).
- Conducted exploratory data analysis (EDA) in R to uncover patterns and relationships within complex datasets, guiding strategic decision-making processes.

TECHNICAL SKILLS

Methodology:	SDLC, Agile, Waterfall, Lean Six Sigma methodologies
Languages:	Python, SQL, R
Business Analysis:	Requirements gathering, Process mapping, Gap analysis, Root Cause Analysis, Six Sigma, Cost/benefit analysis, Impact analysis, GAP analysis, Risk analysis, SWOT analysis, Data Visualization, Data Management (Data Diagnosis), Data Modeling (Hypothesis Testing, Regression, Time Series Analysis)
Documentation:	FRD, BRD, SRS, Use Case Document, User Stories, UML, RTM
Visualization Tools:	Tableau, Power BI, Crystal Reports, MS Excel
Database:	Oracle, Microsoft Access, MS SQL Server, MySQL
Tracking / Other Tools:	GIT, Jira, Confluence, Test Director, Rational Requisite Pro, MS Visio, HP Quality Center, JAD, UAT, MS Office, ERP, CRM, SAP, Salesforce, Figma, Google Analytics, AWS
Soft Skills:	Stakeholder engagement, Workshop facilitation, Problem solving, Critical thinking, Communication, Analytical, Time Management, Detail oriented, Teamwork, Decision Making, Project management, Interpersonal Communication, Teamwork, Leadership, Research, Reporting, Problem Solving, Consulting, Flexible
Operating System:	Windows, Linux, Mac-OS

EDUCATION

MS in Computer and information system security | University of the Cumberland
Bachelor in Electronic and Communication Engineering | JNTUH, Hyderabad