

## Solar Hot Water Rebate

# Proof of Installation & Rebate Claim Form

This form is to apply for the Solar Homes Package Solar Hot Water rebate once you have installed your customer's system. **This form is to be completed by the Solar Retailer.**

Please ensure you have the following required documentation ready prior to completing this form:

- Plumbing Compliance Certificate
- Certificate of Electrical Safety (if electrical installation work is required to install your solar hot water system)
- A VEEC Assignment form (or combined VEEC/STC assignment form)
- An STC Assignment form (or combined STC/VEEC assignment form)
- Tax Invoice, including total cost of system installation, any discounts and rebates applied (e.g. STCs), and any amount to be paid by the customer.

We will accept scanned or photographed copies of all required documents.

If you experience difficulty using this form please contact us on 1300 376 393.

### Installation date:

### Solar Hot Water Retailer details

Solar Hot Water retailer name:

### Customer's details

Solar Hot Water Rebate Eligibility number

First name

Last name

Email address

#### Installation address

Street address 1

Street address 2

Suburb

State

Postcode

### Documentation of installation

We will accept scanned or photographed copies of all required documents.

#### Please provide a copy of:

#### Document provided

Plumbing Compliance Certificate

Certificate of Electrical Safety  
(if electrical installation work is required  
to install your solar hot water system)

VEEC Assignment form (or combined  
VEEC/STC Assignment form)

STC Assignment form (or combined  
VEEC/STC Assignment Form)

Tax invoice including total cost of  
system installation, any discounts and  
rebates applied (e.g. STCs and VEECs),  
and the amount paid in full by the  
customer

Our rebates team will assess the rebate claim and if it's complete and compliant with the program guidelines, an email notification will be sent confirming that the claim has been approved for payment.

### Solar retailer payment details

Provide your banking details below.

Account name

BSB number

Bank account number

### Emergency Installations

If this was an Emergency Installation and the rebate amount was not deducted from the customer's final invoice, please tick here

## Solar retailer declaration

I declare that:

- The information I have given is correct
- Giving false or misleading information may render me ineligible for the rebate or liable to reimburse Solar Victoria for the amount of rebate paid.
- I need to inform Solar Victoria of any changes to the information provided in this form as soon as the change occurs.
- I have read and accept the **Privacy Statement**
- I have read and accept the **Terms and Conditions**

Signature: .....

Print name: .....

Date: .....

Once you have completed this form, including copies of the associated documentation, you must upload the documents using the secure link provided in the email sent by Solar Victoria.

Should you require any further information you can email us directly on [hotwater@team.solar.vic.gov.au](mailto:hotwater@team.solar.vic.gov.au) or contact us on 1300 376 393 (Monday to Friday 8:30am-5:00pm).

## Privacy Statement

Solar Victoria is committed to protecting your privacy and only collects, uses and discloses your personal information for the purpose of administering the Solar Homes Program including rebates for solar panels, solar hot water systems, solar batteries, solar for rental properties and no-interest loans.

We handle your personal information in accordance with the Privacy and Data Protection Act 2014 (Vic) (PDP Act), Public Records Act 1973 (Vic), Health Records Act 2001 (Vic) and other applicable legislation.

This Privacy Statement applies to information collected through the Solar Victoria website ([www.solar.vic.gov.au](http://www.solar.vic.gov.au)). For information about our broader collection, use, and disclosure of personal information, please contact:

[foi.unit@delwp.vic.gov.au](mailto:foi.unit@delwp.vic.gov.au)

Department of Environment, Land, Water and Planning  
PO Box 500  
East Melbourne 3002  
Contact us on 9637 8697.

We may update this privacy statement from time to time. Any changes to this privacy statement will be published on this website.

## Solar Homes Program Terms and Conditions

[Refer to the Solar Victoria website to read the Terms and Conditions.](#)