

Solar Hot Water Rebate Provider Statement

This form must be completed by the Solar Hot Water Provider (retailer or installer / sole provider) and provided to the applicant (primary homeowner) to submit as part of the applicant's eligibility check for a Solar Hot Water rebate. **This form is a declaration that the Solar Hot Water Provider will install a quality solar hot water system for the applicant that meets the eligibility requirements of the Solar Hot Water rebate.**

Solar hot water provider details

Name of legal entity

ABN

Trading name (if different from above)

Street address 1

Street address 2

Suburb

State

Postcode

Contact name

Contact number (BH)

Email address

Is the property address the same as the business postal address?

Yes No

Postal street address 1

Postal street address 2

State

Postcode

Applicant details (primary home owner)

First name

Last name

Address (unit/floor)

Street address

Suburb

State

Postcode

Quote number

(Please attach your Quote with this Provider Statement)

Total cost of system including GST
(before STC/VEEC or other rebates)

Net amount payable by customer

(Net amount = total cost of system **less** value of STC/VEEC, **less** other rebates and **less** the qualifying value of Solar Victoria rebate.

Does the installation address have an existing PV system with capacity greater than 2.5kW?

Yes No

Is the installation address connected to reticulated natural gas?

Yes No

Note: Properties that are connected to reticulated natural gas, without solar PV greater than 2.5kW, can only install gas-booster solar hot water systems.

Confirm the main power source for the existing hot water system to be replaced:

Electric storage

Electric instantaneous

Gas storage

Gas instantaneous

LPG

Solid fuel

Electric boosted solar

Gas boosted solar

Heat pump

Solar hot water compliance statement

Safety, compliance and the integrity of the Solar Homes program is of the highest priority for Solar Victoria. We will conduct regular auditing of compliance requirements and installations to ensure the integrity of the program and safety of installers and householders is achieved.

By providing this statement, you agree as the Solar Hot Water Provider that the installation to be completed at the applicant's address stated on this form, will:

- Be conducted by an appropriately licensed plumber.

Yes No

- If prescribed electrical work is required, it will be conducted by an electrician that holds a current unrestricted Class A Electrical Licence. If non-prescribed electrical work is required, it will be conducted by an installer that holds an unrestricted electrical licence or an individual with a restricted electrical workers licence. All licences must be registered with Energy Safe Victoria (ESV), or an equivalent Australian Interstate Licence with mutual recognition by ESV.

Yes No No electrical work required

Note: Please refer to ESV to ensure if the electrical work is prescribed or non-prescribed (www.esv.vic.gov.au/licensing-coes/electrical-licences/restricted-electrical-workers-licence/)

- Be conducted by an installer that has no prosecutions registered with Worksafe Victoria or an equivalent authority in Australia in the past 3 years.

Yes No

- Be conducted by an installer that ensures safe work methods and fall prevention measures are in place as per the Occupational Health and Safety Regulations 2017 (S.R. No. 22/17) and otherwise ensures all other applicable occupational health and safety laws and requirements are complied with.

Yes No

- Have products that are on both the Clean Energy Regulator List of Registered Solar Hot Water Heaters, and on the Victorian Essential Services Commission Registered Products List

Yes No

- Have installation completed by the installer and have a date certified on the Plumbing Certificate of Compliance and the CES prescribed or non-prescribed.

Yes No

- Provide a minimum of 5 years' warranty on all major components

Yes No

- Ensure that the volumetric storage capacity of the installed heater is appropriate for the premises at which the heater is to be installed and the purposes for which the heater, and the hot water produced by the heater, are to be used.

Yes No

- Ensure that the installed system replaces a previous system that is at least three years old, unless faulty or out of warranty as assessed by a licensed plumber.

Yes No

- Do you agree as the Solar Hot Water Provider to provide all the required installation documentation to the applicant post installation?

Yes No

This being:

- Plumbing Certificate of Compliance
- Certificate of Electrical Safety (if electrical installation work is required)
- Tax invoice including total cost of system installation, any discounts and rebates applied (e.g. STCs and VEECs), and the amount paid in full by the customer.
- A VEEC Assignment form (or combined VEEC/STC assignment form)
- An STC Assignment form (or combined STC/VEEC assignment form)

Emergency installations

- Has a replacement solar hot water system already been installed due to an emergency breakdown or fault with the original hot water system?

Yes No

Unless there has been an emergency installation, the customer must have eligibility confirmed before a new system is installed to qualify for the rebate program.

I declare as the Solar Hot Water Provider that:

- The information I have given is correct.
- Giving false or misleading information will render the applicant ineligible for the rebate or liable to reimburse Solar Victoria for the amount of rebated paid.
- Product and installation costs for Solar Victoria applicants are consistent with charges for other comparable customers.
- I need to inform Solar Victoria of any changes to the information provided in this form as soon as the change occurs.
- I have read and accept the **Privacy Statement**
- I have read and accept the **Terms and Conditions**

Solar Hot Water Provider signature:

PRH Suster

Print name:

Once this form has been completed it needs to be submitted along with the customer's Applicant Eligibility Form.

Privacy Statement

Solar Victoria is committed to protecting your privacy and only collects, uses and discloses your personal information for the purpose of administering the Solar Homes Program including rebates for solar panels, solar hot water systems, solar batteries, solar for rental properties and no-interest loans.

We handle your personal information in accordance with the Privacy and Data Protection Act 2014 (Vic) (PDP Act), Public Records Act 1973 (Vic), Health Records Act 2001 (Vic) and other applicable legislation.

This Privacy Statement applies to information collected through the Solar Victoria website (www.solar.vic.gov.au). For information about our broader collection, use, and disclosure of personal information, please contact: foi.unit@delwp.vic.gov.au

Department of Environment, Land, Water and Planning
PO Box 500
East Melbourne 3002
Contact us on 9637 8697.

We may update this privacy statement from time to time. Any changes to this privacy statement will be published on this website.

Solar Homes Program Retailer Terms and Conditions

[Refer to the Solar Victoria website to read the General Terms and Conditions.](#)