**Bug Reports – tkt.ge**

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| **ID :** | T1 |
| **Title:** | Attempt to purchase a ticket using an invalid CVV |
| **Priority :** | High |
| **Environment:** | Desktop, Google Chrome, Windows 10 |
| **Description:** | Attempt to purchase a ticket using an invalid CVV |
| **Steps:** | 1. Open https://tkt.ge/ 2. Navigate to Music/Concerts 3. Select event: Mononeon At Republic 4. Click on ticket (from 48₾) 5. Select seat 8 6. In the pop-up, select table for 2 people – 200₾ and click Continue 7. Confirm selected table and click Continue 8. In the pop-up, choose “Without Authorization” 9. On the info page, click Continue 10. Enter valid data in additional fields 11. Agree to Terms & Conditions 12. Select VISA as payment method and click Pay 13. Enter invalid CVV and click Pay |
| **Expected Result :** | Transaction should fail, ticket not purchased. |
| **Actual Result:** | OTP was received and payment could be completed. |
| **Attachement:** |  |

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| **ID :** | T2 |
| **Title:** | Ticket purchase with Visa/MasterCard without authorization |
| **Priority :** | High |
| **Environment:** | Desktop, Google Chrome, Windows 10 |
| **Description:** | Ticket payment fails with Visa/MasterCard without authorization |
| **Steps:** | 1. Open https://tkt.ge/ 2. Navigate to Movies 3. Select movie: Lilo & Stitch 4. Select date: 30.05 5. Select cinema: Cavea Tbilisi Mall 6. Select time: 17:00 7. Choose a seat and click Continue 8. In the pop-up, choose “Without Authorization” 9. Enter mandatory data (Name, Surname, Email, Phone) 10. Select Visa as payment method 11. Click Buy |
| **Expected Result :** | Redirected to TBC Bank payment gateway and purchase successful. |
| **Actual Result:** | Validation error shown: 'Order status is incorrect'. |
| **Attachement:** |  |

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| **ID :** | T3 |
| **Title:** | Ticket purchase with Google Pay without authorization |
| **Priority :** | High |
| **Environment:** | Desktop, Google Chrome, Windows 10 |
| **Description:** | Ticket payment with Google Pay fails. |
| **Steps:** | 1. Open https://tkt.ge/ 2. Navigate to Movies 3. Select movie: Lilo & Stitch 4. Select date: 30.05 5. Select cinema: Cavea Tbilisi Mall 6. Select time: 17:00 7. Choose a seat and click Continue 8. In the pop-up, choose “Without Authorization” 9. Enter mandatory data (Name, Surname, Email, Phone) 10. Select Google Pay as payment method 11. Click Buy |
| **Expected Result :** | Redirected to Google Pay payment page |
| **Actual Result:** | Validation error shown: 'Order status is incorrect'. |
| **Attachement:** |  |

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| **ID :** | T4 |
| **Title:** | Password reset – minimum characters validation issue |
| **Priority :** | High |
| **Environment:** | Desktop, Google Chrome, Windows 10 |
| **Description:** | Password reset does not work when entering 6-digit password |
| **Steps:** | 1. Open https://tkt.ge/ 2. Click Login (top right corner) 3. Select Forgot Password 4. Enter valid email 5. Open password reset link from email 6. Enter 6-digit password 7. Click Reset Password |
| **Expected Result :** | Password successfully changed |
| **Actual Result:** | Error message shown: 'An error occurred, please try again'. |
| **Attachement:** |  |

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| **ID :** | T5 |
| **Title:** | Close (X) button not functional on bus ticket selection |
| **Priority :** | Medium |
| **Environment:** | Smartphone, Safari, iOS |
| **Description:** | Close button does not function on bus ticket selection page. |
| **Steps:** | 1. Open https://tkt.ge/ (without login) 2. Navigate to Transport → OMNIBUS 3. Select route: Tbilisi → Batumi, date: 03.06, 1 passenger 4. Click Search 5. Select trip time: 11:00–17:00 and continue (40₾) 6. Click the X button on seat selection page |
| **Expected Result :** | Seat 31 should be unselected, user can choose another seat |
| **Actual Result:** | X button does not work. |
| **Attachement:** | See the video:  [**502275068\_30123988713881695\_4765863066390034280\_n.mp4**](https://drive.google.com/file/d/1gVokAuUo69ECy3ywmKbM4Qbs_ycMpcR1/view?usp=sharing) |

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| **ID :** | T6 |
| **Title:** | -20% discount applied to all bank cards instead of SOLO cards only |
| **Priority :** | High |
| **Environment:** | Desktop, Google Chrome, Windows 10 |
| **Description:** | Incorrect discount applied to non-SOLO customers. |
| **Steps:** | 1. Open https://tkt.ge/ 2. Navigate to Music/Concerts 3. Select event: Mononeon At Republic 4. Click on ticket (from 48₾) 5. Select seat 15 6. In the pop-up, choose table for 8 people (-20% SOLO discount) and click Continue 7. Confirm table selection and click Continue 8. In the pop-up, choose “Without Authorization” 9. On the info page, click Continue 10. Enter valid data in required fields 11. Agree to Terms & Conditions 12. Click Pay 13. Enter standard bank card details (non-SOLO) and click Pay |
| **Expected Result :** | Discount should NOT apply, since card is not SOLO. |
| **Actual Result:** | Standard card received SOLO discount (-20%) |
| **Attachement:** |  |