

Ninoshka Marrero Ruiz

Current technical apprentice, learning front and back-end development. Knowledge in the Medical field have gone through extensive education in the Nursing field. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Lots of experience in fast-paced environments.



Work History

Oct 2021 - Present

Technical Apprentice

RoadToHire Program, Remote

- Learning the skill sets to launch a career as a back-end or full-stack engineer.
- Learning coding languages: HTML5, CSS, and JavaScript
- Collaborate with others as a team using Version Control: Git, GitHub
- Front-End Technologies: Node.js
- Professional development training including public speaking.

Jan 2021 - Present

Bilingual Content Review Analyst

Accenture, Austin, TX

- Understand and remain up-to-date with client policies and guidelines as well as resolving inquiries according to defined policies and procedures.
- Coordinate meeting times to assure daily business needs are met.
- Investigate and resolve issues regarding content that is reported for account support and/or safety; flag for action and resolve within agreed-upon turnaround times and standards of quality.
- Continual education to make sure content is being evaluated in the most efficient and correct way.
- Lead team meetings to get other team members on board with best practices.

Sep 2019 - Jan 2021

Drugstore Specialist

H-E-B , Hutto, TX

- Maintained material and stock levels consistent with business requirements while meeting target capital objectives.
- Devoted special emphasis to punctuality and worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately.



Contact

Address

701 Hereford Loop
Hutto, TX, 78634

Phone

939-216-3863

E-mail

ninoshkaimarrero@gmail.com



Skills

Front-End Development

Back-End Development

Teamwork Oriented

Organized/ Responsible

Computer Knowledge

Bilingual

Confidentiality and HIPAA

Multitasking

Problem-solving skills

Excellent people skills

Troubleshooting skills



Languages

Spanish

English

- Tracked stock using company inventory management software(SRS).
- Worked alongside retail representatives to boost sales by enhancing product presentations and advertising collateral.

**Dec 2017 -
Sept 2019**

Customer Service Associate

Walgreens, Hutto, Texas

- Provides customers with courteous, friendly, fast, and efficient service.
- Keep counters and shelves clean and well merchandised, take, inventory, and maintains records. Check in and price merchandise as required or as directed by store manager or communicated by the shift leader.
- Implement Company asset protection procedures to identify and minimize profit loss.
- Assisted the Pharmacy with a Pharmacy Technician in Training License. Maintained current insurance information for patients while abiding HIPPA laws to assure customer privacy.



Education

**2019-03 –
2019-10**

Medical Assistant: Medical Assisting

The College of Health Care Professions - Austin, TX

- 20 Credits Completed towards the Certification

**2018-01 -
2018-11**

Some College (No Degree): Nursing

South University – Online

45 credits completed towards a Bachelor Degree in Nursing South University Austin, Texas

**2013-08 -
2017-09**

Some College (No Degree): Nursing

University of Puerto Rico, At Mayagüez - Mayagüez

121 credits completed towards a Bachelor Degree in Nursing Universidad de Puerto Rico, Recinto de Mayaguez