

28 JUNE 2024 TO 27 DECEMBER 2024

MR B D MANSON **47B TEMPLE ST** VICTORIA PARK WA 6100

WELCOME TO YOUR ANZ ACCOUNT AT A GLANCE

Account Details

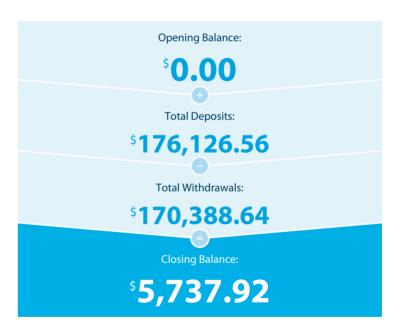
MANSON BRETT DAVID

Branch Number (BSB)

013-711

Account Number

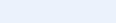
1675-11371



NEED TO GET IN TOUCH?



ANZ Internet Banking anz.com



OR

Enquiries: 13 13 14 Lost/Stolen Cards: 1800 033 844

Account Number 1675-11371

Transaction Details

Please retain this statement for taxation purposes

Date	Transaction Details	Withdrawals (\$)	Deposits (\$)	Balance (\$)
2024 28 JUN	OPENING BALANCE			0.00
08 JUL	PROCEEDS OF LOAN DRAWDOWN FROM 7343-90474		1,222.83	1,222.83
08 JUL	PAYMENT FROM BRETT MANSON EFFECTIVE DATE 06 JUL 2024		2,000.00	3,222.83
09 JUL	VISA DEBIT PURCHASE CARD 1653 COLES 0340 E VICTORIA PK EFFECTIVE DATE 07 JUL 2024	169.59		3,053.24
12 JUL	VISA DEBIT PURCHASE CARD 1653 COLES 0340 E VICTORIA PK EFFECTIVE DATE 10 JUL 2024	58.94		2,994.30
15 JUL	PAYMENT FROM BRETT MANSON		80,000.00	82,994.30
15 JUL	EFTPOS VINCENT WINE PERTH AU EFFECTIVE DATE 13 JUL 2024	27.00		82,967.30
15 JUL	EFTPOS VINCENT WINE PERTH AU EFFECTIVE DATE 13 JUL 2024	70.00		82,897.30
15 JUL	VISA DEBIT PURCHASE CARD 1653 WWW.THEISLANDEQ.* ME&U PERTH EFFECTIVE DATE 11 JUL 2024	178.37		82,718.93
15 JUL	ANZ M-BANKING FUNDS TFER TRANSFER 766566 TO 016286167405819	80,000.00		2,718.93
17 JUL	VISA DEBIT PURCHASE CARD 1653 GUZMAN Y GOMEZ SURRY HILLS EFFECTIVE DATE 14 JUL 2024	71.00		2,647.93
18 JUL	EFTPOS NANDOS_AU_PINPADS EAST VIC PARKAU	40.85		2,607.08
18 JUL	VISA DEBIT PURCHASE CARD 1653 JB HI FI BELMONT FOR CLOVERDALE EFFECTIVE DATE 15 JUL 2024	723.00		1,884.08
19 JUL	EFTPOS BROKEN HILL HOTELBH PUB HVICTORIA P AU	135.48		1,748.60
22 JUL	EFTPOS BROKEN HILL HOTELBH PUB HVICTORIA P AU EFFECTIVE DATE 20 JUL 2024	59.49		1,689.11
26 JUL	EFTPOS SUBWAY EAST VICTORIAPARK 789 ALBANY HIAU	23.55		1,665.56
26 JUL	VISA DEBIT PURCHASE CARD 1653 KANPAI (AUS) P/L VICTORIA PARK EFFECTIVE DATE 23 JUL 2024	235.48		1,430.08
29 JUL	EFTPOS LS LA DELIZIA LATTICIN EAST VICTORIAAU	28.50		1,401.58
29 JUL	VISA DEBIT PURCHASE CARD 1653 LIQUORLAND 3372 VICTORIA PARK EFFECTIVE DATE 26 JUL 2024	147.70		1,253.88
31 JUL	REVERSAL OF ACCOUNT SERVICING FEE MINIMUM \$2000 IN DEPOSITS RECEIVED		5.00	1,258.88
31 JUL	ACCOUNT SERVICING FEE	5.00		1,253.88
	TOTALS AT END OF PAGE	\$81,973.95	\$83,227.83	

Date	Transaction Details	Withdrawals (\$)	Deposits (\$)	Balance (\$)
01 AUG	VISA DEBIT PURCHASE CARD 1653 MCDONALDS SOUTH PERTH SOUTH PERTH EFFECTIVE DATE 29 JUL 2024	21.20		1,232.68
05 AUG	VISA DEBIT PURCHASE CARD 1653 OPTUS PREPAID MELBOURNE EFFECTIVE DATE 02 AUG 2024	35.00		1,197.68
08 AUG	PAYMENT FROM BRETT MANSON		2,000.00	3,197.68
13 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	15.00		3,182.68
14 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	15.00		3,167.68
23 AUG	VISA DEBIT PURCHASE CARD 1653 VICTORIA PARK HOTEL VICTORIA PARK EFFECTIVE DATE 21 AUG 2024	78.35		3,089.33
26 AUG	VISA DEBIT PURCHASE CARD 1653 KTOWN NORTHBRIDGE EFFECTIVE DATE 22 AUG 2024	103.73		2,985.60
27 AUG	EFTPOS MOTOR CULTURE AUS\	100.00		2,885.60
29 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	7.50		2,878.10
29 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	15.00		2,863.10
30 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	5.00		2,858.10
30 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	15.80		2,842.30
30 AUG	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	15.80		2,826.50
30 AUG	REVERSAL OF ACCOUNT SERVICING FEE MINIMUM \$2000 IN DEPOSITS RECEIVED		5.00	2,831.50
30 AUG	ACCOUNT SERVICING FEE	5.00		2,826.50
02 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 01 SEP 2024	16.80		2,809.70
02 SEP	VISA DEBIT PURCHASE CARD 1653 OUTDOOR SUPACENTRE OLYMPIC PARK EFFECTIVE DATE 29 AUG 2024	1,497.00		1,312.70
03 SEP	ANZ M-BANKING FUNDS TFER TRANSFER 605280 FROM 167405819		25,000.00	26,312.70
04 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	12.10		26,300.60
04 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	23.70		26,276.90
09 SEP	VISA DEBIT PURCHASE CARD 1653 AL MIDLAND PTY LTD MIDLAND EFFECTIVE DATE 03 SEP 2024	2,000.00		24,276.90
11 SEP	ANZ INTERNET BANKING PAYMENT 275097 TO ALMIDLAND HYUNDAI AND KIA	19,000.01		5,276.89
12 SEP	VISA DEBIT PURCHASE CARD 1653 RAC INSURANCE QW WEST PERTH EFFECTIVE DATE 10 SEP 2024	2,694.71		2,582.18
	TOTALS AT END OF PAGE	\$25,676.70	\$27,005.00	
				Page 3 of 10

Date	Transaction Details	Withdrawals (\$)	Deposits (\$)	Balance (\$)
13 SEP	PAYMENT FROM BRETT MANSON		3,500.00	6,082.18
13 SEP	ANZ M-BANKING FUNDS TFER TRANSFER 933000 TO 016286167405819	4,000.00		2,082.18
16 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 14 SEP 2024	20.95		2,061.23
16 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 14 SEP 2024	23.70		2,037.53
17 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	7.90		2,029.63
17 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	33.55		1,996.08
18 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	10.50		1,985.58
18 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	23.70		1,961.88
19 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	7.80		1,954.08
19 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	9.35		1,944.73
19 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	15.80		1,928.93
19 SEP	ANZ INTERNET BANKING BPAY WATER CORPORATION {838725}	48.41		1,880.52
19 SEP	EFTPOS FH* BUSSELTON JETTY\	129.04		1,751.48
19 SEP	VISA DEBIT PURCHASE CARD 1653 OPTUS STADIUM BURSWOOD EFFECTIVE DATE 15 SEP 2024	290.00		1,461.48
23 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 22 SEP 2024	9.40		1,452.08
23 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 21 SEP 2024	23.70		1,428.38
23 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 22 SEP 2024	23.70		1,404.68
23 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 22 SEP 2024	25.90		1,378.78
23 SEP	EFTPOS CITYBEACH\ EFFECTIVE DATE 22 SEP 2024	103.97		1,274.81
24 SEP	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	23.70		1,251.11
27 SEP	ANZ M-BANKING FUNDS TFER TRANSFER 486597 FROM 167405819		6,000.00	7,251.11
30 SEP	TRANSFER FROM ATO ATO002000020598487		2,449.69	9,700.80
	TOTALS AT END OF PAGE	\$4,831.07	\$11,949.69	

Date	Transaction Details	Withdrawals (\$)	Deposits (\$)	Balance (\$)
30 SEP	VISA DEBIT PURCHASE CARD 1653 VICTORIA PARK HOTEL VICTORIA PARK EFFECTIVE DATE 27 SEP 2024	15.17		9,685.63
30 SEP	VISA DEBIT PURCHASE CARD 1653 VICTORIA PARK VICTORIA PARK EFFECTIVE DATE 27 SEP 2024	89.17		9,596.46
30 SEP	VISA DEBIT PURCHASE CARD 1653 SP AUTOSPEC BELMONT EFFECTIVE DATE 27 SEP 2024	4,009.95		5,586.51
30 SEP	REVERSAL OF ACCOUNT SERVICING FEE MINIMUM \$2000 IN DEPOSITS RECEIVED		5.00	5,591.51
30 SEP	ACCOUNT SERVICING FEE	5.00		5,586.51
01 OCT	EFTPOS FH* BUSSELTON JETTY\		129.04	5,715.55
01 OCT	EFTPOS WWW.SHELTERBREWING.COM\	13.00		5,702.55
01 OCT	EFTPOS WWW.SHELTERBREWING.COM\	44.00		5,658.55
01 OCT	EFTPOS HILTON HOTELS SOUTH PERTH AU	288.00		5,370.55
02 OCT	EFTPOS SQ *THE GOOSE BEACH BA \BUSSELTON AU	89.50		5,281.05
04 OCT	PAYMENT FROM BRETT MANSON		8,000.00	13,281.05
04 OCT	EFTPOS SOUTH FREMANTLE FOOTB FREMANTLE AU	29.00		13,252.05
04 OCT	ANZ M-BANKING FUNDS TFER TRANSFER 514644 TO 016286167405819	3,500.00		9,752.05
04 OCT	ANZ M-BANKING FUNDS TFER TRANSFER 534512 TO 016286167405819	8,000.00		1,752.05
07 OCT	EFTPOS VIC PARK FRUIT & VEG VICTORIA PARKWA AU	40.55		1,711.50
10 OCT	EFTPOS OPTUS\EB897D2B067\EB897D2B06762E12CB22	35.00		1,676.50
10 OCT	VISA DEBIT PURCHASE CARD 1653 TATTS ONLINE PTY LTD MELBOURNE EFFECTIVE DATE 07 OCT 2024	120.15		1,556.35
14 OCT	ANZ M-BANKING FUNDS TFER TRANSFER 368587 FROM 167405819		1,000.00	2,556.35
15 OCT	VISA DEBIT PURCHASE CARD 1653 TATTS ONLINE PTY LTD MELBOURNE EFFECTIVE DATE 12 OCT 2024	44.80		2,511.55
17 OCT	VISA DEBIT PURCHASE CARD 1653 AIRBNB * HMMX2PBPHP SURRY HILLS EFFECTIVE DATE 14 OCT 2024	982.00		1,529.55
21 OCT	EFTPOS SUBWAY EAST VICTORIAPARK 789 ALBANY HIAU	16.40		1,513.15
21 OCT	VISA DEBIT PURCHASE CARD 1653 VICTORIA PARK HOTEL VICTORIA PARK EFFECTIVE DATE 18 OCT 2024	30.33		1,482.82
21 OCT	EFTPOS VICTORIA PARK\ EFFECTIVE DATE 19 OCT 2024	50.55		1,432.27
	TOTALS AT END OF PAGE	\$17,402.57	\$9,134.04	
				Page 5 of 10

Date	Transaction Details	Withdrawals (\$)	Deposits (\$)	Balance (\$)
23 OCT	VISA DEBIT PURCHASE CARD 1653 DAN MURPHY'S/243 CANNING COMO EFFECTIVE DATE 21 OCT 2024	116.00		1,316.27
24 OCT	ANZ M-BANKING FUNDS TFER TRANSFER 809963 FROM 167405819		6,500.00	7,816.27
24 OCT	VISA DEBIT PURCHASE CARD 1653 TATTS ONLINE PTY LTD MELBOURNE EFFECTIVE DATE 21 OCT 2024	41.85		7,774.42
25 OCT	ANZ INTERNET BANKING BPAY WA TRANSPORT DVS {813954}	6,585.50		1,188.92
28 OCT	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 26 OCT 2024	5.00		1,183.92
28 OCT	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 26 OCT 2024	9.75		1,174.17
28 OCT	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU EFFECTIVE DATE 26 OCT 2024	10.00		1,164.17
28 OCT	EFTPOS BROKEN HILL HOTELBH PUB HVICTORIA PARKAU	37.99		1,126.18
29 OCT	EFTPOS PARK MED GRP VIC PRK VICTORIA PARKWA AU	85.00		1,041.18
30 OCT	VISA DEBIT PURCHASE CARD 1653 VICTORIA PARK HOTEL VICTORIA PARK EFFECTIVE DATE 28 OCT 2024	24.50		1,016.68
30 OCT	VISA DEBIT PURCHASE CARD 1653 VICTORIA PARK HOTEL VICTORIA PARK EFFECTIVE DATE 28 OCT 2024	27.40		989.28
31 OCT	REVERSAL OF ACCOUNT SERVICING FEE MINIMUM \$2000 IN DEPOSITS RECEIVED		5.00	994.28
31 OCT	ACCOUNT SERVICING FEE	5.00		989.28
01 NOV	EFTPOS THE TRUSTEE FOR HNH F KEWDALE AU	8.64		980.64
01 NOV	VISA DEBIT PURCHASE CARD 1653 TATTS ONLINE PTY LTD MELBOURNE EFFECTIVE DATE 29 OCT 2024	67.40		913.24
06 NOV	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	8.00		905.24
13 NOV	EFTPOS VIC PARK FRUIT & VEG VICTORIA PARKWA AU	31.55		873.69
13 NOV	EFTPOS UNIVERSAL STORE PERTH AU	89.00		784.69
15 NOV	PAYMENT FROM BRETT MANSON		7,500.00	8,284.69
15 NOV	ANZ M-BANKING FUNDS TFER TRANSFER 004263 TO 016286167405819	7,000.00		1,284.69
18 NOV	PAYMENT FROM BRETT MANSON		8,000.00	9,284.69
18 NOV	VISA DEBIT PURCHASE CARD 1653 SQ *PERRICOOTA STATION ECHUCA EFFECTIVE DATE 16 NOV 2024	10.00		9,274.69
18 NOV	EFTPOS OPTUS\D8E26EEBD0D\D8E26EEBD0DBF326D9FF	35.00		9,239.69
	TOTALS AT END OF PAGE	\$14,197.58	\$22,005.00	

Date	Transaction Details	Withdrawals (\$)	Deposits (\$)	Balance (\$)
18 NOV	EFTPOS WHS MEL T3 MEZZANINE MELBOURNE AIRAU EFFECTIVE DATE 17 NOV 2024	37.98		9,201.71
18 NOV	VISA DEBIT PURCHASE CARD 1653 SQ *PERRICOOTA STATION ECHUCA EFFECTIVE DATE 16 NOV 2024	40.00		9,161.71
18 NOV	ANZ M-BANKING FUNDS TFER TRANSFER 036808 TO 016286167405819	8,000.00		1,161.71
20 NOV	VISA DEBIT PURCHASE CARD 1653 GG VA INFLIGHT FOOD MASCOT EFFECTIVE DATE 18 NOV 2024	15.00		1,146.71
20 NOV	VISA DEBIT PURCHASE CARD 1653 RED ROOSTER ECHUCA ECHUCA EFFECTIVE DATE 17 NOV 2024	46.35		1,100.36
21 NOV	VISA DEBIT PURCHASE CARD 1653 AMPOL ROMSEY 30031F ROMSEY EFFECTIVE DATE 17 NOV 2024	48.94		1,051.42
25 NOV	ANZ M-BANKING FUNDS TFER TRANSFER 299364 FROM 167405819		1,000.00	2,051.42
28 NOV	EFTPOS COMPASSTROPICANAVILLA ES NTH OF KALAU	9.65		2,041.77
29 NOV	REVERSAL OF ACCOUNT SERVICING FEE MINIMUM \$2000 IN DEPOSITS RECEIVED		5.00	2,046.77
29 NOV	ACCOUNT SERVICING FEE	5.00		2,041.77
03 DEC	VISA DEBIT PURCHASE CARD 1653 BATHERS BEACH HOUSE FR FREMANTLE EFFECTIVE DATE 29 NOV 2024	21.13		2,020.64
03 DEC	ANZ INTERNET BANKING BPAY WA TRANSPORT DVS {526986}	1,029.90		990.74
04 DEC	VISA DEBIT PURCHASE CARD 1653 WOOLWORTHS/VICTORIA PARK VICTORIA PARK EFFECTIVE DATE 02 DEC 2024	152.82		837.92
12 DEC	PAYMENT FROM BRETT MANSON		5,000.00	5,837.92
12 DEC	ANZ M-BANKING FUNDS TFER TRANSFER 806651 TO 016286167405819	5,000.00		837.92
27 DEC	ANZ M-BANKING FUNDS TFER TRANSFER 189050 FROM 167405819		5,000.00	5,837.92
27 DEC	PAYMENT FROM BRETT MANSON EFFECTIVE DATE 25 DEC 2024		5,800.00	11,637.92
27 DEC	PAYMENT FROM BRETT MANSON EFFECTIVE DATE 25 DEC 2024		6,000.00	17,637.92
27 DEC	VISA DEBIT PURCHASE CARD 1653 TAB LIMITED ULTIMO EFFECTIVE DATE 22 DEC 2024	100.00		17,537.92
27 DEC	ANZ M-BANKING FUNDS TFER TRANSFER 325090 TO 016286167405819 EFFECTIVE DATE 25 DEC 2024	5,800.00		11,737.92
27 DEC	ANZ M-BANKING FUNDS TFER TRANSFER 326222 TO 016286167405819 EFFECTIVE DATE 25 DEC 2024	6,000.00		5,737.92
	TOTALS AT END OF PAGE	\$26,306.77	\$22,805.00	
	TOTALS AT END OF PERIOD	\$170,388.64	\$176,126.56	\$5,737.92

Account Number 1675-11371

Fee Summary

Summary of ANZ Transaction Fees	Transactions Total Free Additional	Fee Per Transaction (\$)	Amount Waived (\$)	Total Charge (\$)					
					SERVICE FEES				
					MONTHLY ACCOUNT SERVICE FEE			5.00	0.00
Total Account Service Fees				\$0.00					
Total Bank Account Fees Charged				\$0.00					

Please note: Overseas transaction fees, overseas ATM fees and non ANZ ATM operator fees not included

Fees Charged for period: 01 AUG 2024 to 30 AUG 2024				
Summary of ANZ Transaction Fees	Transactions	Fee Per	Amount	Total
	Total Free Additional	Transaction (\$)	Waived (\$)	Charge (\$)
MONTHLY ACCOUNT SERVICE FEE			5.00	0.00
Total Account Service Fees				\$0.00
Total Bank Account Fees Charged				\$0.00

Please note: Overseas transaction fees, overseas ATM fees and non ANZ ATM operator fees not included

Fees Charged for period: 31 AUG 2024 to 30 SEP 2024				
Summary of ANZ Transaction Fees	Transactions	Fee Per	Amount	Total
	Total Free Additional	Transaction	Waived	Charge
		(\$)	(\$)	(\$)
SERVICE FEES				
MONTHLY ACCOUNT SERVICE FEE			5.00	0.00
Total Account Service Fees				\$0.00
Total Bank Account Fees Charged				\$0.00

Please note: Overseas transaction fees, overseas ATM fees and non ANZ ATM operator fees not included

Summary of ANZ Transaction Fees	Transactions Total Free Additional	Fee Per Transaction (\$)	Amount Waived (\$)	Total Charge (\$)
MONTHLY ACCOUNT SERVICE FEE			5.00	0.00
Total Account Service Fees				\$0.00
Total Bank Account Fees Charged				\$0.00

 $\textbf{Please note:} \ \textbf{Overseas transaction fees, overseas ATM fees and non ANZ ATM operator fees not included a support of the property of the$

Account Number 1675-11371

Fees Charged for period: 01 NOV 2024 to 29 NOV 2024				
Summary of ANZ Transaction Fees	Transactions	Fee Per	Amount	Total
	Total Free Additional	Transaction	Waived	Charge
		(\$)	(\$)	(\$)
SERVICE FEES				
MONTHLY ACCOUNT SERVICE FEE			5.00	0.00
Total Account Service Fees				\$0.00
Total Bank Account Fees Charged				\$0.00

Please note: Overseas transaction fees, overseas ATM fees and non ANZ ATM operator fees not included

Please note: Your fee cycle may not always reconcile with your statement cycle. This statement date ends on 27/12/24 and the monthly fee cycle, as appears above, ended on 29/11/24.

ANZ Fee Saving Tip

Use ANZ ATMs.

Avoid non-ANZ ATM fees by using ANZ ATM's. You can make deposits and withdrawals, conduct balance enquiries, make deposits and order statements from over 2750 ANZ ATMs in locations across Australia.

Banking at your fingertips

In the ANZ App and Internet Banking, you can view your balance and transaction history, activate an eligible card and make future payments and transfers. Plus, in the ANZ App you can set or change your card PIN, temporarily block your card or report it as lost or stolen, as well as view your Spend Summary*.

View your online statements anytime. Log in to the ANZ App and Internet Banking today.

*Eligibility criteria & T&Cs apply.

Account Number 1675-11371

If you have a Relationship Manager,

please feel free to contact them.

IMPORTANT INFORMATION

PLEASE CHECK THE ENTRIES AND CALL 13 13 14 REGARDING ANY ERRORS ON THIS STATEMENT.

All entries generated are subject to authorisation and verification, and if necessary, adjustments will appear on a later statement.

Further information in relation to this product (including details of benefits or fees and charges) is available on request and you can access this information by reviewing the Terms and Conditions, and Fees and Charges brochures which can be found at anz.com or by calling 13 13 14.

If you have a complaint about an ANZ product or service, please contact us and we will try to resolve the issue as quickly as possible. Our customer complaints guide is available at https://www.anz.com.au/support/contact-us/compliments-suggestions-complaints/, alternatively you may wish to:

Call • General enquiries 13 13 14

• If you're overseas +61 3 9683 9999

- ANZ Complaint Resolution Team on 1800 805 154
- If you're deaf, hard of hearing and/or have a speech impairment, call 133 677 or visit the National Relay Service at:

https://nrschat.nrscall.gov.au/nrs/ internetrelay

Write ANZ Complaint Resolution Team **Visit** At your nearest ANZ branch. to us: Locked Bag 4050, us:

South Melbourne VIC 3205

or ANZ online complaints form:

 $\underline{https://www.anz.com.au/support/contact-us/compliments-suggestions-complaints/feedback/}$

If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers.

or +61 1800 931 678 (International)

Online: Email: info@afca.org.au

Web: www.afca.org.au

1800 931 678 (free call within Australia), Write Australian Financial Complaints Authority Limited

GPO Box 3,

Melbourne VIC 3001