

## ***What is Rate My Contractor™?***

Rate My Contractor was created with one goal in sight: to help local Home Owners connect with the right contractor for their project, the easy way. We have also built in a straightforward e-form to start receiving free estimates for your home improvement project, but don't worry we only select RMC *certified* contractors.

## ***How do I use Rate My Contractor™?***

Simple! The team here at Rate My Contractor wanted to make it easier to find, rate, and review contractors. Just go to [www.ratemycontractor.com](http://www.ratemycontractor.com) and create an account to start browsing through the listings of contractors in your area.

## ***How do I Rate My Contractor™?***

It's really easy, just click on the Rate My Contractor button in the middle of the page to get started.

## ***How much does Rate My Contractor™ cost?***

It's *FREE*! We don't charge you a dime. The only thing that you need to gain access to view contractor listings is creating a free account.

## ***Can I make an anonymous posting on a contractors profile page?***

Of Course, however, we do encourage people to publicly voice their reviews because it helps increase the credibility of the review. If you would like to anonymously post your review you can change your account settings to only show what you'd like.

## ***How do I browse through local contractors in my area?***

There are two ways in which a user can find a local contractor in their area:

- 1) From the homepage there will be three fields for you to fill in. They are "name" or "keyword", "zip code", and "category". Depending on what your project keywords are specific contractors will show up on the results page.
- 2) The other way is to browse. Once on the homepage, click services in the top right of the page and choose cordially. You can then go on to sort them by rating, RMC certified, distance, etc.

## ***I want to get a bid from a specific contractor, how do I do that?***

Once you have located a specific contractor listing, click on the "get me a bid" tab. We will do our best in contacting that contractor and having them call you as soon as possible. We are home owners as well, so we'll help you out by making your search easier by sending out only 2 other certified contractors to give you free estimates.

## ***How do I know that your reviews are accurate and not skewed or biased?***

Before the birth of Rate My Contractor we knew that the accuracy of reliable reviews was going to be our number one priority. In order to ensure the highest quality and accuracy, our team randomly checks the authenticity of each its reviews. We've also have a custom software programing in place to prevent users from cheating the system.

Because Rate My Contractor is community based, there is a "Red Flag" system that lets users flag reviews for investigation by one of Rate My Contractor's authenticity investigation team members. However, if we discover that people are not abiding to our code of standards, Rate My Contractor reserves the right to suspend account use and be noted on their listing, specifically contractor profiles.

### ***Who calls me when I sign up for an estimate?***

First someone from the Rate My Contractor team will call or email you to validate that you did want an estimate. Next, a certified contractor(s) will contact you to set up a time and date to come out a look at what your project entails.

### ***What does "RMC certified" mean?***

"RMC Certified" means that we've made your job easier. We've done the busy work for you so that the necessary credentials, licenses, and certifications have all been checked. We've also have a partner website whom conducts an extensive background check to ensure that the contractor is credible. RMC certified also tells you, as a homeowner, that the contractor is in good standing with other homeowners in the area. You can also, [click here](#) to read more about the process.