## Lending Club Case Study

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#### Problem statement

- Develop a basic understanding of risk analytics in banking and financial services and understand how data is used to minimize the risk of losing money while lending to customers.
- Identify patterns which indicate if a person is likely to default, which
  may be used for taking actions such as denying the loan, reducing the
  amount of loan, lending (to risky applicants) at a higher interest rate,
  etc.
- Use EDA to understand how consumer attributes and loan attributes influence the tendency of default.
- Identify the driving factors (or driver variables) behind loan default, i.e. the variables which are strong indicators of default

# Our Approach using EDA (Data cleansing and sanitization)

- The data set provided had a large number of columns with empty data. There were around 54 columns in which all entries were NaN/null. These were removed from the data set.
- Many columns such as url, address, desc etc were removed as part of data cleansing as they did not have much relevance to problem.
- Columns (customer behavior variables) which are related to current (loan status) were removed
- The rows where value of column[loan\_status] == "Current" have been removed. This data is of no significance for our analysis
- Certain columns (int\_rate, emp\_length, loan\_month) had % sign, + sign, < sign with numeric values these were sanitized by removing unwanted signs and preserving the float values or interpreting the values in certain way
  - 1. Int rate column had % sign and values were like 20%, 6.6% etc and these were sanitized as 20, 6.6
  - 2. Emp\_length column had values like <1 year, 10+ years, 6years etc. These were sanitized by removing year/years and <1 was treated as 0 and 10+ was treated as 10. Any other value between 1-10 was treated as normal float value
  - 3. loan\_month was treated as date

- Continuous variables for which univariate analysis was done are as follows
  - 1. loan\_amnt
  - 2. annual\_inc
  - 3. int\_rate
  - 4. dti
  - 5. installment
  - 6. funded\_amnt

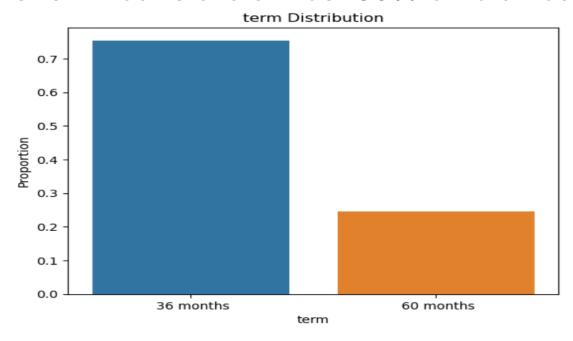
#### Univariate Analysis (Continuous variables)

#### Observations on continuous variables :

- 1. There were outliers in 95th to 99th quantile where loan amount was between 25000-35000, they were removed
- 2. 25th to 75th quantile for loan\_amnt exist between 5000-15000. Large number of loans of amount 10000 exist.
- 3. 99% people have annual income less than 234144.
- 4. Mostly int\_rate lies between 9 to 14%
- 5. Some loans have been taken at very high interest rates 22.5% to 25%
- 6. 99% people have annual income less than 234144.
- 7. Installment mostly lies between 150 to 400 with max being around 715

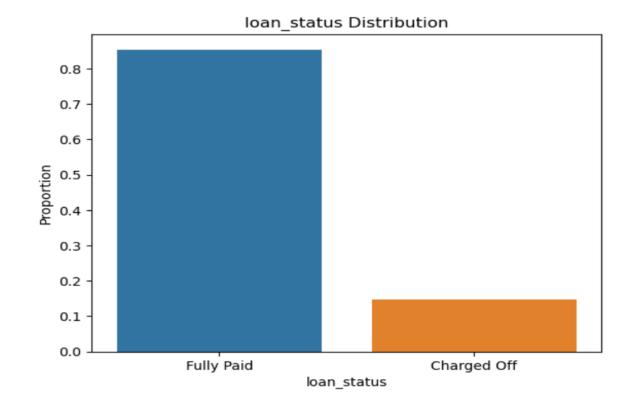
### Univariate Analysis (Categorical variables)

- Observations on categorical variables :
  - 1. 36months term loans are almost 80% of total loans



### Univariate Analysis (Categorical variables)

- Observations on categorical variables :
  - 1. 85% of total loans are non-default



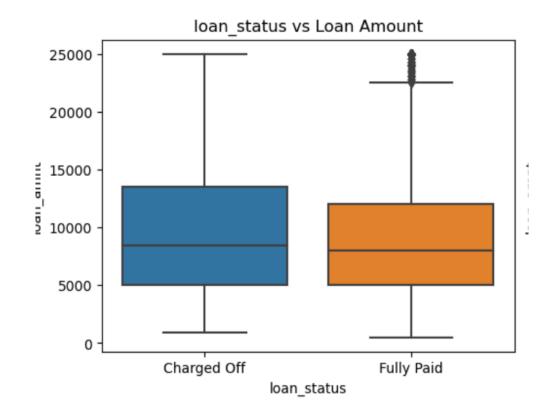
### Univariate Analysis (Categorical variables)

#### • Observations on categorical variables :

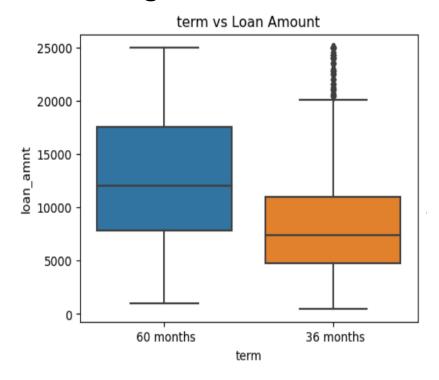
- 1. For approx. 50% loans the income of borrower was not verified by LC.
- 2. For approx. 25% loans the source of income was verified by LC.
- 3. For approx. 25% loans the income of borrower was verified by LC.
- 4. Very few people actually own a house
- 5. Most of the people are living in rented or mortgaged house
- 6. Highest percentage of employees who took loan have employee service of 10 or more years
- 7. Second highest percentage of employees who took loan have service tenure of less than a year
- 8. More than 50% borrowers fall under loan grade A,B
- 9. Around 50% of purpose given by borrowers is debt consolidation

### Segmented Univariate Analysis

- Observations on categorical variables :
  - Default loans are of higher loan amounts

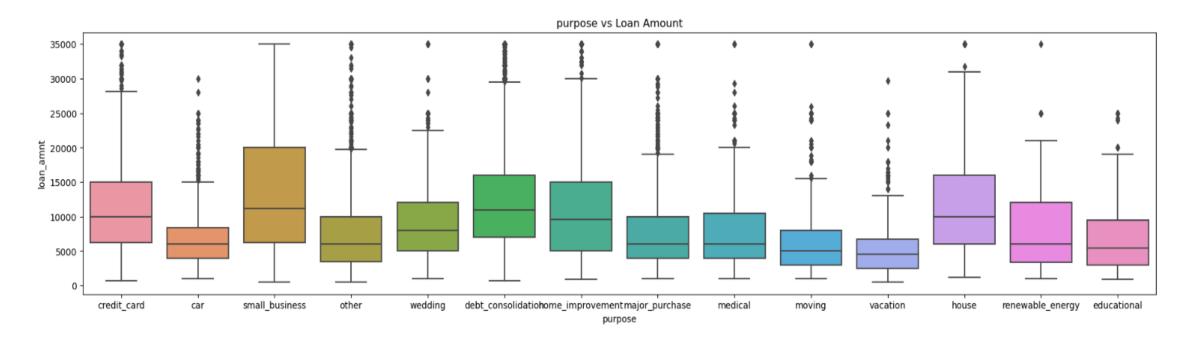


- Observations on categorical variables :
  - Loan\_amnt are higher for 60months term

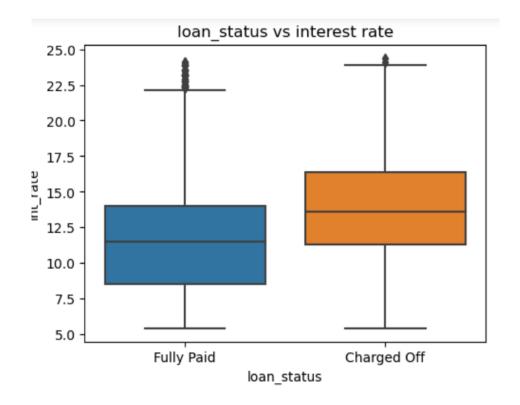


#### Observations on categorical variables :

• Loan\_amnt is higher for small\_business purpose compared to other purposes



- Observations on categorical variables :
  - Higher int\_rate results in more defaults

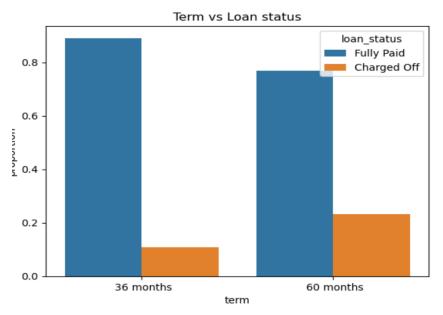


#### Observations on categorical variables :

- 1. int\_rate for borrowers having own house or mortgage are less. not\_verified borrowers are getting less int\_rate on the loan
- 2. Small business and house loans are given at higher int\_rate
- 3. Annual income for fully paid and charged off loans is very slightly different. For charged off loans it is slightly less Annual income gradually increases with increase in emp\_length
- 4. Borrowers with higher income are taking loans which have lower grades F and G (A (high) -> G (low))
- 5. Borrowers with verified income have higher annual\_inc. Mortgage home\_ownership has higher annual income
- 6. Borrowers with high dti has bit more probability to default No particular observation on emp\_length

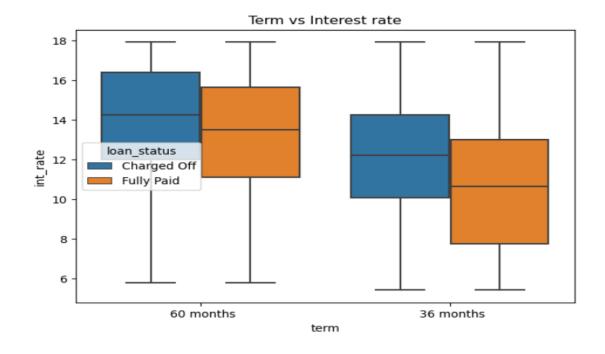
#### Observations:

- 1.60months tenure loans are defaulted twice as much as 36 months
- 2 . 36months tenure loans are proportionately more in terms of Fully paid. Hence 36months loans are less likely to be defaulted



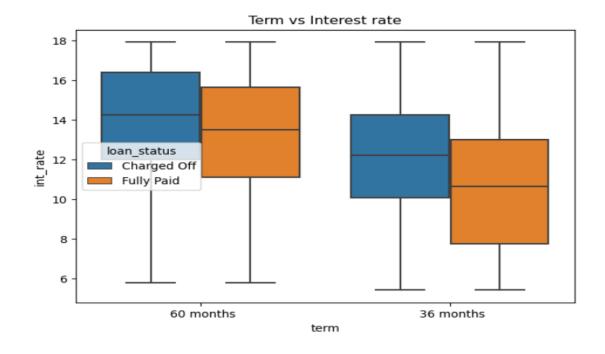
#### Observations:

• With higher interest rate default loans are higher



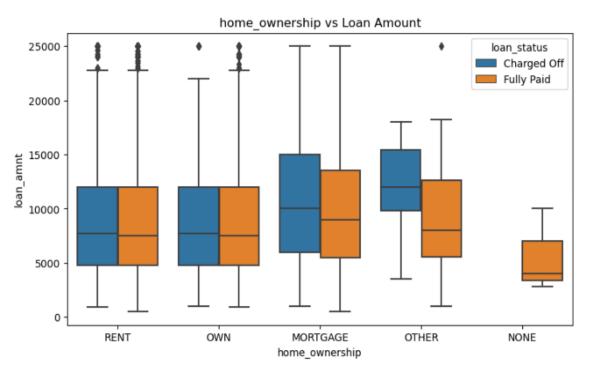
#### Observations:

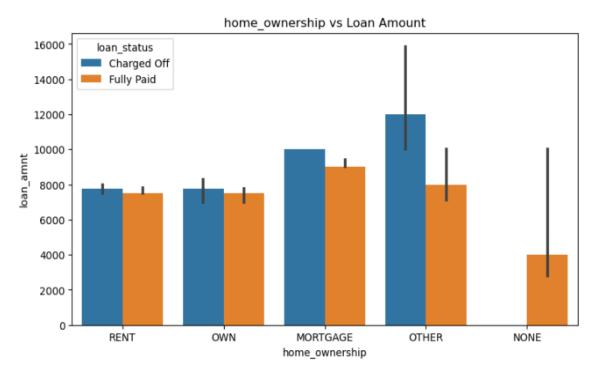
• With higher interest rate default loans are higher



#### Observations:

 With increase in loan amount charge off is more especially if house ownership is mortgage or other





### Bivariate Analysis (Contd)

#### Observations :

- 1. At higher values of dti charged off is more especially if home ownership is other
- 2. In income verified when loan amount is more there is more default In case of income verified more loans are given and with higher amount and still defaults are high
- 3. Higher the dti more is charged off rate
- 4. The default loans increases gradually as the grade goes from A->G
- 5. House loans are most defaulted when int\_rate is high
- 6. Credit\_card and debt\_consolidation purpose default loans have high dtis
- 7. Small business, credit\_card and debt\_consolidation purpose has more defaults when loan amount is high.
- 8. Higher the dti more is charged off rate

#### Recommendations

- When providing loans dti (debt to income ratio) is towards higher side than such loans should be rejected or be executed with caution
- High amount loan should not be give for following purpose "Small business, credit\_card and debt\_consolidation". They generally are defaulted
- House loans with high interest rates must be watched out for default
- Borrowers with high dti should be avoided
- Verification of income should be conducted using better processes and should be more strict

### Thank you