

Nirajan Kumar Singh

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Professional Summary

I am Salesforce DevOps Engineer with hands-on experience in release management, CI/CD automation, and Salesforce environment governance. Certified Salesforce Platform Developer I, Administrator, AI Associate, Agentforce Specialist, with multiple Gearset and Copado DevOps certifications. Proven in delivering stable, low-risk Salesforce releases using Git-based version control, automated deployments, and Agile release practices.

Education

Loreto Sec Boarding School, SLC	2016 – 2017
• GPA: 3.6/4.0	
PT.DeenDayal Upadhyaya Memorial college, +2	2017 – 2018
• percentage: 63.14)	
C.V Raman Global University , B-tech in Computer Science	2019 – 2023
• CGPA: 9.03/10.00	

Experience

Salesforce Release Engineer , Cognizant – Bengaluru, KA	Sep 2023 – Present
• Led Agile delivery processes by managing and tracking user stories, ensuring on-time sprint completion and eliminating delivery bottlenecks.	
• Owned full sandbox life-cycle management, optimizing development environments and reducing setup time for teams.	
• Developed scalable CI/CD automation pipelines via Gearset, increasing deployment speed and reducing manual effort.	
• Executed complex Salesforce deployments using Copado, Gearset, and GitHub, achieving a high deployment success rate and stable production releases.	
• Coordinated end-to-end release readiness activities, including deployment planning, impact assessment, validation, and stakeholder communication..	
• Managed weekly and bi-weekly deployment cycles, ensuring smooth and timely releases across multiple Salesforce environments (DEV → SIT → UAT → Pre-Prod → Prod).	
• Improved release processes through automation and proactive risk management, achieving consistent deployment success.	
• Configured and maintained Salesforce custom objects, fields, validation rules, flows, and permission sets to support evolving business requirements.	
• Executed data imports, exports, and large-scale data clean-up activities using Data Loader, ensuring data quality and integrity across environments.	
• Conducted detailed impact analysis and designed rollback strategies for high-risk releases to minimize production disruption.	

Software Engineer Intern , Byteridge – HYD	Jan 2023 – Mar 2023
• Collaborated with a dynamic and skilled team to develop the Friendly Faces app using Flutter and Dart.	
• Gained hands-on experience in mobile app development, including UI/UX design, state management, and API integration.	
• Enhanced problem-solving and teamwork skills while effectively learning and implementing new technologies.	

Technologies

Languages: Java, Apex, Python, SQL, JavaScript, Shell Scripting

Technologies: Github, VS Code, Salesforce, Gearset, Copado, Jenkins, Azure DevOps Jira ,Linux,shell scripting

Technical Skills

- Deployments
- release management
- GitHub
- Automation
- Copado
- CI/CD
- Jenkins,
- Azure DevOps
- Github-action

Certification

Salesforce Certified Administrator

Salesforce Certified AI Associate

Salesforce Certified Platform Developer I

Agentforce Specialist

Copado FundaMental I Metadata Pipeline

Copado FundaMental II Metadata Pipeline

Gearset Automation Certificate

Copado Fundamental Source Format Pipeline I

Copado FundaMental I Metadata Pipeline

Salesforce DevOps Fundamental Certificate

Extra-curricular Activities

- Certifications and Courses
- Workshops and Seminars
- Technical Projects
- Content Creation
- Sports and Fitness

TrailHead Profile

Profile: Badges – 347 Points – 283,075 Super Badges – 24, Rank: Triple Star Ranger

Hobbies

Traveling, Hiking, Cricket, Reading books, Listening to Music

languages

English, Hindi, Nepali, Spanish, Maithali