

# Nirajan Kumar Singh

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## Professional Summary

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I am Salesforce DevOps Engineer with hands-on experience in release management, CI/CD automation, and Salesforce environment governance. Certified Salesforce Platform Developer I, Administrator, AI Associate, Agentforce Specialist, with multiple Gearset and Copado DevOps certifications. Proven in delivering stable, low-risk Salesforce releases using Git-based version control, automated deployments, and Agile release practices.

## Education

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<b>Loreto Sec Boarding School, SLC</b>	2016 – 2017
• GPA: 3.6/4.0	
<b>PT.DeenDayal Upadhyaya Memorial college, +2</b>	2017 – 2018
• percentage: 63.14 )	
<b>C.V Raman Global University , B-tech in Computer Science</b>	2019 – 2023
• CGPA: 9.03/10.00	

## Experience

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<b>Salesforce Release Engineer</b> , Cognizant – Bengaluru, KA	Sep 2023 – Present
<ul style="list-style-type: none"><li>• Led Agile delivery processes by managing and tracking user stories, ensuring on-time sprint completion and eliminating delivery bottlenecks.</li><li>• Owned full sandbox life-cycle management, optimizing development environments and reducing setup time for teams.</li><li>• Developed scalable CI/CD automation pipelines via Gearset, increasing deployment speed and reducing manual effort.</li><li>• Executed complex Salesforce deployments using Copado, Gearset, and GitHub, achieving a high deployment success rate and stable production releases.</li><li>• Coordinated end-to-end release readiness activities, including deployment planning, impact assessment, validation, and stakeholder communication..</li><li>• Managed weekly and bi-weekly deployment cycles, ensuring smooth and timely releases across multiple Salesforce environments (DEV → SIT → UAT → Pre-Prod → Prod).</li><li>• Improved release processes through automation and proactive risk management, achieving consistent deployment success.</li><li>• Configured and maintained Salesforce custom objects, fields, validation rules, flows, and permission sets to support evolving business requirements.</li><li>• Executed data imports, exports, and large-scale data clean-up activities using Data Loader, ensuring data quality and integrity across environments.</li><li>• Conducted detailed impact analysis and designed rollback strategies for high-risk releases to minimize production disruption.</li></ul>	
<b>Software Engineer Intern</b> , Byteridge – HYD	Jan 2023 – Mar 2023
<ul style="list-style-type: none"><li>• Collaborated with a dynamic and skilled team to develop the Friendly Faces app using Flutter and Dart.</li><li>• Gained hands-on experience in mobile app development, including UI/UX design, state management, and API integration.</li><li>• Enhanced problem-solving and teamwork skills while effectively learning and implementing new technologies.</li></ul>	

## Technologies

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**Languages:** Java, Apex, Python, SQL, JavaScript, Shell Scripting

**Technologies:** Github, VS Code, Salesforce, Gearset, Copado, Jenkins, Azure DevOps Jira ,Linux,shell scripting

## Technical Skills

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- Deployments
- release management
- GitHub
- Automation
- Copado
- CI/CD
- Jenkins,
- Azure DevOps
- Github-action

## Certification

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**Salesforce Certified Administrator**

**Salesforce Certified AI Associate**

**Salesforce Certified Platform Developer I**

**Agentforce Specialist**

**Copado FundaMental I Metadata Pipeline**

**Copado FundaMental II Metadata Pipeline**

**Gearset Automation Certificate**

**Copado Fundamental Source Format Pipeline I**

**Copado FundaMental I Metadata Pipeline**

**Salesforce DevOps Fundamental Certificate**

## Extra-curricular Activities

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- Certifications and Courses
- Workshops and Seminars
- Technical Projects
- Content Creation
- Sports and Fitness

## TrailHead Profile

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**Profile:** Badges – 347 Points – 283,075 Super Badges – 24, Rank: Triple Star Ranger

## Hobbies

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Traveling, Hiking, Cricket, Reading books, Listening to Music

## languages

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English, Hindi, Nepali, Spanish, Maithali