Nir Ben Eliahu – MADGROWTH

Assignment 1: Olist Store

Technological tools

This assignment is explored and analyzed using MSSQL and Jupyter Notebook. The Jupyter notebook is the frontend of the work and contains all of the codes and queries that used to perform the exploratory data analysis (EDA).

The combining of MSSQL and jupyter notebook is described in my linkdin article <u>click here to read my article on linkdin (https://www.linkedin.com/pulse/combining-jupyter-sql-r-nir-ben-eliahu)</u>.

About the Dataset

2016-2018 performance data of a Brazilian e-commerce marketplace called Olist Store, with information from 100K orders.

Tasks

Your assignment is to research this data and analyze it using SQL/Excel/Python or any other tool you prefer. You are then asked to summarize your top 3 insights from your research, detail your thought process for each insight and present the business logic and the queries you wrote to reach this conclusion.

Strategy to start the analysis

A good place to start the analysis is the orders table.

The data is about an e-commerce store, and its success, performence, and target of customers can be described ny the orders history. the orders can provide information like:

- 1. orders status
- 2. the num of orders
- 3. the evolution of number of order by time
- 4. the customers prefered order time

Combining the orders with the customers and the sellers

Combining all of this data will provide information on the orders by state and city - the target customers:

- 1. which state and city have the top buying customers?
- 2. which state and city have the top seller?

Products that are orderd from the store

After learning about the store performence, the products data holds information the store's potential:

- 1. what are the best selles products?
- 2. what are the largest product category in terms of num of different products?
- 3. are the best sellers product also has the largest categories?

summary insights

1. Orders

- Olist Store has 97% rate of delivering its orders. Only 0.6% of the orders were canceled and only 0.6% of the orders could not be completed due to unavailable in the products.
- From October 2016 to December 2016 the store is probably in the lunching phase, with less the 500 orders per month.
- From December 2016 to October 2017 the store is perfoming very well reaching 4,000 orders per month
- November 2017 is the month with the highest number of orders (black firday?)
- In 2018 the store peeks to over 7,000 orders per month.
- the store (E-commerce) has a growing trend along the time. people buy more things online than before.
- · Monday, Tuesday, and Wednesday are the most prefered days for brazilian's customers
- · customers tend to buy more at afternoons and in the mornings
- from 2017 until 2018 the orders distribution between states is witout change, with SP (São Paulo?) as the state with the highest number of buying customers.
- SP (São Paulo?) num of orders also increases in time and its cut from the entire orders increases.

2. Products

- There are 32,951 products and 73 product categories
- The 10 largest product categories are: bed_bath_table, sports_leisure, furniture_decor, health_beauty, housewares, auto, computers_accessories, toys, watches_gifts, telephony
- Increase of orders over time from categories:
 - watches_gifts
 - health_beauty
 - housewares
- · Decrease of orders over time from categories:
 - telephony
 - sports_leisure
 - garden_tools
- · no-change of orders over time from categories:
 - furniture_decor
 - bed_bath_table
 - auto

3. Customers

There are 96,096 unique customers. among them, 3,345 are returning customers, 3.5% The states with the highest orders are: SP, RJ, MG, RS, PR, SC, BA, DF, ES, GO

Preperation

Loading Python relevant libraries

```
In [1]: # Import python libraries
        import pandas as pd
        import numpy as np
        # Import Date manipulation libraries
        from datetime import datetime, timedelta
        from matplotlib.dates import DateFormatter
        import matplotlib.dates as mdates
        from pandas.plotting import register_matplotlib_converters
        register_matplotlib_converters()
        # Import visualization libraries
        import seaborn as sns
        import matplotlib
        import matplotlib.pyplot as plt
        from matplotlib.patches import Rectangle
        %matplotlib inline
        # Import sql Extensions librarys
        import sqlalchemy
        import pyodbc
        from sqlalchemy utils import database exists, create database
```

Specific Notebook Parameters

```
In [2]: # Set the graphics settings for the visualizations
    sns.set(font_scale=1.5)
    sns.set_style("ticks")
```

Define functions to create visualizations

Define a line chart function

```
In [3]: def line_chart_month(x_date, y, line_color, width, Line_Label):
    plt.rc('figure', figsize=(12, 7))  # this is to overwrite default aspect of graph t
    fig, ax = plt.subplots()
    monthly_locator = mdates.MonthLocator()
    ax.xaxis.set_minor_locator(monthly_locator)
    ax.plot(x_date, y, color = line_color, lw = width, label=Line_Label)

ax.get_yaxis().set_major_formatter(
    matplotlib.ticker.FuncFormatter(lambda x, p: format(int(x), ',')))

# Ensure ticks fall once every other month (interval=2)
    ax.xaxis.set_major_locator(mdates.MonthLocator(interval=2))

ax.margins(x=0, y=0)

fig.autofmt_xdate()
    return ax
```

Define a rectangle line to mark areas on the chart, function

```
In [4]: def add_rectangle_datetime_x_axis(ax, date_list, date_start_index, date_delta, y_max_val
            from datetime import datetime, timedelta
            import matplotlib.dates as mdates
            from matplotlib.patches import Rectangle
            # Create rectangle x coordinates
            startTime_1 = date_list[date_start_index]
            endTime_1 = startTime_1 + timedelta(days = date_delta)
            # convert to matplotlib date representation
            start_1 = mdates.date2num(startTime_1)
            end_1 = mdates.date2num(endTime_1)
            width_1 = end_1 - start_1
            # Create rectangle y coordinates
            hight_1 = y_max_value
            # Plot rectangle
            rect1 = Rectangle((start_1, 0), width_1, hight_1, edgecolor=color, facecolor="none",
            ax.add_patch(rect1)
            return ax.add patch(rect1)
```

Define a pie chart function

```
In [5]: def pie_chart_function(df, categorial_column, values_column, title, palette):
        colors = sns.color_palette(palette)

        Categories = df[categorial_column].tolist()
        Values = df[values_column].tolist()
        percent = df[values_column]*100./df[values_column].sum()

        patches, texts = plt.pie(Values, colors=colors, radius=1.2)
        plt.title(title)

        labels = ['{0} - {1:1.2f} %'.format(i,j) for i,j in zip(Categories, percent)]

        sort_legend = True
        if sort_legend:
            patches, labels, dummy = zip(*sorted(zip(patches, labels, Values),key=lambda x:

        plt.legend(patches, labels, loc='center left', bbox_to_anchor=(1.2, 0.5),fontsize=18
        return plt.show()
```

Define a stacked area plot in percents function

```
In [6]: def stacked_area_plot_percents_month(pivot_df, title):
            from matplotlib.dates import DateFormatter
            import matplotlib.dates as mdates
            colors = sns.color palette('bright')
            pivot_df = pivot_df.divide(pivot_df.sum(axis=1), axis=0)
            pivot_df = pivot_df.mul(100)
            ax = pivot_df.plot(kind='area', stacked=True, title=title, color = colors)
            ax.margins(0, 0) # Set margins to avoid "whitespace"
            ax.tick_params(bottom = False)
            # Ensure ticks fall once every other month (interval=2)
            monthly_locator = mdates.MonthLocator()
            ax.xaxis.set_minor_locator(monthly_locator)
            ax.xaxis.set_major_locator(mdates.MonthLocator(interval=2))
            fig.autofmt xdate()
            ax.legend(loc='center left', bbox_to_anchor=(1.1, 0.5),
                     fancybox=True, shadow=True, ncol=1)
            return ax
```

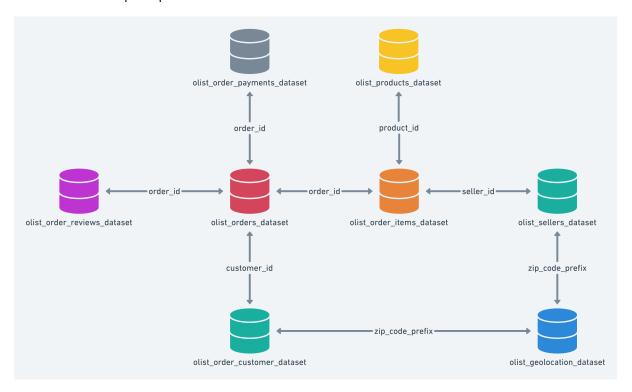
Establish a connection between jupyter and MSSQL

Create a connection througe an Open Database Connectivity (ODBC), Define an API for accessing the MSSQL database

Load the extensions required to run SQL queries in jupyter

Select the Olist_Store database in MSSQL

Datasets relationships map:



Loading the Data

Load the data from the local directory

Understanding the Data

Sampling some rows

]: custo	mers.sample(3)						
:	customer_id		customer	_unique_id	customer_zip	_code_pref	ix cu
3150	7bd51ad546d78d7678edfe06a435e86f	826df974b989d	9b10fba850	7d3020da8		1348	34
34766	b79bc49c04e9d0f44712b00179d4a909	ada60145ed9a08	80e6e3114	fe436815e6		202	10 r
45115	1755fad7863475346bc6c3773fe055d3	a5314ac290a8b1	141491e987	7ae37aa7cc		1345	54 ^{Si}
4							•
produ	cts.sample(3)						
	product_id	product_catego	ory_name	product_na	me_lenght p	roduct_des	criptio
26843	5bf0a3751ac1a1c1253ef97a027b8c13		alimentos		33.0		
8039	b3e62451b0073eb78f48426d3832b8d2	utilidades_do	omesticas		55.0		
2734	2f2155ee7545c9ca31ac68685224bc4a	utilidades_do	omesticas		41.0		
4							•
order	s.sample(3)						
	order_id		CI	ustomer_id	order_status	order_pur	chase_
20415	5c7932e52b3c1515dbad06328d81d6fa	7dbc7e3964ce8	8c85cfdcdd	c61320d724	delivered	20)17-12-
62772	20aea91835c11696daa9520693503694	649ccc91c147e	ec069e6df8	ba5ca3ddfc	delivered	20)17-09-
74416	3dc3012f8b35d3e48e9a5537d549986f	3f4e232392aeb	fd6eba1b4	e785120bf4	delivered	20)17-04-
4							•
selle	rs.sample(3)						
	seller_id	seller_zip_code_	prefix	seller_	_city seller_s	state	
259	dff87e4de60c9736ce8df835951b09bc		3172	sao p	aulo	SP	
1880	5f1dc28029d2c244352a68107ec2b542		5126	sao p	aulo	SP	
1912	cc63f0dd2acba93ffed4fe9f8e0321fa		15025 sad	o jose do rio p	oreto	SP	
order	_items.sample(3)						
					product_id	I	
	order_id	order_item_id					
11829		order_item_id	602bd303	d85e0e535a0	1767b9f1d85f91	9b158575	2613ec
11829 48982	1adbc05f8bb9f7f40e1566992a9b5e8d				-		
	1adbc05f8bb9f7f40e1566992a9b5e8d 6f4a1ccdb6d8b5f5249737581a50b1ea	1	1a986b40	15f20a3c26d	767b9f1d85f91	e 4cf490a5	825928

		order_id	payment_sequential	payment_type	payment_instal	Iments	paymen
	65146	d56e764f8fe72cb1656efbbc36d504d1	1	credit_card		8	
	16894	5f4fb6276021ebd35972ce9dcccfed59	1	credit_card		1	
	66976	2ba6f4043547bc847cc055c975cb57cf	1	credit_card		10	
	4						•
:[order_	reviews.sample(3)					
3]:		review_id		order_id	review_score	review	_commen
	71692	1fcd175bc4c3cf106e4f26cb6a1aa41b	896128ba70225c3185	9100341b20b186	5		
	25745	e72754e4691488167f0cec3841504c6f	1b37c11d1b330f2f5a	3ad3676bb9c07d	5		
	98168	872073acf20af03791f23530c94845bc	8b1956ed3dc60c9bf	a629f6e215fd306	3		
	4						>
:	produc	t_category_name_translation.	sample(3)				
]:							
		product_category_name pro	duct_category_name_e	english ———			
	61	musica		music			
	68	fraldas_higiene	diapers_and_h	nygiene			
	25 co	nstrucao_ferramentas_construcao	construction_tools_cons	truction			
)]: [geoloc	ation.sample(3)					
4 .	U	- r - v- /					

- -

	geolocation_zip_code_prefix	geolocation_lat	geolocation_lng	geolocation_city	geolocation_state
751088	64003	-5.080877	-42.819395	teresina	PI
941197	90240	-29.993219	-51.193760	porto alegre	RS
472225	24210	-22.902421	-43.134019	niteroi	RJ

Data Dictionary

- 1. customers:
 - customer_id key to the orders dataset. Each order has a unique customer_id.
 - **customer_unique_id** unique identifier of a customer.
 - **customer_zip_code_prefix** first five digits of customer zip code
 - customer_city customer city name
 - customer state customer state
- 2. products:
 - **product_id** unique product identifier
 - **product_category_name** root category of product, in Portuguese.
 - product_name_lenght number of characters extracted from the product name.
 - product_description_lenght number of characters extracted from the product description.
 - product_photos_qty number of product published photos
 - **product_weight_g** product weight measured in grams.
 - $\bullet \hspace{0.2cm} \textbf{product_length_cm} \hspace{0.1cm} \textbf{-} \hspace{0.1cm} \textbf{product} \hspace{0.1cm} \textbf{length} \hspace{0.1cm} \textbf{measured} \hspace{0.1cm} \textbf{in} \hspace{0.1cm} \textbf{centimeters}.$
 - **product_height_cm** product height measured in centimeters.
 - **product_width_cm** product width measured in centimeters.
- 3. orders:
 - order_id unique identifier of the order.

- customer_id key to the customer dataset. Each order has a unique customer_id.
- order_status Reference to the order status (delivered, shipped, etc).
- order_purchase_timestamp Shows the purchase timestamp
- order_approved_at Shows the payment approval timestamp.
- order_delivered_carrier_date Shows the order posting timestamp. When it was handled to the logistic partner.
- order_delivered_customer_date Shows the actual order delivery date to the customer.
- **order_estimated_delivery_date** Shows the estimated delivery date that was informed to customer at the purchase moment.

4. sellers:

- seller_id seller unique identifier
- seller_zip_code_prefix first 5 digits of seller zip code
- seller_city- seller city name
- seller_state- seller state

5. order items:

- order_id- order unique identifier
- order_item_id sequential number identifying number of items included in the same order.
- product_id- product unique identifier
- · seller_id- seller unique identifier
- shipping_limit_date- Shows the seller shipping limit date for handling the order over to the logistic
 partner.
- · price item price
- freight_value- item freight value item (if an order has more than one item the freight value is splitted between items)

6. order_payments:

- order_id- order unique identifier
- payment_sequential a customer may pay an order with more than one payment method. If he
 does so, a sequence will be created to
- payment_type- method of payment chosen by the customer.
- payment_installments- number of installments chosen by the customer.
- payment_value- transaction value.

7. order_reviews:

- review_id unique review identifier
- · order_id unique order identifier
- review_score Note ranging from 1 to 5 given by the customer on a satisfaction survey.
- review comment title Comment title from the review left by the customer, in Portuguese.
- **review_comment_message** Comment message from the review left by the customer, in Portuguese.
- review_creation_date Shows the date in which the satisfaction survey was sent to the customer.
- review_answer_timestamp Shows satisfaction survey answer timestamp.

8. product_category_name_translation:

- product_category_name category name in Portuguese
- · product_category_name_english category name in English

9. geolocation:

- geolocation_zip_code_prefix first 5 digits of zip code
- geolocation_lat latitude
- geolocation_Ing longitude
- geolocation_city city name
- geolocation_state state

Cleanup

```
In [21]: customers[customers.duplicated()].head()
Out[21]:
             customer_id customer_unique_id customer_zip_code_prefix customer_city customer_state
In [22]:
          products[products.duplicated()].head()
Out[22]:
             product_id product_category_name product_name_lenght product_description_lenght product_photos_qty
In [23]:
          orders[orders.duplicated()].head()
Out[23]:
             order_id customer_id order_status order_purchase_timestamp order_approved_at order_delivered_carrier_
          sellers[sellers.duplicated()].head()
Out[24]:
             seller_id seller_zip_code_prefix seller_city seller_state
In [25]: order_items[order_items.duplicated()].head()
Out[25]:
             order_id order_item_id product_id seller_id shipping_limit_date price freight_value
In [26]: order_payments[order_payments.duplicated()].head()
Out[26]:
             order_id payment_sequential payment_type payment_installments payment_value
In [27]:
          order reviews[order reviews.duplicated()].head()
Out[27]:
             review_id order_id review_score review_comment_title review_comment_message review_creation_date
In [28]:
          product_category_name_translation[product_category_name_translation.duplicated()].head()
Out[28]:
             product_category_name product_category_name_english
In [29]:
          geolocation[geolocation.duplicated()].head()
Out[29]:
               geolocation_zip_code_prefix geolocation_lat geolocation_lng geolocation_city geolocation_state
           15
                                    1046
                                              -23.546081
                                                             -46.644820
                                                                              sao paulo
                                                                                                     SP
                                    1046
                                              -23.546081
                                                             -46.644820
                                                                                                     SP
            44
                                                                              sao paulo
            65
                                    1046
                                              -23.546081
                                                             -46.644820
                                                                              sao paulo
                                                                                                     SP
                                    1009
                                              -23.546935
                                                             -46.636588
                                                                                                     SP
           66
                                                                              sao paulo
            67
                                    1046
                                              -23.546081
                                                             -46.644820
                                                                              sao paulo
                                                                                                     SP
          There are several duplicated rows in the geolocation table, so lets get rid of them.
In [30]:
          geolocation.drop_duplicates(inplace=True)
```

Check again

```
Out[31]:
             geolocation_zip_code_prefix geolocation_lat geolocation_lng geolocation_city geolocation_state
          Null Values
In [32]:
         customers.isnull().sum()
Out[32]: customer_id
                                        0
          customer_unique_id
                                        0
          customer zip code prefix
                                        0
          customer_city
                                        0
          customer_state
                                        0
          dtype: int64
In [33]: products.isnull().sum()
Out[33]: product_id
                                            0
          product_category_name
                                          610
          product_name_lenght
                                          610
          product_description_lenght
                                          610
          product_photos_qty
                                          610
          product_weight_g
                                            2
          product_length_cm
                                            2
          product_height_cm
                                            2
          product_width_cm
                                             2
          dtype: int64
          Some products are not assigned to any product categorie, and they don't have description
In [34]: orders.isnull().sum()
Out[34]: order_id
                                                 0
          customer_id
                                                 0
                                                 0
          order_status
          order_purchase_timestamp
                                                 0
          order_approved_at
                                               160
          order_delivered_carrier_date
                                              1783
          order_delivered_customer_date
                                              2965
          order estimated delivery date
                                                 0
          dtype: int64
          Some products are missing information regading the handling of the order. maybe the data is missing
          because the orders were regected.
In [35]: sellers.isnull().sum()
Out[35]: seller_id
                                      0
          seller_zip_code_prefix
                                      0
          seller_city
                                      0
                                      0
          seller_state
```

In [31]:

dtype: int64

geolocation[geolocation.duplicated()].head()

```
In [36]: order_items.isnull().sum()
Out[36]: order_id
                                  0
         order_item_id
                                 0
         product_id
                                 0
          seller_id
                                 0
          shipping_limit_date
                                  0
          price
                                  0
          freight_value
                                  0
         dtype: int64
In [37]: order_payments.isnull().sum()
Out[37]: order id
          payment_sequential
                                   0
                                   0
          payment_type
          payment_installments
                                   0
                                   0
          payment_value
         dtype: int64
In [38]: order_reviews.isnull().sum()
Out[38]: review id
                                          0
         order id
                                          0
                                          0
         review_score
                                      87656
         review_comment_title
         review_comment_message
                                      58247
                                          0
         review_creation_date
          review_answer_timestamp
                                          0
         dtype: int64
          Some reviews are missing a title or a messege. this is understandable. sometime, reviewers just rate the
         order.
In [39]: product_category_name_translation.isnull().sum()
Out[39]: product_category_name
                                            0
          product_category_name_english
                                            0
         dtype: int64
In [40]:
         geolocation.isnull().sum()
Out[40]: geolocation_zip_code_prefix
                                          0
                                          0
         geolocation_lat
                                          0
         geolocation lng
         geolocation city
                                          0
         geolocation_state
                                          0
         dtype: int64
```

This dataset contain NaN values, but they might not create problem. so no clean up of NaN values

Address categorial and continuos and date data types

examine if the data is stored in the perfered formats

```
In [41]: customers.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 99441 entries, 0 to 99440
         Data columns (total 5 columns):
          #
             Column
                                       Non-Null Count Dtype
         ---
             -----
                                       -----
             customer id
                                       99441 non-null object
          0
             customer unique id
                                       99441 non-null object
              customer_zip_code_prefix 99441 non-null int64
                                       99441 non-null object
          3
              customer_city
                                       99441 non-null object
          4
              customer_state
         dtypes: int64(1), object(4)
         memory usage: 3.8+ MB
In [42]: products.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 32951 entries, 0 to 32950
         Data columns (total 9 columns):
          #
            Column
                                         Non-Null Count Dtype
         ---
                                         -----
          0
              product_id
                                         32951 non-null object
                                         32341 non-null object
          1
              product category name
                                         32341 non-null float64
              product name lenght
              product_description_lenght 32341 non-null float64
          3
          4
              product_photos_qty
                                         32341 non-null float64
          5
              product_weight_g
                                         32949 non-null float64
          6
              product_length_cm
                                         32949 non-null float64
                                         32949 non-null float64
          7
              product_height_cm
                                         32949 non-null float64
              product width cm
         dtypes: float64(7), object(2)
         memory usage: 2.3+ MB
In [43]: orders.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 99441 entries, 0 to 99440
         Data columns (total 8 columns):
          #
             Column
                                            Non-Null Count Dtype
         ---
             -----
                                            -----
             order_id
                                            99441 non-null object
          0
                                            99441 non-null object
          1
              customer_id
                                            99441 non-null object
              order_status
          2
          3
              order purchase timestamp
                                            99441 non-null object
          4
              order approved at
                                            99281 non-null object
              order_delivered_carrier_date
                                            97658 non-null object
              order delivered customer date
                                            96476 non-null object
              order_estimated_delivery_date 99441 non-null object
         dtypes: object(8)
         memory usage: 6.1+ MB
In [44]: sellers.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 3095 entries, 0 to 3094
         Data columns (total 4 columns):
          # Column
                                     Non-Null Count Dtype
         ---
             -----
                                     -----
              seller_id
                                     3095 non-null
                                                     object
          1
              seller_zip_code_prefix
                                     3095 non-null
                                                     int64
              seller_city
                                     3095 non-null
                                                     object
              seller_state
                                     3095 non-null
                                                     object
         dtypes: int64(1), object(3)
         memory usage: 96.8+ KB
```

```
In [45]: order_items.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 112650 entries, 0 to 112649
         Data columns (total 7 columns):
          #
             Column
                                  Non-Null Count
                                                  Dtype
         ---
             -----
                                  -----
                                                  ----
          0
             order id
                                  112650 non-null object
             order item id
                                  112650 non-null int64
          2
             product id
                                  112650 non-null object
          3
             seller id
                                 112650 non-null object
          4
             shipping_limit_date 112650 non-null object
                                  112650 non-null float64
          5
              price
                                  112650 non-null float64
          6
              freight_value
         dtypes: float64(2), int64(1), object(4)
         memory usage: 6.0+ MB
In [46]: order_payments.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 103886 entries, 0 to 103885
         Data columns (total 5 columns):
          #
            Column
                                   Non-Null Count
                                                   Dtype
         ---
             order id
                                   103886 non-null object
          0
          1
              payment_sequential
                                   103886 non-null int64
          2
              payment type
                                   103886 non-null object
          3
              payment_installments 103886 non-null int64
          4
                                   103886 non-null float64
              payment_value
         dtypes: float64(1), int64(2), object(2)
         memory usage: 4.0+ MB
In [47]: order_reviews.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 99224 entries, 0 to 99223
         Data columns (total 7 columns):
          #
             Column
                                      Non-Null Count Dtype
             -----
         ---
                                      -----
          0
             review_id
                                      99224 non-null object
                                      99224 non-null object
             order_id
          1
                                      99224 non-null int64
          2
             review_score
                                      11568 non-null object
             review_comment_title
          3
                                      40977 non-null object
             review_comment_message
          4
          5
              review creation date
                                      99224 non-null object
              review answer timestamp 99224 non-null object
         dtypes: int64(1), object(6)
         memory usage: 5.3+ MB
         product_category_name_translation.info()
In [48]:
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 71 entries, 0 to 70
         Data columns (total 2 columns):
          # Column
                                            Non-Null Count Dtype
         ---
             -----
                                            -----
              product_category_name
                                            71 non-null
                                                           object
              product_category_name_english 71 non-null
          1
                                                           object
         dtypes: object(2)
         memory usage: 1.2+ KB
```

```
In [49]: geolocation.info()
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 738332 entries, 0 to 1000161
         Data columns (total 5 columns):
          #
              Column
                                           Non-Null Count
                                                            Dtype
                                                            ----
         _ _ _
             -----
                                           -----
              geolocation_zip_code_prefix 738332 non-null int64
              geolocation lat
                                           738332 non-null float64
              geolocation lng
                                           738332 non-null float64
              geolocation city
                                           738332 non-null object
                                         738332 non-null object
              geolocation_state
         dtypes: float64(2), int64(1), object(2)
         memory usage: 33.8+ MB
         There are several datetime data that are stored as objects and need to be converted to datetime
```

Datetime type

convert datetime data that is stored as objects to datetime

```
orders['order_purchase_timestamp'] = pd.to_datetime(orders['order_purchase_timestamp'])
In [50]:
         orders['order_approved_at'] = pd.to_datetime(orders['order_approved_at'])
         orders['order delivered carrier date'] = pd.to datetime(orders['order delivered carrier
         orders['order delivered customer date'] = pd.to datetime(orders['order delivered custome
         orders['order_estimated_delivery_date'] = pd.to_datetime(orders['order_estimated_deliver
         orders.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 99441 entries, 0 to 99440
         Data columns (total 8 columns):
             Column
                                            Non-Null Count Dtype
                                            -----
          0
             order_id
                                            99441 non-null object
          1
             customer id
                                            99441 non-null object
          2
             order_status
                                            99441 non-null object
          3
             order_purchase_timestamp
                                            99441 non-null datetime64[ns]
          4
             order approved at
                                            99281 non-null datetime64[ns]
                                            97658 non-null datetime64[ns]
              order delivered carrier date
              order_delivered_customer_date 96476 non-null datetime64[ns]
          7
              order estimated delivery date 99441 non-null datetime64[ns]
         dtypes: datetime64[ns](5), object(3)
         memory usage: 6.1+ MB
         order_reviews['review_creation_date'] = pd.to_datetime(order_reviews['review_creation_da')
In [51]:
         order_reviews['review_answer_timestamp'] = pd.to_datetime(order_reviews['review_answer_t
         order_reviews.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 99224 entries, 0 to 99223
         Data columns (total 7 columns):
          #
             Column
                                      Non-Null Count Dtype
         ---
             -----
                                      -----
          0 review_id
                                      99224 non-null object
          1
             order id
                                      99224 non-null object
          2
             review_score
                                      99224 non-null int64
            review_comment_title
                                    11568 non-null object
             review_comment_message 40977 non-null object
              review creation date
                                      99224 non-null datetime64[ns]
             review answer timestamp 99224 non-null datetime64[ns]
         dtypes: datetime64[ns](2), int64(1), object(4)
         memory usage: 5.3+ MB
```

Create tables in the MSSQL database to store the datasets

Create the table in the MSSQL database

```
In [ ]: %%sql

IF OBJECT_ID('Olist_Store..customers') IS NOT NULL
DROP TABLE dbo.customers

CREATE TABLE customers
(
    customer_id varchar(max),
    customer_unique_id varchar(max),
    customer_zip_code_prefix int,
    customer_city varchar(max),
    customer_state varchar(max)
);
```

Append the data to the table in the MSSQL database

```
In [ ]: customers.to_sql(name="customers", schema="dbo", con=engine, if_exists="replace", index=
```

Create the table in the MSSQL database

```
In [ ]: %%sql

If OBJECT_ID('Olist_Store..products') IS NOT NULL
DROP TABLE dbo.products

CREATE TABLE products
    (
    product_id varchar(max),
    product_category_name varchar(max),
    product_name_lenght int,
    product_description_lenght NUMERIC(2),
    product_photos_qty NUMERIC(2),
    product_weight_g NUMERIC(2),
    product_length_cm NUMERIC(2),
    product_height_cm NUMERIC(2),
    product_width_cm NUMERIC(2)
);
```

Append the data to the table in the MSSQL database

```
In [ ]: products.to_sql(name="products", schema="dbo", con=engine, if_exists="replace", index=Fa
```

Create the table in the MSSQL database

```
In []: %%sql

IF OBJECT_ID('Olist_Store..orders') IS NOT NULL
DROP TABLE dbo.orders

CREATE TABLE orders
  (
    order_id varchar(max),
    customer_id varchar(max),
    order_status varchar(max),
    order_purchase_timestamp varchar(max),
    order_approved_at varchar(max),
    order_delivered_carrier_date varchar(max),
    order_delivered_customer_date varchar(max),
    order_estimated_delivery_date varchar(max)
);
```

Append the data to the table in the MSSQL database

```
In [ ]: orders.to_sql(name="orders", schema="dbo", con=engine, if_exists="replace", index=False)
```

Create the table in the MSSQL database

Append the data to the table in the MSSQL database

```
In [ ]: sellers.to_sql(name="sellers", schema="dbo", con=engine, if_exists="replace", index=Fals
```

Create the table in the MSSQL database

```
In []: %%sql

IF OBJECT_ID('Olist_Store..order_items') IS NOT NULL
DROP TABLE dbo.order_items

CREATE TABLE order_items
(
    order_id varchar(max),
    order_item_id int,
    product_id varchar(max),
    seller_id varchar(max),
    shipping_limit_date varchar(max),
    price NUMERIC(2),
    freight_value NUMERIC(2)
);
```

Append the data to the table in the MSSQL database

```
In [ ]: order_items.to_sql(name="order_items", schema="dbo", con=engine, if_exists="replace", in
```

```
In [ ]: | %%sql
        IF OBJECT_ID('Olist_Store..order_payments') IS NOT NULL
        DROP TABLE dbo.order_payments
        CREATE TABLE order_payments
        order id varchar(max),
        payment sequential int,
        payment_type varchar(max),
        payment installments int,
        payment value NUMERIC(2)
        );
        Append the data to the table in the MSSQL database
In [ ]: order_payments.to_sql(name="order_payments", schema="dbo", con=engine, if_exists="replac")
        Create the table in the MSSQL database
```

```
In [ ]: | %%sql
        IF OBJECT_ID('Olist_Store..order_reviews') IS NOT NULL
        DROP TABLE dbo.order_reviews
        CREATE TABLE order_reviews
        review id varchar(max),
        order_id varchar(max),
        review score int,
        review comment title varchar(max),
        review comment message varchar(max),
        review creation date varchar(max),
        review answer timestamp varchar(max)
```

Append the data to the table in the MSSQL database

```
In [ ]: order_reviews.to_sql(name="order_reviews", schema="dbo", con=engine, if_exists="replace"
```

Create the table in the MSSQL database

);

```
In [ ]: %%sql
        IF OBJECT_ID('Olist_Store..product_category_name_translation') IS NOT NULL
        DROP TABLE dbo.product_category_name_translation
        CREATE TABLE product_category_name_translation
        product category name varchar(max),
        product_category_name_english varchar(max)
```

Append the data to the table in the MSSQL database

```
In [ ]: product_category_name_translation.to_sql(name="product_category_name_translation", schem
```

```
In [ ]: %%sql

IF OBJECT_ID('Olist_Store..geolocation') IS NOT NULL
DROP TABLE dbo.geolocation

CREATE TABLE geolocation
(
    geolocation_zip_code_prefix int,
    geolocation_lat NUMERIC(2),
    geolocation_lng NUMERIC(2),
    geolocation_city varchar(max),
    geolocation_state varchar(max)
);
```

Append the data to the table in the MSSQL database

```
In [ ]: geolocation.to_sql(name="geolocation", schema="dbo", con=engine, if_exists="replace", in
```

start the Exploratory data analysis

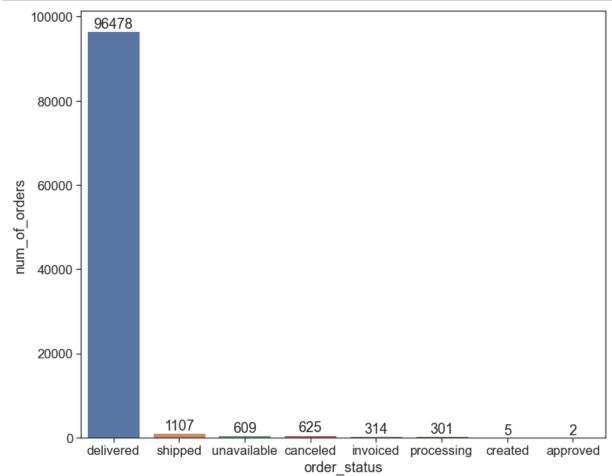
orders data

Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the distribution of order status

Out[52]:

	order_status	num_of_orders	percent
0	delivered	96478	97.0
1	shipped	1107	1.1
2	unavailable	609	0.6
3	canceled	625	0.6
4	invoiced	314	0.3
5	processing	301	0.3
6	created	5	0.0
7	approved	2	0.0

```
In [53]: plt.rc('figure', figsize=(12, 10))
    ax = sns.barplot(x='order_status', y='num_of_orders', data=order_status)
    for container in ax.containers:
        ax.bar_label(container)
```



There are several order statues, and their logical order is:

created, approved, invoiced, processing, shipped, and delivered.

97% of the orders are delivered. Currently, 1.1% of orders are being shipped, and 0.3 are in processing. There are also, order status of canceled and unavailable. only 0.6% of the orders were canceled and only 0.6% of the orders could not be completed due to unavailable in the products. Olist Store has 97% rate of delivering its orders.

Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the num. of orders by month

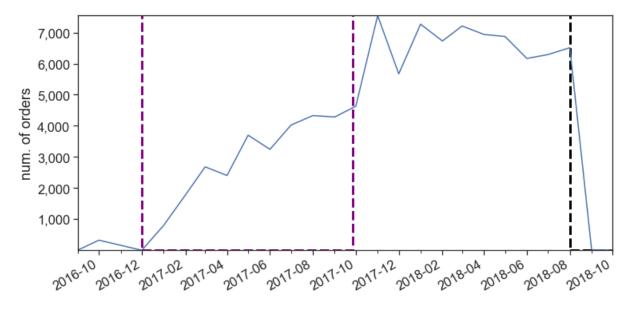
Out[54]:

	num_of_orders	date
0	4	2016-09-01
1	324	2016-10-01
2	1	2016-12-01
3	800	2017-01-01
4	1780	2017-02-01
5	2682	2017-03-01
6	2404	2017-04-01
7	3700	2017-05-01
8	3245	2017-06-01
9	4026	2017-07-01
10	4331	2017-08-01
11	4285	2017-09-01
12	4631	2017-10-01
13	7544	2017-11-01
14	5673	2017-12-01
15	7269	2018-01-01
16	6728	2018-02-01
17	7211	2018-03-01
18	6939	2018-04-01
19	6873	2018-05-01
20	6167	2018-06-01
21	6292	2018-07-01
22	6512	2018-08-01
23	16	2018-09-01
24	4	2018-10-01

draw a timelime (line chart) of the num of orders by month

```
In [55]: | fig, ax = plt.subplots(figsize=(12, 6))
         monthly_locator = mdates.MonthLocator()
         ax.xaxis.set_minor_locator(monthly_locator)
         ax.plot(orders_by_day['date'], orders_by_day['num_of_orders'])
         plt.ylabel('num. of orders')
         ax.get_yaxis().set_major_formatter(
         matplotlib.ticker.FuncFormatter(lambda x, p: format(int(x), ',')))
         # Ensure ticks fall once every other month (interval=2)
         ax.xaxis.set_major_locator(mdates.MonthLocator(interval=2))
         ax.margins(x=0, y=0)
         fig.autofmt_xdate()
         add_rectangle_datetime_x_axis(
             ax = ax,
             date_list = orders_by_day['date'],
             date_start_index = \overline{2},
             date_delta = 30*10,
             y_max_value = 8000,
              color = "purple"
         add_rectangle_datetime_x_axis(
              ax = ax,
             date_list = orders_by_day['date'],
             date_start_index = 22,
             date_delta = 30*3,
             y_max_value = 8000,
              color = "black"
              )
```

Out[55]: <matplotlib.patches.Rectangle at 0x1aa37d146a0>



Information from the num. of orders line chart

- 1. From October 2016 to December 2016 the store is probably in the lunching phase, with less the 500 orders per month.
- 2. From December 2016 to October 2017 the store is perfoming very well with thousands of orders per month reaching 4,000 orders per month.
- 3. November 2017 is the month with the highest number of orders (black firday?)

- 4. In 2018 the store peeks to over 7,000 orders per month.
- 5. the store (E-commerce) has a growing trend along the time. people buy more things online than before.

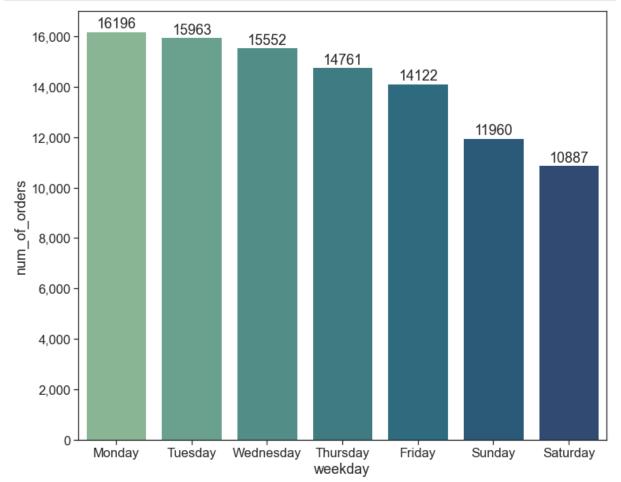
Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the num. of orders by weekday

Out[56]:

	num_of_orders	weekday
0	16196	Monday
1	15963	Tuesday
2	15552	Wednesday
3	14761	Thursday
4	14122	Friday
5	11960	Sunday
6	10887	Saturday

Draw a bar chart of the num of orders by weekday

```
In [57]: plt.rc('figure', figsize=(12, 10))
    ax = sns.barplot(x='weekday', y='num_of_orders', data=orders_by_weekday, palette="crest
    ax.get_yaxis().set_major_formatter(
    matplotlib.ticker.FuncFormatter(lambda x, p: format(int(x), ',')))
    for container in ax.containers:
        ax.bar_label(container)
```



Information from the num. of orders by weekday bar chart

Monday, Tuesday, and Wednesday are the most prefered days for brazilian's customers

Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the num. of orders by the part of the day (e.g. morning, evening, etc.)

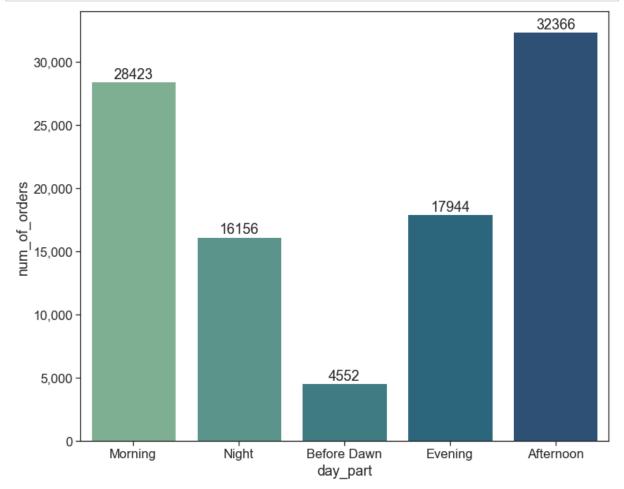
```
In [58]: orders_by_day_part_query = """
         WITH CTE AS
         SELECT order id,
                CASE WHEN DATEPART(HOUR, order_purchase_timestamp) BETWEEN 0 AND 4 THEN 'Before D
                WHEN DATEPART(HOUR, order_purchase_timestamp) BETWEEN 5 AND 12 THEN 'Morning'
                WHEN DATEPART(HOUR, order_purchase_timestamp) BETWEEN 13 AND 17 THEN 'Afternoon'
                WHEN DATEPART(HOUR, order_purchase_timestamp) BETWEEN 16 AND 20 THEN 'Evening'
                WHEN DATEPART(HOUR, order_purchase_timestamp) > 20 THEN 'Night'
         END AS 'day_part'
         FROM orders
         SELECT COUNT(*) AS num_of_orders, day_part
         FROM CTE
         GROUP BY day_part
         0.00
         orders_by_day_part = pd.read_sql_query(orders_by_day_part_query, connection)
         orders_by_day_part
```

Out[58]:

	num_of_orders	day_part
0	28423	Morning
1	16156	Night
2	4552	Before Dawn
3	17944	Evening
4	32366	Afternoon

Draw a bar chart of the num. of orders distribution by the part of the day

```
In [59]: plt.rc('figure', figsize=(12, 10))
    ax = sns.barplot(x='day_part', y='num_of_orders', data=orders_by_day_part, palette="cre
    ax.get_yaxis().set_major_formatter(
    matplotlib.ticker.FuncFormatter(lambda x, p: format(int(x), ',')))
    for container in ax.containers:
        ax.bar_label(container)
```



customers tend to buy more at afternoons and in the mornings

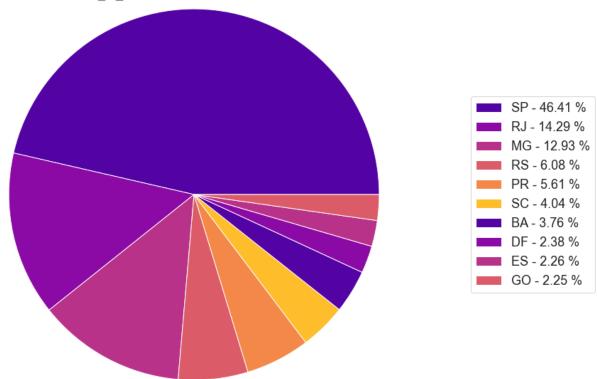
Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the num. of orders by the states

Out[60]:

	num_of_orders	customer_state
0	41746	SP
1	12852	RJ
2	11635	MG
3	5466	RS
4	5045	PR
5	3637	SC
6	3380	ВА
7	2140	DF
8	2033	ES
9	2020	GO

draw a pie chart of the num. of orders distribution by states





note:

A more in-depth analyses might divide the states into regions, to provide geographic information on the orders, but for this asignment, there is nit enough time, to understand all of the stats name

Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the top 10 states (based on num. of orders) by month

```
In [62]: |top_ten_orders_state_query = """
         SELECT COUNT(orders.order_id) AS 'num_of_orders',
                customers.customer_state,
                DATEADD(MONTH, DATEDIFF(MONTH, 0, order_purchase_timestamp), 0) AS 'date'
         FROM orders JOIN customers
         ON orders.customer_id = customers.customer_id
         WHERE customers.customer_state IN
         SELECT TOP 10 customers.customer_state
         FROM orders JOIN customers
         ON orders.customer_id = customers.customer_id
         GROUP BY customer_state
         ORDER BY COUNT(orders.order_id) DESC
         GROUP BY customer_state, DATEADD(MONTH, DATEDIFF(MONTH, 0, order_purchase_timestamp), 0)
         ORDER BY num_of_orders DESC;
         orders_state_date = pd.read_sql_query(top_ten_orders_state_query, connection)
         orders_state_date
```

Out[62]:

	num_of_orders	customer_state	date
0	3253	SP	2018-08-01
1	3207	SP	2018-05-01
2	3059	SP	2018-04-01
3	3052	SP	2018-01-01
4	3037	SP	2018-03-01
214	2	SP	2018-10-01
215	1	PR	2016-12-01
216	1	RJ	2018-10-01
217	1	SC	2018-09-01
218	1	RS	2016-09-01

219 rows × 3 columns

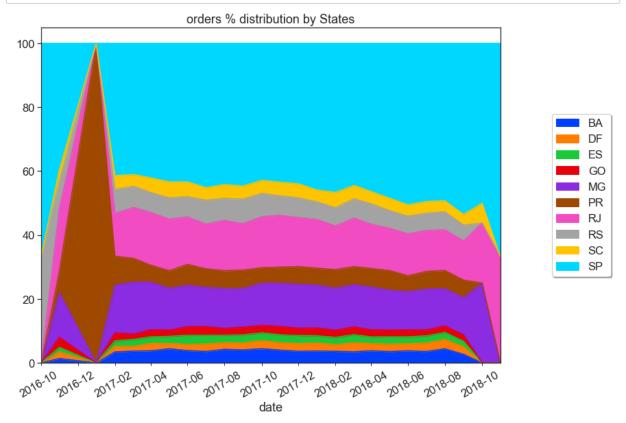
pivot the data to a pivot table.

turn the date column to the index column - that is needed for the next visualization

Out[63]:

customer_state	ВА	DF	ES	GO	MG	PR	RJ	RS	sc	SP
date										
2016-09-01	NaN	1.0	NaN	2.0						
2016-10-01	4.0	6.0	4.0	9.0	40.0	19.0	56.0	24.0	11.0	113.0
2016-12-01	NaN	NaN	NaN	NaN	NaN	1.0	NaN	NaN	NaN	NaN
2017-01-01	25.0	13.0	12.0	18.0	108.0	65.0	97.0	54.0	31.0	299.0
2017-02-01	59.0	24.0	34.0	27.0	259.0	118.0	254.0	105.0	59.0	654.0
2017-03-01	91.0	57.0	48.0	53.0	358.0	127.0	395.0	151.0	110.0	1010.0
2017-04-01	93.0	35.0	46.0	41.0	275.0	114.0	338.0	139.0	105.0	908.0
2017-05-01	127.0	64.0	94.0	87.0	428.0	213.0	488.0	208.0	152.0	1425.0
2017-06-01	106.0	70.0	80.0	79.0	363.0	170.0	412.0	221.0	116.0	1331.0
2017-07-01	155.0	77.0	83.0	77.0	453.0	203.0	571.0	249.0	158.0	1604.0
2017-08-01	158.0	87.0	95.0	93.0	469.0	223.0	562.0	299.0	159.0	1729.0
2017-09-01	170.0	97.0	93.0	88.0	507.0	183.0	609.0	278.0	156.0	1638.0
2017-10-01	166.0	98.0	100.0	108.0	560.0	206.0	668.0	252.0	178.0	1793.0
2017-11-01	250.0	168.0	170.0	157.0	943.0	378.0	1048.0	422.0	303.0	3012.0
2017-12-01	192.0	131.0	113.0	127.0	691.0	270.0	783.0	283.0	193.0	2357.0
2018-01-01	239.0	138.0	147.0	146.0	863.0	378.0	893.0	373.0	314.0	3052.0
2018-02-01	214.0	172.0	152.0	149.0	804.0	342.0	922.0	368.0	257.0	2703.0
2018-03-01	249.0	150.0	134.0	146.0	879.0	377.0	907.0	418.0	252.0	3037.0
2018-04-01	225.0	148.0	142.0	136.0	786.0	386.0	834.0	349.0	246.0	3059.0
2018-05-01	241.0	144.0	134.0	139.0	762.0	311.0	833.0	351.0	227.0	3207.0
2018-06-01	201.0	150.0	124.0	105.0	717.0	308.0	716.0	305.0	205.0	2773.0
2018-07-01	250.0	166.0	123.0	115.0	658.0	320.0	717.0	316.0	198.0	2777.0
2018-08-01	165.0	145.0	105.0	120.0	708.0	333.0	745.0	300.0	206.0	3253.0
2018-09-01	NaN	NaN	NaN	NaN	4.0	NaN	3.0	NaN	1.0	8.0
2018-10-01	NaN	NaN	NaN	NaN	NaN	NaN	1.0	NaN	NaN	2.0

Draw an area chart of the orders distrbution by states (in percents)



Information from the area chart

Remebering that until 2017 there were less then 500 orders permonth, most of the orders on until the end of 2016 were from PR(Puerto Rico?). from 2017 until 2018 the orders distribution between states is stable, with SP (São Paulo?) as the state with the highest amount of buing customers.

SP (São Paulo?) num of orders also increases in time and its cut from the entire orders increases.

query the total num. of products and product categories

there are 32,951 products and 73 product categories

query the top 10 largest product categories

```
In [66]:
        %%sql
         WITH CTE_1 AS
         SELECT DISTINCT product_category_name,
                COUNT(DISTINCT product id) AS 'num products'
         FROM products
         GROUP BY product_category_name
         CTE_2
         AS (
         SELECT product_trans.product_category_name_english, CTE_1.num_products,
                SUM(CTE_1.num_products) OVER (ORDER BY num_products DESC) AS 'cumm_sum',
                ROUND( CAST(CTE_1.num_products AS FLOAT) / SUM(CTE_1.num_products) OVER () * 100
         FROM CTE_1 JOIN product_category_name_translation product_trans
         ON CTE_1.product_category_name = product_trans.product_category_name
         SELECT TOP 10 *
         FROM CTE_2;
```

* mssql+pyodbc://nir:***@mssql Done.

Out[66]: product_category_name_english num_products cumm_sum percent

bed_bath_table	3029	3029	9.37
sports_leisure	2867	5896	8.87
furniture_decor	2657	8553	8.22
health_beauty	2444	10997	7.56
housewares	2335	13332	7.22
auto	1900	15232	5.88
computers_accessories	1639	16871	5.07
toys	1411	18282	4.36
watches_gifts	1329	19611	4.11
telephony	1134	20745	3.51

- 1. Each product is assigned to only 1 category.
- 2. The 10 largest product categories are:
 - A. bed_bath_table
 - B. sports_leisure
 - C. furniture_decor
 - D. health_beauty
 - E. housewares
 - F. auto
 - G. computers_accessories
 - H. toys
 - I. watches_gifts
 - J. telephony

query the products that are not in any category

```
In [67]: %%sql
         SELECT product_category_name,
                 COUNT(*) AS 'num_products'
         FROM products
         WHERE product category name IS NULL
         GROUP BY product_category_name;
           * mssql+pyodbc://nir:***@mssql
         Done.
Out[67]:
          product_category_name num_products
                          None
                                        610
         There are 610 products that are not in any category
         create a MSSQL view to simplify a query
         first, delete the view if it already exists
In [68]: %%sql
         IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'top_ten_categorie'
           * mssql+pyodbc://nir:***@mssql
         Done.
Out[68]: []
         create a MSSQL view to simplify a query
In [69]: | %%sql
         CREATE VIEW top ten categories AS
         SELECT TOP 10 product_trans.product_category_name_english
         FROM orders JOIN order items
         ON orders.order_id = order_items.order_id JOIN products
         ON order_items.product_id = products.product_id JOIN product_category_name_translation p
         ON product_trans.product_category_name = products.product_category_name
         GROUP BY product_trans.product_category_name_english
         ORDER BY SUM(order_items.order_item_id) DESC;
           * mssql+pyodbc://nir:***@mssql
         Done.
```

Out[69]: []

Create a dataframe in jupyter using an MSSQL query from the MSSQL database of the top 10 product categories (based on the num. of products ordered) by month using the MSSQL view that was created before

Out[70]:

	product_category_name_english	date	quantity
0	telephony	2018-04-01	395
1	sports_leisure	2018-04-01	693
2	health_beauty	2018-05-01	888
3	health_beauty	2017-04-01	202
4	housewares	2017-03-01	249
208	bed_bath_table	2017-09-01	639
209	furniture_decor	2017-11-01	1280
210	watches_gifts	2018-08-01	447
211	auto	2017-03-01	101
212	garden_tools	2018-06-01	257

213 rows × 3 columns

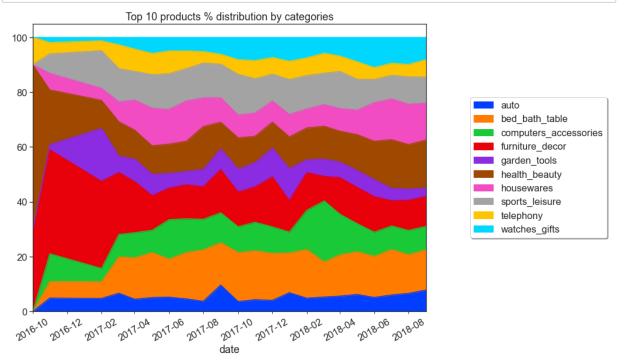
pivot the data to a pivot table.

turn the date column to the index column - that is needed for the next visualization

Out[71]:

garden_tools	furniture_decor	computers_accessories	bed_bath_table	auto	product_category_name_english
					date
NaN	3.0	NaN	NaN	NaN	2016-09-01
5.0	101.0	27.0	16.0	13.0	2016-10-01
168.0	275.0	42.0	53.0	41.0	2017-01-01
87.0	326.0	118.0	192.0	96.0	2017-02-01
188.0	423.0	209.0	343.0	101.0	2017-03-01
153.0	246.0	158.0	321.0	99.0	2017-04-01
163.0	344.0	432.0	416.0	156.0	2017-05-01
129.0	327.0	325.0	447.0	121.0	2017-06-01
232.0	427.0	402.0	676.0	134.0	2017-07-01
296.0	615.0	427.0	603.0	376.0	2017-08-01
300.0	453.0	338.0	639.0	129.0	2017-09-01
378.0	545.0	442.0	756.0	182.0	2017-10-01
743.0	1280.0	680.0	1206.0	284.0	2017-11-01
526.0	515.0	344.0	650.0	307.0	2017-12-01
295.0	848.0	884.0	1097.0	299.0	2018-01-01
402.0	569.0	1422.0	814.0	335.0	2018-02-01
375.0	874.0	976.0	989.0	367.0	2018-03-01
383.0	815.0	632.0	963.0	382.0	2018-04-01
398.0	821.0	563.0	952.0	325.0	2018-05-01
257.0	526.0	490.0	946.0	342.0	2018-06-01
229.0	607.0	490.0	781.0	364.0	2018-07-01
167.0	600.0	473.0	805.0	428.0	2018-08-01
•					

Draw an area chart of the top 10 products distribution by categories (in percents)



Among the top 10 products categories:

not-regarding 2016-2017, and regarding 2017-2018

- 1. Increase of orders over time:
 - A. watches_gifts
 - B. health_beauty
 - C. housewares
- 2. Decrease of orders over time:
 - A. telephony
 - B. sports_leisure
 - C. garden_tools
- 3. no-change of orders over time:
 - A. furniture_decor
 - B. bed_bath_table
 - C. auto

during March 2018 there was a peak of orders of computers_accessories, that has decreased sshortly after.

9 out 10 of the most sold product categories are also the largest categories. the 1 out of ten is toys, that is not in the top 10 seling product categors, but is in the top 7 largest categories.

query the total number of unique customers and returning customers

```
In [73]: | %%sql
          SELECT COUNT(DISTINCT customer_unique_id) AS 'num_unique_customers',
                 COUNT(DISTINCT customer_id) AS 'num_customers',
                 COUNT(DISTINCT customer_id) - COUNT(DISTINCT customer_unique_id) AS 'num_returnin
                 CAST( COUNT(DISTINCT customer_id) - COUNT(DISTINCT customer_unique_id) AS FLOAT)
                 / COUNT(DISTINCT customer_unique_id) * 100
                 ,1) AS 'percent_returning_customers'
          FROM customers;
           * mssql+pyodbc://nir:***@mssql
          Done.
Out[73]:
          num_unique_customers num_customers num_returning_customers percent_returning_customers
                         96096
                                       99441
                                                               3345
                                                                                         3.5
          There are 96,096 unique customers. among them, 3,345 are returning customers, 3.5%
```

There are 30,030 unique customers, among them, 3,343 are returning customers, 3.376

```
In [74]: connection.close()
```