Describe an event that you feel wronged

You should say:

When did it happen

What happened

Why did it happen

And how did it be solved

I am going to describe an incident happened about 3 month ago. I am the project manager of a small real estate firm whose owner is my uncle. Jiwei is the construction manager of the company we hired to construct our commercial building. At the beginning, my boss required that we must avoid the water leakage problem in the basement. The construction manager and I prepared contingency plan for several possible emergencies that probably could cause this quality problem. Unfortunately, despite our best effort, we still failed to prevent the leakage completely. We found that a seam in the wall of the basement was leaking. My boss blame me for causing the problem seriously even without listening my explanation. I felt seriously wronged because I had already done all of things I could do. However I understood my boss worried about that water leakage would contaminate the future decoration and affect the usage of the basement. But my uncle doesn’t know the specific concrete building process since he is not professional on construction. Jiwei and I found out two mian reasons that caused it. First was the broken of the concrete pump which was an extreme low probability events. The second reason was the extreme hot weather which accelerated the setting process of concrete. It was also a extreme rare case. I also verified through some expert that it was a common issue and 9 of 10 basement had such problem. Two days later, I explained it in details to my boss whose was actually not professional on

Since water leakage will contaminate the future decoration and affect the usage of the basement. However, he promise that they would fix the problem as soon as possible, and assured that it wouldn’t happen again. If the leakage occurred in the future, they would responsible for all the related lost caused by it. But he argued that congestion of the concrete pump that caused the problem was an extreme rare case. I verified this excuse through some experts. So I accepted his sincere timely apology and explanation. However, we still fined them 5000 for this quality problem.