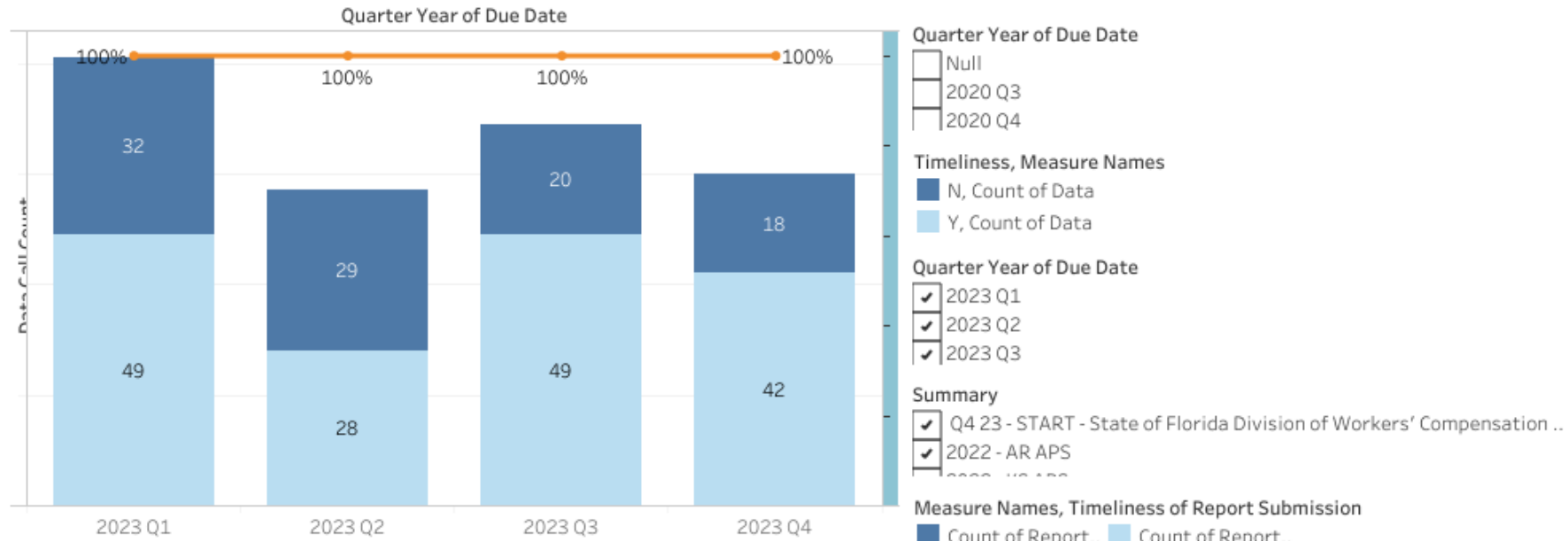


Reporting Metrics Workbook

Tableau Dashboards

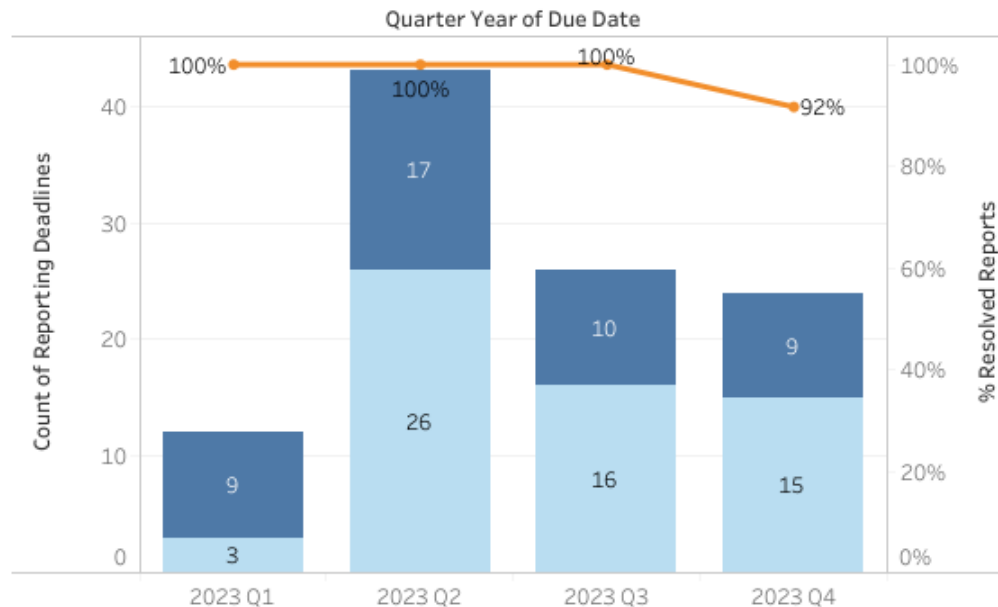
Data Calls

The Data Calls chart tracks data requests that come in via email from SNIC or LEGAL Jira tickets.



Reports

This Reports chart tracks the recurring quarterly and annual reports required by the state DOIs and statistical agents.



Light blue represents timely submissions, where the volume in dark blue was submitted late. The orange line represents the percent of complete reports based on the total volume due per quarter.

Please note that the tracking process has just been finalized starting mid Q4 2023, so the timeliness metrics do not accurately reflect the true timeliness of past submissions. Moving forward, this tracker will more accurately reflect timeliness metrics.

NCCI POC Errors Summary

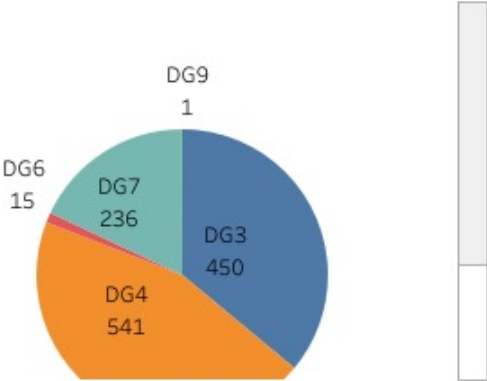
Error Source	Error Status New				
	DG3	DG4	DG6	DG7	DG9
Data Reporting	154	231	15	2	1
Policy	296	290		234	
Test Policy	20	20			

This page reflects open proof of coverage errors (POC) flagged by NCCI as a result of WCPOLs report submissions. This is a snapshot of the data each time the reporting team is working on these errors.

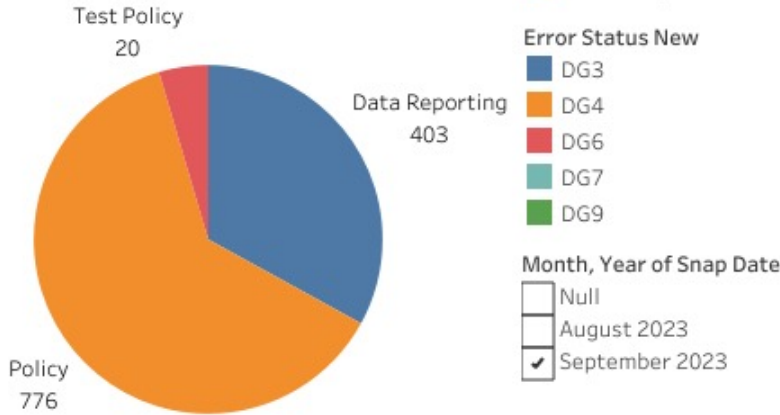
NCCI assigns a data grade (DG) to each error to indicate the severity - Please see the applicable Data Grade chart for reference.

We also categorized the errors based on the Error Source: Data Reporting, Policy and Test Policy. Data Reporting is the reporting team's responsibility to address and it means that there is an issue with how we reported the data. Policy is the IPMs responsibility to address and it means that there is an issue with the actual data. Test Policy is a unique bucket that was reported but flagged as a test policy in our system, these are being investigated by Reporting, IPMs and Eng.

NCCI POC Errors by Data Grade



NCCI POC Errors by Area Involved



- Error Source
- Data Reporting
 - Policy
 - Test Policy

- Error Status New
- DG3
 - DG4
 - DG6
 - DG7
 - DG9

- Month, Year of Snap Date
- ☐ Null
 - ☐ August 2023
 - ☒ September 2023

NCCI POC DG Chart

Data Grade	WCPOLS Error Class	Description
0	Error Free	The policy was free of errors
2	Suspect	A data element may have been incorrectly reported
3	Default Error	A data element was reported incorrectly
4	Priority Error	A data element was reported incorrectly
6	POC Error	A POC data element was reported incorrectly
7	POC Critical Error	Transaction/record has been rejected
8	Record Reject	Only the invalid record was rejected
9	Transaction Reject	Entire transaction has been rejected

NCCI Unit Errors Excluding
Estimated Audits

Error Status	
DG2	174
DG5	18

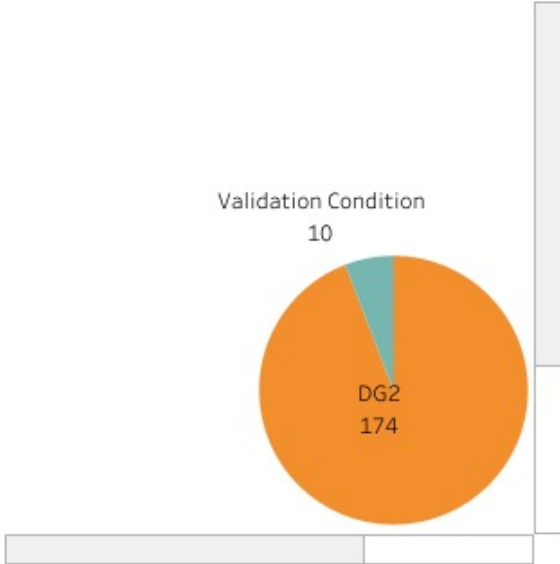
NCCI Unit Errors
by Error Source

Error Source	
Audit	10,758
Claims	39
Data Reporting	1
Policy	166

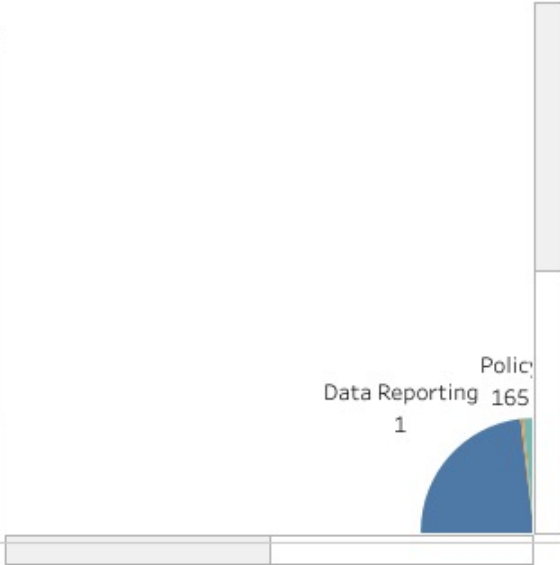
NCCI Unit DG Chart

Data Grade	WCSTAT Er..	Description
0	Error Free	The unit report was free of
1	Informatio..	An "optional" or "not applic
2	Suspect	A data element may have be
3	Default Error	A data element was reporte
4	Priority Error	A data element was reporte
5	Priority/	A data element was reporte

NCCI Unit Errors Pie Chart
(excluding Estimated Audits)



NCCI Unit Errors by Error
Source Pie Chart



This page reflects open Unit errors flagged by NCC as a result of WCSTAT report submissions. This is a snapshot of the data each time the reporting team is working on these errors.

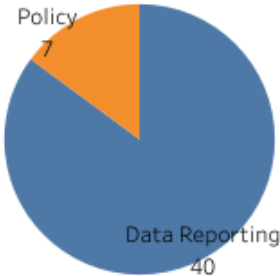
NCCI assigns a data grade (DG) to each error to indicate the severity - Please see the applicable Data Grade chart for reference. Additionally, NCCI flags validation errors that indicate more detailed issues with the audit or claim data that is reported and require a deeper dive into the data. NCCI requires a written response to clear validation errors.

We also categorized the errors based on the Error Source: Data Reporting, Policy, Claims and Audit. Data Reporting is the reporting team's responsibility to address and it means that there is an issue with how we reported the data. Policy is the IPMs responsibility to address and it means that there is an issue with the actual data. Claims is the responsibility of the claims team and means that there is an issue with the loss data. Audit is the responsibility of the audit team and reflects the unaudited policy volume.

WCIRB POC Errors Summary

Error Source	Data Qua..
Policy	7
Data Reporting	40

WCIRB Errors By Data Grade

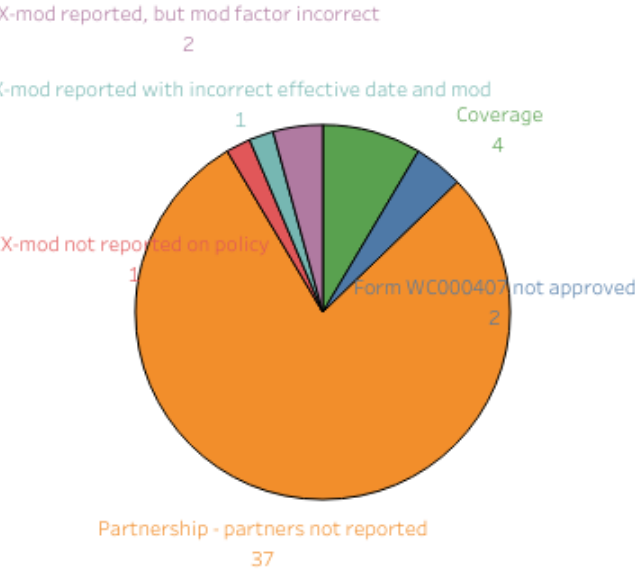


This page reflects open proof of coverage errors (POC) flagged by WCIRB as a result of WCPOLS report submissions. This is a snapshot of the data each time the reporting team is working on these errors.

WCIRB does not assign Data Grades, but we have categorized the errors based on the NCCI grading methodology. Please see the applicable Data Grade chart for reference.

We also categorized the errors based on the Error Source: Data Reporting and Policy. Data Reporting is the reporting team's responsibility to address and it means that there is an issue with how we reported the data. Policy is the IPMs responsibility to address and it means that there is an issue with the actual data.

WCIRB POC Errors Pie Chart



WCIRB POC DG Chart

Data Grade	WCPOLS Error Class	Description
0	Error Free	The policy was free of errors.
2	Suspect	A data element may have been reported incorrectly.
3	Default Error	A data element was reported incorrectly.
4	Priority Error	A data element was reported incorrectly.
6	POC Error	A POC data element was reported incorrectly.
7	POC Critical Error	Transaction/record has been processed incorrectly.
8	Record Reject	Only the invalid record has been rejected.
9	Transaction Reject	Entire transaction has been rejected.

Month, Day, Year of Snap ..
<input type="checkbox"/> Null
<input type="checkbox"/> August 21, 2023
<input type="checkbox"/> August 28, 2023
<input type="checkbox"/> September 5, 2023
<input type="checkbox"/> September 18, 2023
<input type="checkbox"/> September 26, 2023
<input type="checkbox"/> October 9, 2023
<input checked="" type="checkbox"/> October 16, 2023
<input checked="" type="checkbox"/> October 23, 2023
<input type="checkbox"/> October 30, 2023
<input type="checkbox"/> November 6, 2023
<input type="checkbox"/> November 13, 2023
<input type="checkbox"/> November 20, 2023
<input type="checkbox"/> November 27, 2023
<input type="checkbox"/> December 4, 2023
<input type="checkbox"/> December 11, 2023

Edit Description
<input checked="" type="checkbox"/> Coverage
<input type="checkbox"/> Form WC000407 not ..
<input type="checkbox"/> Partnership - partner..
<input type="checkbox"/> X-mod not reported o..
<input type="checkbox"/> X-mod reported with ..
<input type="checkbox"/> X-mod reported, but ..
Error Source
<input checked="" type="checkbox"/> Data Reporting
<input type="checkbox"/> Policy