

**Nallirajah Niruban**

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**Home address:** 66B/25, Windsor Park, Sri Maha Vihara Road, Kalubowila.

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## **Executive Summary**

Results oriented undergraduate in BSc (Hons) Information Systems with hands on experience in customer relations, telemarketing and digital project development. I bring technical capability, leadership discipline and practical communication skills shaped through real work exposure including the banking industry.

I am currently involved in building products such as Foxla Productions, StrayConnect and Emora, an AI powered music recommendation system. These reflect my ability to turn concepts into structured systems and scalable outcomes. I learn quickly, adapt confidently and add value through initiative, clear communication and responsible execution.

I am seeking an internship where my developing technical skill set can contribute to meaningful work while learning under industry experienced teams. With a balanced profile of professionalism, tech aptitude and leadership strength, I believe I can integrate well into dynamic and innovative environments.

## **Education**

**Sabaragamuwa University of Sri Lanka (Intake Year - 2024)**

BSc (Hons) Information Systems (*Reading*)

**Hindu College Colombo**

**G. C. E Advanced Level - English Medium (Year - 2022/23)**

General English - A | ICT - B | Business Studies - B | Accounting - C

Z-Score: **1.099** | District Rank: **1868**

**G. C. E Ordinary Level - English Medium (Year - 2019)**

English - A | ICT - A | Religion - A | Commerce - B

Maths - C | Science - C | Tamil - C | History - C | Literature - S

## **Skill and competencies attributes**

### **Software Engineering & System Design**

UML Diagrams | Use Case Diagrams System Flow Mapping

ER Diagrams | Gantt Chart Planning | Requirement Specification

SDLC Understanding | Basic Agile Familiarity

### **Development Skills**

HTML | Tailwind CSS | Firebase

Python | Java | C | SQL

Git | GitHub

### **Professional & Leadership Skills**

Team Coordination | Public Speaking | Documentation

Problem Solving | Rapid Learning | Analytical Thinking

Client Communication | Time & Task Ownership

### **Experience**

**Year**

#### **Revocare Solutions: Telemarketing Executive**

**2024**

**Duties Include:** As a Telemarketing Executive at Revocare Solutions for a quarter year, I worked in UK based shifts engaging with clients across South Asia.

I contacted potential customers, built relationships and promoted services with clear communication and professionalism. I represented company interests confidently and worked toward meeting and exceeding conversion targets.

#### **Amana Bank PLC: Customer Service Representative**

**2023**

**Duties Include:** As a Customer Service Representative at Amana Bank PLC, I managed inbound and outbound customer communication while coordinating with branches and departments to resolve queries efficiently. I handled email correspondence, ensured smooth information flow and maintained customer satisfaction. Working on a 24/7 rotating roster including night shifts strengthened my reliability, adaptability and service commitment.

## **Projects & Current work**

### **Emora - AI Based Music Recommendation System (*Academic Project*)**

AI driven mood-based song recommendation system using pattern recognition.

### **StrayConnect - Animal Assistance & Rescue Platform (*Founder*)**

Connects stray animals to rescuers, shelters, adoption networks & vet campaigns.

Features: Reporting, adoption listings, rewards system, SOS linking.

### **Foxla Productions - Film & Digital Creative Brand (*Founder*)**

Specialized in social media marketing, advertising content direction & photography.

Successfully completed 5+ projects involving brand shoots, content editing & promotional creative production. ([Social Media Link](#))

## **Extracurricular activities**

### **• Leadership & Volunteering:**

President - Leo Club of Hindu Alumni (2023/2024)

Vice President - Leo Club of Hindu College (2021/22)

President - Tamil Literary Association (2021/22)

Board of Director of Leo Lions Club of Colombo City Stars (2022/2023)

School Prefect - Hindu College Colombo

### **• Sports & Discipline:**

Captain - Hindu College Cricket XI (Battle of Hinduites 2022)

District Level Cricketer | Division III Player – CSCC

Rugby Player - Hindu College Colombo

### **• Creative Contribution:**

Foxla Productions & Millenium Plus — Acting, direction, social media marketing, photography & content creation

## **REFERENCE**

Dilukshalini Kanagaraj

Accountant

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I declare the above information is true and correct to the best of my ability.

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Nallirajah Niruban Applicant