Hui Deng

Aspiring Software Programmer

Redmond, WA | Email: hui.deng777@gmail.com | Phone: 4255188727| Linkedin

EDUCATION

Western Governors University   **Expected Graduation Nov 2028**
Bachelor of Science, Computer Science; Specialization: Software Development

Relevant Coursework: Introduction to Computer Science, Scripting and Programming, Data Management Foundations, Java Fundamentals, Web Development Foundations, Calculus I

SKILLS

- **Programming:** Java Fundamentals; Python Fundamentals; HTML; CSS
- **Tools & Concepts:** Git, VS Code, Object-Oriented Programming, Data Structures, Web Development Basics
- **Languages:** English (Fluent); Mandarin (Native)

PROJECTS

Personal Website — HTML & CSS

- Designed and developed a responsive personal website to showcase projects and interests.
- Deployed the website via GitHub Pages to demonstrate understanding of version control and web hosting.

EXPERIENCE

McDonald's   **Australia**
Customer Service   Dec 2023 – April 2024

- Delivered accurate orders efficiently during peak hours, maintaining high customer satisfaction.
- Supported team workflow by coordinating order preparation and ensuring timely service.

Woolworths   **Australia**
Night Fill   May 2023 – Nov 2023
- Managed inventory and organized aisles to improve accessibility and visual presentation.
- Assisted customers in locating products and suggesting suitable alternatives.

Guangdong Baicheng Telecommunication   **Guangzhou**
Phone Interpreter & Translator   Dec 2021 – Feb 2023
- Maintained a 95% customer satisfaction rate by actively listening and effective communication.
- Compiled monthly reports on service quality and optimized team schedules to meet call demand.