

# Hui Deng

Redmond, WA 98052 | Email: [hui.deng777@gmail.com](mailto:hui.deng777@gmail.com) | Phone: 4255188727

## EDUCATION

### Western Governors University

Expected Graduation Nov 2028

Bachelor of Science, Computer Science; Specialization: Software Development

**Relevant Coursework:** Introduction to Computer Science, Scripting and Programming, Data Management Foundations, Java Fundamentals, Web Development Foundations, Calculus I

## SKILLS

- **Programming:** Java Fundamentals; Python Fundamentals; HTML; CSS
- **Tools & Concepts:** Git, VS Code, Object-Oriented Programming, Data Structures, Web Development Basics
- **Languages:** English (Fluent); Mandarin (Native)

## PROJECTS

### Personal Website — HTML & CSS

- Designed and developed a responsive personal website to showcase projects and interests.
- Deployed the website via GitHub Pages to demonstrate understanding of version control and web hosting.

## EXPERIENCE

### McDonald's

Australia

Customer Service

Dec 2023 – April 2024

- Delivered accurate orders efficiently during peak hours, maintaining high customer satisfaction.
- Supported team workflow by coordinating order preparation and ensuring timely service.

### Woolworths

Australia

Night Fill

May 2023 – Nov 2023

- Managed inventory and organized aisles to improve accessibility and visual presentation.
- Assisted customers in locating products and suggesting suitable alternatives.

### Guangdong Baicheng Telecommunication

Guangzhou

Phone Interpreter & Translator

Dec 2021 – Feb 2023

- Maintained a 95% customer satisfaction rate by actively listening and effective communication.
- Compiled monthly reports on service quality and optimized team schedules to meet call demand.