

Hui Deng

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SUMMARY

Curious and self-motivated Computer Science student with a growing foundation in Java, Python, database management, and web development. Skilled at clear communication, quick adaptation, and attention to detail, building from prior experience in translation, healthcare, and customer service positions. Eager to learn and apply real-world software and build product management skills through hands-on collaboration and mentorship at Microsoft.

EDUCATION

Bachelor of Science in Computer Science

Western Governors University – Online, Utah

Coursework Completed

- Introduction to Computer Science
- Calculus I
- Scripting and Programming

In Process June 2025 – Nov. 2028

English for Work

HOPELINK, Redmond, WA

Sep. 2025 – Dec. 2025

Bachelor of Arts in Translation Studies

Jinan University – Guangzhou, China

Coursework:

- Advanced Business English ·
- Cross-Cultural Communication ·
- Consecutive & Simultaneous Interpreting
- French

July. 2019

SKILLS

Programming: Java Fundamentals; Python Fundamentals; HTML/CSS

Tools & Concepts: Git; VS Code; Eclipse; Object-Oriented Programming; Data Structures; Web Development Basics

Microsoft Office Suite: PowerPoint, Excel, Word

Language: Mandarin; English; French (Basic)

PROJECT

Personal Website — HTML & CSS

- Designed and developed a responsive [personal website](#) to showcase projects and interests.
- Deployed the website via GitHub Pages to demonstrate understanding of version control and web hosting.

WORK EXPERIENCE

Pathology Collector | Western Diagnostics, Karratha, Australia Feb 2024 – July 2024

- Learned and applied medical collection protocols, including safe and accurate venipuncture and specimen handling procedures.
- Packaged and labeled biological samples accurately and on time to ensure they were ready for safe transport to laboratories and prevent specimen degradation.
- Monitored inventory of testing kits and office supplies, proactively placing orders to prevent shortages and workflow interruptions.

Customer Service | McDonald's, Karratha, Australia Dec 2023 – Apr 2024

- Adapted quickly across multiple roles (cashiering, food prep, drive-thru) under fast-paced conditions.
- Practiced communication and multitasking skills essential for customer-focused teamwork.

Night Fill Member | Woolworths Supermarket, Karratha, Australia Apr 2023 – Nov 2023

- Ensured product availability and presentation through efficient restocking and teamwork.
- Recognized for speed and accuracy.
- Mentored and shadowed new employees within a few months of joining.

English–Chinese Translator | Guangdong Baicheng Telecommunication, Guangzhou, China Dec 2019 – Jul 2022

- Promoted to Team Leader within three months for initiative and reliability.
- Analyzed call data using Excel (VLOOKUP, PivotTables) to forecast trends and prepare performance reports.
- Led an 8-member interpreter team to achieve a 95% customer satisfaction rate.
- Created a bilingual FAQ database, reducing repeat inquiries and improving productivity.

Volunteer | Hopelink Food Market, Redmond, WA Mar 2025 – Present

- Assist in organizing and distributing food supplies, supporting equitable access for local families.