

# ARSUM ELAHI

## SENIOR SOFTWARE ENGINEER

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### CAREER OBJECTIVE

A passionate engineer, fantastic troubleshooter, and enthusiastic Software Engineer with a long record of the following agility. I love to work with creating/customizing the application's architecture(s). I always look forward to helping in defining the future challenges for the applications. Being a software engineer is always dedicated to self-development, enjoying a team player/lead role, and problem-solving. With the support of the team/seniors, I can work effectively in a constantly evolving environment in terms of challenges and technology. I strongly emphasize technological as well as ethical growth and looking forward to a position where I can create an impact that will both add value to me and my colleagues and yes to the company.

### EXPERIENCE

#### ■ SENIOR SOFTWARE ENGINEER

EMPGLABS (zameen.com), Lahore, PAKISTAN

August 2021 - Present

- Assessed system capabilities and requirements by running various tests and compiling data from results.
- Built interactive web-based user interfaces leveraging Typescript, Angular and SCSS.
- Monitored systems for defects and employed bug resolution and virus protection efforts.
- Worked with cross-functional teams to communicate project requirements and proposals.
- Suggested improvements to systems and processes, improving efficiency and competitive company posture.
- Communicated with users to locate and fix service and development issues.
- Facilitated root cause analysis of common system issues to meet customer needs.

#### ■ FULL STACK ENGINEER

Solvech, Lahore, PAKISTAN

January 2019 - July 2021

- Implementing and demonstrating effective communication skills while dealing with potential clients to acquire every order and maintaining a 5 STAR rating by providing 100% rigorous Software application services.
- Analyzing software requirements and user needs to determine the system design is feasible and completed within time and budget constraints.
- Executing the full technical life-cycle of applications during each development phase, designing and modify software systems by using mathematical models and scientific analysis to predict and measure possible outcomes
- Developed databases that supported Web applications and Web sites.

#### ■ SENIOR SOFTWARE DEVELOPER

Lahore Leads University, Lahore, PAKISTAN

April 2017 - December 2018

- Supporting engineers, programmers, systems analysts, and others on projects, conducting information on project capabilities and limitations, and interfacing with performance requirements to create optimum software.
- Modified existing software to correct errors, adapt it to new tech stack and upgrade interfaces and improved performance.
- Assisted with new hire orientation and employee training.
- Collaborating with product managers and sales teams to assess customers demand, the usability of new applications, systematizing, retrieving and manipulating data to understand system efficiency and requirement
- Analyzed user needs and software requirements to determine feasibility of design within time and cost constraints.

## ■ **SOFTWARE DEVELOPER**

Technology Solutions, Lahore, PAKISTAN

*August 2015 - March 2017*

- Analyze the complex system requirements
- Design software tools and sub-modules to supports software reusability
- To test, debug & refine the computer software using related tools, methodologies to produce the required product
- Enhance software application to reduce operating time to improve efficiency
- Provide technical directions to developers to make sure program deadlines are met
- For coordination and supervising the junior staff
- Translate detailed design architecture into computer software applications
- Conferred with data processing or project managers to obtain information on limitations or capabilities for data processing projects.
- Provide technical guidance in software engineering techniques & automated support tools
- Prepare required documentation including both application level and user-level documentation

## ■ **WEB DEVELOPER**

BizSoft Technology, Lahore, PAKISTAN

*January 2014 - July 2015*

- Supporting the development, maintaining and updating web portals as well as websites
- Creating new web-based tools
- Developing documentation of user manuals
- Selecting techniques and methods for creating solutions
- Leveraged mastery of HTML, CSS and JavaScript to build top-quality code for diverse projects.
- Resolving complaints of customers and responding to their suggestions to improve the products
- Assisting in deployment and development of websites
- Technical documentation
- Writing codes for web-based solutions
- Integrated data from back-end services and databases.
- Reviewed technical needs to gather and refine specifications and requirements.

## EDUCATION

### ■ BACHELOR OF SCIENCE (B.S.) IN IN COMPUTER SCIENCES

Lahore Leads University, Lahore, PUNJAB

July 2015

## ADDITIONAL SKILLS

- Strong Communication and Interpersonal Skills
- Source and Version Control: Git, GitHub
- MVC Framework (CodeIgniter, Yii2)
- Caching Server (Redis)
- Front-End Programming: HTML5, CSS3, AJAX
- Containerization (Docker / Vagrant)
- Continuous Integration Systems
- Technical Support Escalations
- Performance Improvement
- Project Documentation
- Team Meetings
- Critical Thinking
- Object-Oriented Programming (OOP)
- Scripting Languages: PHP, JavaScript
- WebSocket
- JS Frameworks: Angular, Node (Express, Sequelize)
- Databases: MySQL, MongoDB
- Software Development Standards
- API Design and Development (REST /SOAP)
- Best Practices and Methodologies
- Systems Thinking
- Atlassian JIRA
- Bug Fixes
- Requirements Analysis

## LANGUAGES

- **Urdu**  
Native
- **English**  
Fluent

## VOLUNTEER EXPERIENCE

### ■ GENERAL SECRETARY

Lahore Leads University  
Lahore, PUNJAB

January 2014 - July 2015

- Elected as a General Secretary in CS Society at Lahore Leads University in 2014