

EDUCATION

TRUMAN STATE UNIVERSITY KIRKSVILLE, MO

August 2014 to December 2018

Bachelor of Science in Computer Science

GPA - 3.75 / 4.00

EXPERIENCE

EQUIFAX · St. Louis, MO IT Business Analyst Intern

May 2018 to August 2018

- Gathered requirements from business users and translated them to the technical team using UML diagrams and functional design documents to support implementation of I-9 Partner Integration project
- Shared the facilitation of daily stand-up, backlog grooming and iteration planning meetings serving as a Scrum Master role
- Worked on SPLUNK to create dashboards and reports to monitor customer's online activity and performance of different applications
- Led a team of 4 developers as an IT Architect to create framework and determine database structural requirements for the intern project - The Buddy System

TRUMAN STATE UNIVERSITY · Kirksville, MO Center for Student Involvement, Web Development Specialist

May 2017 to January 2019

- Revamped and maintained all the CSI and Student Union websites layout and user interfaces using WordPress, HTML, CSS, and JS
- Collaborated with Outreach team to transform the website experience through innovative design, content, and functionality
- Delivered compelling web designs with user-friendly UI that are cross-browser compatible and mobile responsive
- Built a dashboard and portal that allows the CSI employee to interact with department data and track project progress

Information Technology Services, Student Technician

April 2015 to January 2019

- Provided professional IT support and customer service to more than 5000 students and 400 faculties of the university
- Troubleshoot a range of software, hardware and connectivity issues to provide an optimal customer service experience
- Closed 75% of trouble tickets on the first call without escalation according to the last year report
- Trained and assisted employees within a Multimedia lab specializing in editing software like Adobe Suite, Indesign, and Final Cut Studio

CODE FOR NEPAL · Arlington, VA Freelance Web Developer Intern

February 2017 to August 2017

- Designed visually appealing websites from layout to function according to specifications using HTML, CSS, JavaScript, and GitHub
- Developed websites and tools that help analyze the data and trends to increase the digital literacy of Nepal emphasizing on performance, accessibility (AA) and SEO standards

PROJECTS

THE BUDDY SYSTEM

June 2018 to August 2018

- Developed an internal carpooling web application to facilitate transportation to and from work for company employees
- Implemented front-end using HTML5. CSS. JavaScript and back-end using Python Flask framework and SQLite

DOWNLOAD ACCELERATOR

February 2018 to March 2018

- Built a tool in Java that helps manage and increase the download speed using dynamic file segmentation
- Ensured the connection is fully utilized by using transmission control protocol and multi downloading threads

SKILLS

LANGUAGES SOFTWARE CERTIFICATIONS

HTML5, CSS3, AngularJS, Java, Python, C++, PHP, SQL
SPLUNK, Adobe Analytics, TFS, Git, JIRA, BitBucket, Photoshop
SPLUNK Certified User, OWASP, Software Asset Management,
Secure Development Training