



# IT Service Desk: Service Management

Course completed by Nishaben Patel  
Sep 23, 2025 at 11:48AM UTC • 1 hour 24 minutes

Top skills covered

IT Service Management

A stylized, handwritten signature in black ink, appearing to read "Shea H".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: f4129d774c5827cc9329e6ccac2026f269d7fb7dc64896ee8d11c318d4a7cf