

# Get Users Involved As Early As Possible

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**Abstract.** The document discusses the importance of involving users in the software development process from the early stages of a project. It highlights the negative consequences of not considering user input and shares a real-life example of a company that faced challenges after redesigning their ordering software without user involvement. The document emphasizes the need for a logical and user-friendly ordering process and suggests that project managers should facilitate communication between users and developers to ensure a successful outcome.

**Keywords:** Redesign · Ordering process · User involvement · Administrative coordinators · Logical relationship.

## 1 Introduction

### 1.1 A Subsection Sample

Please note that the first paragraph of a section or subsection is not indented. The first paragraph that follows a table, figure, equation etc. does not need an indent, either.

Subsequent paragraphs, however, are indented.

**Sample Heading (Third Level)** Only two levels of headings should be numbered. Lower level headings remain unnumbered; they are formatted as run-in headings.

*Sample Heading (Fourth Level)* The contribution should contain no more than four levels of headings. Table ?? gives a summary of all heading levels.

For citations of references, we prefer the use of square brackets and consecutive numbers. Citations using labels or the author/year convention are also acceptable. The following bibliography provides a sample reference list with entries for journal articles [1], an LNCS chapter [2], a book [3], proceedings without editors [4], and a homepage [5]. Multiple citations are grouped [1–3], [1, 3–5].

**Acknowledgments.** A bold run-in heading in small font size at the end of the paper is used for general acknowledgments, for example: This study was funded by X (grant number Y).

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## References

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