VICTOR REED

Software Quality Engineer

CONTACT

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(123) 456-7890 📞

Redwood City, CA 📍

LinkedIn 🔗

EDUCATION

Bachelor of Arts

Computer Science

University of California

2014 - 2018

Berkeley, CA

SKILLS

TestNG

TestRail

CircleCI

Perforce

Apache Benchmark (ab)

SoapUI

VMware

qTest

ESLint

F5 BIG-IP

WORK EXPERIENCE

Software Quality Engineer

Electronic Arts (EA)

2022 - current / Redwood City, CA

- Executed 129 automated test cases with TestNG, **expanding test coverage by 29%** for EA's latest gaming platforms.
- Maintained 58 SOAP and REST API tests using SoapUI, decreasing backend bugs and ensuring high reliability in multiplayer features.
- Improved code quality by integrating ESLint into the development workflow, reducing coding errors by 12% in multiple game projects.
- Contributed to upgrading continuous delivery processes, achieving a 3-week faster release cycle for 7 game updates with CircleCI.

Software Developer in Test (SDET)

Microsoft

2020 - 2022 / Sunnyvale, CA

- Developed 85+ automated test cases in TestRail, eliminating 6 manual testing tasks and expediting release cycles for 2 Microsoft Office products.
- Designed automated scripts to enforce coding standards, lowering reported code integration issues by 14% .
- Tested the backend using Apache Benchmark, **simulating heavy loads of up to 391K+ simultaneous users** to ensure ease of use in Microsoft's cloud services under high-volume usage conditions.
- Initiated a team training program on using Perforce effectively, allowing developers to cut down merge conflict incidents by 27% within one quarter.

Automation Tester

LinkedIn

2018 - 2020 / Sunnyvale, CA

- Implemented 53 automation test scripts with VMware, enhancing system reliability via quick identification and resolution of bugs.
- Trained a team of 5 junior testers in following the best automation practices, helping them complete 2 more automation tasks every month.
- Wrote comprehensive test documentation and tutorials for qTest within LinkedIn which was later adopted by 97% of other teams.
- Held detailed performance testing sessions on F5 BIG-IP tools, **discovering 9 bottlenecks** that hindered system performance.