Samuel Cook

Software Engineer

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(123) 456-7890

Chicago, IL

LinkedIn

WORK EXPERIENCE

Software Engineer

Apple

Chicago, IL | 2024 - current

- Developed and deployed containerized applications using Kubernetes, **managing 34 microservices** across multiple cloud environments
- Automated unit tests with JUnit for 27 critical application components, improving code quality and cutting defects by 48%
- Collaborated on defining project requirements and delivering scalable software solutions within tight deadlines
- Built a PostgreSQL database schema, ensuring data integrity for 100K user records and optimizing query performance

Frontend Developer

Google

Chicago, IL | 2021 - 2024

- Engineered responsive user interfaces using Angular and JavaScript, **enhancing UI for 2M active users** on the Google Workspace
- Streamlined data flow between client-side apps and backend services across 9 projects, through Flask-based API integration
- Utilized Microsoft Azure to deploy and manage frontend applications, expediting deployment for CI/CD pipelines by 32%
- Collaborated with backend developers via GitHub, contributing to 56 pull requests and maintaining consistent code quality

Help Desk Technician

Walgreens

Evanston, IL | 2019 - 2021

- **Handled 306 customer service tickets** per month, maintaining a 98% response time compliance
- Diagnosed and resolved software-related conflicts with PyCharm, assisting in the debugging of over 52 internal apps
- Supported 57 staff with hardware, software, and network issues
- Delivered training to 19 new employees on troubleshooting procedures and company IT systems

SKILLS

- Kubernetes
- JUnit
- Jira
- PostgreSQL
- Flask
- Angular
- Microsoft Azure
- PyCharm
- GitHub
- JavaScript

EDUCATION

Bachelor of Science Computer Science

Northwestern University

2015 - 2019

Evanston, IL