

PHISHING EMAIL ANALYSIS REPORT

Email Subject: ID Badge Update Needed – Urgent

Sender: eHealth Support (health-care@webnotifications[.]net)

Recipient: john[.]doe@mybusiness[.]com

This report provides a detailed analysis of a phishing email impersonating Apple/iCloud services.

Email Screenshot – Part 1

The screenshot shows an email inbox interface with a blue header bar labeled "Respond". Below it is a sidebar with "Folders" (Inbox, Starred, Draft, Sent Mail, Spam, Trash) and "Labels" (Work, Business, Family, Friends). The main area displays an email from "eHealth Support" with the subject "ID Badge Update Needed - Urgent". The email body contains a tax invoice for iCloud+ storage. The invoice details are as follows:

Tax Invoice	
APPLE ID john[.]doe@mybusiness[.]com	BILLED TO Visa 9895 John Doe
DATE 09 Dec 2025	DOCUMENT NO 183781810780
ORDER ID M104Q81XZB	\$89.99
iCloud+ iCloud+ with 12 TB of Storage Monthly Renews 09 Dec 2025	

Email Screenshot – Part 2

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Increased fraud alert. If you do not recognize this charge, [click here](#).

If you have any questions about your bill, [contact support](#). This email confirms payment for the iCloud+ plan listed above. You will be billed each plan period until you cancel by [downgrading](#) to the free storage plan from your iOS device, Mac or PC.

You may contact Apple for a full refund within 15 days of a monthly subscription upgrade or within 45 days of a yearly payment. Partial refunds are available where required by law.

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1. Tool Used: Email Header / Sender Domain Analysis

The sender domain webnotifications.net does not belong to Apple. Legitimate Apple emails originate from:

- @apple.com
- @icloud.com
- @email.apple.com

The mismatch confirms email spoofing and brand impersonation.

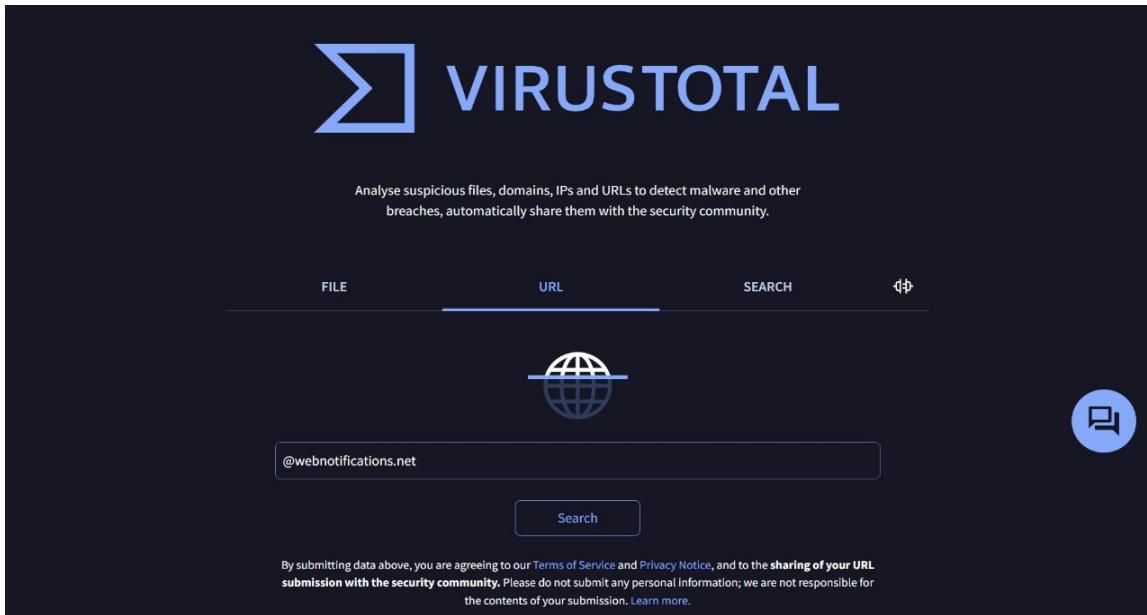
2. Tool Used: VirusTotal Domain & URL Reputation Check

Suspicious links and the domain were checked using VirusTotal. The domain was flagged as:

- Untrusted
- Associated with phishing-style notifications

This supports the conclusion that the email contains malicious intent.

VirusTotal Screenshot 1



VirusTotal Screenshot 2

A screenshot of the VirusTotal analysis page for the URL '@webnotifications.net'. The main summary shows a 'Community Score' of 0 / 98 and a message: 'No security vendors flagged this URL as malicious'. It includes details like the URL, status 200, content type 'text/html; charset=utf-8', and last analysis date '23 days ago'. Below this is a navigation bar with 'DETECTION' (selected), 'DETAILS', and 'COMMUNITY'. A call-to-action box says: 'Join our Community and enjoy additional community insights and crowdsourced detections, plus an API key to [automate checks](#)'. At the bottom are links for 'Security vendors' analysis' and 'Do you want to automate checks?'.

Phishing Indicators Identified:

- Brand impersonation using Apple logo and invoice
- Urgency and fear-based messaging
- Suspicious "click here" and "contact support" links
- Domain mismatch between sender and brand
- Social engineering tactics to trigger quick action

Conclusion:

The analyzed email is confirmed to be a phishing attempt. Users should avoid clicking links and verify billing alerts directly via the official Apple website.