

**ERRANDIA**

***Life made easy***

**Website:** [**www.errandia.com**](http://www.errandia.com)

**Email:** [**info@errandia.cm**](mailto:info@errandia.cm)

**Head Quarters: Hotel St. Claire, Molyko-Buea, CMR**

1. Business Name
2. Business Tel Number:
3. Business Email:
4. Business Whatsapp number:
5. Business Website:
6. Region Located:
7. Town Located :
8. Street Located :
9. Representative Name:
10. Representative ID No Place of Issue Date of issue
11. Main Business Activity (Chose only one major one please and tick):

Beauty and Hairs

Business & Shops

Décor & Rentals

Electronics & IT

Fashion & Design

Fruits & Vegetables

Housing & Furniture

Relaxation & Fun

Restaurants & Grill

School & Training

Vehicles & Services

2.1 Subscription Access.  Subject to the terms and conditions of this Agreement, ERRANDIAwill make the Subscription available to Customer over the internet for Customer’s use in Customer’s internal business only.  Unless otherwise provided in an Order Form, Subscriptions may only be accessed by one Authorized Administrators, and by the appropriate Customer divisions, business units, and/or geographies specified in the applicable Order Form.  Unless otherwise stated in an Order Form, Customer is responsible for integration or Customer-side configuration and deployment of the Subscription.

2.3 Security.  ERRANDIA will operate an information security program utilizing industry standard policies and technologies to protect Customer Data from unauthorized disclosure or access.  Customer shall take commercially reasonable security precautions to prevent unauthorized or fraudulent use of ERRANDIA Technology by Customer, Customer’s employees, Consultants, agents, or any other third parties authorized by Customer to access the Subscription on Customer’s behalf.

2.4 Support.  During the Term, Hive9 will provide continuous support to the aggregate number of Authorized Administrators specified in applicable Order Form(s). The support address will be identified on the applicable Order Form.  Such support consists solely of assistance with usage questions or troubleshooting bugs related to the Subscription supplied by Hive9 (“Support”).  Support hours are from 8:00 a.m. to 4:00 p.m. daily, Monday through Friday, (except holidays).

2.5 Services.

ERRANDIA shall provide the following services to the customer

1. A platform for customer to upload and showcase their goods and services
2. A platform for the customer to receive optional email and SMS notifications from perspective users in need of their products and or services
3. A platform for the customer to receive calls and whatsapp messages from users in need of their products and or services for possible negotiations and transactions
4. A platform for the customer to receive reviews and ratings from users who have used their products or services
5. A platform for the customer to view list of subscribers to their businesses and send out notifications and information to their customers when through the App (to be developed) among many other useful options

The Customer acknowledges that the provision of Services by Hive9 is dependent on Customer providing access to relevant resources and timely decisions and input in connection with those Services.  Customer further acknowledges that any delays in response, feedback, or access could result in an extended delivery timeline, additional charges, and sub-optimal results.

**3. FEES AND PAYMENT TERMS.**

3.1 Fees.

Unless otherwise provided in an Order Form, Hive9 may invoice Customer for all fees and all other charges immediately following the Effective Date.  All fees are in Francs CFA and all payments must be submitted in Francs CFA.  Unless specified to the contrary in an Order Form, fees for any Renewal Term may be increased by Hive9 and will be invoiced on the same schedule as in effect for the billing period immediately prior to the expiration of the Term.

Fees for a single business

Fees for business with Subsidiaries

Fees for businesses in Multiple Regions

3.2 Payment Due Date.

Unless otherwise provided in the applicable Order Form or Statement of Work, payment from Customer is due within thirty (30) days from the date of invoice.