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Job Description

Roles and Responsibilities

Project Lead Service Delivery Manager for South Africa (Johannesburg)

1. Project Lead/Service Delivery Manager

10-12 IT years' experience ; 6 years minimum experience in managing operations , maintenance & Development projects preferably in following solution areas - API gateway /Apigee/ESB / API Integration platforms solutions

Project Role

- Service delivery Manager for Application operations, maintenance and development of Apigee API GW and API / Microservices services

Roles and Responsibilities

- Hold responsibility for the delivery of the project to the timelines and milestones agreed with stakeholders ensuring that delivery is performed optimally against project budget revenues and dates reporting against these milestones' budgets and associated KPIs on an ongoing basis
- Work with internal and external partners to develop and deliver product /sprint backlogs based on a monthly man day bucket for development projects (Apigee /Drupal portal/ API).
- Lead an integrated team of developers and support engineers to deliver application development as well as operations support of the Apigee application deployed (Apigee, Drupal portal APIs)
- Identify tasks and dependencies ensuring adequate project staffing/resourcing is in place to attain the delivery objectives. .
- Develop and maintain relationships with the appropriate 3rd party suppliers and deliverables from any subcontracted development teams. .
- Work with SME's to ensure the program/project deliverables can be transitioned to and accepted into normal business operations without compromising on quality or performance
- Ensure the project or any sub projects are delivered in accordance with the clients quality management system requirements including applicable regulatory standards and assume accountability for ensuring audit readiness at all times.

Preferred Technical and Professional Expertise

- Should have minimum 6 years of relevant experience as a project manager in defining the project charters, developing scope of work, building WBS, carrying out risk analysis and mitigation measures for large projects
- Strong demonstratable Project Management experience of leading and governing complex software development projects using agile and (Scrum/Scaled agile framework)
- ITIL V3 or V4 certification is plus
- Proficient in the use of Microsoft Project .
- Experience /knowledge on of DevOps tools / container platform like open shift/AWS cloud is desirable
- At least 2 years of agile delivery experience is must
- Experience in working with projects related to API development /microservices /Apigee project is desirable
- Excellent written verbal and presentation communication skills
- Consistent track record of working to time frames and delivering high quality results

- Able to motivate and drive cross-functional teams and be able to clearly manage complex cross team interdependencies and priorities.
- Ensuring that you and the wider team remain customer and product quality obsessed.
- Should have strong project implementation background with Telco IT greenfield / transformation projects
- Desirable - Prince2 MSP APM or Scrum Master certification
- **Professional Attributes**
- Must have performed in client facing roles
- Strong Communication skills
- Team handling skills
- Analytical skills
- Ability to work under pressure

Educational Qualification:

- Should have completed Engineering Graduation from reputed College/University
- CSM or any relevant Agile certification

Location

- South Africa