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## **USER MANUAL - DEPOSITOR RESUBMISSION FLOW**

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**Ministry of Cooperation | सहकारिता मंत्रालय**  
**Government of India | भारत सरकार**

# **CRCS – SAHARA REFUND PORTAL (RESUBMISSION)**



Kindly visit the below URL to log into the resubmission portal –

<https://mocresubmit.crcs.gov.in/>

Depositors must follow the below schedule:

<b>Aggregate Claim Amount</b>	<b>From</b>
Up to ₹1,00,000	14 <sup>th</sup> May, 2024
₹1,00,001 to ₹5,00,000	20 <sup>th</sup> May, 2024
Above ₹5,00,000	Would be communicated later

The resubmitted application will be processed within 45 working days.

Ministry of Cooperation | सहकारिता मंत्रालय  
Government of India | भारत सरकार

# **CRCS – SAHARA REFUND PORTAL (RESUBMISSION)**



## **INDEX**

1. Login Page
  - [Step 1: Enter CRN Number - Page 4](#)
  - [Step 2: Enter Captcha Code - Page 4](#)
  - [Step 3: Click "Validate" for OTP - Page 5](#)
  - [Step 4: Accept UIDAI Terms and Conditions - Page 5](#)
2. Personal Details
  - [Step 5: Navigate to Personal Details Page - Page 6](#)
  - [Step 6: Complete e-KYC Verification - Page 6](#)
  - [Step 7: Enter OTP for e-KYC Validation - Page 7](#)
3. Claims Details Page
  - [Step 8: View and Update Claims - Page 7](#)
  - [Step 9: Processed Claims – Page 8](#)
  - [Step 10: Deficiency Communicated Section - Page 9](#)
4. Update Claim Details
  - [Step 11: Editing Claim Details - Page 10](#)
  - [Step 12: Submit Updated Details - Page 12](#)
5. Upload Document Section
  - [Step 13: Document Upload Requirements - Page 13](#)
  - [Step 14: Summary Review and Proceed - Page 14](#)
6. Generate Resubmission Form
  - [Step 15: Form Download and Upload - Page 14](#)
  - [Step 16: Final Submission - Page 15](#)
7. Acknowledgment and Receipt Page
  - [Step 17: Verify Submission Details - Page 13](#)
8. Deficiency Resolution Steps
  - [Deficiency Code D002 - Page 14](#)
  - [Deficiency Code D009, D010, D011 - Page 19](#)
  - [Deficiency Code D017, D018 - Page 21](#)
9. Payment Fail
  - [Reason 1-8](#)
  - [Reason no. 9](#)
  - [Reason no. 10](#)
10. [Deficiency Claim Flow](#)

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## Login Page -

**Step 1 – Enter your 14-digit CRN number to log in.**

भारत सरकार GOVERNMENT OF INDIA English हिन्दी

**CRCS - SAHARA REFUND PORTAL (RESUBMISSION)**  
(For Refunding Depositors of Sahara Group of Cooperative Societies)  
1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.

Home Resubmission Login Hon'ble Supreme Court Order Deficiency Code Description FAQ User Manual Aadhaar Seeding Process

This login is only for resubmission of applications with deficiencies. If you are a first time user please register and submit your claims in the following link <https://mocrefund.crcs.gov.in>

Depositor Log in for Resubmission

\*Claim Request Number (CRN)  Enter 14 digit CRN

\*Enter Captcha

Aggregate Claim Amount From

Phase -1	₹ 0 to 10,000	15th Nov 2023
Phase -2	₹ 0 to 19,999	25th Nov 2023
Phase -3	All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

Activate Windows  
Go to Settings to activate Windows.

**Step 2 – Enter the captcha code shown**

भारत सरकार GOVERNMENT OF INDIA English हिन्दी

**CRCS - SAHARA REFUND PORTAL (RESUBMISSION)**  
(For Refunding Depositors of Sahara Group of Cooperative Societies)  
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Home Resubmission Login Hon'ble Supreme Court Order Deficiency Code Description FAQ User Manual Aadhaar Seeding Process

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Depositor Log in for Resubmission

\*Claim Request Number (CRN)  Enter Valid captcha

\*Enter Captcha

Aggregate Claim Amount From

Phase -1	₹ 0 to 10,000	15th Nov 2023
Phase -2	₹ 0 to 19,999	25th Nov 2023
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# CRCs – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारिया मंत्रालय  
Government of India | मार्ग सरकार

**Step 3 - Click "Validate" to receive an OTP on your Aadhaar Linked mobile number**

The screenshot shows the CRCs - Sahara Refund Portal (Resubmission) homepage. A red box highlights the 'Enter 6 digit OTP' field where '123456' has been entered. An arrow points from the text 'Enter 6 digit OTP' to this field. To the right, there is a sidebar with instructions for resubmission and a table detailing the resubmission schedule by aggregate claim amount.

Depositor Log in for Resubmission with total claim amount upto ₹ 10,000.

\* Claim Request Number (CRN) 23082004998197

OTP Sent Successfully on Your Aadhar Linked Mobile Number of this CRN

\* Enter OTP 123456

Verify OTP

Enter 6 digit OTP

1. This login is only for Resubmission of Applications, those completed 45 days and deficiency(ies) communicated.  
2. If you are a first time user please register and submit your claims in the following Link:  
<https://morerefund.crcs.gov.in/>  
3. Please read user manual and FAQs carefully before login.  
4. Depositors may resubmit their claims as per following schedule :-

Aggregate Claim Amount	From
₹ 0 to 10,000	15th Nov 2023
₹ 0 to 19,999	25th Nov 2023
All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

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## UIDAI Declaration –

**Step 4 – Accept the UIDAI terms and conditions to proceed.**

The screenshot shows the 'UIDAI Declaration' step of the process. It includes a progress bar with five steps: 1. UIDAI Declaration (highlighted), 2. Personal Details, 3. Claim Details, 4. Generate Resubmission Form, and 5. Acknowledgement & Receipt. A red box highlights the 'Accept Terms & Condition' button, which is preceded by a checkbox labeled 'Terms and condition' and an 'I Agree' button.

1. UIDAI Declaration

2. Personal Details

3. Claim Details

4. Generate Resubmission Form

5. Acknowledgement & Receipt

Depositor consent for fetching and using data from Aadhaar

I, hereby provide my consent for the use of my Aadhaar number and personal information for the purpose of electronic Know Your Customer (eKYC) verification.

By providing this consent, I acknowledge and agree to the following:

Purpose: I understand that the purpose of Aadhaar eKYC is to verify and authenticate my identity electronically for availing services or establishing a business relationship with the concerned organization/entity.

Information Collection: I authorize the collection of my Aadhaar number and related personal information, such as name, date of birth, gender, and address, for the purpose of eKYC verification. I understand that this information will be used solely for verification and authentication purposes.

Terms and condition   

Accept Terms & Condition

Next

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## Personal Details –

Step 5 - Click "Next" to go to the Personal Details page

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CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
(For Refunding Depositors of Sahara Group of Credit Cooperative Societies)

1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | English | Hindi

1. UIDAI Declaration      2. Personal Details      3. Claim Details      4. Generate Resubmission Form      5. Acknowledgement & Receipt

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Information Collection: I authorize the collection of my Aadhaar number and related personal information, such as name, date of birth, gender, and address, for the purpose of eKYC verification. I understand that this information will be used solely for verification and authentication purposes.

Terms and conditions   

Click here to move on next page

Step 6 - Click on "Click Here" to get OTP on aadhaar link mobile no and complete e-KYC verification.

भारत सरकार GOVERNMENT OF INDIA

CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
(For Refunding Depositors of Sahara Group of Cooperative Societies)

1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | English | Hindi

1. UIDAI Declaration      2. Personal Details      3. Claim Details      4. Generate Resubmission Form      5. Acknowledgement & Receipt

\* Aadhaar No: xxxx-xxxx-8554     Click here to Get OTP

Activate Windows  
G-20 India 2012-2013

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



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**Step 7 – Enter the OTP received to validate your e-KYC.**

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CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
(For Refunding Depositors of Sahara Group of Cooperative Societies)

1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | English | हिन्दी

1 UIDAI Declaration      2 Personal Details      3 Claim Details      4 Generate Resubmission Form      5 Acknowledgement & Receipt

\* Aadhaar No:  Get OTP Otp sent on your mobile  
\* OTP:  Verify OTP Enter 6 digit OTP

Previous

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Once successfully verified OTP personal details get fetched from Aadhaar.

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CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
(For Refunding Depositors of Sahara Group of Cooperative Societies)

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | English | हिन्दी

1 UIDAI Declaration      2 Personal Details      3 Claim Details      4 Generate Resubmission Form      5 Acknowledgement & Receipt

Details fetched from Aadhaar

Full Name	Raj	Email (optional)	Enter your email address
Father/Husband Name	Test Test	Save	
Date of Birth	05/02/196		
Address			

Aadhaar Seeded Bank

Aadhaar Seeded Bank	Bank Name
Get Bank Name	

Previous Next

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# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## Claims Details Page –

**Step 8 - Click "Next" to go to the Claim Details page to view and update your claims**

The screenshot shows the 'Personal Details' step of the resubmission process. It includes fields for Aadhaar No (xxxx-xxxx-9919), OTP (111111), Full Name (Savita Yadav), Date of Birth (10-01-1982), Email (optional) (jaybalajionline@gmail.com), Father/Husband Name (W/O: Ramprabhev), Aadhaar Seeded Bank (BARODA UTTAR PRADESH GR), and Address. At the bottom, there are 'Previous' and 'Next' buttons, with a red box and arrow pointing to the 'Next' button, which is highlighted in yellow.

## Claim Details page –

The screenshot shows the 'Claim Details' page. It displays processed claims (Total Processed Claim Amount: ₹ 0), deficiency communicated (Total Deficient Claim Amount: ₹ 90,760.00), and upload documents sections. At the bottom, there are 'Previous' and 'Next' buttons, with a red box and arrow pointing to the 'Next' button, which is highlighted in yellow.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Step 9 – Processed Claims – Here you will be able to see details of the amount that has been processed to the depositor, their Bank name and the payment date.

Processed Claims | Total Processed Claim Amount : ₹27,000.00 | Bank Name : STATE BANK OF INDIA | Last Payment Date : 09-10-2023

Sr	Society Name	Membership No.	Account No.	Receipt No.	Certificate No.	Account Opening Date	Status	Deposit
1	Sahara Credit Cooperative Society Limited	64741300516	64747800436		925010933560	2019-12-23	Claim Processed	₹ 27000

Total ₹ 27000

Paid ₹ 10000

Deficiency Communicated | Total Deficient Claim Amount : ₹33,33,000.00

## Deficiency Communicated -

Step 10 – In deficiency communicated section user will be able to see claims in which deficiencies are present along with deficiency reasons.

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance

1 2 3 4 5

UIDAI Declaration Personal Details Claim Details Generate Resubmission Form Acknowledgement & Receipt

Name: Gunja, CRN NO: 23081303034767 , Total Aggregate Amount : ₹ 88900

Processed Claims | Total Processed Claim Amount: 0

Deficiency Communicated | Total Deficient Claim Amount : ₹88,900.00

**Click here to see deficiency reason**

Sr	Society Name	Membership No.	Account No.	Receipt No.	Deficiencies	Certificate No.	Deposit Date	Deposit ₹	Status	Action
1	Sahara Credit Cooperative Society Limited (Lucknow)	10771601112	10778501167		Deficiencies	8097315994	15-01-2021	₹ 35200	Deficiency Communicated	
2	Sahara Credit Cooperative Society Limited (Lucknow)	10771601112	10777802187		Deficiencies	80853817834	26-09-2019	₹ 39200	Deficiency Communicated	
3	Sahara Credit Cooperative Society Limited (Lucknow)	10771601112	10778501837		Deficiencies	80915200078	01-03-2021	₹ 11500	Deficiency Communicated	

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारिया मंत्रालय  
Government of India | मार्ग सरकार

The screenshot shows the CRCS - Sahara Refund Portal interface. At the top, there's a banner for the Ministry of Cooperation, Government of India. Below it, the portal header includes the logo and name of the portal. A central modal window titled 'Deficiencies' displays a single entry: 'D003 Incomplete claim form / Photo / Signature missing'. Below this, a table lists processed claims with columns for Deficiency Code, Deficiency Message, and Action Item. The table shows three entries, each with a status of 'Deficiency Communicated'. At the bottom, there's a section for 'Upload Documents'.

## Update Claim Details –

**Step 11 – Click the pencil icon to go to the Update Claim Details page.**

The screenshot shows the CRCS - Sahara Refund Portal interface. The navigation bar includes links for Home, Welcome, Hon'ble Supreme Court Order, Deficiency Code Description, FAQ, User Manual, Aadhaar Seeding Process, and Grievance. Below the navigation, a progress bar indicates the current step is 'Claim Details'. The main content area shows a table of processed claims with columns for Society Name, Membership No., Account No., Receipt No., Deficiencies, Certificate No., Deposit Date, Deposit ₹, Status, and Action. The table lists three entries, all marked as 'Deficiency Communicated'. A red arrow points to the edit icon (pencil icon) of the third row. A red box at the bottom contains the text 'Click here to edit/update claim details'.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारी मंत्रालय  
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Fill in all required details accurately and click "Review and Resubmit."

**Update Claim Details**

Society Name: Saharayn Universal Multipurpose Society Limited, Hyderabad.

\*Membership Number: 941316000216

\*Receipt Number: 34019566221

Certificate/Passbook No.: 795000772134

\*Account Opening Date: 24/05/2016

Maturity Date: 24/09/2021

\*Deposit/Contribution Amount: 9000

Have you taken loan from Society?

Any partial payment received?

\*Upload Deposit Certificate/ Passbook Choose File

Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
File size must be less than or equal to 5MB.  
Please upload updated Passbook, first page and last updated page.

**Click here to submit updated details**

**Review & Resubmit**

Carefully fill in all required details. The system will validate the entered information. If all details are accurate and complete, the claim will be marked as valid with a green tick icon. Only valid claims can proceed to the next step.

Lucknow. Bhopal. Kolkata. Hyderabad.

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance |

1 UIDAI Declaration    2 Personal Details    3 Claim Details    4 Generate Resubmission Form    5 Acknowledgement & Receipt

Name: Irafan Ansari, CRN NO: 23080100863901 , Total Aggregate Amount : ₹ 25900

Processed Claims | Total Processed Claim Amount: 0

Deficiency Communicated | Total Deficient Claim Amount : ₹25,900.00

Sr	Society Name	Membership No.	Account No.	Receipt No.	Deficiencies	Certificate No.	Account Opening Date	Deposit ₹	Status	Action
✓ 1	Saharayn Universal Multipurpose Society Limited (Bhopal)	965047000048		34024530076	<a href="#">Deficiencies</a>	467000116320	28-12-2017	₹ 25900	Updated	
								Total	₹ 25900	

Previous Next

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# **CRCS – SAHARA REFUND PORTAL (RESUBMISSION)**



Ministry of Cooperation | सहकारिता मंत्रालय  
Government of India | MHRD | सरकार

## **Upload Document -**

**Step 12 –** In “Upload Document” section user has to fill all the mandatory fields to proceed on to the next page

Name: Irafan Ansari, CRN NO: 23080100863901 , Total Aggregate Amount : ₹ 25900000

Processed Claims   Total Processed Claim Amount: 0	▼
Deficiency Communicated   Total Deficient Claim Amount : ₹2,59,00,000.00	▼
Upload Documents	▼

\* Enter PAN No

\* Upload PAN Copy  PAN

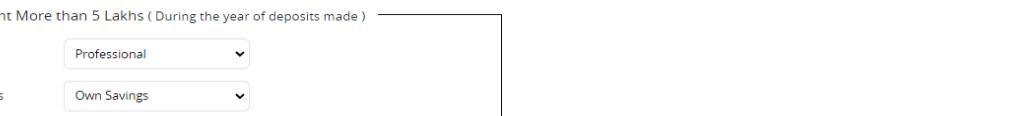
Amount More than 5 Lakhs ( During the year of deposits made )

* Profession <input type="text" value="Professional"/>
* Source of Funds <input type="text" value="Own Savings"/>
Remarks <input type="text" value="fghjk"/>

\* Please Upload ITR  ITR File 1

\* Upload Bank Statement  bankStatement File 1

Others  OtherDoc File 1



**Step 13** – After updating all details, click 'Next'. A summary will display eligible and ineligible claims. Review the summary, then click 'Yes' to proceed to the "Generate Resubmission Form" page.

**मार्ग सरकार GOVERNMENT OF INDIA**

**CRCS - SAHARA REFUND PORTAL (REFUNDS)**  
(For Refunding Depositors of Sahara Group of Credit Cooperatives)

1. Sahara Credit Cooperative Society Limited, Lucknow, Uttar Pradesh

[Home](#) | [Welcome](#) | [Horrible Supreme Court Order](#)

**1**

UIDAI Declaration

Name: Nudrat Hussain, CRN NO: 230811027

[Processed Claims](#) | Total Processed Claim Amount: ₹ 0.00

[Deficiency Communicated](#) | Total Deficient Claim Amount: ₹ 0.00

[Upload Documents](#)

[Previous](#) [Next](#)

Following Claims are eligible for further processing

Claim No	Society Code	Membership No	Account No	Receipt No	Certificate Passbook No	Account Opening Date	Deposit Amount	Deposit Partial Paid	Loan Amount	Loan Repaid
✓ 1	HICCSL	620738000599	20737401054	62800066360	2018-06-19	₹ 30760324	₹ 0	₹ 0	₹ 0	

Following Claim(s) can not move for further processing due to the reason :

Claim No	Society Code	Membership No	Account No	Receipt No	Certificate Passbook No	Account Opening Date	Deposit Amount	Deposit Partial Paid	Loan Amount	Loan Repaid
✗ 1	SUMSL	920737001110	34025202088	467000695663	2017-12-15	₹ 34300	₹ 0	₹ 0	₹ 0	
✗ 2	SUMSL	920737001110	34025202087	467000695667	2017-12-15	₹ 25700	₹ 0	₹ 0	₹ 0	

**Click "Yes" to proceed claim**

Please click Yes to proceed.  
For any change you want to do kindly click No & update the claim

[Yes](#) [No](#)

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## Generate Resubmission Form –

**Step 14 –** Download and fill out the resubmission form and upload it back to the portal as instructed.

Click here to generate claim request form → Generate Resubmission Claim Request Form

Upload the updated claim application form → Upload

**Step 15 –** Click on “Ok, proceed” button to submit the final claim or “No, Cancel” to go back and update or resolve deficiencies if any.

Note: No changes can be made once the “Ok, proceed” button is clicked.

Click On “Ok,Proceed” for final submission → Ok, Proceed

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## Acknowledgment and Receipt Page -

**Step 16** – After successfully submitting the application, you will reach the Acknowledgment and Receipt Page. On this page, you can verify all the details submitted in the application.

You will also receive a Resubmission CRN Number for your records.

Dear Your Resubmission form has been Uploaded on the Portal on 07-11-2023

An acknowledgement SMS has also been sent to your Aadhaar Linked Mobile Number. Your Re-submitted Application form shall be reprocessed in the next 45 working days.

Resubmission CRN Number	Mobile Number	Payment already Processed by the Portal	Date Of Payment	Name Of Bank
23082004998197R	7742950194	₹ 10000	10-09-2023	STATE BANK OF INDIA

Processed Claims | Total Processed Claim Amount : ₹27,000.00 | Bank Name : STATE BANK OF INDIA | Last Payment Date : 09-10-2023

Deficiency Communicated | Total Deficient Claim Amount : ₹33,33,000.00

Exit

## Deficiency Code D002:

Kindly update your registered mobile number to a different mobile number linked to your Aadhaar for resubmitting your application.

Deficiency Code	Deficiency Message	Action Item
D002	More than 5 applications have been submitted from the same mobile number. Therefore, pl. re-apply using the mobile number linked with Aadhaar for refund.	This Deficiency has been resolved for you. Please update your claims to proceed further.
D012	Claimant/Depositor details not in the Sahara Society database or Not a member of the Society.	Your claim cannot be processed as the details of your claim is not available in the database provided by the Society. Kindly contact your respective society in this regard and thereafter resubmit with correct details.
D008	Multiple memberships of the Depositor exist in a society. Only claims relating to the earliest membership in the claim shall be processed.	One person can have only one membership in a society and accordingly claims pertaining to your one membership number in a Society shall be processed.
D018	Aadhaar Full Name does not match with the database/ records provided by the Society	Kindly wait for 10 days to resubmit the claim

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



**Step 1 – Enter your 14-digit CRN number to log in.**

भारत सरकार GOVERNMENT OF INDIA

CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
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Home | Resubmission Login | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process

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Depositor Log in for Resubmission

\* Claim Request Number (CRN)  

\* Enter Captcha  

Validate

**Enter 14 digit CRN**

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2. If you are a first time user please register and submit your claims in the following Link:  
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Phase -1	₹ 0 to 10,000	15th Nov 2023
Phase -2	₹ 0 to 19,999	25th Nov 2023
Phase -3	All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

Activate Windows  
Go to Settings to activate Windows.

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**Step 2 – Enter the captcha code shown**

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(For Refunding Depositors of Sahara Group of Cooperative Societies)  
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Home | Resubmission Login | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process

This login is only for resubmission of applications w

Depositor Log in for Resubmission

\* Claim Request Number (CRN)  

\* Enter Captcha  

Validate

**Enter Valid captcha**

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Phase -2	₹ 0 to 19,999	25th Nov 2023
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Activate Windows  
Go to Settings to activate Windows.

GET IN TOUCH | QUICK LINKS | NATIONAL COOPERATIVES

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



**Step 3** - Click on "Validate" button to receive an OTP on your Aadhaar Linked mobile number

Depositor Log in for Resubmission with total claim amount upto ₹ 10,000.

+ Claim Request Number (CRN) 123082004998197

OTP Sent Successfully on Your Aadhar Linked Mobile Number of this CRN

\* Enter OTP 123456 **Enter 6 digit OTP**

Verify OTP

1. This login is only for Resubmission of Applications, those completed 45 days and deficiency(ies) communicated.  
2. If you are a first time user please register and submit your claims in the following Link:  
<https://mocrefund.crcs.gov.in/>  
3. Please read user manual and FAQs carefully before login.  
4. Depositors may resubmit their claims as per following schedule :-

Phase -1	Aggregate Claim Amount	From
Phase -1	₹ 0 to 10,000	15th Nov 2023
Phase -2	₹ 0 to 19,999	25th Nov 2023
Phase -3	All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

**Step 4** – Post log-in depositor will be redirected to below page. Where user have to enter new Aadhaar linked mobile number and click on ‘Verify’ button

भारत सरकार GOVERNMENT OF INDIA

CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
(For Refunding Depositors of Sahara Group of Credit Cooperative Societies)

1. Sahara Credit Cooperative Society Limited, 2. Saharan Universal Multipurpose Society Limited, 3. Humara India Credit Cooperative Society Limited, 4. Stars Multipurpose Cooperative Society Limited, Lucknow, Bhopal, Kolkata, Hyderabad.

GET IN TOUCH

Central Registrar of Cooperative Societies  
Atal Akshay Urja Bhawan  
CGO Complex, Lodhi Road  
Behind NIA Building

QUICK LINKS

AMUL  
NIC'S OPEN DATABASES  
STATE COOPERATIVE WEBSITES  
FAQ'S  
User Manual

NFCSF  
KRIBHCO  
TRIFED  
NABARD  
NAFED  
IFCCO

Activate Windows  
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\* Current mobile number 9938438076

\* Enter new mobile number (Aadhaar linked)

Verify **Enter new mobile number and click on verify**

\* Enter OTP

Verify OTP

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



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Government of India | मार्तं शासकार

**Step 5** –The depositor will then receive the OTP in his Aadhaar linked mobile number and then once he enters the OTP and verifies it then he/she will get a pop up as “Mobile number updated Successfully”.

The screenshot shows the 'Resubmission' section of the CRCS portal. At the top, there's a header bar with links for Home, Welcome, Hon'ble Supreme Court Order, Deficiency Code Description, FAQ, User Manual, Aadhaar Seeding Process, and Grievance. Below the header, there are fields for 'Current mobile number' (7738383838) and 'Enter new mobile number (Aadhaar linked)' (1111111111). A red arrow points from the text 'Enter 6 digit OTP' to the 'Verify OTP' button. The footer contains sections for 'GET IN TOUCH', 'QUICK LINKS', and 'NATIONAL COOPERATIVES'.

By clicking on ok button user will be logged-out.

The screenshot shows the same portal interface as above, but now with a central modal window displaying the message: "Mobile Number updated Successfully. Please use the updated Mobile Number to login hence forth on Sahara CRCS Portals." A green 'Ok' button is visible at the bottom of the modal. The rest of the page layout remains the same, including the header, footer, and navigation links.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



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**Step 6 – Post log out user has to again login using his existing CRN and now the user will get OTP on new mobile number then user will be able to edit his claim.**

भारत सरकार GOVERNMENT OF INDIA

English हिन्दी

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G20 ONE EARTH • ONE FAMILY • ONE FUTURE 150 सम्मानित करने वाले भारतीय संसदीय विधायक 75 साल की आवश्यकता

Home Resubmission Login Hon'ble Supreme Court Order Deficiency Code Description FAQ User Manual Aadhaar Seeding Process This login is only for resubmission

Depositor Log in for Resubmission

\*Claim Request Number (CRN) Please Enter CRN  5

\*Enter Captcha  Enter Captcha

Validate

Enter 14 digit CRN

1. This login is only for Resubmission of Applications, those completed 45 days and deficiency(ies) communicated.  
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<https://mocrefund.crcs.gov.in/>  
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	Aggregate Claim Amount	From
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Phase -3	All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

Activate Windows  
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GET IN TOUCH QUICK LINKS NATIONAL COOPERATIVES

## Deficiency Code D009, D010, D011:

User have to contact their society and ask to upload a membership form, account opening form then only user can re-submit a claim

← → ⌛ mocresubmit.crcs.gov.in/resubmission/#/depositor/dashboard

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Home Welcome Hon'ble SC Order UIDAI Declaration

Deficiencies

Deficiency Code	Deficiency Message	Action Item
D009	Membership Form Not Uploaded by the Society. Since Sahara Society has uploaded your Membership Form, You may re-submit the claim.	

Name: Shreekanth Mishra, CRN NO: 13621601435

Processed Claims | Total Processed Claims: 2

Deficiency Communicated | Total Deficiency Communicated: 2

Sr	Society Name	UIDAI ID	CRN No	Deficiency Communicated	Action
1	Humara India Credit Cooperative Society Limited	13621601435	13626700419	Deficiency Communicated	<input type="button" value="Edit"/>
2	Sahara Credit Cooperative Society Limited (Lucknow)	13621601435	13626700419	Deficiency Communicated	<input type="button" value="Edit"/>

Total ₹ 81400

5 Acknowledgement & Receipt

Status Action

Deficiency Communicated  Deficiency Communicated

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



**Step 1** – If society uploads a membership form, account opening form then by re login in portal user can edit claim and have to upload a deposit certificate then by clicking on “Review and submit” button user can submit the claim.

**Step 2** - After clicking on submit button user will get “Claim updated successfully” pop-up

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



**Step 3** - After clicking on next button user will see the Yes/No confirmation pop-up, by clicking yes button user can redirect to next page.

Following Claims are eligible for further processing

Claim No	Society Code	Membership No	Account No	Receipt No	Certificate Passbook No	Account Opening Date	Deposit Amount	Deposit Partial Paid	Loan Amount	Loan Repaid
✓ 1	SCCSL	17101300722	17104801050		351006501820	20-03-2013	₹ 1000	₹ 0	₹ 0	₹ 0

Click "Yes" to proceed claim

Please click Yes to proceed.  
For any changes you want to do kindly click No & update the claim

Yes
No

**Deficiency Code D017, D018** – If name is not matching with name present in Sahara records therefore user will not able to edit claim and have to re-login after 10 days

Deficiencies

Deficiency Code	Deficiency Message	Action Item
D011	Society has not uploaded Scanned Images of Account opening Form/Membership Form. Please contact Society.	Sahara Society has been requested to upload your Membership Form/Account opening form. Kindly Contact your Society for uploading your Membership Form/Account Opening Form in the Society Database.+ Since Sahara Society has uploaded your Membership Form/Account opening form. You may re-submit the claim.+ Claim for this Membership Number- Account Number Combination already processed."
D017	Name as from/in portal is not matching with name with Saharan records	Your claim cannot be processed since name as per Aadhaar is not matching with the name present in the Sahara records. Kindly contact your respective society.

Processed Claims

Sr	Action
1	<span style="color: red;">X</span> Saharan
2	<span style="color: red;">X</span> Saharan Universal Multipurpose Society Limited (Bhopal)

Close
Activate Windows

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



**Step 1** – After re-login in portal in claim details edit page user have to accept concern and click on “Review and submit” button.

UIDAI Declaration

Name: Raj, CRN NO: 23072600088272 , Total Aggregate Amount: ₹ 25000

Processed Claims | Total Processed Claim Amount: 0

Deficiency Communicated | Total Deficient Claim Amount: ₹ 25,000.00

Sr. Society Name

1 Sahara Credit Cooperative Society Limited

I appears in deposit certificate belongs to me and I agree to provide govt photo id proof on upload document section after updating the claim.

Certificate/Passbook No: 53901700059

\* Account Number: 53906700347

\* Account Opening Date: 02/07/2017

Maturity Date: 07/02/2022

\* Deposit/Contribution Amount: 25000

Have you taken loan from Society?

Any partial payment received?

\* Upload Deposit Certificate/ Passbook example.jpg

Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF. File size must be less than or equal to 1MB.

Please upload updated Passbook, first page and last updated page.

**Accept this concern**

**Click here to submit**

Deposit ₹ Status Action

3000 Deficiency Communicated

Acknowledgement & Receipt

Activate Windows Go to Settings to activate Windows.

**Step 2** - In upload document tab user have to enter his/her name as per ID card and have to upload ID proof also need to download and upload filled affidavit form.

1 UIDAI Declaration      2 Personal Details      3 Claim Details      4 Generate Resubmission Form      5 Acknowledgement & Receipt

Name: Raj, CRN NO: 23072600088272 , Total Aggregate Amount: ₹ 25000

Processed Claims | Total Processed Claim Amount: 0

Deficiency Communicated | Total Deficient Claim Amount: ₹ 25,000.00

Upload Documents

Aadhaar Name Mismatch with Society Records

\* Name as per ID: Name as per Id

\* Upload Id Proof: Choose File

\* Upload Affidavit: Choose File

Download Blank Affidavit Form

**Enter name here as per ID**

**Select ID Type**

**Upload ID proof**

**Upload affidavit**

**Click here to download Affadavit**

**Step 3** – After uploading all details user can click on “Next” button and submit his/her

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



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## Claim

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance

1 UIDAI Declaration      2 Personal Details      3 Claim Details      4 Generate Resubmission Form      5 Acknowledgement & Receipt

Name: Raj, CRN NO: 23072600088272, Total Aggregate Amount : ₹ 25000

Processed Claims | Total Processed Claim Amount: 0

Deficiency Communicated | Total Deficient Claim Amount : ₹25,000.00

Upload Documents

Aadhaar Name Mismatch with Society Records

\*Name (as per id) RAJ

\*Upload Id Proof Passport

IdProof X

\*Upload Affidavit AffidavitFile X

Download Blank Affidavit Form

Previous Next

Click here to move on next page

**Step 4 –** After updating all details, click 'Next'. A summary will display eligible and ineligible claims. Review the summary, then click 'Yes' to proceed to the “Generate Resubmission Form” page.

Home | Welcome | Hon'ble Supreme Court Order

1 UIDAI Declaration

Name: Raj, CRN NO: 23072600088272, Total Aggregate Amount : ₹ 25000

Processed Claims | Total Processed Claim Amount: 0

Deficiency Communicated | Total Deficient Claim Amount : ₹2,500.00

Upload Documents

Following Claims are eligible for further processing

Claim No	Society Code	Membership No	Account No	Receipt No	Certificate Passbook No	Account Opening Date	Deposit Amount	Deposit Partial Paid	Loan Amount	Loan Repaid
✓ 1	SCCSL	53901700059	53906700347	89500610629		07-02-2017	₹ 2500	₹ 0	₹ 0	₹ 0

Please click Yes to proceed.  
For any change you want to do kindly click No & update the claim

Yes No

Click “Yes” to proceed claim

Activate Windows  
Go to Settings to activate Windows.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## PAYMENT FAIL FLOW

If the payment attempted was failed due to following reasons:

S. N.	Reasons	S. N.	Reasons
1	Aadhaar mapping does not exist/Aadhaar number not mapped to IIN	6	KYC Documents Pending
2	Account Closed or Transferred	7	Invalid Bank Identifier
3	Aadhaar Number not Mapped to Account Number	8	Invalid account(NRE/PPF/CC/Loan/FD)
4	Unclaimed/DEAF accounts	9	Account reached maximum Credit limit set on account by Bank
5	Inactive Aadhaar	10	A/c Blocked or Frozen

Then user has to carry out below mentioned action item and provide his/her confirmation. Once the confirmation is received then the repayment procedure will be carried out.

### A. For Reasons (1 to 8)

Action item: Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number.

The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

## Login Page

Step 1 – Enter your 14-digit CRN number to log in.

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English | हिन्दी

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150  
संघर्ष के लिए जीवन

150  
जीवन के लिए संघर्ष

This login is only for resubmission of applications with deficiency(ies). If you are a first time user please register and submit your claims in the following link <https://mocrefund.crcs.gov.in>

Home | Resubmission Login | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process |

Depositor Log in for Resubmission

\*Claim Request Number (CRN)  Enter 14 digit CRN

\*Enter Captcha  Validate

1. This login is only for Resubmission of Applications, those completed 45 days and deficiency(ies) communicated.  
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4. Depositors may resubmit their claims as per following schedule :-

Aggregate Claim Amount	From
Phase -1 ₹ 0 to 10,000	15th Nov 2023
Phase -2 ₹ 0 to 19,999	25th Nov 2023
Phase -3 All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

Activate Windows  
Go to Settings to activate Windows.

GET IN TOUCH

QUICK LINKS

NATIONAL COOPERATIVES

# CRCs – SAHARA REFUND PORTAL (RESUBMISSION)



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## Step 2 – Enter the captcha code shown

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Home | Resubmission Login | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | English | हिन्दी

This login is only for resubmission of applications with deficiency(ies). If you are a first time user please register and submit your claims in the following link [http://mocrefund.crcs.gov.in/](https://mocrefund.crcs.gov.in/)

Depositor Log in for Resubmission

\* Claim Request Number (CRN)  

\* Enter Captcha  

**Enter Valid captcha**

1. This login is only for Resubmission of Applications, those completed 45 days and deficiency(ies) communicated.  
2. If you are a first time user please register and submit your claims in the following Link:  
<https://mocrefund.crcs.gov.in/>  
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₹ 0 to 19,999	25th Nov 2023
All Eligible Depositors	Would be communicated soon

5. The resubmitted application will be processed within 45 working days.

Activate Windows  
Go to Settings to activate Windows.

**Step 3 - - Click "Validate" to receive an OTP on your Aadhaar Linked mobile then enter 6 digit OTP and click on verify OTP. Once OTP get verified user will get login in.**

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Home | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | English | हिन्दी

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Depositor Log in for Resubmission with total claim amount upto ₹ 10,000.

\* Claim Request Number (CRN)

OTP Sent Successfully on Your Aadhar Linked Mobile Number of this CRN

\* Enter OTP  

**Enter 6 digit OTP**

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₹ 0 to 19,999	25th Nov 2023
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Activate Windows  
Go to Settings to activate Windows.

After login user will be redirected to below page.



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# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)

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CRCS - SAHARA REFUND PORTAL (RESUBMISSION)

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आज्ञायिति  
संगठन महोत्सव

Home

Welcome

Hon'ble Supreme Court Order

Deficiency Code Description

FAQ

User Manual

Aadhaar Seeding Process

Grievance

Profile

Dear Depositor,

- Payment attempted for your approved claims has failed. You are requested to [Click here](#) to View and Confirm that you have rectified the payment failure reasons, so that portal can reprocess the payment to your Aadhaar Seeded Bank Account.
- Some of the claims submitted in the portal have deficiencies [Click here](#) to rectify and resubmit your deficient claims.

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Central Registrar of Cooperative Societies  
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CGO Complex, Lodhi Road  
Behind NIA Building  
New Delhi – 110003.

#### QUICK LINKS

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FAQ'S  
User Manual

#### NATIONAL COOPERATIVES

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KRIBHCO  
TRIFED  
NABARD  
NAFED  
IFFCO  
NCUI

Activate Windows  
Go to Settings to activate Windows.

## Step 4 - Click on the hyperlink to View and Confirm that you have rectified the payment failure reasons

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English हिन्दी



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Home

Welcome

Hon'ble Supreme Court Order

Deficiency Code Description

FAQ

User Manual

Aadhaar Seeding Process

Grievance

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# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



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## UIDAI Declaration

### Step 5 – Accept the UIDAI terms and conditions to proceed.

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | [English](#) | [हिन्दी](#)

1 UIDAI Declaration      2 Personal Details      3 Failed Payment Declaration

Depositor consent for fetching and using data from Aadhaar

I, hereby provide my consent for the use of my Aadhaar number and personal information for the purpose of electronic Know Your Customer (eKYC) verification.

By providing this consent, I acknowledge and agree to the following:

**Purpose:** I understand that the purpose of Aadhaar eKYC is to verify and authenticate my identity electronically for availing services or establishing a business relationship with the concerned organization/entity.

**Information Collection:** I authorize the collection of my Aadhaar number and related personal information, such as name, date of birth, gender, and address, for the purpose of eKYC verification. I understand that this information will be used solely for verification and authentication purposes.

Terms and conditions Accept the Terms & Conditions

[Back](#) [Activate Windows](#)

### Step 6 – Click on “Next” button to move to personal details page

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | [English](#) | [हिन्दी](#)

1 UIDAI Declaration      2 Personal Details      3 Failed Payment Declaration

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Accepted On : 22-11-2023

[Back](#) Next Click here to move on next page [Activate Windows](#)

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



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## Personal Details

**Step 7 - Click on "Get Otp" button to complete e-KYC verification.**

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance

① UIDAI Declaration      ② Personal Details      ③ Failed Payment Declaration

For any change in Aadhaar personal details Please [click here](#) to e-KYC again.

\* Aadhaar No: XXXX-XXXX-7699      Get OTP

**Click here to Get OTP**

[Back](#)

**Step 8 - Enter the OTP received to validate your e-KYC.**

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance

① UIDAI Declaration      ② Personal Details      ③ Failed Payment Declaration

For any change in Aadhaar personal details Please [click here](#) to e-KYC again.

\* Aadhaar No: XXXX-XXXX-1603      Get OTP

\* OTP: 111111      Verify OTP

**Enter 6 digit OTP**

[Back](#)

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**Step 9** - Once OTP is verified successfully your personal details will be fetched from uAadhaar database.

1 UIDAI Declaration      2 Personal Details      3 Failed Payment Declaration

For any change in Aadhaar personal details Please [click here](#) to e-KYC again.

\* Aadhaar No: XXXX-XXXX-4474      Get OTP

\* OTP: 111111      Verify OTP

Details fetched from Aadhaar

Full Name	Bajrangi	Email (optional)	Enter your email address
Father/Husband Name	S/O: Ramkishun	Save	
Date of Birth	01-01-1988		
Address	undefined		

Aadhaar Seeded Bank

Aadhaar Seeded Bank	AIRTEL PAYMENTS BANK LTD
Get Bank Name	

Back      Next

Activate Windows  
Go to Settings to activate Windows.

**Step 10** – Click on next button to move on “Failed Payment Declaration” page.

1 UIDAI Declaration      2 Personal Details      3 Failed Payment Declaration

For any change in Aadhaar personal details Please [click here](#) to e-KYC again.

Details fetched from Aadhaar

Full Name	Raj	Email (optional)	Enter your email address
Father/Husband Name	Test Test	Save	
Date of Birth	05/02/196		
Address	undefined		

Aadhaar Seeded Bank

Aadhaar Seeded Bank	AIRTEL PAYMENTS BANK LTD
Get Bank Name	

Back      Next

**Click here to go on “Failed Payment Declaration” page**

Activate Windows  
Go to Settings to activate Windows.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारिया मंत्रालय  
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## Failed Payment Declaration Page

In this page you can see the Action to be taken for the respective failure reason.

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | [Logout](#)

UIDAI Declaration | Personal Details | Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	14-09-2023	₹10,000.00	N/A	Payment-Failed	95-Inactive Aadhaar	Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number. The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

• Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

[Back](#) [Activate Windows](#)

## Step 11 – Once the action is taken you need to give confirmation by providing consent

भारत सरकार GOVERNMENT OF INDIA

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(For Refunding Depositors of Sahara Group of Cooperative Societies)  
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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | [Logout](#)

UIDAI Declaration | Personal Details | Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	14-09-2023	₹10,000.00	N/A	Payment-Failed	95-Inactive Aadhaar	Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number. The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

• Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

[Back](#) [Accept the consent for this action](#) [Activate Windows](#)

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहरा रिया भवान  
Government of India | मार्ग संसाधन

**Step 12** – After accepting the consent you can use the comment box for any concern or simply say “Issue has been solved” and move ahead by clicking on submit button.

The screenshot shows the 'Failed Payment Declaration' section of the portal. It includes a table with payment details and a comment input field. A red arrow points from the 'Click here to submit comment' button to the 'Submit' button.

UIDAI Declaration      Personal Details      Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	14-09-2023	₹10,000.00	N/A	Payment-Failed	95-Inactive Aadhaar	Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number. The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

Enter Comment(max 200 characters):  
Issue has been solved

Submit      Click here to submit comment

Back      Activate Windows  
Go to Settings to activate Windows.

**Step 13** – You will receive a confirmation pop up, when clicked on ‘OK’ button then you will reach the welcome page.

The screenshot shows a confirmation message in a pop-up window: "Thank you!! We received your confirmation on Date : 22-11-2023 for Payment Action. Payment re-attempt will be performed shortly." An 'Ok' button is visible at the bottom right of the message box. The background shows the same 'Failed Payment Declaration' table as the previous screenshot.

UIDAI Declaration      Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Fail Reason	Action to be Taken
1	14-09-2023	₹10,000.00	N/A	95-Inactive Aadhaar	Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number. The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

Thank you!! We received your confirmation on Date : 22-11-2023 for Payment Action. Payment re-attempt will be performed shortly.

Enter Comment(max 200 characters):  
Issue has been solved

Ok

Back      Activate Windows  
Go to Settings to activate Windows.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



## B. For Reason no. 9

Action item: Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number.

The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

Also do check if there is no credit limit.

Please follow the same steps up to Step 10

**Step 11 –Once the action is taken you need to give confirmation by providing consent**

भारत सरकार GOVERNMENT OF INDIA

CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
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75 साल की स्वतंत्रता

Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance

UIDAI Declaration | Personal Details | Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	14-09-2023	₹10,000.00	N/A	Payment-Failed	95-Inactive Aadhaar	Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number. The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch.

• Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

**Accept the consent for this action**

Activate Windows  
Go to Settings to activate Windows.

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Government of India | भारत सरकार

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारिया मंत्रालय  
Government of India | मार्त शरकार

**Step 12** – After accepting the consent you can use the comment box for any concern or simply say “Issue has been solved” and move ahead by clicking on submit button.

The screenshot shows the 'Personal Details' section of the portal. A red arrow points from the 'Comment' input field to a red-bordered button labeled 'Click here to submit comment'.

**Comment Section:**

- Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

Enter Comment(max 200 characters):  
00000000000000000000

**Action to be Taken:**

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	20-09-2023	₹9,000.00	N/A	Payment-Failed	58-Account reached maximum Credit limit set on account by Bank	Beneficiary should visit the bank branch where they have an active account in order to get their account seeded to their Aadhaar number. The form for Aadhaar seeding can be easily accessed on the portal or obtained from the respective bank branch. Also do check if there is no credit limit.

**Submit**

**Click here to submit comment**

Activate Windows  
Go to Settings to activate Windows.

**Step 13** – You will receive a confirmation pop up, when clicked on ‘OK’ button then you will reach the welcome page.

A green callout box displays the confirmation message: "Thank you!! We received your confirmation on Date : 23-11-2023 for Payment Action. Payment re-attempt will be performed shortly. Ok".

**Comment Section:**

Thank you!! We received your confirmation on Date : 23-11-2023 for Payment Action. Payment re-attempt will be performed shortly.

Enter Comment(max 200 characters):  
0000000

**Action to be Taken:**

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	09-10-2023	₹10,000.00	N/A	Payment-Failed	68-A/c Blocked or Frozen	Beneficiary should visit the bank branch where they have an active account in order to remove any hold in their seeded account.

**Back**

Activate Windows  
Go to Settings to activate Windows.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारिया मंत्रालय  
Government of India | मार्तिंग सरकार

## C. For Reason no. 10

Action item: Beneficiary should visit the bank branch where they have an active account in order to remove any hold in their seeded account.

Please follow the same steps up to Step 10

**Step 11 – Once the action is taken you need to give confirmation by providing consent**

Ministry of Cooperation GOVERNMENT OF INDIA

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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | English | हिन्दी

UIDAI Declaration Personal Details Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	09-10-2023	₹10,000.00	N/A	Payment-Failed	68-A/c Blocked or Frozen	Beneficiary should visit the bank branch where they have an active account in order to remove any hold in their seeded account.

\* Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

Back **Accept the consent for this action** Submit

**Step 12 – After accepting the consent you can use the comment box for any concern or simply say “Issue has been solved” and move ahead by clicking on submit button.**

Ministry of Cooperation GOVERNMENT OF INDIA

CRCS - SAHARA REFUND PORTAL (RESUBMISSION)  
(For Refunding Depositors of Sahara Group of Cooperative Societies)  
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Home | Welcome | Hon'ble Supreme Court Order | Deficiency Code Description | FAQ | User Manual | Aadhaar Seeding Process | Grievance | English | हिन्दी

UIDAI Declaration Personal Details Failed Payment Declaration

Sr No	Payment Date	Amount	Bank Name	Payment Status	Fail Reason	Action to be Taken
1	09-10-2023	₹10,000.00	N/A	Payment-Failed	68-A/c Blocked or Frozen	Beneficiary should visit the bank branch where they have an active account in order to remove any hold in their seeded account.

\* Kindly undertake the necessary steps outlined in the table above to address the reasons for the payment failure. Your confirmation to proceed with the payment re-attempt would be greatly appreciated.

I confirm that I have undertaken the action to be taken by me, so that the portal can re-attempt payment to my Aadhaar Seeded Bank Account.

Enter Comment(max 200 characters).  
५५५५५५५५

**Click here to submit comment** Submit Back

Activate Windows  
Go to Settings to activate Windows.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Ministry of Cooperation | साहकारिया मंत्रालय  
Government of India | मार्त राज्यकार

**Step 13 – You will receive a confirmation pop up, when clicked on ‘OK’ button then you will reach the welcome page.**

The screenshot shows the CRCS - SAHARA REFUND PORTAL (RESUBMISSION) interface. A modal window displays a green confirmation message: "Thank you!! We received your confirmation on Date : 23-11-2023 for Payment Action. Payment re-attempt will be performed shortly." There is an "Ok" button at the bottom right of the modal. The background shows a table of payment details and a note about taking necessary steps if payment fails. The top right corner of the screen shows various government logos and links like "G20", "150 साल", "150 साल समर्पण", "150 साल समर्पण", and "150 साल समर्पण".

## Deficiency Claim Flow -

If any deficiency is present in the claim, then you have to click on the deficiency link. You will be redirected to UIDAI declaration page if he/she is eligible as per portal and can edit the claim.

The screenshot shows the CRCS - SAHARA REFUND PORTAL (RESUBMISSION) interface. A message box on the left side of the screen says: "Dear Depositor, • Payment attempted for your approved claims has failed, You are requested to [Click here](#) to View and Confirm that you have rectified the payment failure reasons, so that portal can reprocess the payment to your Aadhaar Seeded Bank Account. • Some of the claims submitted in the portal have deficiencies [Click here](#) to rectify and resubmit your deficient claims." A red arrow points to the second bullet point's "Click here" link. Below this, a red box highlights the text "Click on deficiency link to edit claim". The footer contains links for "GET IN TOUCH", "QUICK LINKS", and "NATIONAL COOPERATIVES", along with copyright information and a link to activate Windows.

# CRCS – SAHARA REFUND PORTAL (RESUBMISSION)



Refer this [steps](#) to edit the claim.

If he/she is not eligible then the user will be displayed below pop up.

The screenshot shows the official website of the Ministry of Cooperation, Government of India. At the top right, there are links for English and Hindi, along with logos for G20, 150th Anniversary of Indian Independence, and 75th Anniversary of India's Independence. The main content area displays the CRCS - Sahara Refund Portal (Resubmission) for Refunding Depositors of Sahara Group of Cooperative Societies. It includes links for Home, Welcome, Hon'ble Supreme Court Order, Deficiency Code Description, User Seeding Process, and Grievance. A central message to 'Dear Depositor' informs them about payment failure and provides links to rectify it. A modal dialog box in the center states: 'Aggregate claim amount is more than 19,999. This option would be available as per the schedule mentioned on the right side pane of login page.' An 'Ok' button is at the bottom of the dialog. At the bottom of the page, there are sections for 'GET IN TOUCH', 'QUICK LINKS', and 'NATIONAL COOPERATIVES', along with a footer note: 'Ministry of Cooperation, Government of India. All rights reserved.'

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