

SAFe 6.0 | PSM™ | SENIOR SCRUM MASTER | PROJECT MANAGER | AGILE METHODOLOGIES

A seasoned technocrat with over 10 years of experience in leading application lifecycle development and leveraging Agile delivery practices. Proven expertise in collaborating with enterprise clients to deliver projects within rapidly changing requirements. Adept at coaching teams in Scrum and Agile principles to enhance productivity and ensure successful project outcomes.

Acquired Proficiencies

- Project Management
- Consulting & Solution Delivery
- Agile Principles
- Agile / Scrum / Waterfall Methodologies
- Servant Leadership
- JIRA / Kanban / Trello / Monday / Clickup
- Scrum Ceremonies
- Tasking Meetings & Retrospectives
- Relative Estimation
- User Stories Development
- Iteration / Sprint Planning Meetings
- Release Planning
- Quality Assurance & Control
- Software Development Life Cycle
- Continuous Integration / Development
- AWS / DevOps / Jenkins
- Stakeholder Management
- Vendor Management
- Team Leadership / Trainings

PERSONALITY TRAITS

- Service-oriented
- Relationship Builder
- Conflict Resolution Expert
- Courteous Demeanour
- Sharp Problem Solver
- Energetic Work Attitude

CORE COMPETENCIES

- Agile & Scrum Methodologies:** Scrum Ceremonies, Sprint Planning, Retrospectives, User Story Development
- Project Management:** Stakeholder Management, Vendor Management, Team Leadership, Quality Assurance
- Tools:** JIRA, Kanban, Trello, Monday, Clickup, Jenkins, AWS, DevOps
- Leadership:** Servant Leadership, Team Training, Conflict Resolution, Stakeholder Communication
- Software Development Life Cycle:** Continuous Integration/Development, Relative Estimation, Release Planning

WORK EXPERIENCE

- 1st March 2024 – Present: AGL - Hakuodo Gurugram, Haryana as **Senior Scrum Master**
- Led the delivery of sprints and facilitated interaction with Product Owners/Managers
 - Ensured the backlog was groomed and user stories were well understood and groomed
 - Coached the business and development team in Scrum and Agile principles
 - Managed Sprint Burndown and facilitated daily stand-ups
 - Successfully managed release cycles and implemented monthly release cadences

- Dec 2022 – Jan 2024: Analec Infotech Pvt. Ltd. Gurugram, Haryana as **Senior Scrum Master**
- Leading the delivery of all sprints and interaction with product owners
 - Working in close relation with Product Owners to ensure understanding of user stories and keeping the backlog groomed
 - Facilitating and coaching development team as a servant-leader in implementing Scrum and Agile concepts and principles; participating in Sprint Planning, Design and Estimation Work
 - Overseeing the Sprint Burndown; facilitating daily stand up, encouraging open communication in the team
 - Key role in managing 5 successful release cycles
 - Pivotal in implementing a monthly release schedule
 - Providing guidance to Product Owners and Business Analyst
 - Conferred with Employee Recognition Awards, thrice for exceeding expectations regarding quality and project execution
 - Diligently, led teams on Scrum Practices, resulting in improvements

- 2014 – 2022 : Arm Worldwide Media Pvt. Ltd. Gurugram, Haryana as **Project Manager & Scrum Master**
- Effectuated agile management ideals by facilitating exercises viz. Sprint Planning and Team Leading Stand-ups
 - Managed project timelines and communicated with management staff & clients to ensure project progress satisfactorily
 - Enacted delivery upon completion of projects and ensure that delivery adheres to agile practices maintained by the company
 - Extended support in designing, developing, testing, troubleshooting and debugging the applications

EDUCATION

- **2011: Bachelor of Computer Applications** | Guru Jambheshwar University of Science & Technology, Haryana
- **2006: HSC – 12th** | Himachal Pradesh Board of School Education, Dharamshala, Himachal Pradesh, HPBoSE
- **2004: SSC – 10th** | Himachal Pradesh Board of School Education, Dharamshala, Himachal Pradesh, HPBoSE

PROFESSIONAL CERTIFICATIONS

- Professional Scrum Master (PSM)
- SAFe 6.0 Agilist
- OCA (Oracle Certified Associate)

DEVELOPMENT FORTE

- HTML
- CSS
- JavaScript
- ReactJS
- Bootstrap 4/5

PERSONAL SNIPPETS

- **Date of Birth:** 8th June, 1987
- **Address:** B-100, 1st Floor, Ardee City, Sector-52, Gurugram, Haryana, PIN Code 122002
- **Languages Known:** English, Hindi & Punjabi

HOBBIES / EXTRA CURRICULARS

- Climbing
- Guitar
- Cycling
- Mixed Martial Arts

- **Also, provided post-implementation**, application maintenance and enhancement support to the client with regards to the application
- **Collaborated with Business Units (BU)**, Product Owners, Vendors, Contractors, Developers to ensure proper understanding of the user stories
- **Served as a Member of Development Team**, engaged in delivery of multiple products to clients from various domains
- **Captured metrics such as sprint burndown, velocity, release burndown** and other metrics to measure overall team progress
- **Partnered with Product Development Team** for evaluating system interfaces, operational requirements and performance requirements of overall system
- Successfully in facilitating:
 - **Team and cross-team retrospectives** to build good working relationships among 8 agile teams across 5 states
 - **Scrum ceremonies** viz. daily stand-ups, backlog grooming, sprint planning and retrospectives

INITIAL CAREER GLIMPSE

2013 – 2014: Pradent Pvt. Ltd.
Gurugram as Front End Developer

- **Applied technical skills** in overseeing daily scrums and scrum of scrums to discuss current day's goals, previous day's achievements, and any impediments or concerns in an Agile Scrum environment
- **Coordinated with the team** to improve existing product suite to increase the customer retention through increasing product usage

2012 – 2012: Shoogloo.
New Delhi as Executive Developer

- **Significantly built data visualizations** using SQL and Tableau for business KPIs that decreased manual reporting work by 7 hours weekly
- Holds the distinction of **receiving, cleaning and preparing data** for the clients using Python, SQL and Excel, thereby helping data scientists to build marketing mix models which resulted an increase in ROI by 7 points