

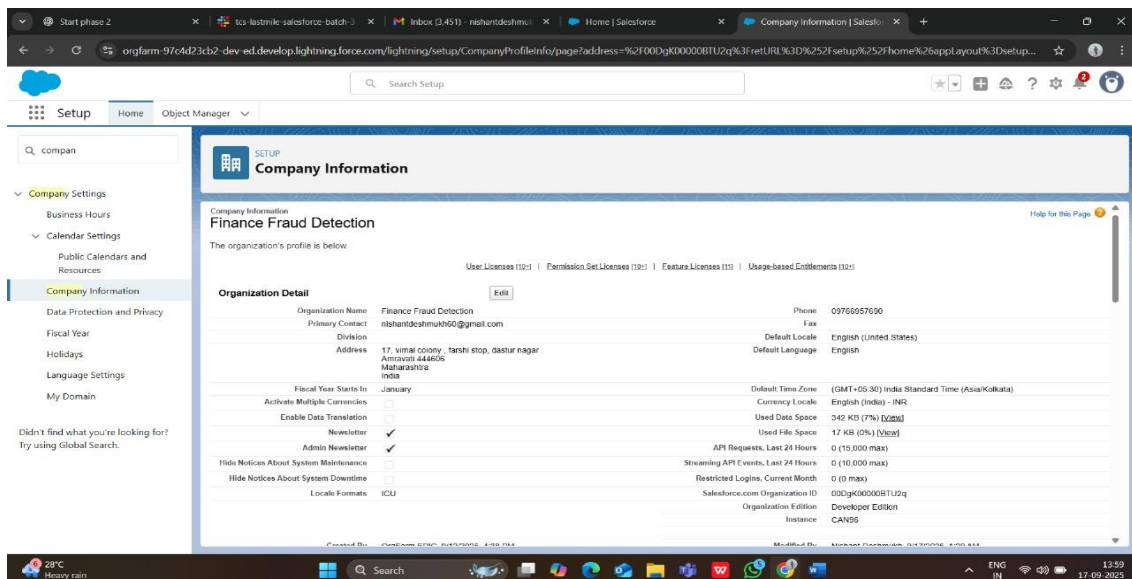
Phase 2: Org Setup & Configuration

1. Salesforce Edition

- Used **Developer Edition Org** for Fraud Detection setup.

2. Company Profile Setup

- Company Name: **Finance Fraud Detection**
- Primary Contact: Email
- Default Locale: **English (India)**
- Default Time Zone: **(GMT+05:30) India Standard Time (Asia/Kolkata)**
- Default Currency: **INR**



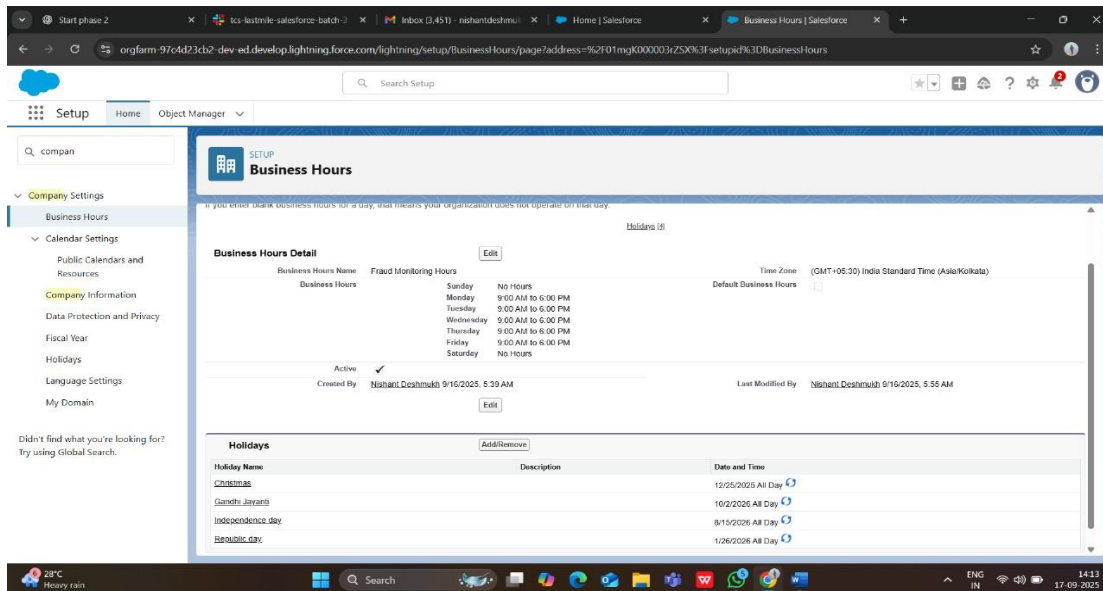
3. Business Hours & Holidays

- Name: **Fraud Monitoring Hours**
- Time Zone: **Asia/Kolkata (GMT+05:30)**
- Default: ✓
- Active: ✓
- Business Hours: **Monday – Friday, 9:00 AM – 6:00 PM**
- Holiday – **Sat/Sun**

Add common public holidays (India 2025):

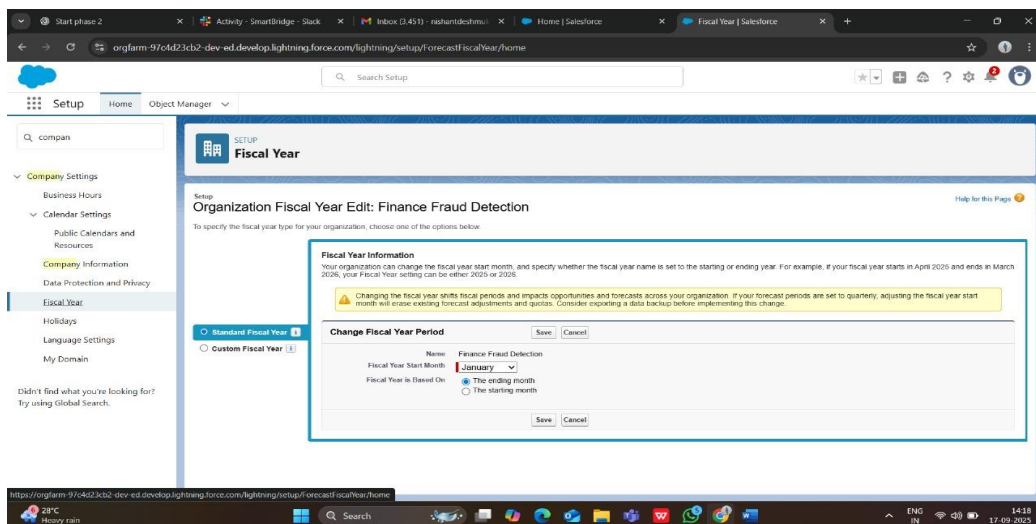
- Republic Day – 26 Jan 2025

- Independence Day – 15 Aug 2025
- Gandhi Jayanti – 2 Oct 2025
- Christmas – 25 Dec 2025
- Mark All-Day ✓



4. Fiscal Year Settings

- Used Standard Fiscal Year (Jan–Dec).



5. User Setup & Licenses

Created Users:

- Fraud Manager
- Fraud Analyst
- Compliance Officer

6. Profiles

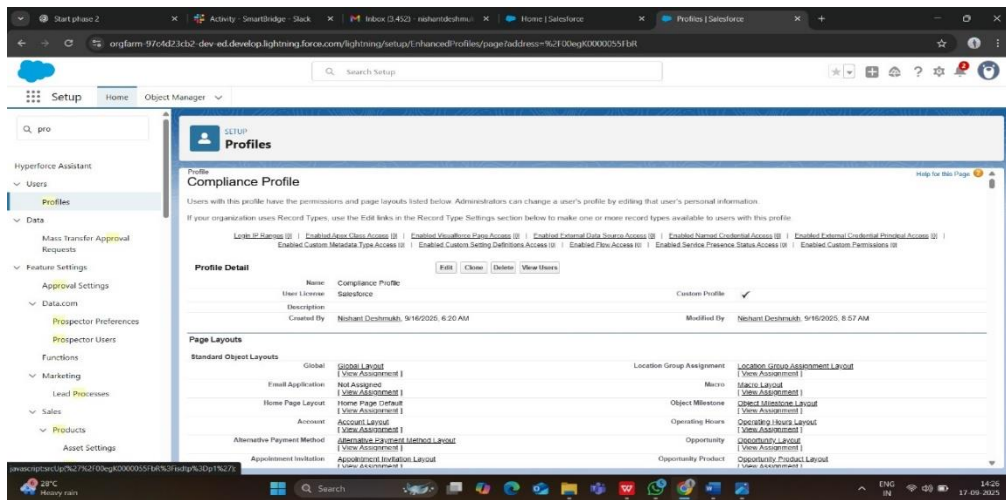
- **Fraud Manager Profile:** Full access to Fraud Cases, Transactions, Reports.
- **Fraud Analyst Profile:** Create/Update Fraud Cases, edit Transactions.
- **Compliance Officer Profile:** Read-only access to all Fraud Cases (monitoring only).

The screenshot shows the Salesforce Setup interface for the 'Fraud Manager Profile'. The left sidebar contains a navigation menu with sections like 'Hyperforce Assistant', 'Users', 'Data', 'Feature Settings', 'Approval Settings', 'Data.com', 'Prospector Preferences', 'Prospector Users', 'Functions', 'Marketing', 'Lead Processes', 'Sales', 'Products', 'Asset Settings', and 'Product Schedules'. The main content area is titled 'Profiles' and shows the 'Fraud Manager Profile' details. The profile is created by 'Nishant Deshmukh' on '9/16/2025, 6:19 AM' and is modified by 'Nishant Deshmukh' on '9/16/2025, 6:57 AM'. The 'Page Layouts' section shows a table of standard object layouts and their assignments.

Standard Object Layouts	Global	Location Group Assignment	Location Group Assignment Layout
Email Application	Global Layout [View Assignment]	Macro	Macro Layout [View Assignment]
Home Page Layout	Not Assigned [View Assignment]	Object Milestone	Object Milestone Layout [View Assignment]
Account	Home Page Default [View Assignment]	Operating Hours	Operating Hours Layout [View Assignment]
Alternative Payment Method	Account Layout [View Assignment]	Opportunity	Opportunity Layout [View Assignment]
Appointment Invitation	Alternative Payment Method Layout [View Assignment]	Opportunity Product	Opportunity Product Layout [View Assignment]

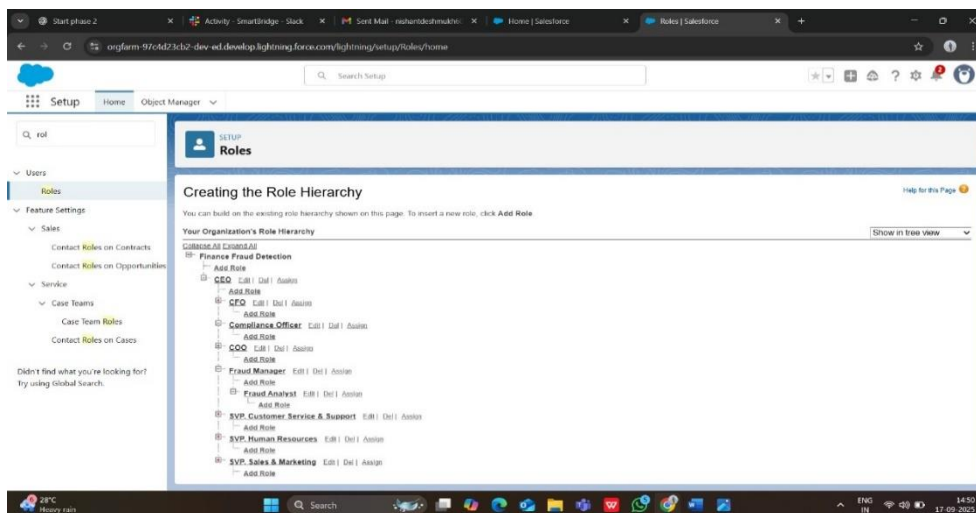
The screenshot shows the Salesforce Setup interface for the 'Fraud Analyst Profile'. The left sidebar contains a navigation menu with sections like 'Hyperforce Assistant', 'Users', 'Data', 'Feature Settings', 'Approval Settings', 'Data.com', 'Prospector Preferences', 'Prospector Users', 'Functions', 'Marketing', 'Lead Processes', 'Sales', 'Products', 'Asset Settings', and 'Product Schedules'. The main content area is titled 'Profiles' and shows the 'Fraud Analyst Profile' details. The profile is created by 'Nishant Deshmukh' on '9/16/2025, 6:18 AM' and is modified by 'Nishant Deshmukh' on '9/16/2025, 6:57 AM'. The 'Page Layouts' section shows a table of standard object layouts and their assignments.

Standard Object Layouts	Global	Location Group Assignment	Location Group Assignment Layout
Email Application	Global Layout [View Assignment]	Macro	Macro Layout [View Assignment]
Home Page Layout	Not Assigned [View Assignment]	Object Milestone	Object Milestone Layout [View Assignment]
Account	Home Page Default [View Assignment]	Operating Hours	Operating Hours Layout [View Assignment]
Alternative Payment Method	Account Layout [View Assignment]	Opportunity	Opportunity Layout [View Assignment]
Appointment Invitation	Alternative Payment Method Layout [View Assignment]	Opportunity Product	Opportunity Product Layout [View Assignment]



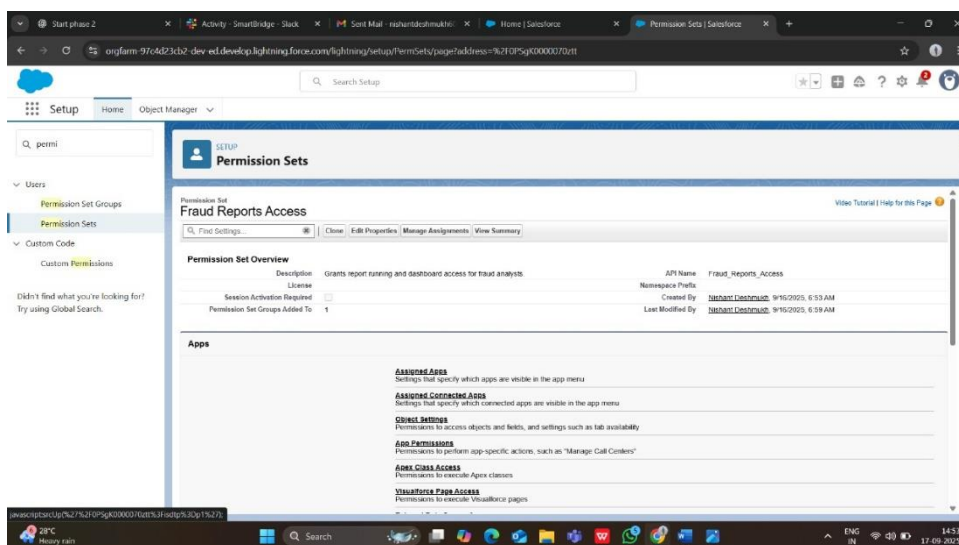
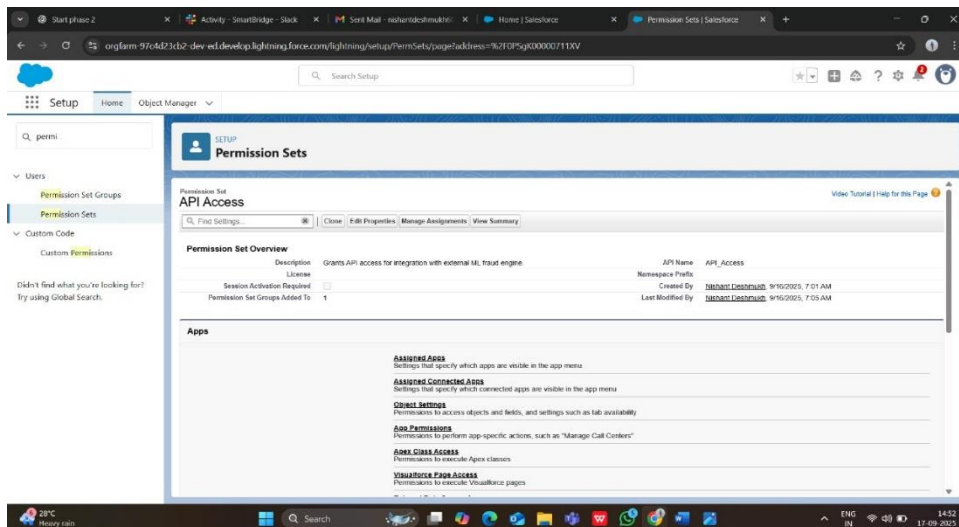
7. Roles

- Fraud Manager (top) → full visibility.
- Fraud Analysts → below manager.
- Compliance Officer → parallel role, monitoring only.



8. Permission Sets

- **Fraud Reports Access:** Run Reports + Dashboards.
- **API Access:** Enable integration with external AI Fraud Detection Engine.



9. OWD (Org-Wide Defaults)

- Transaction (Custom Object) → Private.
- Fraud Case (Custom Object) → Private.
- Customer (Account/Contact) → Public Read Only.

SETUP Sharing Settings			
User Provisioning Request	Private	Private	✓
Waitlist	Private	Private	✓
Web Cart Document	Private	Private	✓
Work Order	Private	Private	✓
Work Plan	Private	Private	✓
Work Plan Template	Private	Private	✓
Work Shop Template	Private	Private	✓
Work Type	Private	Private	✓
Work Type Group	Public Read/Write	Private	✓
Fraud Case	Private	Private	✓
Transaction	Private	Private	✓
Other Settings Other Settings Help			

10. Sharing Rules

- Share all **High-Risk Fraud Cases** with Fraud Managers.
- Share all **Cases Under Investigation** with Compliance Officers.

No sharing rules specified.			
Fraud Case Sharing Rules		New Recalculate	Fraud Case Sharing Rules Help ?
Action	Criteria	Shared With	Access Level
Edit Del	Fraud Case: Status EQUALS Under Investigation	Role: Compliance Officer	Read Only
Edit Del	Fraud Case: Risk Level EQUALS High	Role: Fraud Manager	Read/Write
Transaction Sharing Rules		New Recalculate	Transaction Sharing Rules Help ?
No sharing rules specified.			

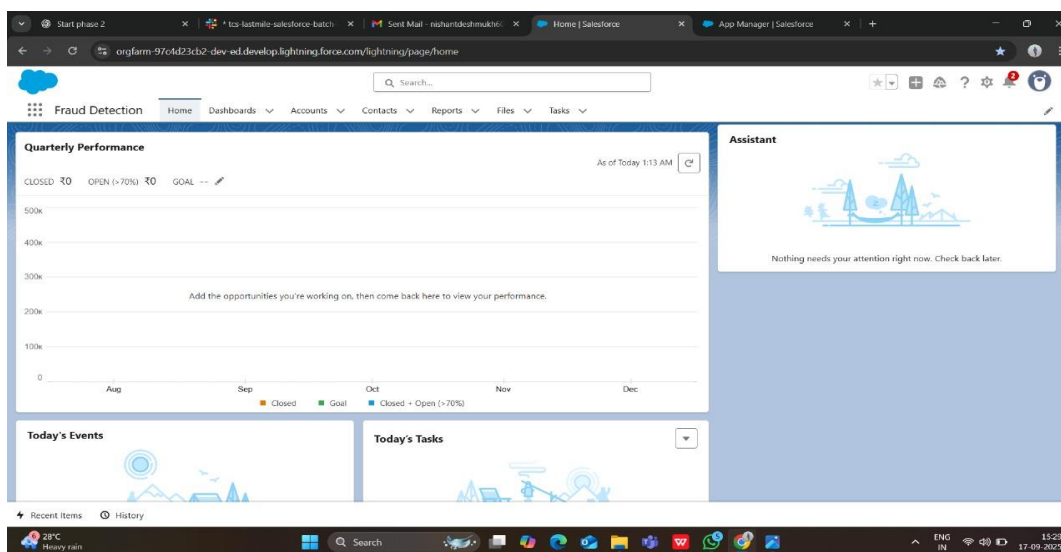
11. Login Access Policies

- Restricted login hours for Fraud Analysts (9 AM – 6 PM).
- Fraud Manager & Compliance Officer → 24/7 access.

Login Hours			Edit Delete	Login Hours Help ?
Day	Start Time	End Time		
Sunday	All Day	All Day		
Monday	8:30 PM PDT	5:30 AM PDT		
Tuesday	8:30 PM PDT	5:30 AM PDT		
Wednesday	8:30 PM PDT	5:30 AM PDT		
Thursday	8:30 PM PDT	5:30 AM PDT		
Friday	8:30 PM PDT	5:30 AM PDT		
Saturday	All Day	All Day		

12. Dev Org Setup

- Configured **My Domain** for Fraud Detection App.
- Created custom **Fraud Detection Lightning App** for users.



13. Sandbox Usage

- If real deployment, Sandbox would be used for testing before Production rollout.

14. Deployment Basics

- For this project, deployment limited to **Developer Edition** (no Production).